



**International Telecommunication Union**

# **Service Management Requirements for TDR**

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National Communications System



# Disaster Strikes

...earthquakes



...hurricanes/typhoons



...and other major disasters



- Natural and Man-made
- Unexpectedly or slowly developing
- Initial response by local emergency services
- Followed by deployed emergency services

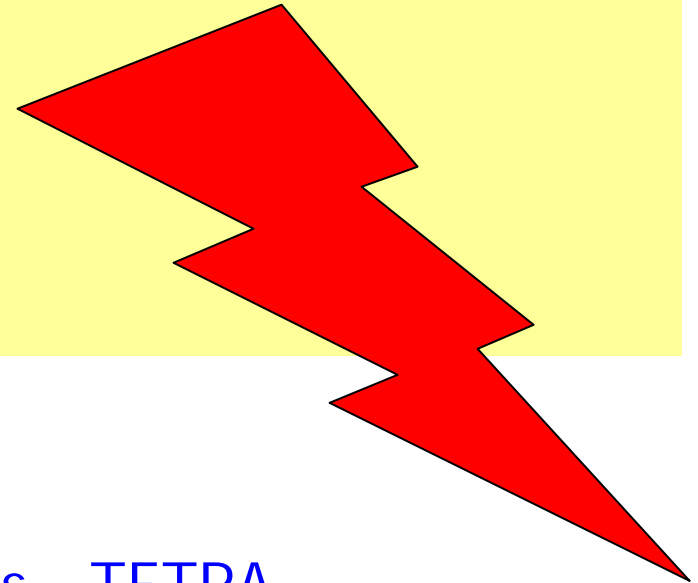


# Telecom Capabilities

## ✓ Public services

- Wire phones
- Mobile phones
- Internet

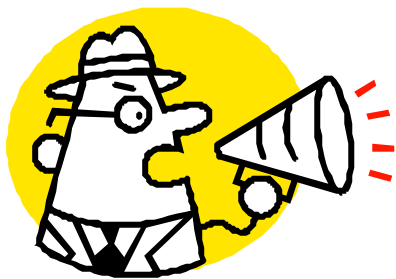
- Land Mobile Radio
- Trunked Radio Systems - TETRA
- Satellite links
- Mobile broadband systems - MESA
- Amateur Radio`





# ITU-T Study Group 4

## Telecommunication Management Including Telecommunications Management Networks (TMN)



**Draft (stable)  
Recommendation  
M.3350 (M.ets)**

**Requirements for ETS  
Management Service**



## **ETS Management Service**

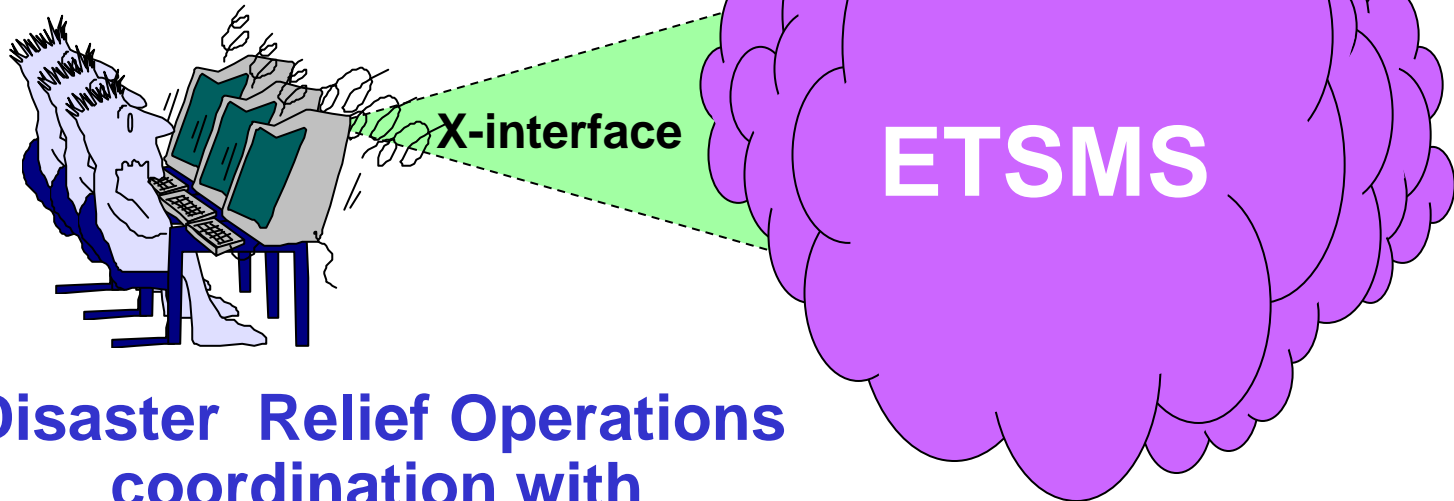
**Enables on-line interchange  
of critical telecom  
management information  
between disaster relief  
operations and telecom  
service provider across the  
TMN X-Interface in real-time to  
support disaster relief  
operations**



