



# ITU eGovernment Workshop

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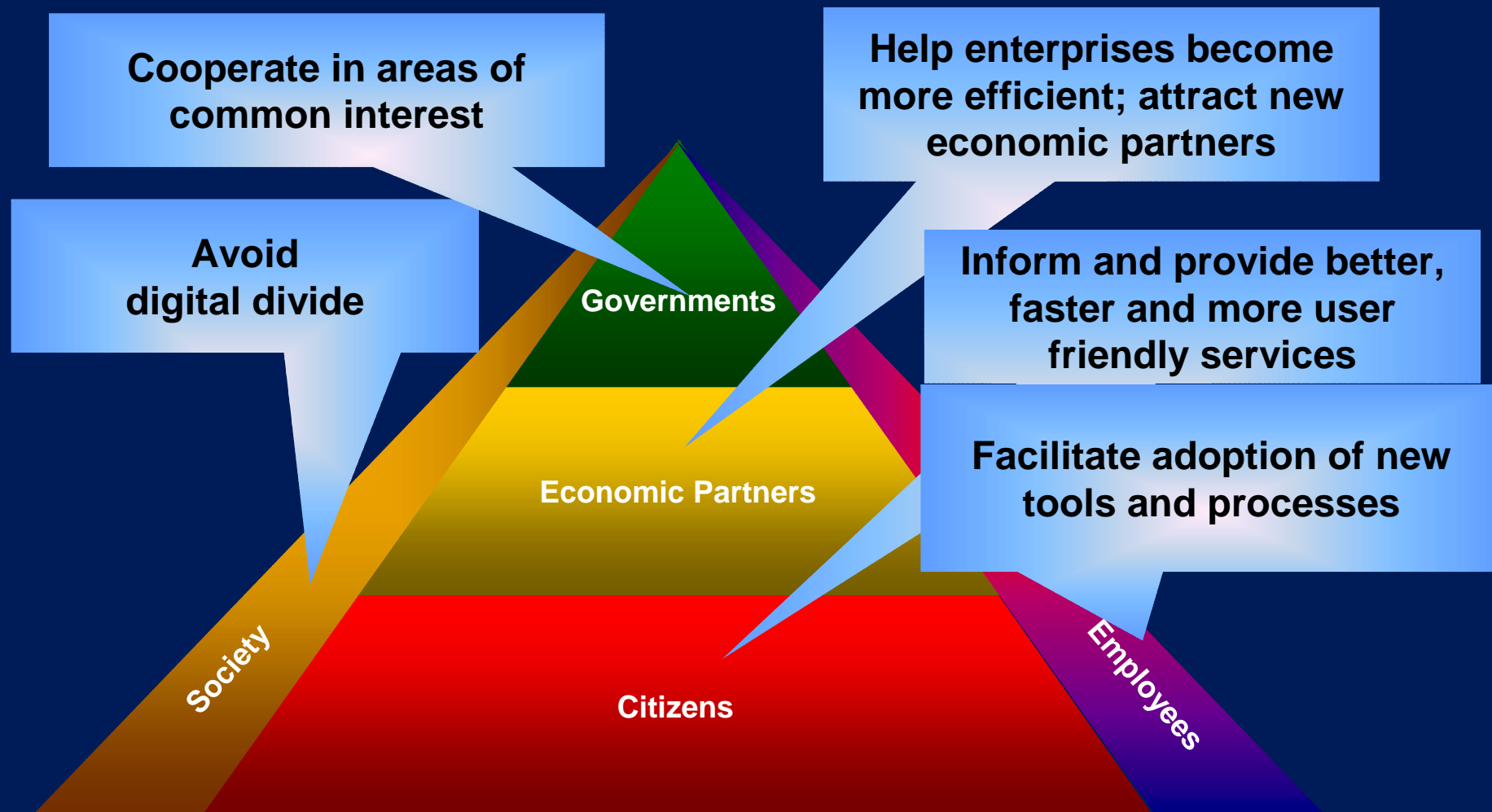


