

Workshop on Member States' experiences with ccTLD

Geneva, 3-4 March 2003

DOCUMENT FOR ccTLD WORKSHOP

Source: TSB

Title: Non responses to IANA mailing (3-6 December 2002) – ccTLD Workshop

What follows is a reply from the IANA to our spreadsheet of non responses to the mailing:

Thank you for your message below. We have carefully reviewed the spreadsheet you sent (see attached) and thought it useful to provide you with a) our findings, and b) circumstances as to why the e-mail addresses bounced. We hope you find the following information helpful.

Of the ccTLD e-mail addresses listed on your spreadsheet as "failed", the IANA's inquiries showed the following:

- 8 Reached the current contacts without errors
 - 2 Changes have been completed (began processing before Dec 6)
 - 2 Change requests are currently in process (began before Dec 6)
 - 14 Redelegation situations
 - 13 Known problems with the e-mail addresses; efforts are ongoing with the managers/local community to resolve
 - 2 Situations brought to our attention by your spreadsheet, have been corrected
-

41 Total number of country code TLDs cited on your chart

(243 Total number of country code TLDs in the DNS)

Eight of the registries for which your table indicates e-mail "failure" were reachable by the IANA without errors. Two of the registries you cite currently have pending data change requests in process (the process requires an authenticating handshake). In the case of two of the registries you cited, we learned of the out-of-date e-mail addresses (thanks for this) and have corrected them. Fourteen of these registries are at various stages of the redelegation process (the new delegee e-mail addresses are not displayed until the delegation is finalized).

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In the case of the thirteen ccTLDs, the IANA has been aware of the problems and is working with the other contact, or other organizations and entities in the local Internet communities, to locate a suitable e-mail address.

Through the history of the DNS, it has been the experience of the IANA that local conditions and arrangements occasionally change without notice to the IANA. In general, we rely on managers to alert us to changes in their contact data as soon as it changes, but sometimes they forget the need to update. When we become aware of out-of-date data in the IANA ccTLD database, the IANA uses available means to contact the responsible manager to obtain corrected information. In cases where there is a redelegation request pending, for obvious reasons the listed contact information is not changed until the redelegation is complete.

Doing so before completion of a redelegation would be premature.

I understand that ICANN staff members will be attending the ccTLD workshop and will present further information about the types of situations that we encounter. Please let me know if you have any further questions.

Again, we appreciate your time and effort, and hope the above clarification is useful.

Best regards,

Michelle S. Cotton
on behalf of the IANA
