Sixth SG13 Regional Workshop for Africa on "Standardization of future networks: What opportunities for Africa?" (Abidjan, Côte d'Ivoire, 26-27 March 2018)

Zambia National Standardization Organization Audit

Elliot N. Kabalo,
Manager Standards and Networks, ZICTA,
ekabalo@zicta.zm

Presentation Outline

- Country Location and Statistics
- Overview of ICT sector
- Standardization Legal Mandate
- NSO Structure and TC Topics
- Legal Framework and other Issues
- TC Performance
- International Participation
- Challenges
- Future Outlook

Country Location

Zambia

Overview of the ICT Sector

2017 Q3
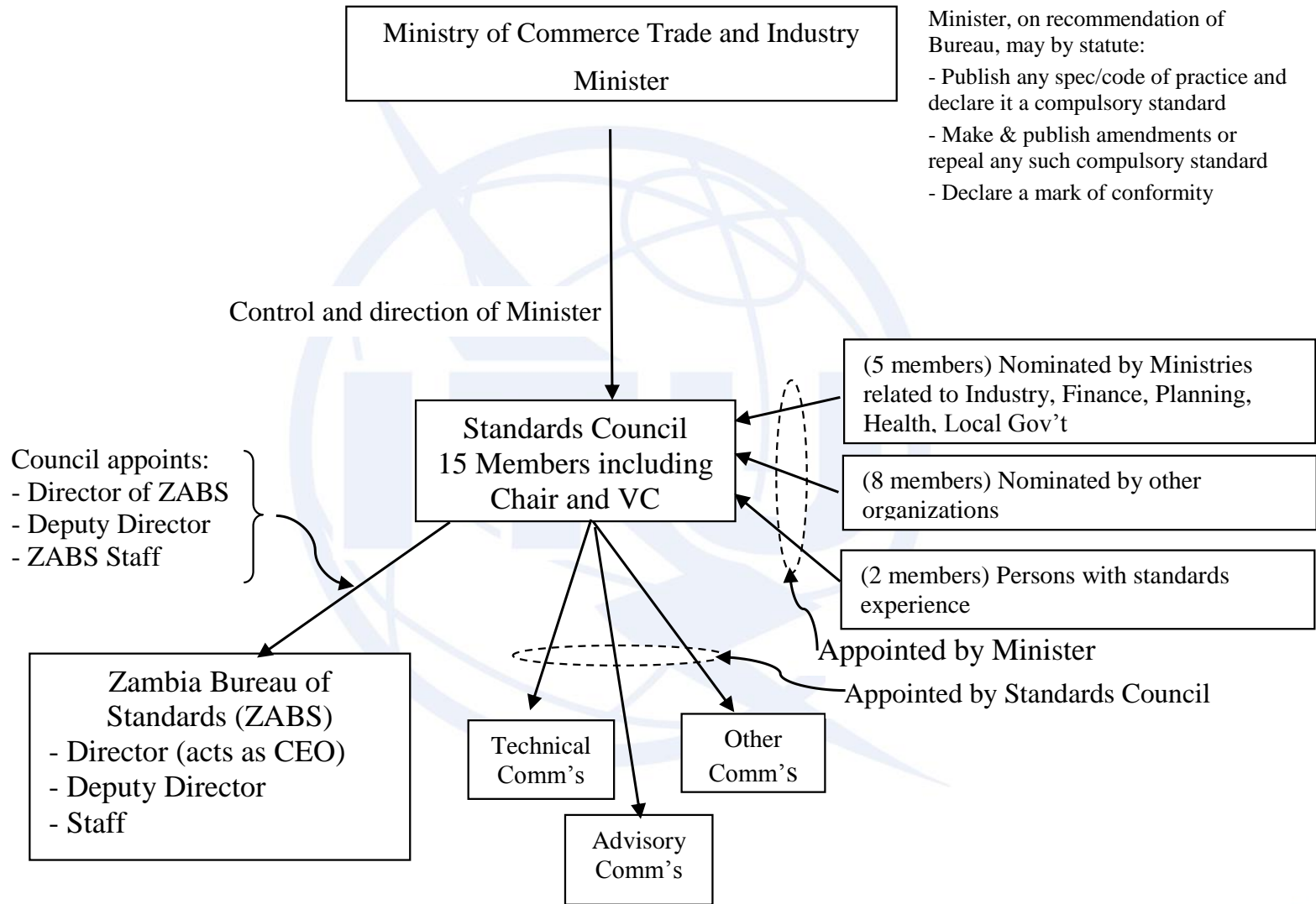
Indicator	Number	Penetration Rate
Mobile Subscription	12,971,354	79.07%
Fixed Line Subscription	100,448	0.61%
Mobile Internet Users	7,148,325	43.57%
Fixed Internet Subscription	18,913	0.12%

