

RESOLUTION 151 (REV. DUBAI, 2018)

Improvement of results-based management in ITU

The Plenipotentiary Conference of the International Telecommunication Union (Dubai, 2018),

considering

a) Decision 5 (Rev. Dubai, 2018) of this conference, which indicates the resource limitations for the period 2020-2023 and specifies goals and objectives in regard to improving the efficiency of ITU activities;

b) Resolution 48 (Rev. Dubai, 2018) of this conference, which resolves that human resources management and development in ITU should continue to be compatible with the goals and activities of the Union and the United Nations common system;

c) Resolution 71 (Rev. Dubai, 2018) of this conference, which sets out strategic goals and objectives of the Union and Sectors in a results-based management (RBM) framework;

d) Resolution 72 (Rev. Busan, 2014) of the Plenipotentiary Conference, which noted the need to link strategic, financial and operational planning through relationships between the corresponding documents and the information they contain;

e) Resolution 151 (Rev. Busan, 2014) of the Plenipotentiary Conference, which further instructed the Secretary-General to continue to improve methodologies associated with the full implementation of RBM, including the presentation of biennial budgets based on the concept of results-based budgeting (RBB),

noting

a) that ITU must, using accumulated experience, identify the most efficient management methods in the new and constantly changing conditions in society;

b) that RBM includes the development of indicators to monitor and assess progress and achievement of expected results as well as to increase transparency and accountability of the Union as a whole,

recognizing

a) that continued implementation of RBB and RBM at ITU entails further culture change and staff involvement at all levels to integrate the concepts and terms of RBM into programme planning, management and reporting;

b) that RBM requires a comprehensive strategy aimed at changing the way United Nations system agencies operate, with improving performance (achieving specific results) as the central orientation;

c) that improvements in the RBM system require a constant process of planning, programming, RBB, contract management, monitoring and evaluation; delegation of authority and accountability; and staff performance;

d) that linkage of the strategic, financial and operational plans of the Union is an integral part of RBM and that effective monitoring mechanisms are needed to ensure that the ITU Council can monitor progress in this area,

recognizing further

the need to implement the United Nations Joint Inspection Unit (JIU) recommendations contained in Document JIU/REP/2016/1: Review of management and administration in ITU taking into account the value of RBM in the United Nations system,

emphasizing

that the purpose of RBM and RBB is to ensure that high-priority activities are adequately resourced in order to efficiently achieve planned results,

resolves to instruct the Secretary-General and the Directors of the three Bureaux

1 to continue to improve processes and methodologies associated with the full implementation of RBM and RBB at the levels of processing and implementation, including improvements in the presentation of the biennial budgets on an ongoing basis;

2 to continue to develop a comprehensive ITU results framework to support implementation of the strategic, financial and operational plans and budget and increase the capability of the Union's membership to assess progress in the achievement of ITU goals, and for this purpose to:

- i) set out the activities of the Union, the objectives of those activities and the associated resources and results;
- ii) monitor implementation of the interlinked plans using a comprehensive performance monitoring framework to enable ITU to evaluate progress;
- iii) continually improve the efficiency of all activities by eliminating duplication, taking into account complementarity between the activities of ITU and those of other relevant international and regional telecommunication organizations in accordance with the mandate of ITU;
- iv) ensure transparency of reporting by publishing detailed information, including all costs incurred in the use or deployment of financial and human resources (external or internal);
- v) further develop the risk-management system at the ITU level, in the context of RBM, to ensure that contributions from the ITU membership and other financial resources are used to best advantage;

3 to prepare their coordinated and consolidated operational plans reflecting their linkages with the strategic and financial plans of the Union as set out, respectively, in Resolution 71 (Rev. Dubai, 2018) and Decision 5 (Rev. Dubai, 2018), for annual review by the Sector advisory groups and approval by the Council;

4 to provide to conferences and assemblies the necessary information from the full range of new financial and planning mechanisms available so as to enable them to estimate the financial implications of their decisions, and to assist Member States in preparing cost "estimates" for any proposals to all conferences and assemblies of the Union, taking into account the provisions of Article 34 of the ITU Convention;

5 to make steady progress in increasing the capacity, skill level and participation of ITU staff in RBM in accordance with Resolution 48 (Rev. Dubai, 2018), and reflect the relevant results in the report on staff issues;

6 to make appropriate proposals relating to RBM and RBB for consideration by the Council, with a view to introducing changes in the Financial Regulations and Financial Rules of the Union, taking into account the views of Member States and the recommendations of the Sector advisory groups, as well as of the internal and external auditors and the Independent Management Advisory Committee (IMAC);

7 to ensure, as part of the Coordination Committee's standing activities, coherence and avoidance of duplication among the operational plans and biennial budgets, for review by the Council, while identifying particular measures and elements to be included;

8 to monitor on a yearly basis implementation of resolutions of the Plenipotentiary Conference following the 2018 plenipotentiary conference and to prepare an annual report to the Council, within the framework of the annual report on implementation of the strategic plan and activities of the Union (ITU Annual Progress Report),

instructs the Secretary-General

to report annually to the Council on the implementation of this resolution,

instructs the ITU Council

- 1 to continue to take appropriate action to ensure further development and appropriate implementation of RBM and RBB at ITU;
- 2 to monitor the implementation of this resolution at each subsequent session of the Council and to report to the next plenipotentiary conference,

encourages Member States

to liaise with the secretariat at an early stage in developing proposals that have financial implications so that the work plan and associated resource requirements can be identified and, to the greatest extent practicable, included in such proposals.

(Antalya, 2006) – (Rev. Guadalajara, 2010) – (Rev. Busan, 2014) – (Rev. Dubai, 2018)
