

ITU User Account Change Password



1 Login

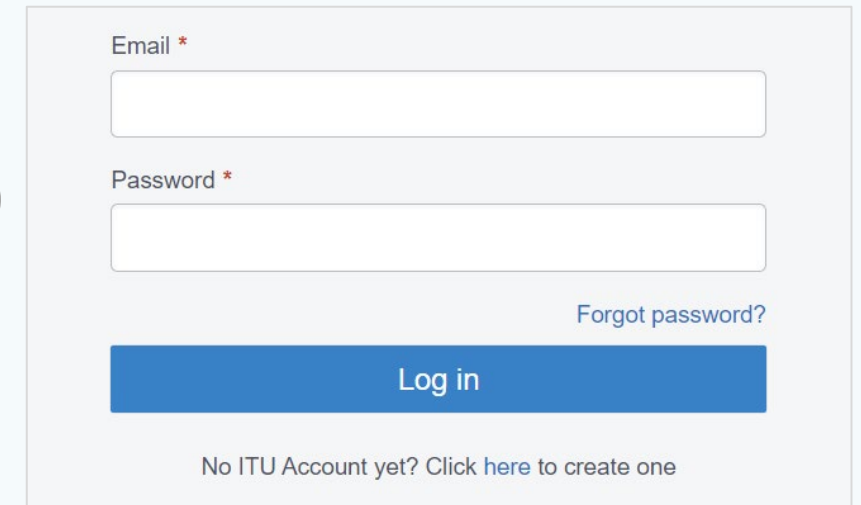
You wish to change your current password.

- a) Enter your login **Email** or Username, and your **password**, then click on **Log in**.

i **Already have an ITU user account and logging in to the new platform for the first time?**

Upon first login to the new platform, you will be required to reset your password by clicking on “Forgot password?”

a)



The screenshot shows a login form with the following elements:

- An input field labeled "Email *" with a red asterisk.
- An input field labeled "Password *" with a red asterisk.
- A link labeled "Forgot password?" located to the right of the password field.
- A blue button labeled "Log in" centered below the input fields.
- A link at the bottom of the form that reads "No ITU Account yet? Click here to create one".

2 Define a new password

- Go to [Change Password](#) under the [Settings](#) menu.
- Enter the [current password](#), define a [new password](#), [confirm it](#), and click on [Submit](#).
- Your password has been successfully updated.



Your password must contain:

- ✓ At least 8 characters
- ✓ An uppercase letter
- ✓ A lowercase letter
- ✓ A number
- ✓ A special symbol

a)

The screenshot shows a navigation menu with three items: 'Settings', 'My Profile', and 'Logout'. The 'Settings' item is highlighted with a blue underline. Below the menu, a button with a key icon and the text 'Change Password' is highlighted with a blue border.

b)

The screenshot shows a form with three input fields and a submit button. The first field is labeled 'Current password: *'. The second field is labeled 'New password: *'. The third field is labeled 'Confirm new password: *'. Below the fields is a blue button labeled 'Submit'.

c)

The screenshot shows a confirmation message 'PASSWORD UPDATED' centered on the screen. Below the message is a blue button labeled 'OK'.

Need Assistance?

Check the [FAQ](#), or
contact us at ServiceDesk@itu.int