Standardization Legal Mandate

- ZABS
  - The Standards Act of 1997
  - National Quality Policy 2010
- ZICTA
  - ICT Policy of 2006
  - ICT Act No. 15 of 2009
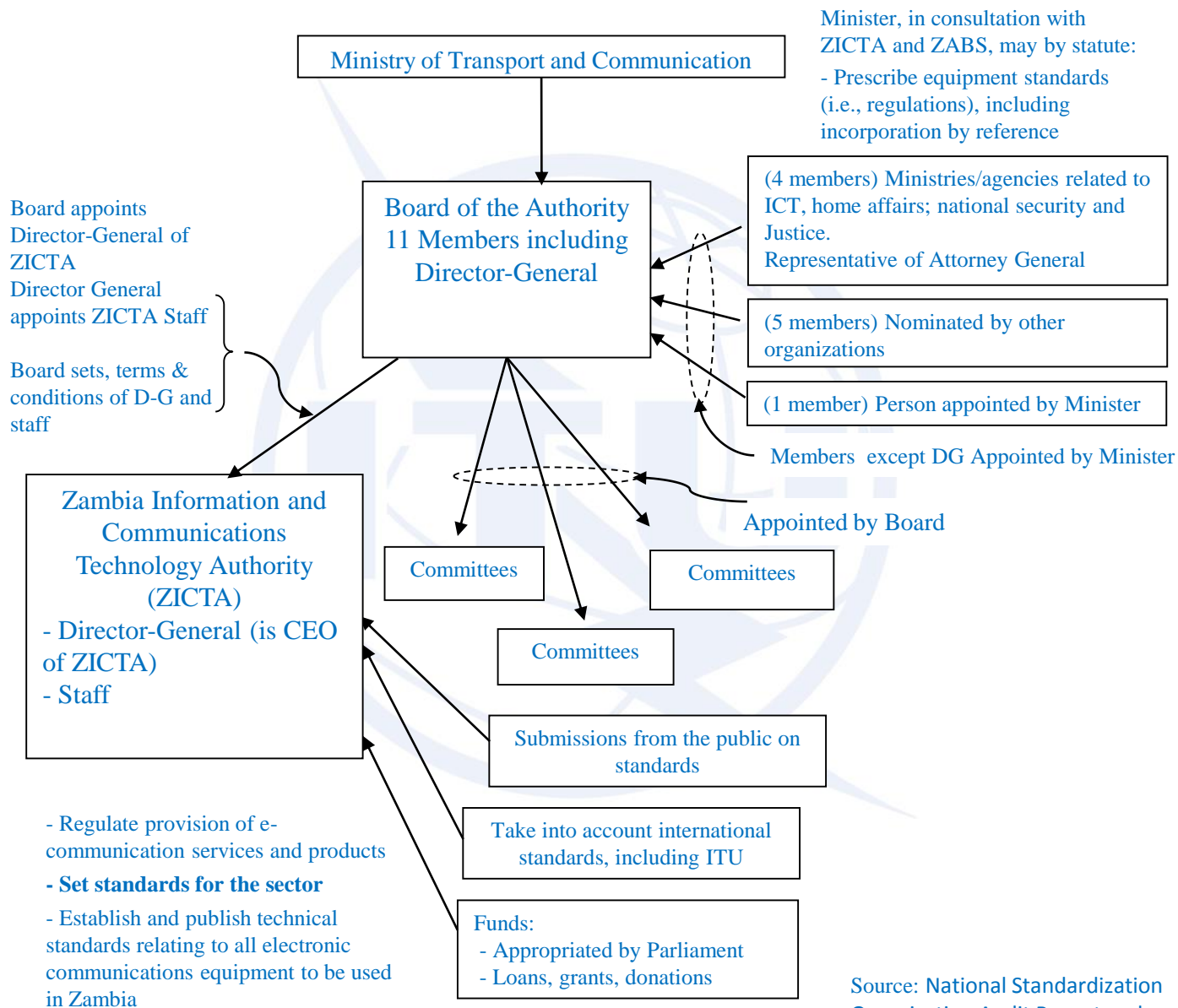 - ICT Standardization Policy of 2011 (By ZICTA)

