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**Cloud Computing & Big Data in Higher
Education and Research: African Academic
Experience**

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Outline

- Challenges in Education and Research
- Cloud services for Education and Research
- Success stories of Cloud and Big data deployment in Tunisia
- Case study: Sfax University

Challenges in Education and Research

- **Higher cost of IT resources**

- The need for IT resources and services are drastically growing
- Managers and technical staff mainly host their IT services (compute, storage, software, collaboration tools...) on premises.
- They allocate **important budget** and time to perform complex management operations

Challenge: Budget restrictions, shrinking revenues and limited funds for research and development



Challenges in Education and Research

- **Lack of efficiency**
 - Teachers, students, researchers and faculty members
 - require technical skills to set up the experimental environment
 - focus the effort on peripheral tasks more related to system administration than to the course topics.
- **Challenge:** Lack of concentration on the “core business” of education and research.



Challenges in Education and Research

- **Emergence of new communication, collaboration and mobile platforms**
 - **Bring Your Own Device (BYOD)**
 - Students increasingly come to schools and universities with their own mobile devices
 - Access to course content and educational services from anywhere and at anytime.
 - **Collaboration and communication tools**
 - Faculty members increasingly rely on multimedia, communication and collaboration services



Challenge: Traditional educational services and models can not meet these requirements

Challenges in Education and Research

- **Virtual learning environments**
 - Interactive Multimedia Learning Environments
 - Distance Learning platforms, Moodle...
 - MOOC – Massive Open Online Courses

Challenge: Important compute resources are required for media (video, voice, ...) processing, broadcasting, storing and analysis.



Cloud Computing solution



SaaS for Higher Education and Research

- SaaS is a software distribution model in which applications are hosted by a service provider and made available to customers over the Internet.
 - Example: Google Apps, Microsoft Office 365



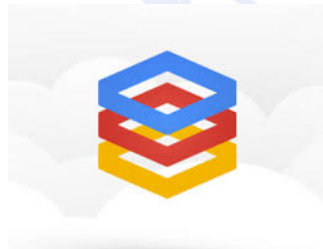
PaaS for Researchers

- PaaS offers services to help developers throughout the whole life cycle of an application, from design to test and production.



IaaS for Education and Research

- Provides students, researchers and teachers the ability to provision processing, storage, networks where the consumer is able to deploy and run software, which can include OS and applications



Windows Azure

IaaS Services: Three types

- IaaS-hosted Virtual Server
 - **Server virtualization**
 - Research sector and Business Workflow: **Big Data**
- IaaS-hosted Virtual Desktop
 - **Desktop virtualization**
 - Higher Education sector
- IaaS-hosted Storage
 - **Storage virtualization**
 - Education and Research sectors

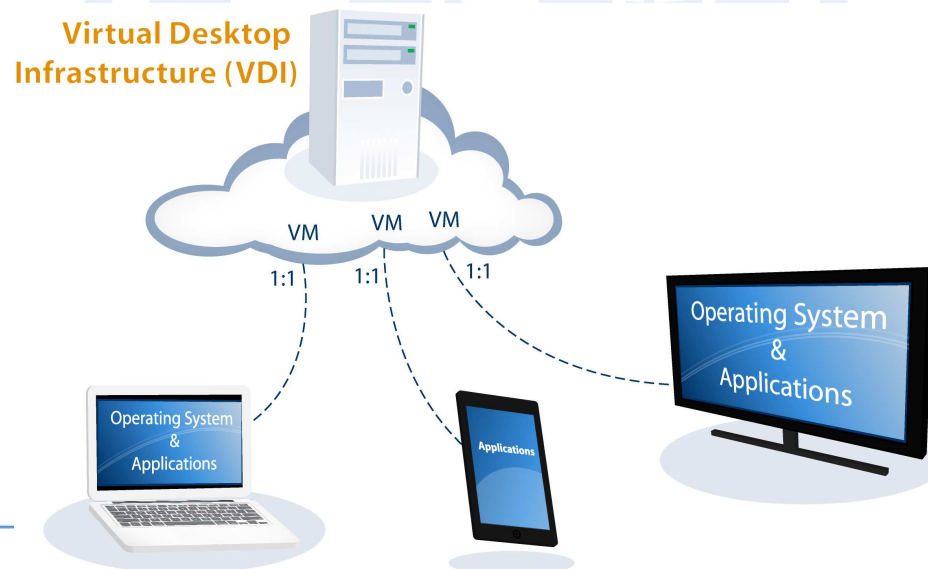
Success story: IaaS services for Sfax University (Tunisia)

- **Objective:** set up a private IaaS cloud that offers
 - IaaS-hosted Virtual Servers
 - Support **Big Data** technologies and advanced analytics applications
 - IaaS-hosted Virtual Desktops
 - The ENIS School has replaced traditional PCs with cloud based VDI solutions.
 - 10 classrooms are equipped with 30 thin clients connected via a local area network to a private cloud.