# SC/SP Ops Interaction

## Disaster Relief Operations

- ✓ Request activation
- ✓ Modify parameters
- ✓ Request deactivation
- ✓ Register ETS users
- ✓ Submit trouble reports
- ✓ Request status
- ✓ Request reports
- ✓ Administer alert triggers



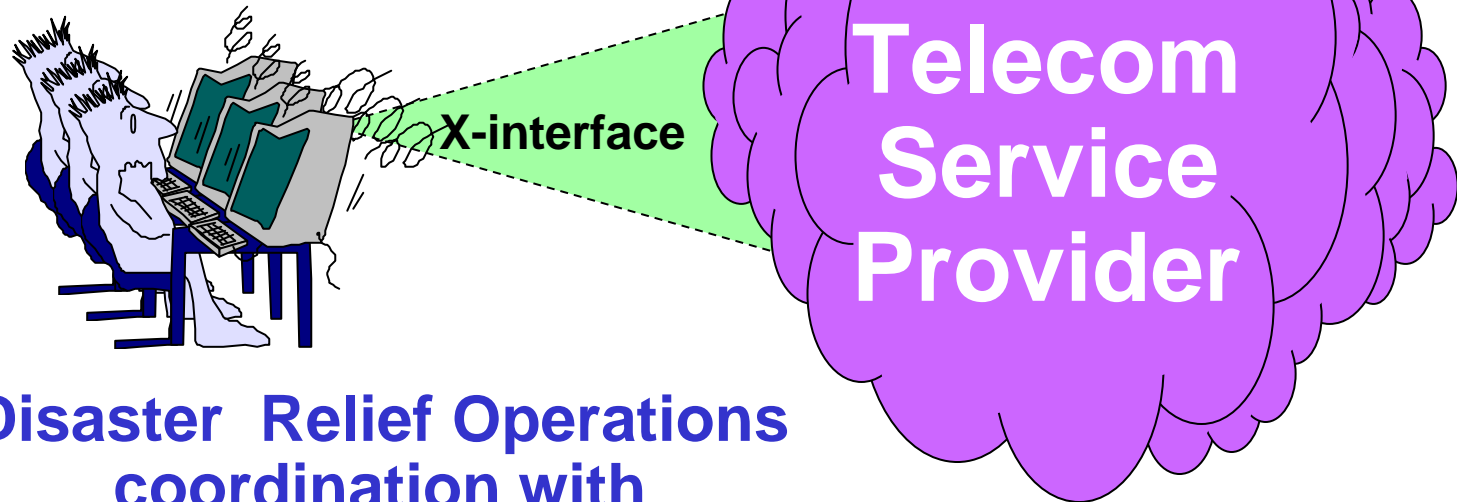
**Disaster Relief Operations  
coordination with  
Service provider**



