



中国移动
China Mobile



Out of Service(OOS) Alarm Prediction

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PART 01

Background



BS investment is increasing year by year.



The three major operators of China have more than 6.8 million base stations.

China Mobile's total revenue in 2019 was 700 billion, of which **1/3** was used for base station operation and maintenance.

In 2021, China will have a **400 billion** operation and maintenance market, and the global market will be nearly **1 trillion**.

The Traditional Maintenance Method

STEP1

The base station is out of service, affecting the normal communication of users.

1



2

STEP2

The system issues maintenance instructions.

STEP3

Workers go to the base station to solve the fault.

3



4

STEP4

The base station resumes operation and records the cause of the failure.

➤ Lack of real-time performance

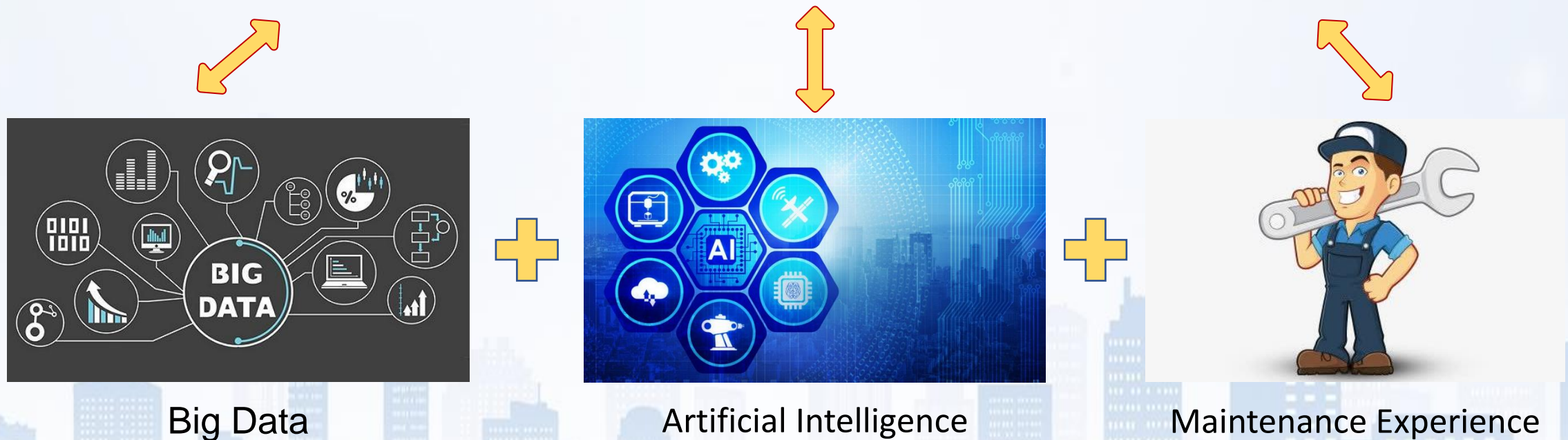
➤ High maintenance cost

➤ Low efficiency

➤ Passive

The Intelligent Network Maintenance

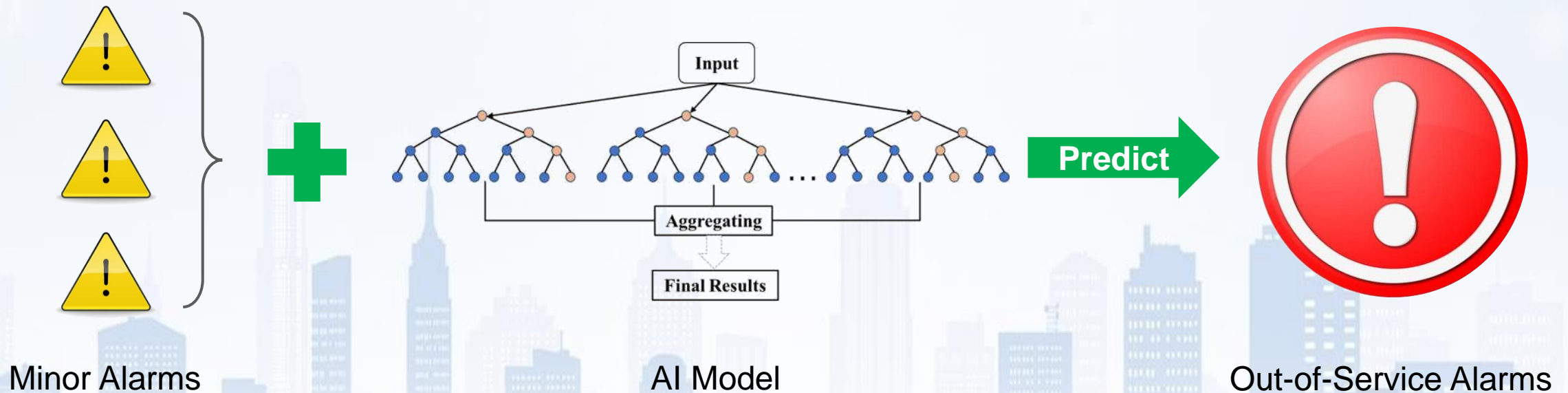
The intelligent network operation and maintenance achieves fault prediction through data analysis and continuous self-learning, which can effectively improve processing efficiency and accuracy



Base Station Out-of-Service Alarm Prediction

When the network base station malfunctions, an alarm will be generated, which will cause network interruption and affect normal communication of users.

We can build an AI model to predict the probability of out-of-service alarms in the future through minor alarms, which will benefit maintenance personnel to deal with faults in advance and effectively avoid the base station from out-of-service.