Legal Framework ZABS

Ministry of Commerce Trade and Industry

Minister

Minister, on recommendation of Bureau, may by statute:

- Publish any spec/code of practice and declare it a compulsory standard
- Make & publish amendments or repeal any such compulsory standard
- Declare a mark of conformity

Control and direction of Minister

Standards Council
15 Members including
Chair and VC

(5 members) Nominated by Ministries related to Industry, Finance, Planning, Health, Local Gov't

(8 members) Nominated by other organizations

(2 members) Persons with standards experience

Council appoints:
- Director of ZABS
- Deputy Director
- ZABS Staff

Zambia Bureau of
Standards (ZABS)
- Director (acts as CEO)
- Deputy Director
- Staff

Appointed by Minister

Appointed by Standards Council

Technical Comm's

Other Comm's

Advisory Comm's

Source: National Standardization Organization Audit Report and Recommendations for Zambia by Gary Fishman

Legal Framework - ZICTA

Ministry of Transport and Communication

Minister, in consultation with ZICTA and ZABS, may by statute:

- Prescribe equipment standards (i.e., regulations), including incorporation by reference

Board of the Authority
11 Members including Director-General

(4 members) Ministries/agencies related to ICT, home affairs; national security and Justice.
Representative of Attorney General

(5 members) Nominated by other organizations

(1 member) Person appointed by Minister

Board appoints Director-General of ZICTA
Director General appoints ZICTA Staff

Board sets, terms & conditions of D-G and staff

Members except DG Appointed by Minister

Zambia Information and Communications Technology Authority (ZICTA)
- Director-General (is CEO of ZICTA)
- Staff

Appointed by Board

Committees

Committees

Committees

Submissions from the public on standards

Take into account international standards, including ITU

- Regulate provision of e-communication services and products
- **Set standards for the sector**
- Establish and publish technical standards relating to all electronic communications equipment to be used in Zambia

