WSIS+10 High-Level Event 2014

Programme Brochure

PROGRAMME BROCHURE

WSIS+10

HIGH-LEVEL EVENT

Geneva, Switzerland
10-13 June 2014
9 June pre-events

Coordinated by:

Organized by:

Disclaimer

Please note the WSIS+10 High-Level Event 2014 Programme Brochure is a compilation of session descriptions submitted to the WSIS Secretariat by the organizations responsible for their respective sessions. ITU does not hold any responsibility for the session descriptions provided by the organizers of the sessions for the WSIS+10 High-Level Event 2014.

9 June | Monday

Time		
09:00-10:45	Empowering Children to Become Global Digital Citizens - Reducing the Online Risks (The e Worldwide Group, ITU and Partners) *Room K1, ITU Montbrillant — Thematic Workshop*	Sudan Telecentres Promoting e-Services for Community Development (Gedaref Sudan) *Room K2, ITU Montbrillant — Thematic Workshop*
	The Power of Digital Media - Bringing Women a Global Voice (World Pulse) *Room L, ITU Montbrillant — Thematic Workshop*	Future roles in the Internet Governance Ecosystem (ICANN) *Room H1, ITU Montbrillant — Thematic Workshop*
	Internet Community Partnerships for Development (ISOC) *Room M, ITU Montbrillant — Thematic Workshop*	
10:45-11:00	**Coffee Break**	
11:00-13:00	The Challenges of Making a Broadband Ecosystem in Developing Countries (Iran) *Room M, ITU Montbrillant — Thematic Workshop*	Combating Spam: What Role Can You Play in Addressing The Problem? (ISOC, ITU) *Room H2, ITU Montbrillant — Thematic Workshop*
	Trustworthiness is earned but easily lost: the benefits of professionalism to your economy (IFIP) *Room H1, ITU Montbrillant — Thematic Workshop*	Economic & Environmental Sustainability through Smart ICT (UAE) *Room K1, ITU Montbrillant — Thematic Workshop*
	WSA & Data Citizen Rights My Data Belongs to Me (WSA) *Room L, ITU Montbrillant — Thematic Workshop*	Informatization in Cuba (Cuba) *Room K2, ITU Montbrillant — Country Workshop*
13:00-14:00	**Lunch Break**	
14:00-14:30	**Publications Release and Briefs** *Publication Releases and Briefings*	
14:00-18:00	**WSIS+10 High-Level Event Multistakeholder Preparatory Platform (WSIS+10 MPP) - Additional Meeting Open to all WSIS+10 High-Level Event Participants** *Room 1, CICG — Open Consultation Process: MPP*	
14:30-16:15	WSIS Stocktaking Session: 10 Years Landmark - WSIS Stocktaking The Repository of Case Studies on the Implementation of WSIS Outcomes (ITU) *Room H1, ITU Montbrillant — Interactive Session*	
	Conquering the Digital Divide: How public access to ICTs supports development in the information society (IFLA) *Room K2, ITU Montbrillant — Thematic Workshop*	The Information Society in the Arab Region - A Decade of Achievements (UN-ESCWA) *Room K1, ITU Montbrillant — Thematic Workshop*
	The Future of the Information Society Beyond 2015: Opportunities and Challenges (Iran) *Room M, ITU Montbrillant — Thematic Workshop*	Internet Governance: Challenges, Issues and Roles - A Taxonomy Discussion (ISOC) *Room H2, ITU Montbrillant — Thematic Workshop*
	Steps towards Digital Equity in Developing and Developed Countries (IFIP) *Room E, ITU Varembé — Thematic Workshop*	A New Conception of ICT Capacity Building (CNNIC) *Room L, ITU Montbrillant — Thematic Workshop*
16:15-16:30	**Coffee Break**	
16:30-18:15	ICT and People with Disabilities: Empowerment and Inclusion (Egypt) *Room H1, ITU Montbrillant — Thematic Workshop*	Sustainable Life-Cycle Management of ICT Equipment (UNEP (SBC), UNU-IAS and ITU) *Room H2, ITU Montbrillant — Thematic Workshop*
	The 2012 International Telecommunication Regulations and the Internet (APIG) *Room K2, ITU Montbrillant — Thematic Workshop*	Understanding the challenges of delivering the Internet to everyone and for everyone (ISOC) *Room M, ITU Montbrillant — Thematic Workshop*
	Hubco: An Initiative for the Development of ICT Access, Use and Skills in the Businesses of Iran (Data Processing Company) *Room L, ITU Montbrillant — Thematic Workshop*	COP Partners meeting (Closed meeting) *Room E, ITU Varembé — Knowledge Exchange*
	Plan of Action for the Information and Knowledge Society in Latin America and the Caribbean: The way forward (ECLAC) *Room K1, ITU Montbrillant — Interactive Session*	