# SC/SP Ops Interaction

## ETSMS

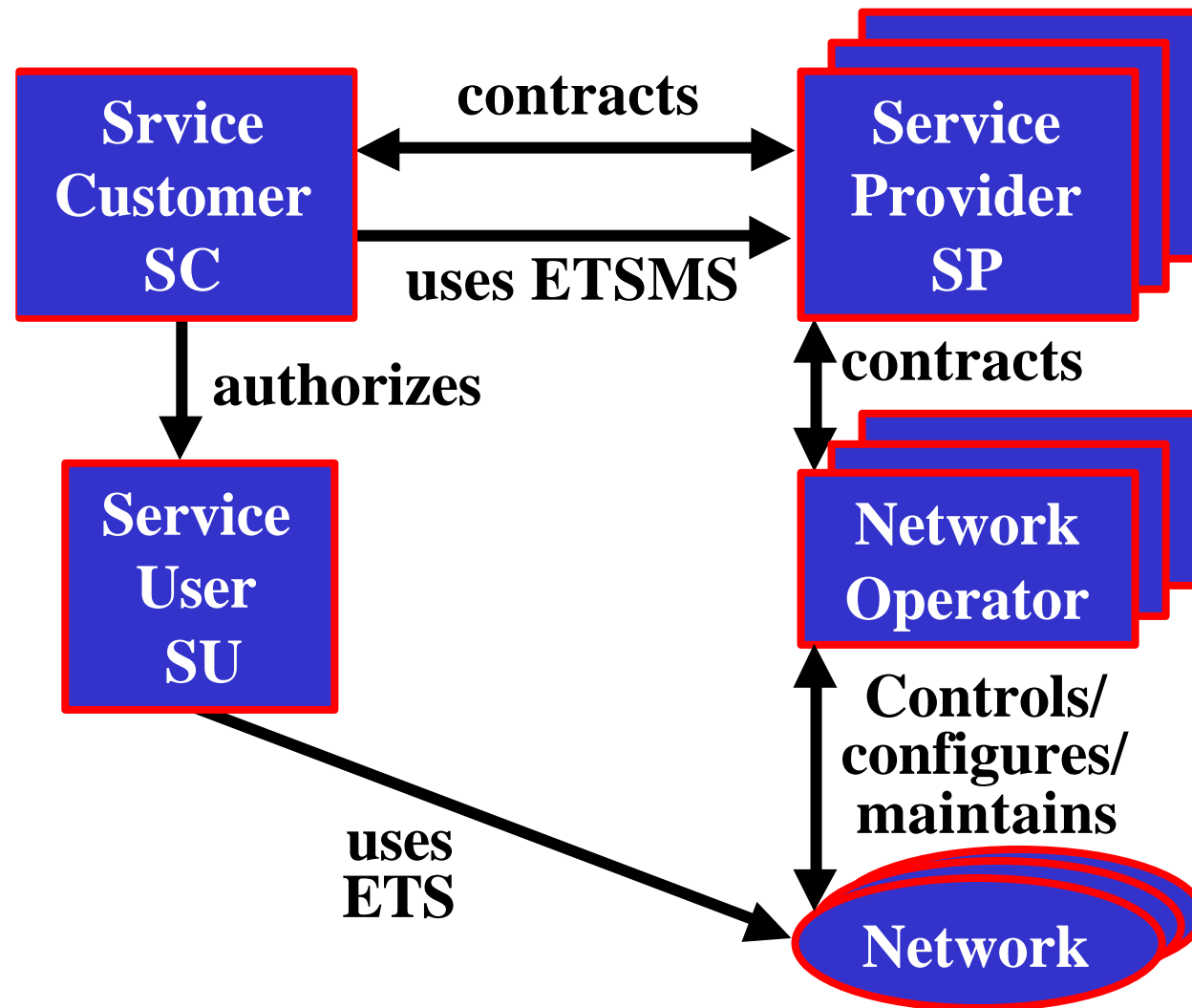
- ✓ ETS usage reports
- ✓ ETS security event alerts
- ✓ Degradation alerts
- ✓ Status change alerts



