

# DFS Audit guideline

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# Motivation

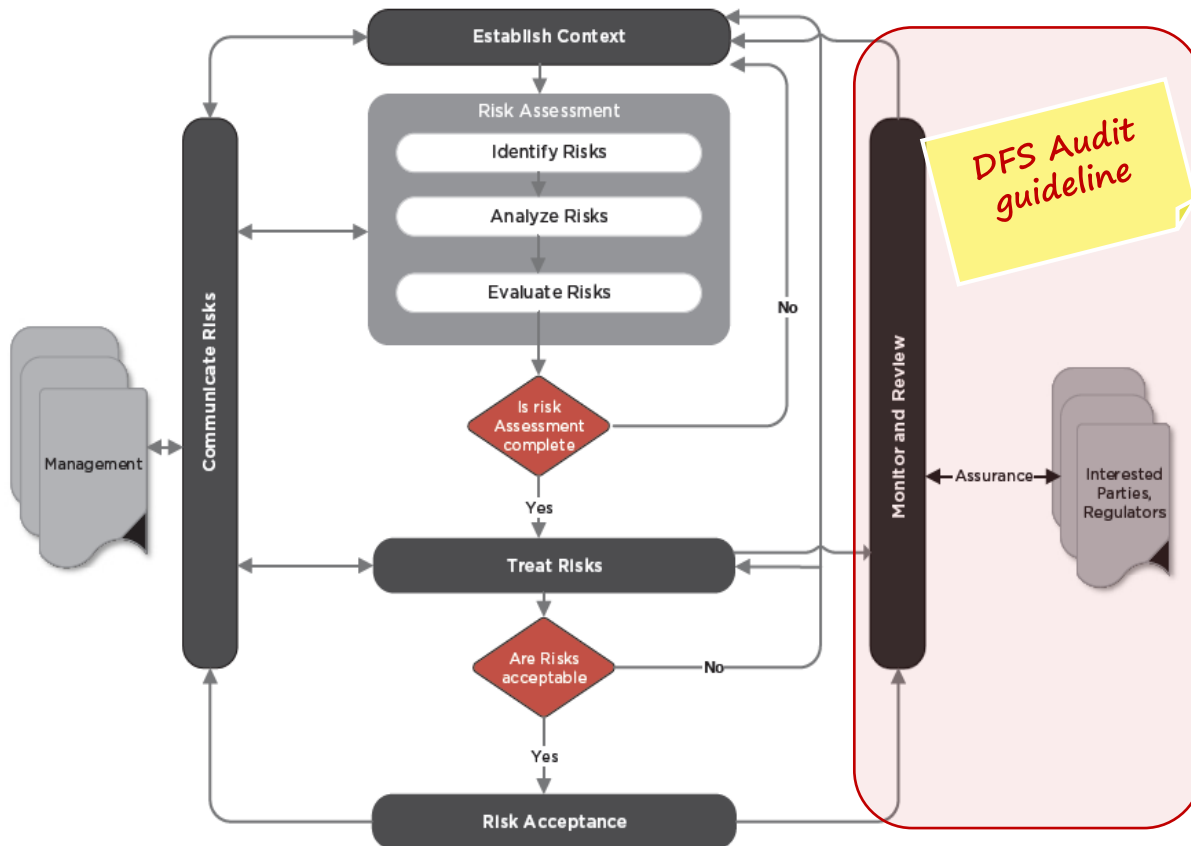


How can a regulator, DFS provider or MNO provide assurance on the security of financial services?

Doc Link: [Digital Financial Services security audit guideline](#)



## DFS Audit guideline



- For each control, we have developed guidance for auditors to use in assessing whether the control is implemented and the policies, standards that need the provider needs to have in place.
- The purpose of the guideline is to assess whether basic controls are in place to give some assurance on the security of DFS services.
- From PDCA, monitor and review involves assessing and measuring security performance of DFS assets against security checklist.
- The DFS security audit guidelines are categorized into six different groups: *Access control, Authentication, Availability, Network security, Fraud detection, Privacy and confidentiality*



## Introductory Concepts

### ITU-T Rec. X.805

ITU-T Recommendation X.805 provides a foundation for the document, with eight *security dimensions* to address security:

Access control, authentication, non-repudiation, data confidentiality, communication security, data integrity, availability, privacy

### Vulnerability

A weakness in a system that can be exploited by an adversary

### Threat

the specific means by which a vulnerability is exploited

### Risk

the consequences of a threat being successfully deployed

### Control:

A safeguard or countermeasure prescribed to protect the **confidentiality, integrity, and availability** of information systems and assets to meet a set of defined security requirements.

# Introductory Concepts

## Policy

What and Why?: What is Management's intent for security?

Identifies the problem and an action that needs to be performed

## Procedure

How do we implement a standard?