IaaS-hosted Virtual Desktops: Virtual Desktop Infrastructure (VDI)

- “**virtual desktop infrastructure (VDI)**: A desktop as a service (DaaS) solution enabling the hosting of a desktop operating system within a virtual machine.”
 - NOTE – In this Recommendation, VDI means that the virtual machine hosting the desktop operation system is running in a cloud computing environment.

Source: Recommendation ITU-T Y.3503 : Requirements for desktop as a service, approved in May 2014



VDI for Virtual Computing Classrooms Sfax University

Before



After



Thin Clients



Cloud
Computing

Cloud Infrastructure in ENIS (Sfax University)

- **Hardware**

- 4 servers acting as controller nodes (redundancy mode)
- 8 servers for computing
 - XEON Processor, 6 cores, 2.4 Ghz, 128 Go RAM
- Storage server: 40 To SAS
- Programmable Switch Node (10 Gbit/s)



- **Software**

- Hypervisor: KVM and Hyper-V (MS)
- Cloud Manager: OpenStack
- CloVER VDI
 - an OpenStack appliance offering VDI capabilities over the cloud infrastructure.

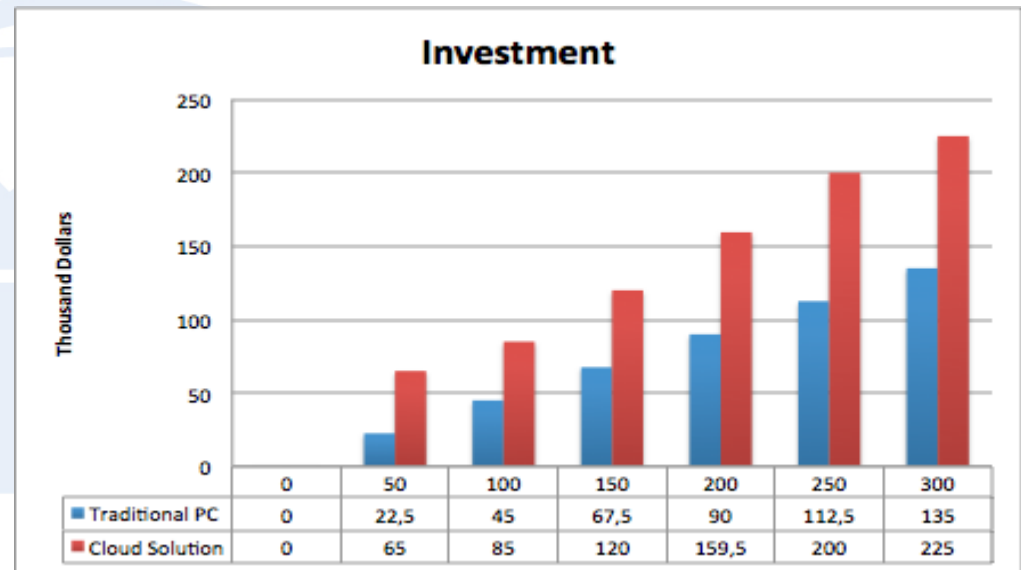


- **The VDI servers offer 300 virtual desktops for students.**

- Each one is composed of 2 Go RAM and 10 Go of storage.