PART 02

Data Processing

Table 1. Original data

| 告警开始时间 | 基站名称 | 告警名称 |
|-----------------|-------------|---------------|
| 2019-10-10 9:23 | ACZDoAAEUAA | 用户面故障告警 |
| 2019-10-10 9:24 | ACZDoAAEUAA | 用户面故障告警 |
| 2019-10-10 9:26 | ACZDoAAEUAA | 网元连接中断 |
| 2019-10-10 9:28 | ACZDoAAEUAA | 时钟参考源异常告警 |
| 2019-10-10 9:32 | ACZDoAAEUAA | 时钟参考源异常告警 |
| 2019-10-11 8:42 | ACZDoAAEUAA | 基站S1控制面传输中断告警 |
| 2019-10-11 8:44 | ACZDoAAEUAA | 网元连接中断 |
| 2019-10-11 8:50 | ACZDoAAEUAA | 时钟参考源异常告警 |
| 2019-10-12 9:47 | ACZDoAAEUAA | 传输光接口异常告警 |

Complex and disordered

Table 2. Train data

| time | 基站名称 | 网元连接中断 | 小区不可用告警 | label |
|----------|-------------------|--------|---------|-------|
| 20200322 | ACZDoAAEEAAA1wABz | 0.0 | 0.0 | NaN |
| 20200322 | ACZDoAAEEAAA1wAC9 | 0.0 | 0.0 | NaN |
| 20200322 | ACZDoAAEEAAA1wACU | 0.0 | 0.0 | NaN |
| 20200322 | ACZDoAAEEAAA1wACh | 1.0 | 0.0 | NaN |

Succinct and clear

target

- ID: Distinguish base station
- Feature: Training samples
- Label: Prediction target

ID

Feature

Label



Innovation 1: Generate labels accurately

2. Shift up the alarm columns

Judging by the warnings of the next day,
Use **Shift(-1)** function to shift up.

1. Fill in missing dates

Fill in all time range data:
2019.10.01-2020.03.30

| time | 基站名称 | 网元连接中断 | 小区不可用告警 |
|----------|--------------------|--------|---------|
| 20200316 | ACZDoAAEEAAAI1wACh | 0.0 | 0.0 |
| 20200318 | ACZDoAAEEAAAI1wACh | 2.0 | 0.0 |

Fill in 20200317

3. Generate label

Add the two columns and determine whether it is non-zero, then **label=1**

Label=1

4. Eliminate forecast data

Exclude the data of March 22nd
and March 30th.

