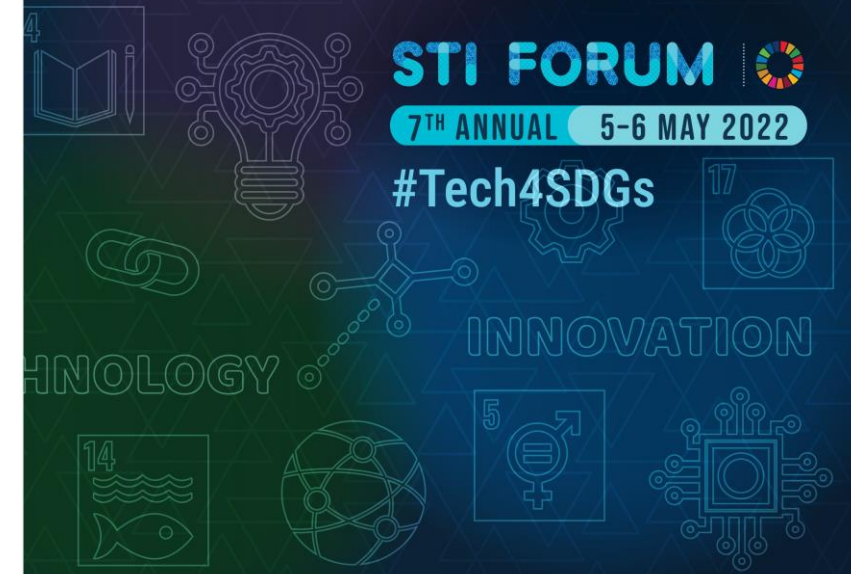


STI Forum 2022

## Side Event on Building People-Oriented Cities Through Digital Transformation

6 May 2022

12:00 - 13:30 CEST



**Milou Jansen**  
- Coordinator | Cities Coalition for Digital Rights  
- Lead Digital Rights & Ethics | City of Amsterdam



# Cities Coalition for Digital Rights



## Why cities?

Cities are frequently the closest democratic institutions to communities and are dealing with growing consequences when it comes to digital rights violations.

01.

Universal and equal access to the internet, and digital literacy

02.

Privacy, data protection and security

03.

Transparency, accountability, and non-discrimination of data, content and algorithms

04.

Participatory Democracy, diversity and inclusion

05.

Open and ethical digital service standards



## From smart cities to people-centered cities

- **Good Technology**

*Systemically upholding patterns of dignity, equality, freedom, justice*

- **Good society**

*Contributing to the public good, well-being and inclusion in local communities*





# Digital Rights Governance Framework

## Foundations

*establish commitment*



## Structures

*safeguard in processes*



**Chief data officer,  
Chief technology  
officer, Chief  
Innovation officer**



**Participatory  
processes, social tools**



**Strategy plans,  
reporting**

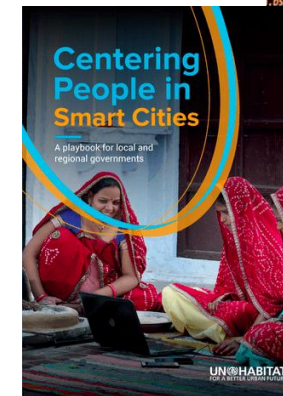


**Mapping, registries**

... and more

## Tools

*apply in daily work*



## 8 Thematic areas



Privacy, safety, security and protection

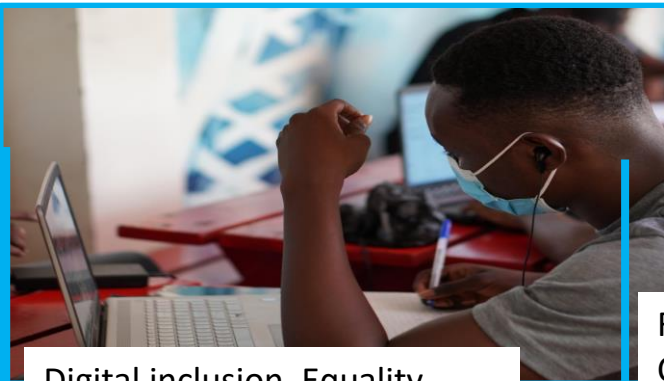


Capacity Building  
*Innovation, digital transformation*

Public goods,  
open infrastructure



Procurement



Digital inclusion, Equality and Equity



Freedom, Autonomy,  
Control and  
Self-determination

Transparency and  
Accountability



Public engagement and community participation



**Tirana**



**Brussels**



## The challenges

*Piloting the helpdesk*

**Sofia**



**Dublin**

