**Arun Mehta**

***Closing the gaps, one at a time***

**Abstract**While most of us have multiple connections to the Internet in this workshop, we draw attention to those for whom there is no plan to bring them online. This presentation draws on experiences in bringing ICTs into the lives of those with mental challenges and the deaf-blind, to propose that a viable approach may be to connect such people one at a time, taking into account the unique combination of abilities, disabilities and aspirations of the individual.