**Disaster Relief Operations  
coordination with  
Service provider**



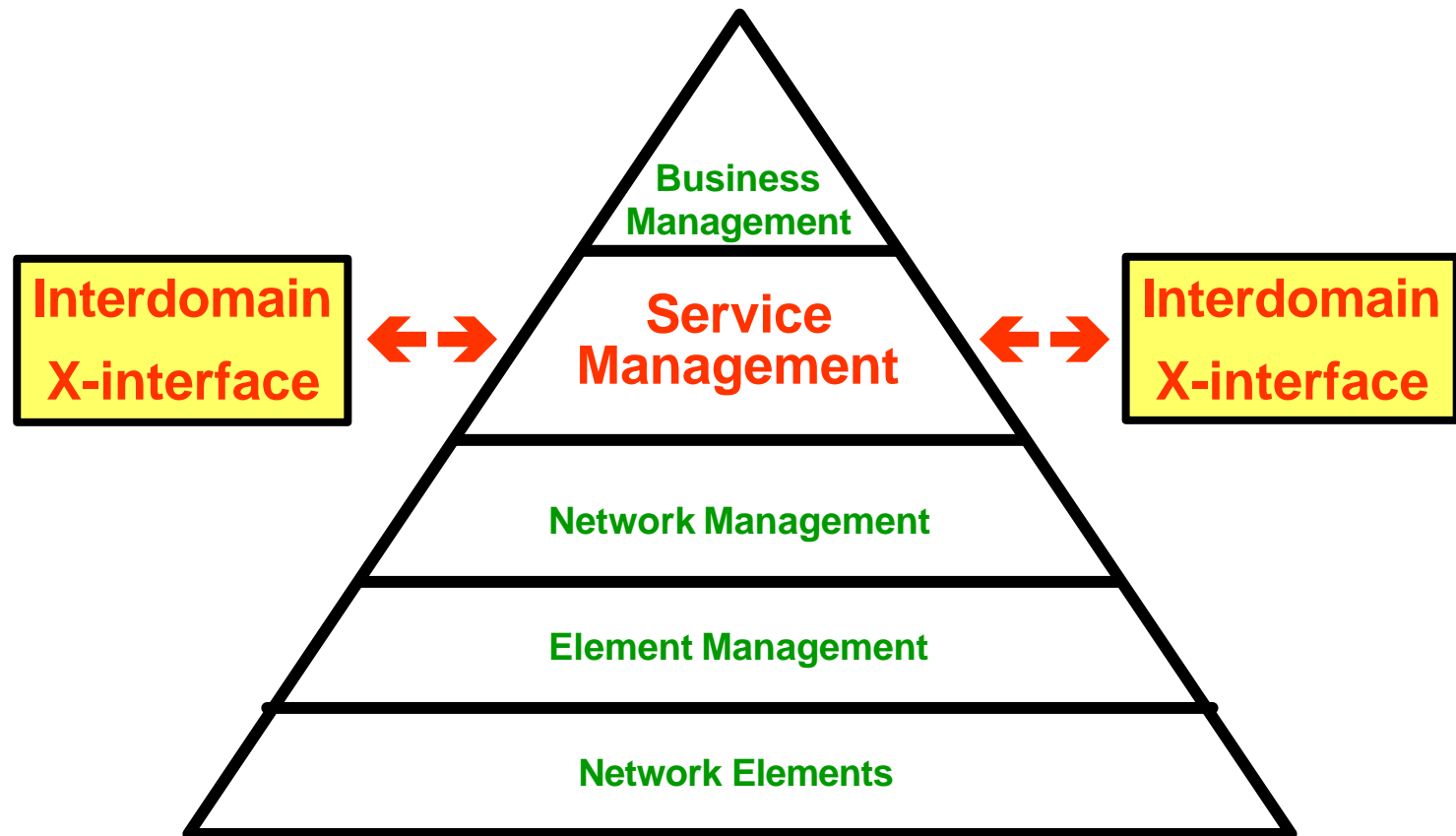
# SC/SP Relationships





