## ITU Workshop on Policies in relation to impact of Artificial Intelligence on ICT services

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Laure leads the Swisscom Artificial Intelligence and Machine Learning Group. Focus of her work is building robust and scalable software systems, making use of the latest technologies in AI and beyond (Sentiment Analysis, Key Phrase Extraction, Named Entity Recognition etc.). She loves building challenging things - from concept through development up to delivery and maintenance. Her polyvalent involvement stems from 15+ years of technical experience as a system engineer, software engineer and solution architect.