10 June | Tuesday

Time	Event
08:00-08:30	**United Nations Group on the Information Society (UNGIS)** **High-Level Session** **(UNGIS Members only)** *Room 13, CICG* *UNGIS*
09:00-13:00	**Opening Segment:** **Opening Ceremony** **High-Level Opening Session** **Opening WSIS+10 Policy Statements** **Handing Over of WSIS Project Prizes** **(Interpretation: A/C/E/F/R/S; Captioning and Remote Participation)** *Room 1, CICG* *Opening Segment*
13:00	**WSIS +10 High-Level Event** **Group Photograph** *Room 1, CICG*
13:00-14:30	**Lunch Break** **High-Level Lunch** **(Sponsored by UAE)** **on invitation only**
13:15	**Exhibition Inauguration** *Exhibition Space, ITU Montbrillant* *Exhibition Inauguration*
14:30-18:30	**WSIS+10 High-Level Policy Statements: Session One** **(Interpretation: A/C/E/F/R/S; Captioning and Remote Participation)** *Room 1, CICG* *High-Level Policy Statements*
18:30	**WSIS+10 High-Level Event:** **Official Reception** **(Open to all WSIS+10 High-Level Event Participants)** **Sponsored by Switzerland** **Certificate Ceremony for Partners** *CICG* *Reception*

11 June | Wednesday

09:00-12:00	**WSIS+10 High-Level Policy Statements: Session Two** **(Interpretation: A/C/E/F/R/S; Captioning and Remote Participation)** *Room 1, CICG* *High-Level Policy Statements*
12:15-14:15	**World Café: WSIS Stocktaking:** **Beyond Excellence in Implementation of ICT Project** **Limited to 120 Seats,** **First come first served basis** *(Light brunch will be served during the meeting)* *ICT Discovery,* *2nd floor Montbrillant Building* *Interactive Session*
12:15-13:00	**Press Conference** **(Media Only)** *Room 18, CICG* *Press Conference*
12:15-14:00	**Lunch Break** **High-Level Lunch** **(Sponsored by Intel)** **On Invitation Only**
13:15-14:45	**UNESCO's Comprehensive Study of** **Internet-related issues** **(UNESCO)** *Room K2, ITU Montbrillant* *Thematic Workshop* **ICTs and Climate Data** **(WMO, ITU)** *Room H2, ITU Montbrillant* *Thematic Workshop* **Qatar Assistive Technology Center:** **Empowering** **(Qatar)** *Room H1, ITU Montbrillant* *Country Workshop* **Empowering Women Entrepreneurs through ICTs:** **A Practical Guide** **(UNCTAD)** *Room K1, ITU Montbrillant* *Publication Releases and Briefings*
14:00-16:30	**Ministerial Round Table** **WSIS+10 for Development beyond 2015** **(Ministers only)** **(Interpretation: A(passive)/E/F)** *Ministerial Round Table*
15:00-16:30	**Multistakeholder Dialogue on the Implementation of** **WSIS Action Lines for Development** **(Interpretation: A/C/E/F/R/S; Captioning and Remote Participation)** *Room 1, CICG* *Multistakeholder Dialogue*
17:00-18:00	**Concluding Session of WSIS+10 High-Level Policy Statements and** **Endorsement of the WSIS+10 Outcome Documents by Acclamation** **(Interpretation: A/C/E/F/R/S; Captioning and Remote Participation)** *Room 1, CICG* *High-Level Policy Statements*
	WSIS+10 Gala Dinner **(Sponsored by Rwanda)** **On invitation only**

