

# ITU Workshop on Policies in relation to impact of Artificial Intelligence on ICT services

Geneva, 10 April 2018

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Shailendra Kumar Hajela, B.Sc., B.E., Dr. Ing. (Germany), and a distinguished alumnus of IIT-R, joined the Indian Telecom Service in 1959 and served the Administration for 33 years in positions of progressively increasing responsibility in R&D, Industry, Planning, Development and Management of Telecom Infrastructure and Services, concluding with Adviser Technology in which capacity he contributed to development of Telecom technology policy, standardization, and induction of new technologies, including rural telecommunication, digital mobile technology and computerized information systems. He served the ITU in two stints, first as Senior Expert/Team Leader in the UNDP/ITU Project in Nepal and subsequently as ITU Area-Representative for West & South Asia in Kathmandu and further on as Coordinator of the ITU Regional Office for Asia-Pacific Region in Bangkok. He conceptualized the establishment of the South Asian Telecom Regulators' Council for harmonizing regulations and QoS standards at the sub-regional level and coordinated with APT to ensure its sustained functioning under its auspices. On retirement from ITU, he served the TRAI as honorary Senior Consultant during its formative years, 1998 - 2008. He has been Consultant to UNESCAP, UNDP, ITU, APT, WB, ADB, and Private sector industry. He has authored over 50 technical papers. He is Fellow of IE, IETE and Sr. Life Member of IEEE. He is a founder member and currently the Chairman of ITU-APT Foundation of India, which is a sector member of ITU-D and ITU-T.

