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| INTERNATIONAL TELECOMMUNICATION UNION | | **Joint Coordination Activity   On Accessibility and Human Factors** |
| **TELECOMMUNICATION STANDARDIZATION SECTOR**  STUDY PERIOD 2013-2016 | | **Doc 252** |
| **English only**  **Original: English** |
| Source: | Chairman of JCA-AHF | |
| Title: | Introduction of the European Federation of Hard of Hearing (EFHOH) | |

The European Federation of Hard of Hearing People (**EFHOH)** is a non-profit European non-governmental organisation consisting of organisations representing hard of hearing, late deafened people, those living with tinnitus, hyperacusis, Menière’s disease and CI as well as parent organisations and professional organisations.

EFHOH has been funded and registered as a charitable organisation in 1993, its registered office is NVVS, Randhoeve 221, 3995 GA  Houten, The Netherlands. Our Policy Office is currently based in London and we are on the Transparency Register at the EU Commission.

EFHOH’s aim is a Europe where hard of hearing people can live without barriers, and have the opportunity to participate at all levels in society. EFHOH realises this vision through a series of actions, contacts and campaigns, involving the EFHOH members and partners. EFHOH membership currently represents 21 different countries and over 51 million hard of hearing people across the European Union and 81 million across geographical Europe.

EFHOH is a General Member of European Disability Forum and our president as well as vice president take part in the ICT experts group there.

Since the UN Convention on the Rights of People with Disabilities (CRPD) is now ratified by all major European countries and the European Union, this convention serves as a foundation for all our work.

﻿The main focuses are on subtitling, hearing loops, access to hearing care, telecommunications and rehabilitation. We aim to facilitate collaborations between our members and raise awareness of hearing loss and its impact on the general public and decision makers. EFHOH has worked on a number of issues in recent years and here are some examples:

PSAP’s safety concerns

<http://media.wix.com/ugd/c2e099_69a6a905048441b29a8f4a2ba1e12f50.pdf>

Accessibility Guidelines

<http://media.wix.com/ugd/c2e099_6967f8cec393053008ad9a1c8f2fcad1.pdf>

Access to SOS 112

[http://www.efhoh.org/#!access-112/c2kn](http://www.efhoh.org/%23!access-112/c2kn)

European Standard on music players and mobile phones max output

<http://www.hear-it.org/new-eu-standards-for-personal-music-players-and-mobile-phones>

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