12 June | Thursday

Time		
09:00-10:30	**Monitoring the Information Society** **(Interpretation: A/C/E/F/R/S;** **Remote Participation)** *Room 1, CICG* — *High-Level Dialogue*	**Egypt 10 Years After...** **(Egypt)** *Room K1, ITU Montbrillant* — *Country Workshop*
	What are the Key Issues in implementing WSIS Outcomes (since 2005 and beyond 2015)? - Lessons Learnt from the experiences of Japan Contributing to Developing Countries (Japan) *Room K2, ITU Montbrillant* — *Country Workshop*	**Towards e-Kuwait: Success Stories achieved by different Government Agencies (Kuwait)** *(Coffee Break to be served before the workshop)* *Room M, ITU Montbrillant* — *Country Workshop*
	C3. Access: Redefining Access within the context of Post 2015 (UNESCO) *Room L, ITU Montbrillant* — *Interactive Action Line Facilitation Meeting*	**Sustainable Education: Smart Cost Education Solutions for Developing Economies (Intel Corporation)** *Room H, ITU Montbrillant* — *Thematic Workshop*
10:30-10:45	**Coffee Break**	
10:45-12:00	**WSIS+10 and the Post-2015 Development Agenda** **(Interpretation: A/C/E/F/R/S; Remote Participation)** *Room 1, CICG* — *High-Level Dialogue*	
10:45-12:00	**How can ICT Utilization Ensure Connectivity of People under Disasters and Enhance Disaster Preparedness? - Possibility of ICT for Disaster Management (Japan)** *(Coffee to be served before the workshop)* *Room K2, ITU Montbrillant* — *Thematic Workshop*	**C10. Ethical dimensions of the Information Society - Information Ecologies: Social Transformations, Ethics and Policy (UNESCO)** *Room L, ITU Montbrillant* — *Action Line Facilitation Meeting*
	Media and the Internet: New creation and distribution channels reshaping the market (WIPO) *Room E, ITU Montbrillant* — *Thematic Workshop*	**C2. Broadband: ICT infrastructure for the next 10 years (ITU)** *Presentation of the ITU Interactive Map project from 12:00 - 12:30 (ITU/ESCAP)* *Room H, ITU Montbrillant* — *Action Line Facilitation Meeting*
	UAE - A smart population (UAE) *Room K1, ITU Montbrillant* — *Country Workshop*	**C7. e-Health+10: Connecting for Health (WHO, ITU)** *Room M, ITU Montbrillant* — *Action Line Facilitation Meeting*
12:00-15:00	**Knowledge Café : WSIS+10: From Vision to Implementation** **WSIS Action Lines Driving Development beyond 2015** **Limited to 120 seats, First come first served basis** *(Light brunch will be served during the meeting)* *ICT Discovery, 2nd floor Montbrillant Building* — *Interactive Session*	
15:00-16:30	**Building Trust in Cyberspace: Taking Stock, Looking Ahead (ITU)** **(Interpretation: A/C/E/F/R/S; Remote Participation)** *Room 1, CICG* — *High-Level Dialogue*	**Broadband Infrastructure, Application and Services: Rwanda's Vision (Rwanda)** *(Coffee to be served before the workshop)* *Room K2, ITU Montbrillant* — *Country Workshop*
	C9. Media **Advancing free, independent and pluralistic media in all platforms: for building inclusive knowledge societies and contributing to the Post-2015 development agenda (UNESCO)** *Room M, ITU Montbrillant* — *Action Line Facilitation Meeting*	**Final WSIS Targets Review (Partnership on Measuring ICTs for Development)** *Room H, ITU Montbrillant* — *Interactive Session*
	Educate and Innovate (UAE) *Room K1, ITU Montbrillant* — *Thematic Workshop*	**C1, C7 e-Gov, and C11 (UNDESA)** *Room L, ITU Montbrillant* — *Action Line Facilitation Meeting*
16:30-16:45	**Coffee Break**	
16:45-18:00	**Inclusive Knowledge Societies: Reality, vision and how to get there...** **(Interpretation: A/C/E/F/R/S; and Remote Participation)** *Room 1, CICG* — *High-Level Dialogue*	
16:45-18:15	**Iran Progress in Information Society (Iran)** *Room K2, ITU Montbrillant* — *Country Workshop*	**Information session on CSTD's activities in relation to the WSIS+10** *Room M, ITU Montbrillant* — *Thematic Workshop*
	C5. Cybersecurity: Facilitator's meeting on Building Confidence and Security on ICTs (ITU) *Room H, ITU Montbrillant* — *Action Line Facilitation Meeting*	**C7. e-Environment (WMO, UNEP, ITU)** *Room L, ITU Montbrillant* — *Action Line Facilitation Meeting*
	C7. e-Agriculture: Moving forward, building on 10 years of lessons learned in e-Agriculture (FAO) *Room E, ITU Varembé* — *Action Line Facilitation Meeting*	**MCIT contribution in the dissemination of digital culture, knowledge and capacity building (Saudi Arabia)** *(Coffee to be served before the workshop)* *Room K1, ITU Montbrillant* — *Country Workshop*