Funds:
- Appropriated by Parliament
- Loans, grants, donations
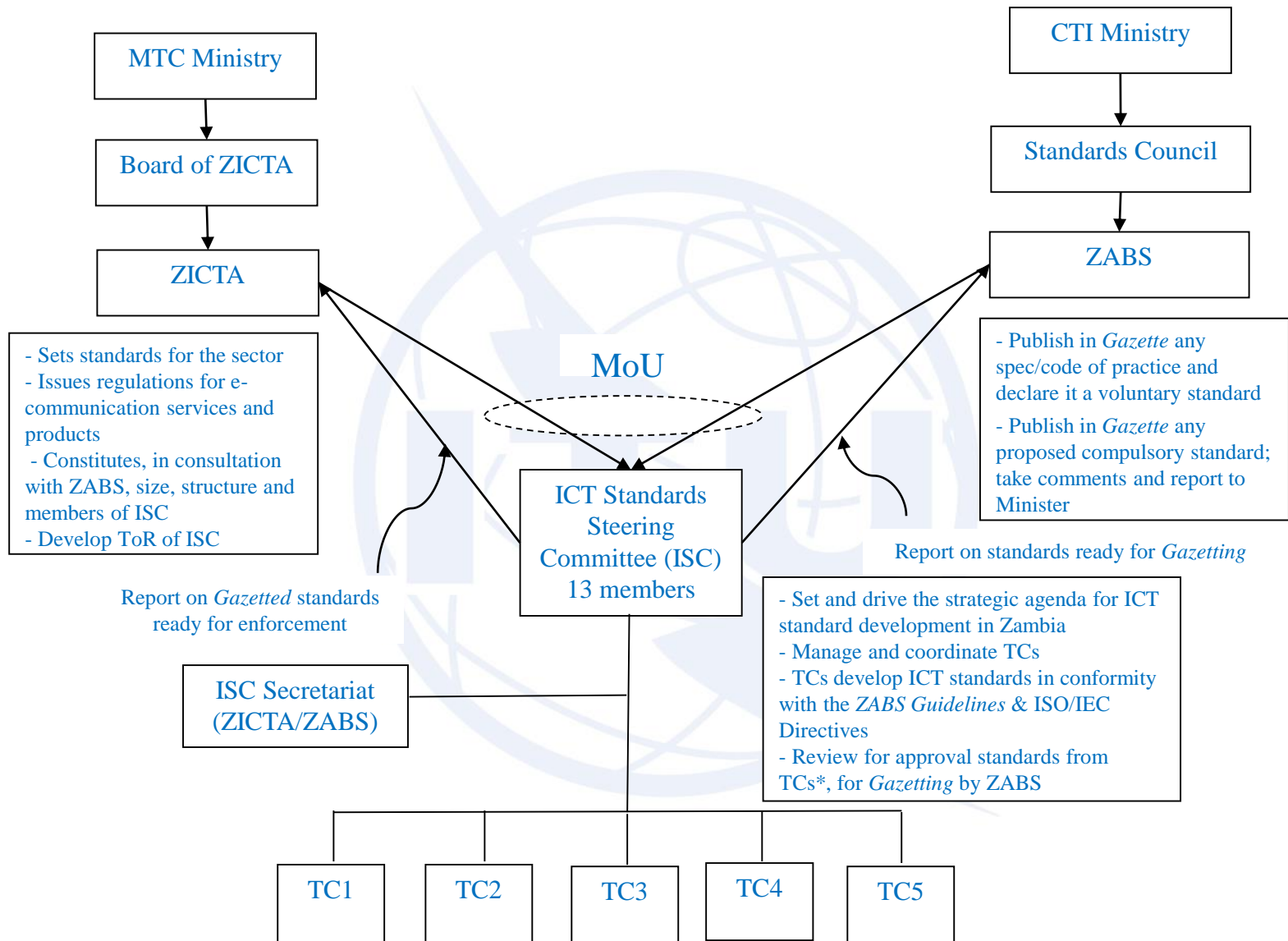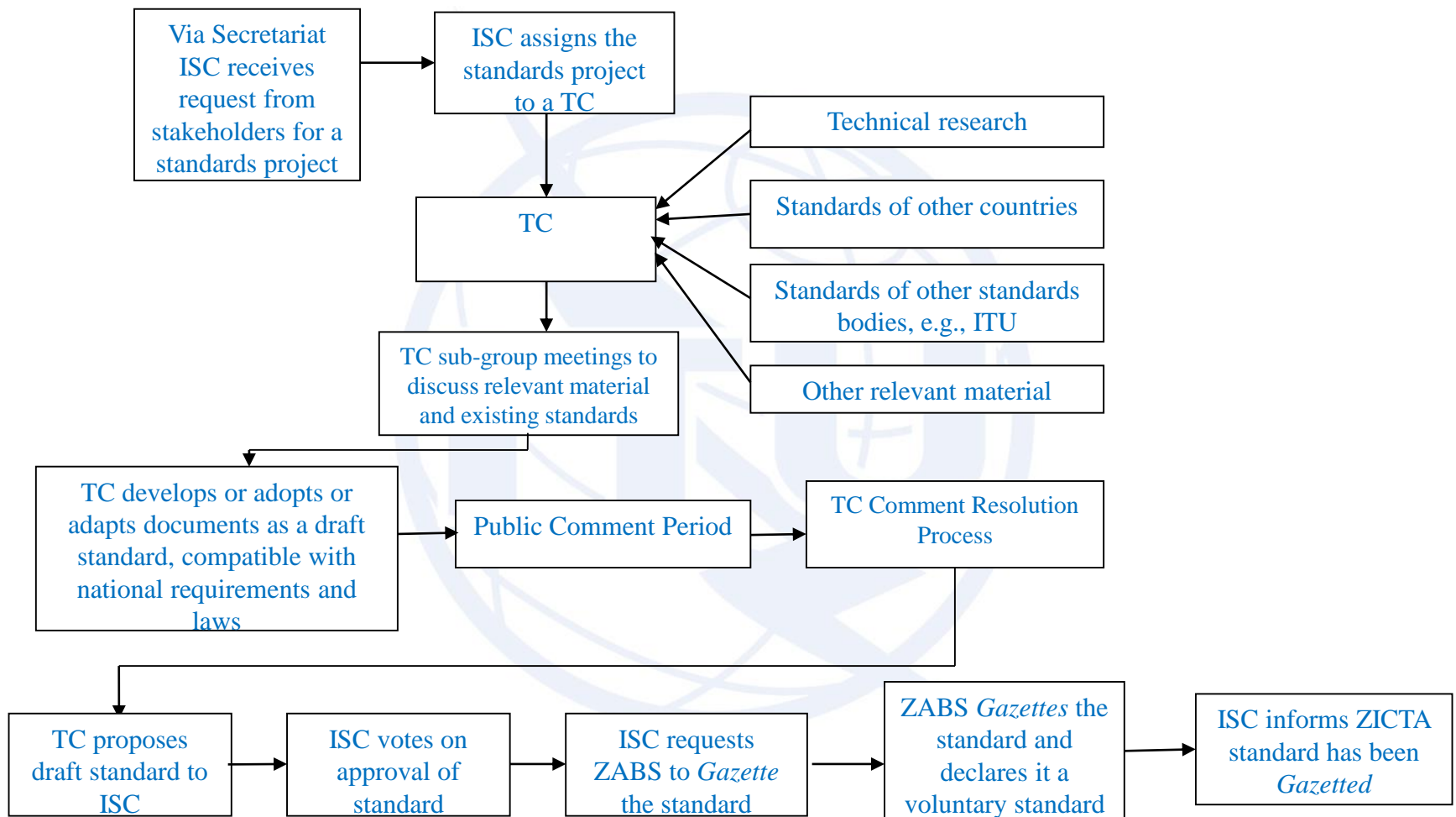
Source: National Standardization Organization Audit Report and Recommendations for Zambia by Gary Fishman

