



VIDEO RELAY SERVICE

WHAT IS IT?

Video Relay Service, or VRS, is a simple but innovative technology system that allows Deaf children and young people who are sign language users to make telephone calls to Child Helplines through a webcam, on their mobile phone, tablet or laptop, with the assistance of a Sign Language Interpreter (SLI).

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WHAT YOU NEED,

- An appropriate device (mobile phone, tablet or laptop) with a webcam
- Broadband/Wi-Fi connection
- Then download the software onto the device and you're good to go!



“ We believe in a world where DeafKidz enjoy the right to an accessible childhood in a safe and caring family, free from poverty, violence and exploitation. ”
DeafKidz International



@deafkidzintl

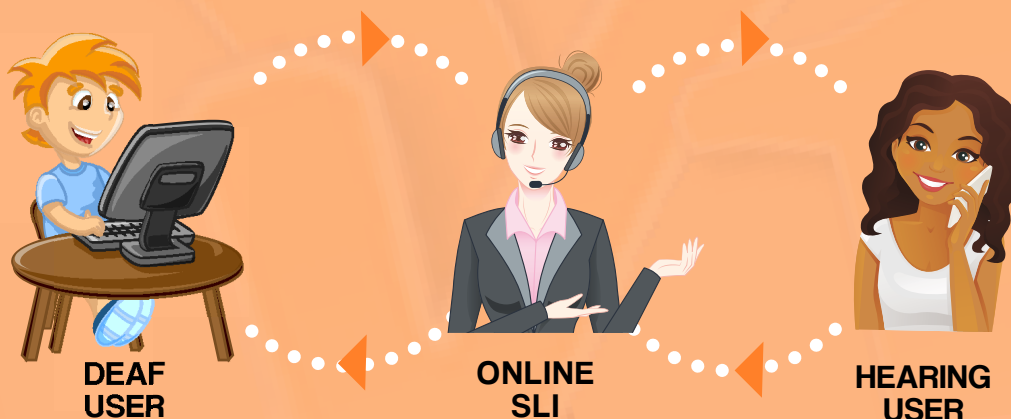
www.deafkidzinternational.org

HOW DOES IT WORK?



HOW DOES A DEAF CHILD COMMUNICATE WITH A CHILD HELPLINE THROUGH A PHONE CALL?

- All that needs to be done is download and install some special software on their device.
- Press one button on the device, the call is routed straight through to the Child Helpline via a SLI hub, and the SLI will automatically appear on the Deaf child's screen.
- The Deaf child will see the SLI to whom they sign the message they want to convey. The SLI will see the child signing on their screen, and will convey their words to the Child Helpline staff member.
- The person from the Child Helpline replies, the SLI will hear, and will translate that into sign language for the Deaf child to see on their screen.



AND FINALLY

- nWise, with whom we have partnered and who have provided the software, are the global leader in Video Relay Services for Deaf people.
- All calls are **confidential** and fully **accessible** to Deaf sign language users
- The software can be adapted to function in **low bandwidth** settings, making services for Deaf people, truly, and instantly available.

LEAVE NO
DEAF KIDZ
BEHIND



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