13 June | Friday

Time	Session
09:00-10:45	**Highlights of the National Digital Strategy (Mexico)** *(Coffee to be served before the workshop)* *Room K2, ITU Montbrillant* — *Country Workshop*
	Creating Opportunities through the reduction of the digital divide and the promotion of a safe and responsible use of Internet (Colombia) *Room K1, ITU Montbrillant* — *Country Workshop*	**UNGIS Working Level Meeting (UNGIS Members only)** *Room E, ITU Varembé* — *UNGIS*
	C4. Capacity Building: Digital Competences Towards an Inclusive Information Society (ITU) *Room M, ITU Montbrillant* — *Action Line Facilitation Meeting*	**Digital Content for inclusive knowledge society (UNESCWA, ITU-Arab Regional Office and other partners Alecso, UNESCO and the Ministry of ICT, Egypt)** *Room L, ITU Montbrillant* — *Thematic Workshop*
10:45-11:00	**Coffee Break**
11:00-12:45	**Digital Policies: Valuing Achievements, Tackling Remaining Challenges (Uruguay)** *Room L, ITU Montbrillant* — *Country Workshop*	**E-science, e-learning, and cultural diversity and identity, linguistic diversity and local content (UNESCO) achievements, challenges and visions for the Action Lines C7, C7, C8** *Room K1, ITU Montbrillant* — *Action Line Facilitation Meeting*
	C6. Enabling Environment (ITU) Adapting ICT policies and regulatory environment to encourage innovation and enable digital inclusion of all *Room H, ITU Montbrillant* — *Action Line Facilitation Meeting*	**How can ICT Utilization Provide Solutions on Sustainable Development for Developing Countries? (Japan) Possibilty of ICTs to facilitate social and economic development in developing countries** *Room K2, ITU Montbrillant* — *Thematic Workshop*
	Child Online Safety (TrendMicro, ITU) *Room G2, ITU Varembé* — *Thematic Workshop*	**UN Regional Commissions** *Room E, ITU Varembé* — *Interactive Session*
	C7. e-Business beyond 2015 (UNCTAD, ITC and UPU) *Room M, ITU Montbrillant* — *Action Line Facilitation Meeting*
12:45-14:00	**Lunch Break**
14:00-16:00	**Action Line Facilitators' Meeting (Interpretation: A(Passive)/E/F)** *Room 1, CICG* — *Action Line Facilitators' Meeting*
16:00-17:30	**Closing Ceremony Lucky Draw (A(passive)/E/F)** *Room 1, CICG* — *Closing Ceremony*

- Break
- Closing Ceremony
- Interactive Session
- Opening Segment, Multistakeholder Dialogue, High-Level Policy Statements
- Reception
- UNGIS
- Publication Releases and Briefings
- Action Line Facilitators Meeting, Interactive Action Line Facilitation Meeting, WSIS Stocktaking
- Press Conference
- High-Level Dialogue
- Thematic Workshop
- Exhibition Inauguration
- Ministerial Round Table
- Country Workshop
- Multistakeholder Preparatory Platform (MPP)
- Knowledge Exchange

www.wsis.org/forum

Special Address: United Nations Secretary-General

U N I T E D N A T I O N S   N A T I O N S U N I E S

Mr Ban Ki-moon, Secretary General, United Nations

MESSAGE TO WORLD SUMMIT ON THE INFORMATION SOCIETY FORUM

Geneva, 10-13 June 2014 (Pre-Event Meetings 9 June)

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United Nations Group on the Information Society (UNGIS)

Knowledge Exchanges

Opening Segment:
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Tuesday 10 June 2014	09:00 – 13:00
CICG, Room 1	Interpretation A/C/E/F/R/S
	Captioning and Remote Participation

The opening segment will officially mark the beginning of the WSIS+10 High-Level Event. The opening segment will set the tone for the WSIS+10 High-Level Event and raise a wide range of issues within the Global Information Society. Information and Communication Technologies (ICTs) have proven to be essential and invaluable tools in government, communities, global society and individual lives. This unique event enables stakeholders from government, private sector, civil society and international organizations to collaborate and to address issues raised by ICTs.