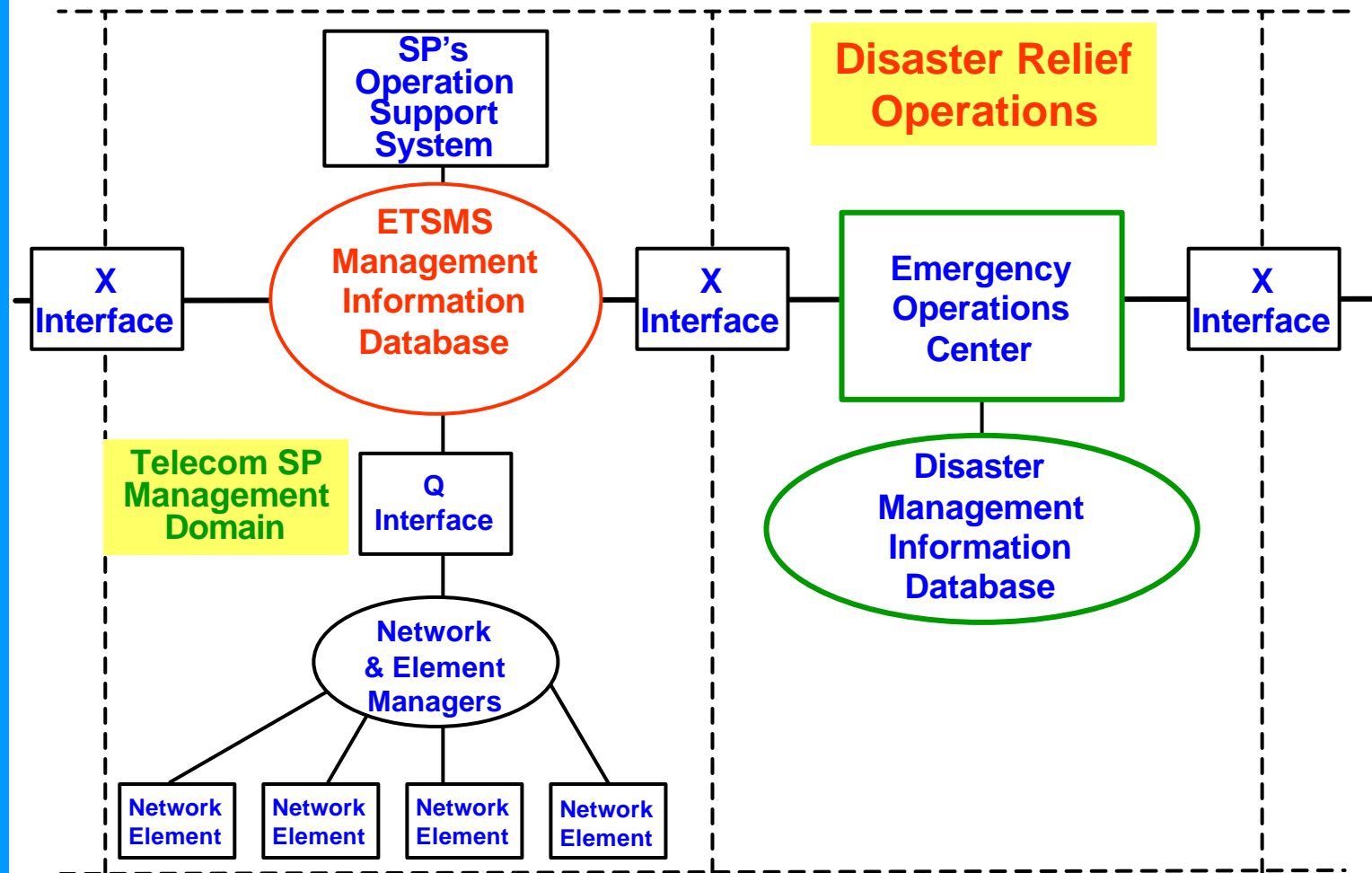


# TMN Management Levels



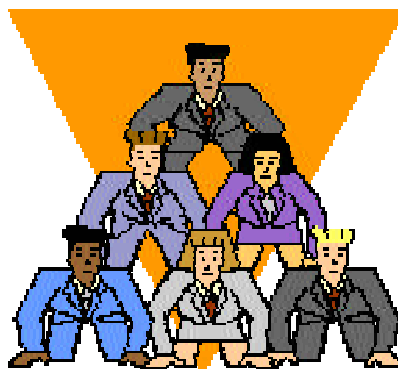


# Telecom Mgt Net Architecture





*Thank You*



*Hal Folts*