



Abstract

• Zambia has been growing and improving its international standardization capabilities over the past several years and the effectiveness of its role in international ICT standardization can continue to be improved and enhanced under a unifying national structure. Zambia Information and Communications Technology Authority (ZICTA) and Zambia Bureau of Standards, ZABS signed a Memorandum of Understanding (MoU) to implement the collaboration of the two entities in the development and monitoring of standards in the ICT sector. Under this MoU a National Standardization Secretariat (NSS) was established that would oversee the public/private process that relates to ICT standards development and to possibly manage matters pertaining to participation at ITU-T. ITU-T under its Bridging the Standardization Gap (BSG) programme, responded to a request from Zambia to provide an analysis of the establishment of an NSS for ITU-T and make recommendations and guidance in this regard. This presentation will discuss the audit results which takes cognizance of existing structures, processes and financial and human resources available for both local and international standardization. Adoption and adaption of approved standards by various SDOs such as ITU and ISO stands out as the main standardization process. Proposals have been developed for a complementary "upstream" process by which Zambia will develop national views for submission to the standardization development process of the ITU-T study groups in order to influence the content and approval of international ICT.