Innovation 2: Threshold adjustment

Unbalanced data set — label 0 : label 1 \approx 5 : 1

Oversampling

Repeat the sampling of the data sample with label 1.



Undersampling

Randomly sample the data samples with label 0.

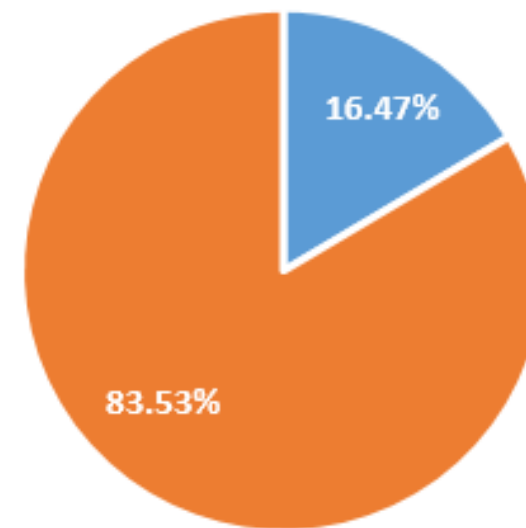


Threshold adjustment

Adjust the threshold for dividing label according to the ratio of 0 to 1.

datum: 0.165

The label distribution



■ label 1 ■ label 0

Innovation 3: Multi-dimensional features

Basic features

Statistics of alarm times

Each type of alarm times

alarm_times per day

sum_each_times in a week

sum_times in N days($N \leq 7$)

avg_times in N days($N \leq 7$)

Important alarm statistics

imp_alarm_times per day

time_interval(days/seconds)

time_interval_mean/std/max/min

imp_alarm_times in N days($N \leq 7$)

sum_imp_time in N days($N \leq 7$)

Innovation 3: Multi-dimensional features

Alarm type statistics

- malfunction_times
- abnormal_alarm_times
- failure_alarm_times
- community_alarm_times
- radiofrequency_alarm_times
- BBH_alarm_times
- RRU_alarm_times
- RHUB_alarm_times

