

Title: Quality regulatory framework in Vanuatu

Abstract:

Vanuatu, a small country in the South Pacific has also its challenges when it comes to quality regulatory framework. Attempts were made to have a regulation but a guideline was developed instead. The challenge now is to have a QoS benchmarking done at the cost of TRBR and having service operators provide quarterly QoS reports as part of monitoring QoS of the mobile network.