The WSIS+10 High-Level Event is divided into two tracks: The High-Level Track (HLT) and the Forum Track. The High-Level Track will take place from Tuesday 10 to Wednesday 11 June 2104 and will provide a platform for high-ranking officials to share their views on the WSIS Action Lines, emerging trends and matters of strategic importance to the development of the telecommunication and ICT sector. The High-Level Track will also consist of handing out prizes, policy statements and the endorsement of the two Outcome Documents:

- WSIS+10 Statement on the Implementation of WSIS Outcomes.
- WSIS+10 Vision for WSIS Beyond 2015

The Forum Track will take place form the Monday 9 to Friday 13 June 2014 and will consist of a series of high-level panels, a ministerial round table, action line facilitation meetings, country workshops, thematic workshops, knowledge exchanges, world cafés and an exhibition.

We encourage onsite and remote participants to actively contribute to the programme throughout this week.

Welcome to the WSIS+10 High-Level Event 2014!

09:00-10:30

Opening Ceremony

- Mr Ban Ki-Moon, UN Secretary-General (Statement read-out by Dr. Hamadoun I. Touré, Secretary- General, ITU)
- Dr Hamadoun I. Touré, Secretary-General, ITU
- Mr Philipp Metzger, Director General, OFCOM, Switzerland
- Mr Getachew Engida, Deputy Director General, UNESCO
- Mr Mukhisa Kituyi, Secretary-General, UNCTAD
- Ms Petra Lantz, Head of Geneva Office, UNDP
- H.E. Dr Abdulqader Ibrahim AL Khayyat- TRA Board Member and Chairman of the Board of Trustees- ICT Fund, United Arab Emirates, UAE (Strategic Partner of the WSIS+10 High Level Event)
- Dr John E. Davies, Vice President, World Ahead Program, Intel Corporation (Strategic Partner of the WSIS+10 High Level Event)

Appointment of the Chairman and Vice-Chairs of the WSIS+10 High-Level Event

- Dr Hamadoun I. Touré, Secretary-General, ITU
- Chairman: H.E. Mr Atef Helmy, Ministry of Communications & Information Technology, Egypt
- Vice-Chair: H.E. Mr Adama Samassékou, Former President of PrepCom of the Geneva Phase of the WSIS
- Vice-Chair: H.E. Mr Ambassador Janis Karklins, Former President of PrepCom of the Tunis Phase of the WSIS

Hand-over of Input Documents

- Mr Brahima Sanou, Director of the Telecommunication Development Bureau, ITU
  - Launch of the Report on the Final WSIS Targets Review: Achievements, Challenges and the Way Forward by Partnership on Measuring ICT for Development
- Prof. Vladimir Minkin, Chairman of the WSIS+10 Multistakeholder Preparatory Platform (WSIS+10 MPP)
  - A brief presentation and symbolic hand over of the draft outcome documents elaborated by the WSIS+10 MPP

10:30-11:30

High-Level Opening Session by UN Facilitators:

Dr Hamadoun I. Touré, Secretary-General, ITU
Chairman: H.E. Mr. Atef Helmy, Ministry of Communications & Information Technology, Egypt

- Ms Neelie Kroes, Vice President of the European Commission
- Mr Francis Gurry, Director General, WIPO

- Ms Lakshmi Puri, Deputy Executive Director, Intergovernmental Support and Strategic Partnerships Bureau, UNWOMEN and Assistant Secretary-General of the United Nations
- Mr Michel Jarraud, Secretary-General, WMO
- Mr Bishar Abdirahman Hussein, Director General, UPU
- Dr Margaret Chan, Director-General, WHO (Video- Message)
- Ms Arancha González, Executive Director, ITC
- Ms Elia Armstrong, Chief of Development Management Branch Division of Public Administration and Development Management, UNDESA
- Ms Sara Greenblatt, Chief of the Organized Crime Branch, UNODC.
- Ms Sandra Aviles, Officer-in-Charge, Senior Liaison Officer, Programme Development & Humanitarian Affairs, FAO Office in Geneva
- Mr Jan Dusík, Acting Director, UNEP Regional Office for Europe, UNEP
- Ms Samia Melhem, Chair, Digital Development Community of Practice, Transport, Water and ICT, Sustainable Development Network, World Bank Group