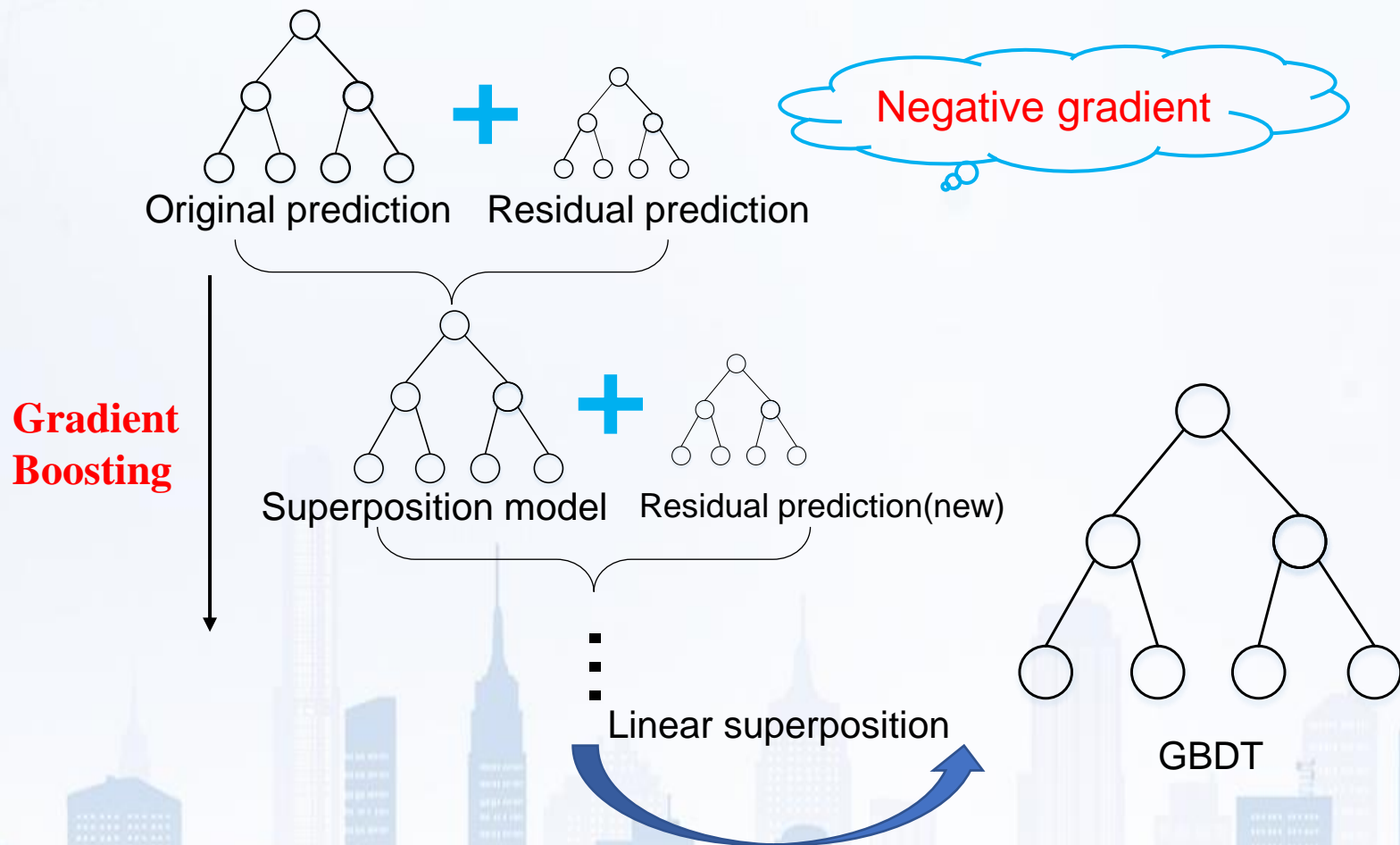
Other features

- daytime_alarm_numbers/tpyes
- night_alarm_numbers/tpyes
- alarm_time_earliest/latest per day
- alarm_days in the previous 7 days
- alarm_types in the previous 7 days
- alarm_types_times in 7 days

PART 03

Model Optimization

Gradient Boosting Decision Tree (GBDT)



LightGBM is one of the implementation frameworks of the GBDT model.

- ✓ Training fast.
- ✓ High accuracy
- ✓ Low memory usage.



- ✓ Whether offline AUC is improved
- ✓ Whether the feature importance increases
- ✓ Whether the category ratio is consistent