# Topics

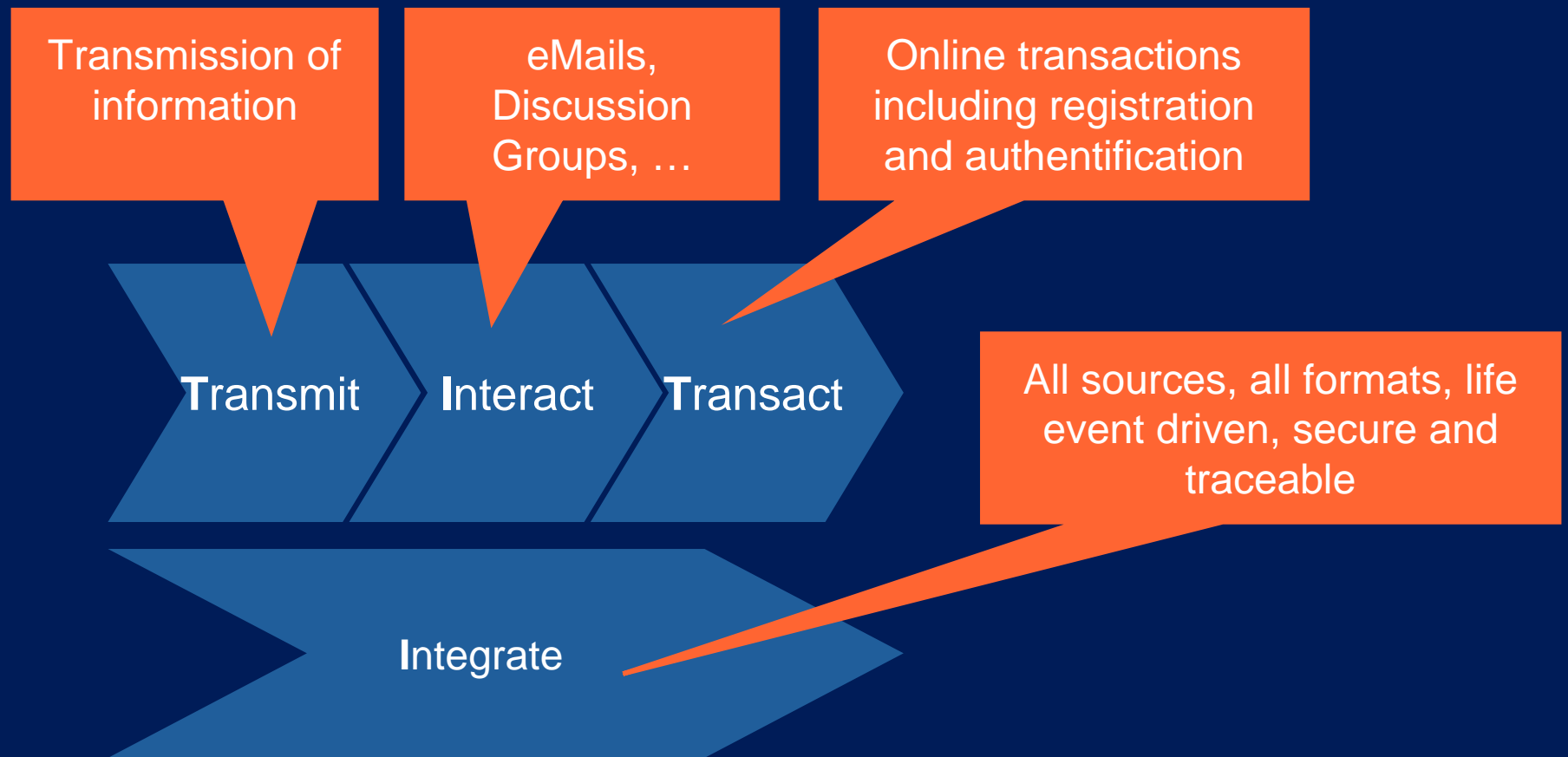


- Context
- TITI Model
- Towards the implementation of the eGovernment Vision
- Value proposition
- High Impact Projects Sample
- Discussion