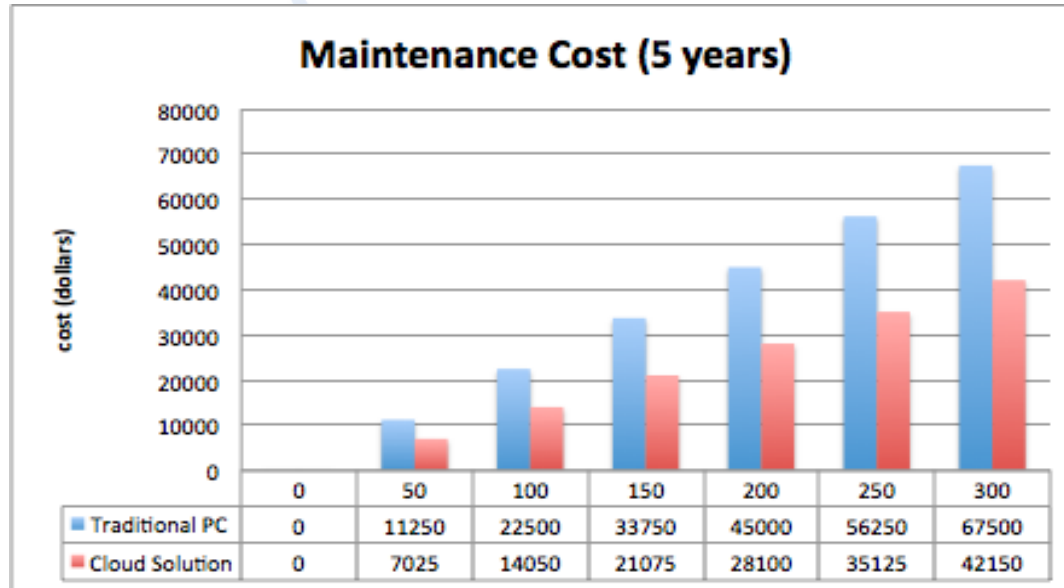
Initial Investment

- Cloud composed of
 - thin clients (250 \$ per unit)
 - servers (10.000 \$ per unit).
- The initial investment (around 225.000\$) required to set up a cloud offering 300 virtual desktops is higher compared to the total price of 300 physical computers (around 135.000\$).



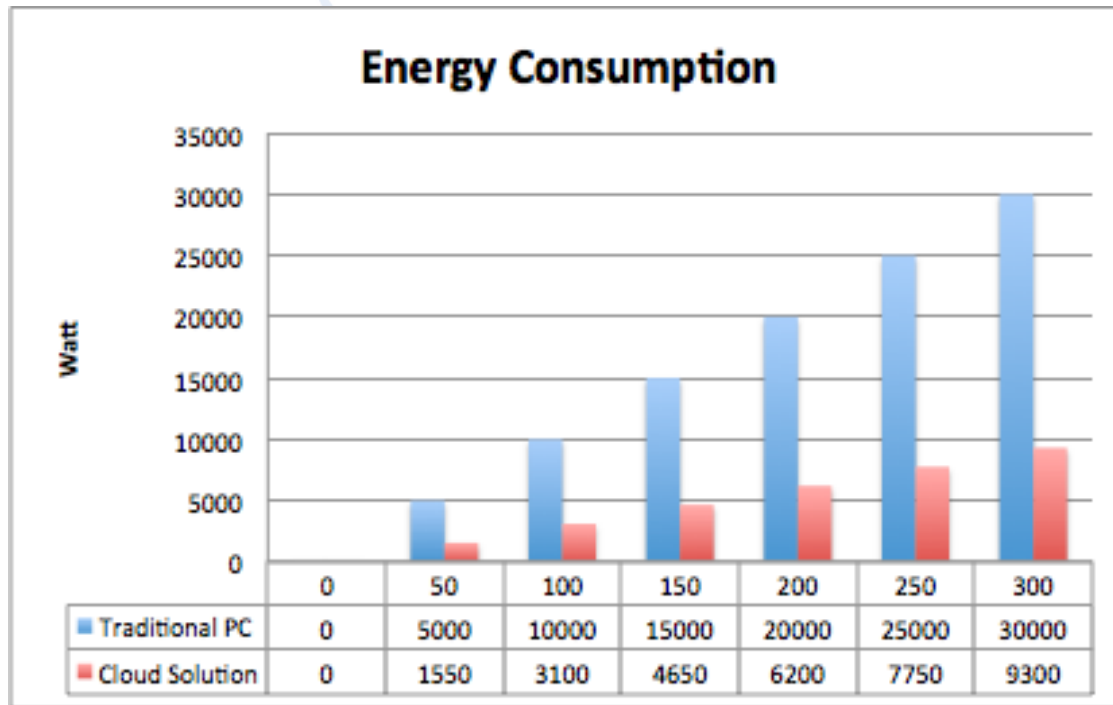
- Although the capital invested in the cloud is higher than that invested in traditional PC platform, an estimation of the Return on investment (ROI) over 5 years shows the gain and efficiency of the cloud solution.