Cross-validation

5-fold cross-validation improves model stability and prevents overfitting



Grid Search

Find the optimal parameters of the model by grid search

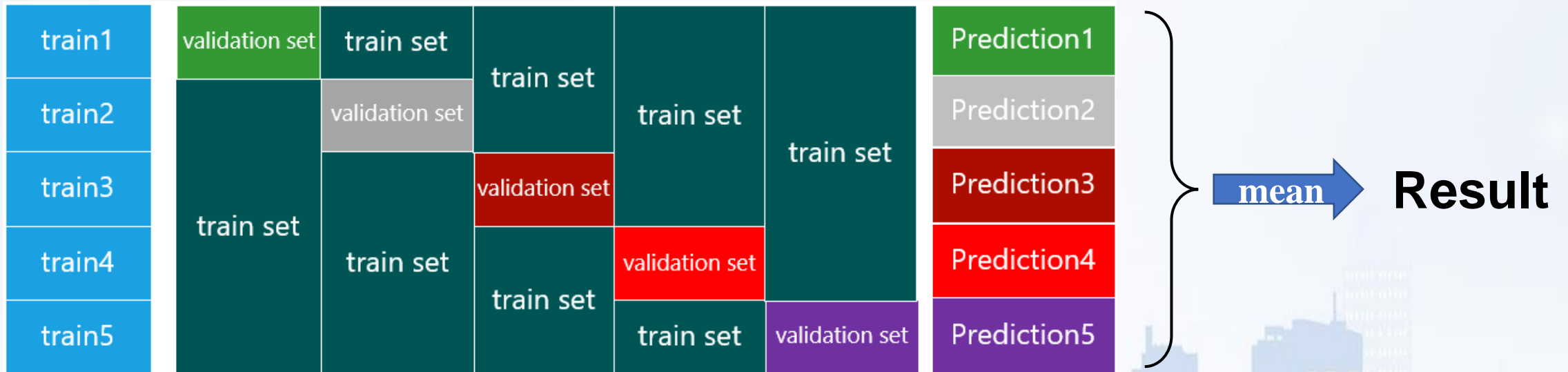


Model Merging

Through the integration of the advantages of each sub-model, the optimal model is generated by superposition.

◆ Cross-validation

The 5-fold cross-validation method can make full use of the data set to prevent overfitting.



◆ Grid Search

It traverses the parameter matrix to find the optimal parameters of the model.

| Parameters | Grid search range | Optimal parameters |
|-----------------------|-------------------|--------------------|
| max_depth | -1、 6、 8、 10 | -1 |
| n_estimators | 100、 500、 1000 | 1000 |
| num_leaves | 16、 32、 51、 61 | 32 |
| learning_rate | 0.01、 0.02、 0.05 | 0.02 |
| feature_fraction | 0.7 | 0.7 |
| bagging_fraction | 0.7 | 0.7 |
| bagging_freq | 5 | 5 |
| feature_fraction_seed | 7 | 7 |

◆ Final F1-score

$$F_1 = 2 \cdot \frac{\textit{precision} \cdot \textit{recall}}{\textit{precision} + \textit{recall}}$$


74.6667

基站退服告警预测排行榜

| 排名 | 参赛团队 | 指标得分 | 提交时间 |
|----|----------|---------|-----------------|
| 1 | 黑白双煞 | 74.6667 | 2020.8.04 13:54 |
| 2 | 网络天眼 | 73.2943 | 2020.8.10 17:12 |
| 3 | AI_STORM | 72.5064 | 2020.6.23 11:34 |
| 4 | tys | 72.2924 | 2020.7.19 17:18 |
| 5 | DB2 | 70.7365 | 2020.7.27 17:50 |
| 6 | 监控鹰眼 | 70.6221 | 2020.7.19 13:13 |

PART 04

Conclusion and

High prediction accuracy

Online F1-score is 0.747, 1% higher than the second place.

Training fast

Model training only takes 3-5 minutes, which is much faster than LSTM model.

Generalization ability

Collect two-year operating data of thousands of base stations to train the model.

Strong expandability

Multi-dimensional predictions can be made by adding features such as power consumption.

Feedback

- What are the benefits of BS out of service alarm prediction? why is it so important?

1)Background: The base station maintenance cost is huge and needs to be solved urgently.
2)Strength: Reduce maintenance costs by 25%-35%.
Equipment life can be extended by 10%-15%.

- How to improve the generalization ability of the model?

1)Add more base station alarm data for model training.
2)Model merging: stacking merging and weighted merging.

- What are the advantages of your scheme?

★1)Generate labels accurately and automatically-----achieve accurate prediction.
2)Training fast-----real-time prediction capability.
3)Strong expandability

Future Development Direction

Dynamic model optimization

Comparing real-time data and prediction results. Achieve model self-optimization through continuous loop self-detection.

Base station energy saving

Add features such as power and throughput to predict future network traffic. Energy saving can be realized by means such as carrier sleep.

Alarm root cause location

Integrate AI algorithms with expert experience to realize intelligent fault location and improve the accuracy of root cause identification.

Build a cloud database

Gather fault data and algorithm parameters from various places to form a cloud sharing model to improve model accuracy and generalization capabilities.





Thanks