ITU

MoU – ZABS & ZICTA

MTC Ministry

Board of ZICTA

ZICTA

- Sets standards for the sector
- Issues regulations for e-communication services and products
- Constitutes, in consultation with ZABS, size, structure and members of ISC
- Develop ToR of ISC

Report on *Gazetted* standards ready for enforcement

MoU

ICT Standards Steering Committee (ISC) 13 members

ISC Secretariat (ZICTA/ZABS)

CTI Ministry

Standards Council

ZABS

- Publish in *Gazette* any spec/code of practice and declare it a voluntary standard
- Publish in *Gazette* any proposed compulsory standard; take comments and report to Minister

Report on standards ready for *Gazetting*

- Set and drive the strategic agenda for ICT standard development in Zambia
- Manage and coordinate TCs
- TCs develop ICT standards in conformity with the *ZABS Guidelines* & ISO/IEC Directives
- Review for approval standards from TCs*, for *Gazetting* by ZABS

TC1   TC2   TC3   TC4   TC5

* Developed, Adopted or Adapted by TCs

Source: National Standardization Organization Audit Report and Recommendations for Zambia by Gary Fishman

ITU

NSO Structure and TC Topics (2015-2016)

Recommendation TC Structure

Down Stream Standardization Process

Via Secretariat ISC receives request from stakeholders for a standards project → ISC assigns the standards project to a TC

Technical research

Standards of other countries

Standards of other standards bodies, e.g., ITU

Other relevant material

TC

TC sub-group meetings to discuss relevant material and existing standards

TC develops or adopts or adapts documents as a draft standard, compatible with national requirements and laws → Public Comment Period → TC Comment Resolution Process

TC proposes draft standard to ISC → ISC votes on approval of standard → ISC requests ZABS to *Gazette* the standard → ZABS *Gazettes* the standard and declares it a voluntary standard → ISC informs ZICTA standard has been *Gazetted*

Participation in ITU Meeting

- There is current no procedure for TC members to participate in ITU meetings.

- However, ZICTA has in the past sponsored TC members to ITU meetings held in Zambia

- Standardization is currently downstream (from SDOs to National)

- ZICTA participate in ITU meetings and attend Study Groups of interest

International Participation - ZICTA

- The key study groups that have since been identified as being appropriate to the Zambian ICT environment include:
    - ITU-T SG2: Operational Aspects
    - ITU-T SG3: Economic and policy issues
    - ITU-T SG5: Environment and Climate
    - ITU-T SG12: Performance, Quality of Service (QoS) and Quality of Experience (QoE)
    - ITU-T SG13: Future Networks Including cloud computing
    - ITU-T SG15: Transport, Access and Home
    - ITU-T SG16: Multimedia Services
    - ITU-T SG17: Security
    - ITU-T SG20: Internet of Things (IoT) and its Applications including Smart Sustainable cities

Challenges

Human Resources

- Standardisation know how
- Immediate, short and long term HR needs?