Outlines the steps to complete an action

## Guideline

Provides recommendations and best practices

## Security Audit

An evaluation of the security of a company's information system by measuring how well it conforms to an established set of criteria



**How can a regulator, DFS provider or MNO provide assurance on the security of financial services?**



CHECKLIST



## DFS Audit guideline - Examples

### *Network Security*

**C24:** The DFS provider should protect against network attacks by use of firewalls and traffic filters and protect against DFS infrastructure threats by challenging suspicious traffic through network admission techniques and mechanisms such as CAPTCHAs.

**Audit Validation:** *Are there adequate protections against network attacks like firewalls and traffic filters with proper configurations?*

**Policy/Procedure:** Operations security: Protection from malware

**C26:** Set restrictive firewall rules by default, use ports whitelisting, use packet filters, and continuously monitor access to whitelisted/permitted ports and IP's.

**Audit Validation:** *Are the firewall rules adequately configured? (e.g., port whitelisting, packet filtering)*

**Policy/Procedure:** Operations security: Protection from malware

CHECKLIST



## Example

Let's consider the threat: **malware**.

- How can the regulator check that DFS providers have some controls in place to avert this threat?
- How can the Telco operator ensure that infrastructure has controls in place to mitigate against these?



CHECKLIST



## DFS Audit guideline

1. Identify the vulnerabilities that can be exploited by malware within the DFS entity.
  - Security assurance framework (see section 8.13)
2. Check whether the DFS provider has policies in place to protect against malware & how they should address vulnerabilities.
  - How do you know that is the right policy?  
The policy's "purpose" should describe requirements for preventing and addressing viruses, worms, spyware, malware, and other types of malicious software.
3. Identify controls that can mitigate the vulnerabilities
4. Assess implementation of the controls



# Questions



# Exercise

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## Exercise: Using the DFS security assurance Framework and audit guidelines

This exercise is to assist participants on how to use the DFS security assurance framework and audit guideline to assess compliance.

**Part 1:** The participants will be divided into two groups, central Bank & telecom regulator to identify security risks vulnerabilities to:

- consumer data privacy - Central bank group
- communication security - Telecom regulator group

**Part 2:** Identify controls that the DFS regulators need to implement in their countries to mitigate the vulnerabilities

**Part 3:** Identify the questions for the security audit that regulator would use to assess compliance of the DFS provider to the controls.

Documents links:

- [Digital Financial Services Security Assurance Framework](#)
- [Digital Financial Services Security Audit guideline](#)

# Group 1: Telecom Regulator

## Communication Security

**Synopsis:** Telecom regulators would be usually concerned whether network operators & DFS provider applications are providing secure communication for DFS transactions. Some examples are provided on slide 4, to use as reference for this exercise.

**Question 1 .** Identify some of common risks & vulnerabilities to communication security in your country

**Question 2 .** Identify at least 2 controls from “DFS security assurance Framework” that Mobile Network Operators in your country should adopt to assure communication security.

**Question 3 .** How would you audit the MNO to assess/evaluate compliance to the controls?

## Group 1: Telecom Regulator

### Example:

**Risks or vulnerability:** Unprotected sensitive traffic and weak encryption practices

**Control:** C75: Control and monitor the use of MSC MAP tracing and protocol analysers on USSD, SMS infrastructure to internal limit access to plain text SMS and USSD traffic in transit.

**Audit question:** Does the MNO operator have controls in place to limit access to MAP tracing and use of protocol analysers on the internal network? (SMS and USSD messages are transmitted in plain text in the MAP protocol)?



### Additional checks for consideration:

**What security policies/procedures are in place? (details should be provided in the answer)**

## Group 2: DFS Regulator

### Protection of consumer data

**Synopsis:** Central Banks are generally concerned with whether DFS providers are adequately protecting consumer's financial data.

**Question 1 .** Identify common risks & vulnerabilities to DFS consumer data in your country (1 or 2

**Question 2 .** Identify at least 2 controls from DFS security assurance that DFS providers in your country should adopt to protect digital financial services data.

**Question 3.** How would you assess/audit/evaluate the DFS provider to compliance to the above controls?

## Group 2: DFS Regulator

### Example:

**Risks or vulnerability:** Weak encryption algorithms used on data stored in the device and data transmitted.

**Control:** **C41:** Sufficiently secure encryption should be deployed for both data protection within the mobile application and communication with backend DFS systems and whenever possible, mask, truncate or redact customer confidential information.

**Audit question:** Have strong encryption ciphers and integrity protection mechanisms such as message authentication codes been used for data stored on the device and when data is communicated to backend DFS systems? Are policies in place to assure the protection of sensitive customer confidential information?



**Additional checks for consideration:**

**What security policies/procedures are in place?**



**Thank you!**

