

ITU User Account Modify your E-mail Address



1 Login

Enter your current login [email](#) or Username and your [password](#), then click on [Log in](#).

Email *

Password *

[Forgot password?](#)

[Log in](#)

No ITU Account yet? [Click here](#) to create one

2 Provide New email

- a) Go to [Change Email](#) under the [Settings](#) menu.
- b) Provide the new email address and click on [Get The Code](#).



Email validation: Get the Code

A validation code will be sent to the new email provided at this step. Go to your inbox.

a)

The screenshot shows a navigation bar with two tabs: 'Settings' and 'Requests'. The 'Settings' tab is active and underlined. Below the tabs, a menu item with an '@' icon and the text 'Change Email' is highlighted in light blue.

b)

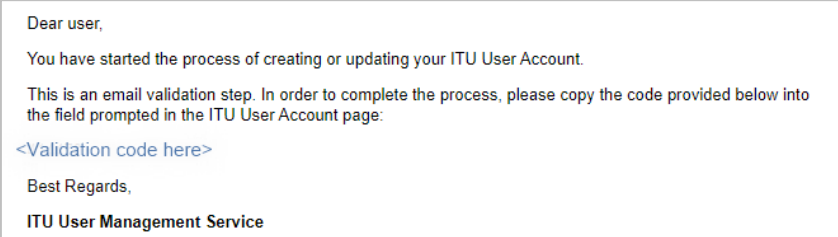
The screenshot shows a form titled 'Change Your Email'. It contains a text box with the placeholder '<enter here the new e-mail>' and a checkmark icon on the right. Below the text box is a blue button labeled 'Get The Code'. Above the text box, there is a message: 'A code will be sent to the new email for verification. If you don't validate with the code, your email will remain unchanged.' The label 'Email *' is positioned to the left of the text box.

3 Email Verification

A validation code was sent to your inbox at the new email address.

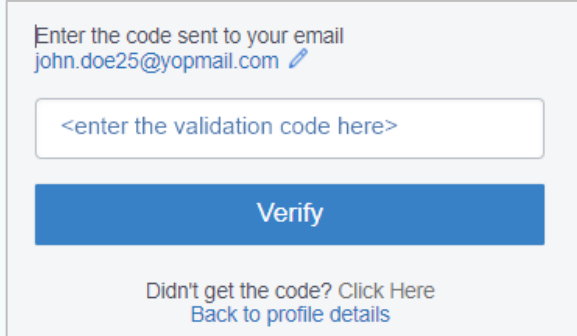
- a) Retrieve the validation code from your inbox.
- b) Enter the validation code in the indicated box and click on **Verify**.
- c) Click on **Save** to complete the process.

a)



Dear user,
You have started the process of creating or updating your ITU User Account.
This is an email validation step. In order to complete the process, please copy the code provided below into the field prompted in the ITU User Account page:
<Validation code here>
Best Regards,
ITU User Management Service

b)



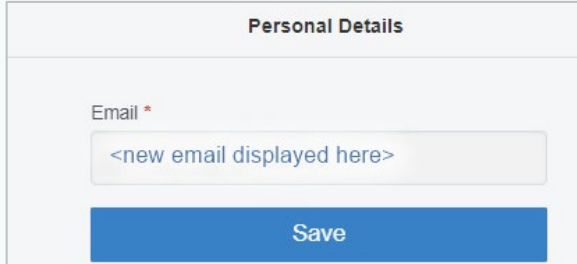
Enter the code sent to your email
john.doe25@yopmail.com ✎

<enter the validation code here>

Verify

Didn't get the code? [Click Here](#)
[Back to profile details](#)

c)



Personal Details

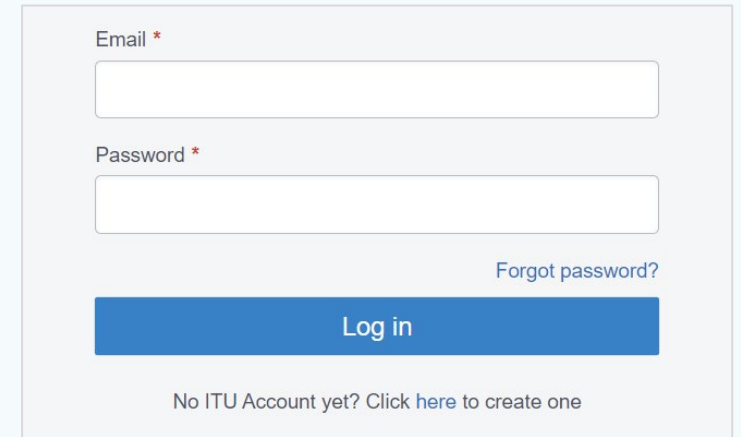
Email *

<new email displayed here>

Save

4 Log off and Login

Log in with the new email address and your [password](#).



Email *

Password *

[Forgot password?](#)

Log in

No ITU Account yet? [Click here](#) to create one

Need Assistance?

Check the [FAQ](#), or
contact us at ServiceDesk@itu.int