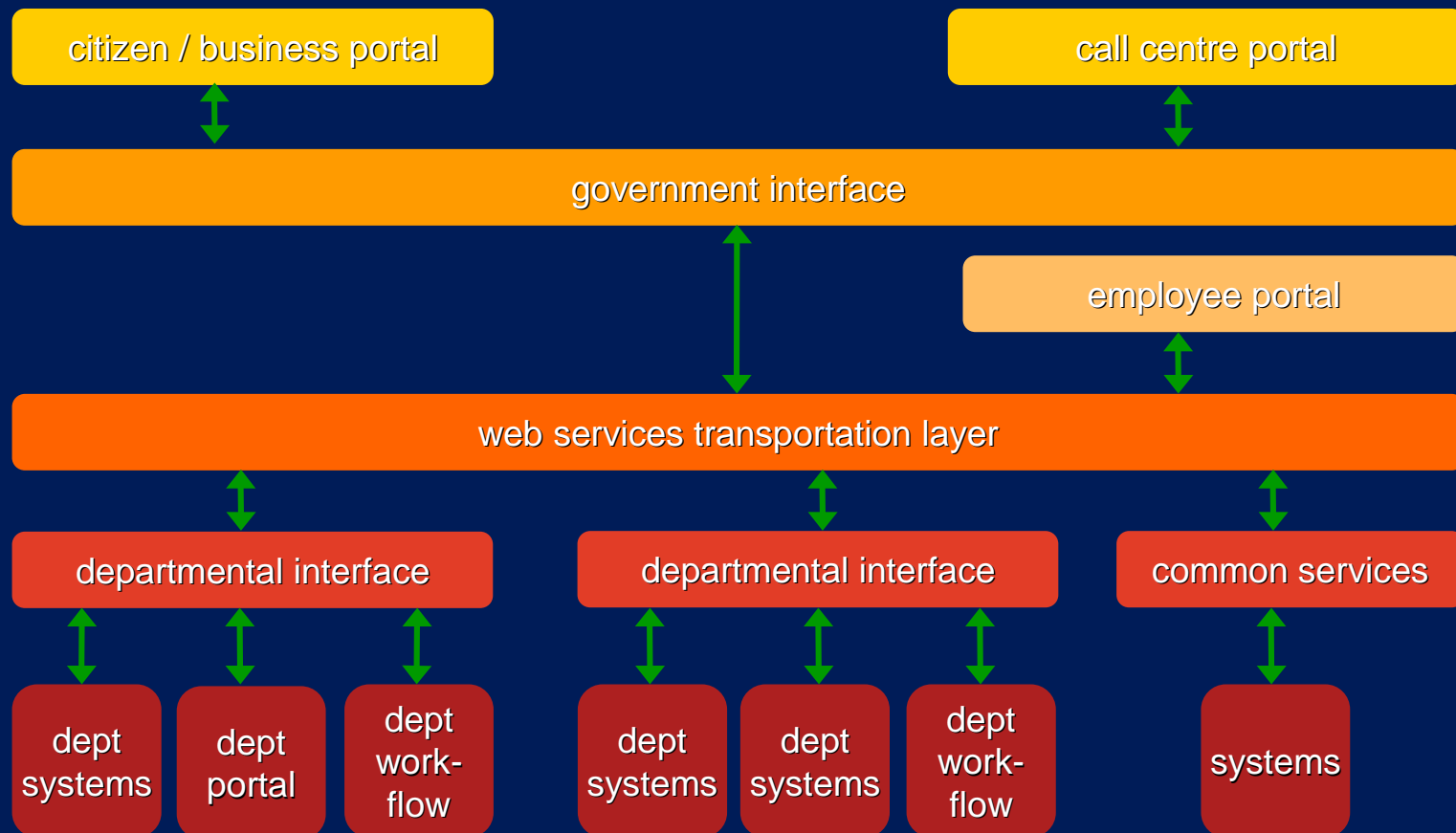
# Context



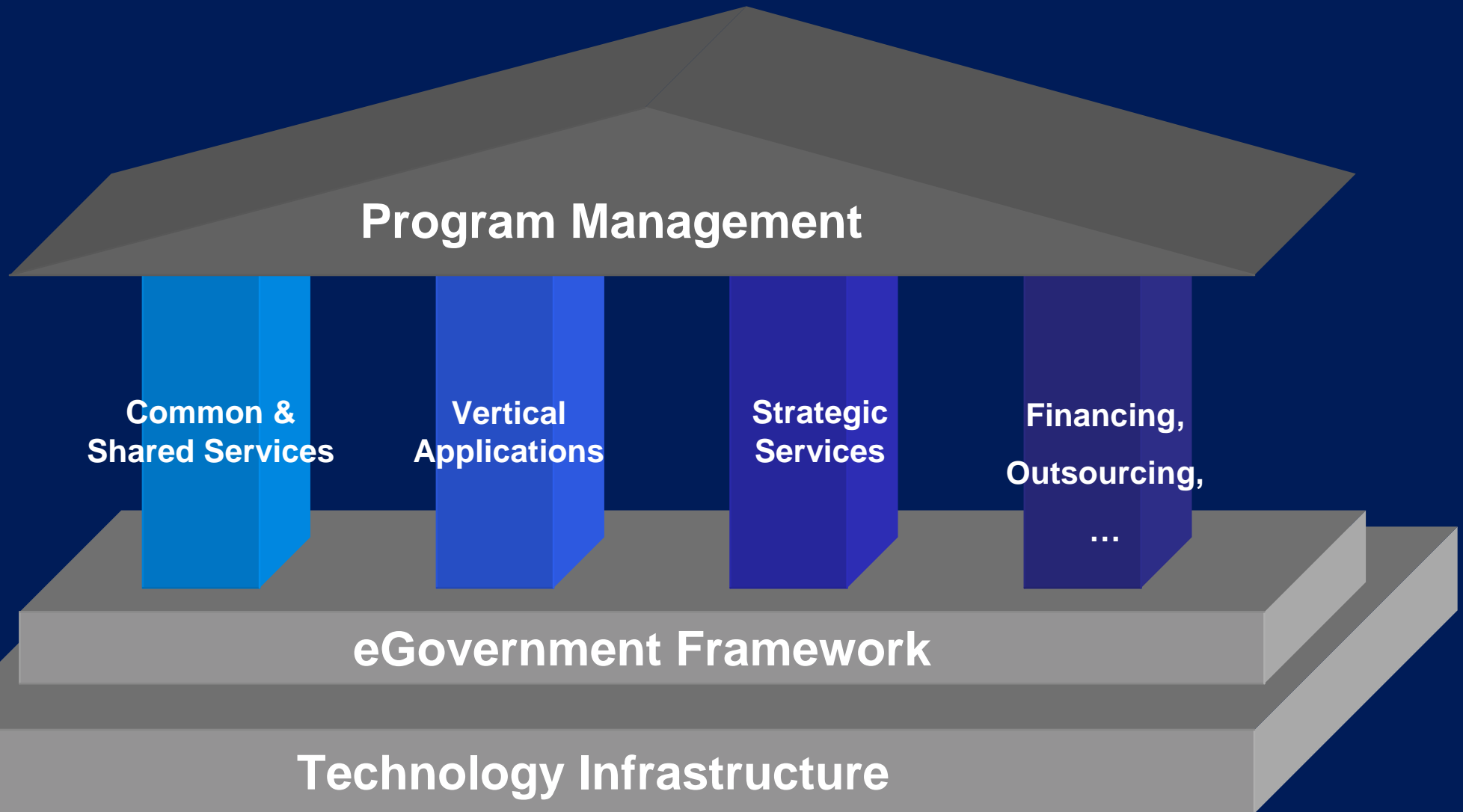
# TITI - Model



# Towards implementation of eGovernment vision



# Value Proposition



## explore & innovate

explore

discover

define

plan

invent center  
involvement

exploratory  
workshop

rapid concept  
prototyping

discovery  
engagement

roadmap  
definition

solution  
Planning

scenario  
analysis

field involvement

briefing/training/seminar

facilities rental

# 911 Call Center Solution for City of Chicago



## Challenge

Need for a highly-reliable, consolidated, high-performance and cost efficient computing system for its 911 emergency center, capable to support high call volume without unscheduled downtime.

## Solution

HP services enhanced the network and server architecture design to be 10 times faster than the original system.

## Components

- Hardware, software and services included

## Impact

- Ability to scale to handle a much higher volume of calls
- Faster deployment of emergency services
- Stable yet flexible platform for business-critical applications

City of **Chicago**

Office of Emergency  
Services (OES)



“ Anytime anyone has any problem, in their home, on the street, or in their car they’re calling 911... That’s why we invested millions of taxpayers’ money to make the finest system in the country. ”

*Richard M. Daley*  
Mayor, City of Chicago



# Fingerprint Recognition System for the UK's Wiltshire Constabulary



## Challenge

- Integrate Wiltshire's 23 community based police stations, allowing greater access to business critical information

## Why HP

- Ability to deliver a leading edge adaptive enterprise solution that includes hardware, services and software (Cogent CAPFIS)