Maintenance Cost



- Annual software and hardware maintenance cost is assumed to be
 - 10% for traditional PC
 - 5% for Thin Client
 - 14% for server
- **Cloud can reduce maintenance costs of around 40%**

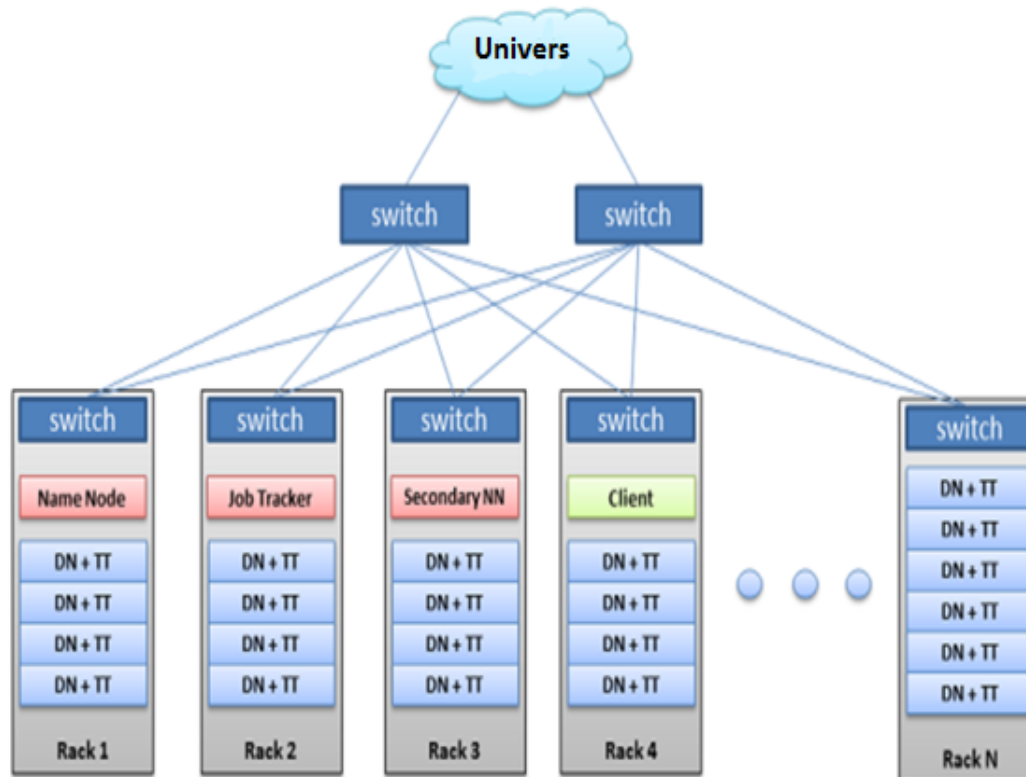
Energy Consumption



- Thin clients consume an average of 7 watts compared to a 100 watt PC.
- The average energy consumption of a server: 1200 watt
- **Cloud can significantly reduces energy consumption to almost 70%.**

IaaS-hosted Virtual Servers: Cloud-based big data analytics

- Big data environments require clusters of servers to support the tools that process the large volumes, high velocity, and varied formats of big data.
- Clouds are already deployed on pools of server, storage, and networking resources and can scale up or down as needed.



Big data: Hadoop as a Service

- Hadoop (Apache) is a software that provides the high-performance compute power needed to analyze vast amounts of data efficiently and cost-effectively.
- Hadoop is offered as a service using a private Cloud deployed in Sfax university
- **Research Fields in Sfax University using Hadoop**
 - Machine learning
 - Neural networks
 - Robotics
 - Computational mathematics
 - Artificial intelligence
 - **Smart cities**

Conclusions

- In the next five years, institutions of education expect to cut 20 percent of their IT budget by moving applications to the cloud
- Hybrid cloud: where an organization might use a public cloud for some functions (basic business applications) and their private cloud for others (storage for personnel data that is very sensitive).
- Cloud and big data technologies are converging to offer a cost-effective delivery model for cloud-based big data analytic especially in research field.