The Role of Standards in Accelerating Digital Transformation for Cities and Communities



# ISO TC 268 "Sustainable Cities and Communities" – Standards in support of digital transformation in cities & communities

ISO – International Organization for Standardization

by

Dr. Bernard GINDROZ

Chairman ISO TC 268 "Sustainable Cities and Communities"







# **Smart and Sustainable Cities developments**

Complex Challenges but Great Opportunities moved to reality through:



- → Long term vision and commitment
- → Citizens' engagement
  - → Holistic approach, priorities
  - → Integrated planning



- → Digitalization
- → Culture of results and communication







# **Smart and Sustainable Cities developments**

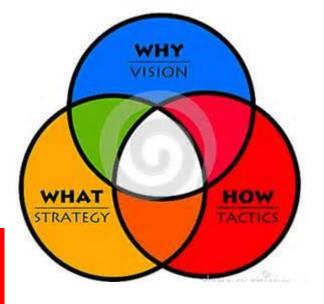
➤ Vision (incl. results related)

Strong political engagement and citizens' engagement

- > Commitment/Decision
- > Strategy with objectives
- ➤ Sectorial/area Roadmaps with targets
- > Implementation and culture of results
  - > Measure progress and monitor
  - > Evaluate against planned targets
  - > Improve to meet the objectives
  - Communication & reporting

Definition of targets with Performance indicators

Digitalization as key driver and enabler



Benchmarking-Benchlearning









# **Smart and Sustainable Cities developments**



**Standards drive the changes**Standards accelerate digital transformation in cities and communities





Standards make benchmarking and benchlearning effective Standards bring trust and confidence







# ISO TC 268 Sustainable cities and communities

The proposed series of International Standards will encourage the **development and implementation of holistic and integrated approaches** to sustainable development & sustainability.

# 70

### 70 countries from all continents

Participating countries: 47
Observing countries: 23

### SUSTAINABLE GOALS



TC 268 contributes to the **UN Sustainable Development Goals** through its standardization work.

**About 50 standards published or under development** 

Secretariat: AFNOR, Mr. Etienne Cailleau

Chairman: Dr. Bernard Gindroz

Creation date: 2012







# ISO TC 268 Sustainable cities and communities

ISO 3712x series – KPIs – Sustainable, Smart, Resilience development in communities

1. DECISION/
COMMIT
(Strategy)

Political Commitment
& Citizens' engagement

1. DECISION/
COMMIT
(road map & targets)
(road map & targets)
(mplementation)
(against targets)
(correct)
(mplementation)

Quality Management throughout the whole process

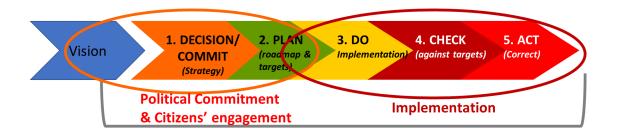
ISO 37101 – management system – Sustainable development in communities







## ISO TC 268 Sustainable cities and communities





### **ISO TC 268:**

- ✓ develops standards, from vision to implementation
- ✓ ISO 37101 management system ensures coherant and robust sustainable urban developement, through citizens' engagement and a culture of results
- ✓ paves the way to digital transformation by setting baselines and strategic targets with clear roadmaps and KPIs.
- ✓ Engages in strong and permanent cooperation with IEC and ITU in support of cities and communities in their journey towards smartness and sustainability (IEC/ISO/ITU Joint Smart Cities Task Force)





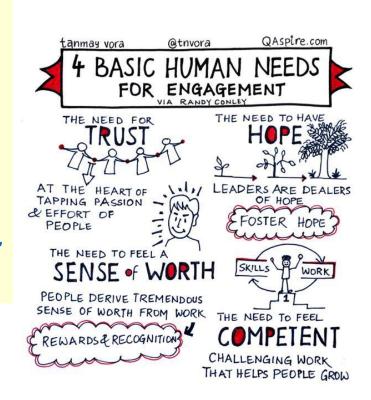




Standards are key enablers to ACCELERATING DIGITAL TRANSFORMATION in Cities and Communities

✓ They bring TRUST & CONFIDENCE,

and thus citizens' acceptance and engagement











Standards are key enablers to ACCELERATING DIGITAL TRANSFORMATION in Cities and Communities

✓ They support confidence in decision making, thanks to benchmarking of best practices, robust technical references & guidance, and management systems











Standards are key enablers to ACCELERATING DIGITAL TRANSFORMATION in Cities and Communities

✓ They contribute to de-risking investment, thanks to alignment of understanding among stakeholders, setting reference framework & solutions, results oriented engagement











Standards are key enablers to ACCELERATING DIGITAL TRANSFORMATION in Cities and Communities

Thanks to strengthened cooperation between IEC, ISO and ITU for the benefit of cities and communities and in full support of sustainable development goals (UN SDGs)













Dr. Bernard GINDROZ ISO TC 268 Chairman

gindrozb@bmgi-consulting.com