## Solution

- Provide a portal to access a customized view of job related information, including intelligence reports and details of recent crimes, new policies and procedures, closed circuit television images for review, and real-time or pre-recorded briefings.

## Components

- HP Hardware and services

## Impact

- Reduced overall paperwork and increased police time.



# Fire Department of the future for Wilson, NC



## Challenge

- Lack of readily available information and analysis for fire fighters

## Why HP

- Technology and partnerships

## Solution

- Implement GIS technology that give firefighters a strategic view of public-safety issues to improve operations and streamline planning efforts

## Components

- HP hardware and services

## Impact

- Improved decision making capability and response time



# Smart ID Cards for Israeli Ministry of the Interior/Finance



## Challenge

- Provide physical and digital identification for every Israeli citizen on one card

## Why HP

- Technology, reputation and market leadership

## Solution

- Provides digital identity to secure identification of individuals and prevent forgeries.

## Components

- Hardware, software and services included

## Impact

- A replicable HP solution designed for citizen id programs



# Passport/ID card system for Ministry of Interior, Bulgaria



## Challenge

- Prepare for integration with European Union, issue over 7 million citizens with secure identity documents, implement new nationwide infrastructure for capturing and processing relevant data

## Why HP

- Superior technology, financial stability, fault tolerant solutions, superior project management and implementation capabilities

## Solution

- A networked system that captures and processes data relating to applications for identity documents

## Components

- Hardware (HP9000) and services





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