

ITUEvents

FIGI Symposium

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#financialinclusion

FIGI FINANCIAL INCLUSION
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Capacity Building/Team Exercise on Quality of Digital Financial Services



- The goals of this Capacity Building session on Quality of DFS are to provide:
 - general understanding and practical knowledge on test case modelling
 - identify and select end to end parameters for simulations.
- Target audience: Telecom Regulators, Financial Sector regulators, operators of Digital Financial Services
- No previous experience or background knowledge on QoS is needed.
- The session will contain a “hands-on” Team Exercise on creating meaningful use case definitions, metrics and test campaign designs.
- Participants work in teams of 3-4 persons using an actual video of a DFS use case, getting support during the exercise. They will then be able to present their results and get further professional feedback.