Infrastructure

- Resources & Investment
- Technical Infrastructure (R & D)
- Inadequate internet connectivity

Awareness

- Information availability and access
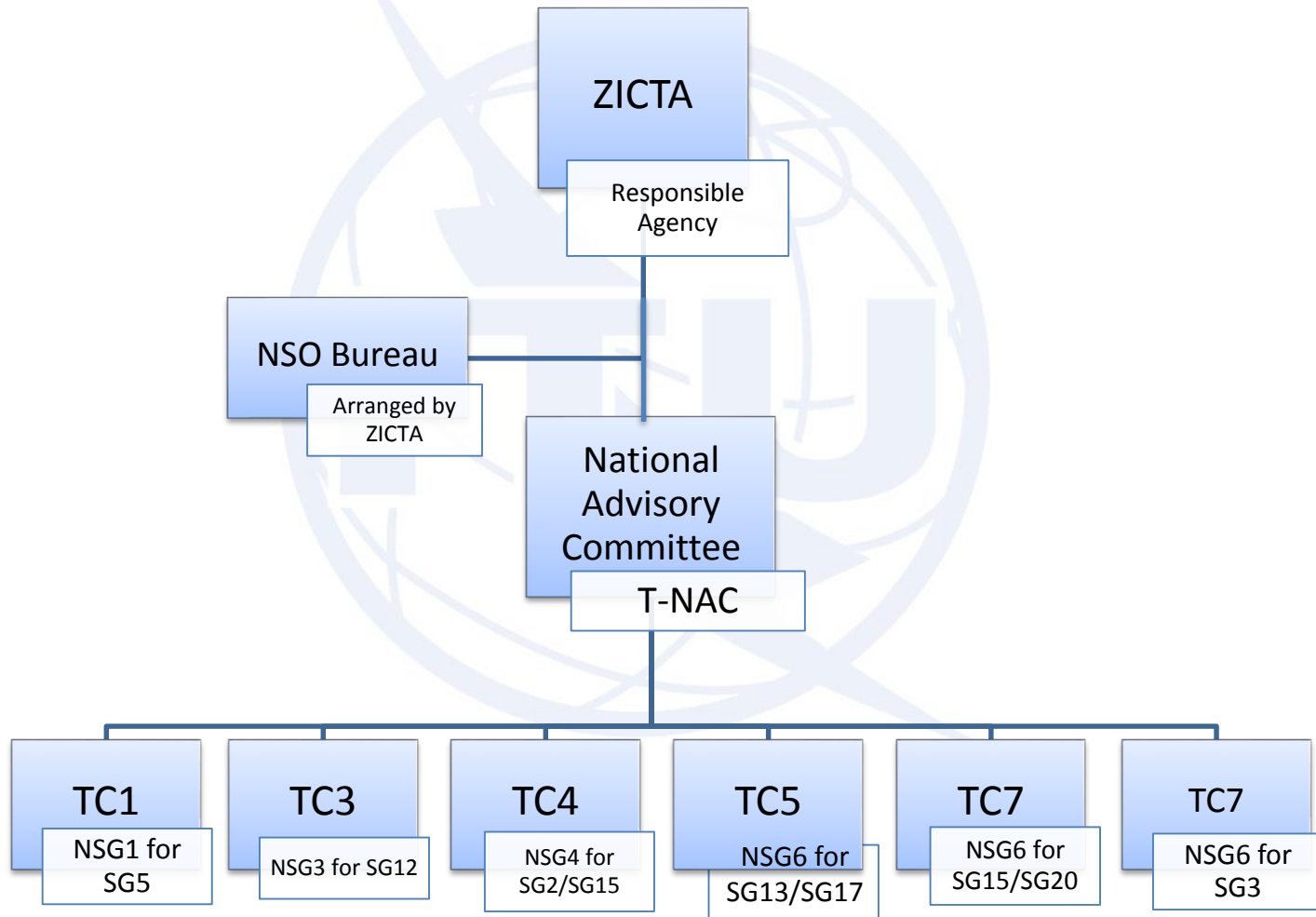- Rapid Technology and Changes
- Standards Maintenance & Management

Collaboration

- Local / National level [No Industry Participation]
- Regional [SADC & COMESA]
- International [Participation in Intl orgs]

Budgetary Resource

Upstream Standardization Process

Proposed Zambian National Standardization Organization for ITU-T (NSO)

Achievements

- Established legal structure that can easily be recognized as an NSO

- Aligned TC activities with those of the ITU-T

- Established ties accounts for TC members

- Final stages of establishing NSO website

- Regulatory Authority impose certain standards such as those for Security

Outstanding Steps

- More effort is required by Zambia in standards development participation
  - Skills Training
  - Set up National Standards Organizations (NSOs)
  - Establish autonomous funding for NSO
  - More participation at international level
- Target standards that are relevant to local needs
- Strengthen sensitization

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