11:30-12:30

Opening Policy Statements

Dr. Hamadoun I. Touré, Secretary-General, ITU
Chairman: H.E. Mr. Atef Helmy, Ministry of Communications & Information Technology, Egypt

- H.E. Mr Tawfik Jelassi, Minister, Ministry of Higher Education Scientific Research and ICT, Tunisia (Host of the Second Phase of the WSIS in 2005)
- H.E. Mr Bruno Nabagné Koné, Minister, Ministry of Post, Information Technology and Communication, Côte d'Ivoire
- H.E. Mr Mohsen Naziri Asl, Ambassador Extraordinary and Plenipotentiary Permanent Representative of the Islamic Republic of Iran and Coordinator of Non-Aligned Movement
- H.E. Dr Hessa Al Jaber, Minister, Ministry of Information and Communication Technology of the State of Qatar
- H.E. Mr Jean Philbert Nsengimana, Minister, Ministry of Youth and ICT (MYICT), Rwanda
- H.E. Eng. Mohamed Jamil Ahmed Mulla, Minister, Ministry of Communications and Information Technology (MCIT), Saudi Arabia (Kingdom of)
- H.E. Mr Masahiro Yoshizaki, Vice-Minister for Policy Coordination, Ministry of Internal Affairs and Communications, Japan
- H.E. Dr Salim bin Sultan Al-Ruzaiqi, Chief Executive Officer, Information Technology Authority (ITA), Oman
- H.E. Mrs Magdalena Gaj, President, Office of Electronic Communications, Poland
- H.E. Mr Qusai Al Shatti, Deputy Director General for Information Technology, Kuwait
- H.E. Ms Alejandra Lagunes, Coordinator for the National Digital Strategy, Mexico
- Mr Fadi Chehade, CEO and President, ICANN
- Mr Leon Strous, President, International Federation for Information Processing (IFIP)
- Mr Jean-Guy Carrier, Secretary General of International Chamber of Commerce (ICC)
- Ms Kathryn Brown, President, Internet Society (ISOC)

- Mr Cyril Ritchie, President of the Conference of NGOs in Consultative Relationship with the UN (CoNGO)

12:30 -13:00

WSIS Project Prize Ceremony

Seventeen WSIS Project Prizes will be awarded during this session recognizing successful initiatives by governments, private sector actors, civil society members and partnerships between all stakeholders. www.wsis.org/prizes

- Mr Houlin Zhao, Deputy Secretary-General, ITU
    - Introductory Remarks
- Dr Hamadoun I. Touré, Secretary-General, ITU
    - Awarding 17 Winners of the Projects

The winners were awarded for their tremendous efforts and achievements on implementation of WSIS outcomes

13:00

Group Photograph:

Please note that the group photograph will take place in Room 1, CICG, on the podium.

Policy Statements

Interpretation: A/C/E/F/R/S
Captioning and Remote Participation

Policy Statements enable high-ranking officials of WSIS Stakeholders to express their views on the achievements, the challenges and on the implementation beyond 2015, of WSIS Action Lines, emerging trends and matters of strategic importance in the development of the information and communication technology sector. Speaking slots will be allocated according to ITU protocol. Because of time constraints, speakers will be limited to maximum three minutes. However, the longer version of the statement will be posted online.

WSIS+10 High-Level Policy Statements: Session One

Tuesday 10 June 2014   14:30 – 18:30

CICG, Room 1   Interpretation A/C/E/F/R/S

Captioning and Remote Participation

WSIS+10 High-Level Policy Statements: Session Two

Wednesday 11 June 2014   09:00 – 12:00

CICG, Room 1   Interpretation A/C/E/F/R/S

Captioning and Remote Participation

Concluding Session of WSIS+10 High-Level Policy Statements and Endorsement of the WSIS+10 Outcome Documents by Acclamation

Wednesday 11 June 2014   17:00 – 18:00

CICG, Room 1   Interpretation A/C/E/F/R/S

Captioning and Remote Participation

Policy Statements

WSIS+10 High-Level Policy Statements: Session One

Tuesday 10 June 2014	14:30 – 18:30
CICG, Room 1	Interpretation A/C/E/F/R/S
	Captioning and Remote Participation

Dr. Hamadoun I. Touré, Secretary-General, ITU

Chairman: H.E. Mr Atef Helmy, Ministry of Communications & Information Technology, Egypt

---- POLICY STATEMENTS A ----

1. **USA** - H.E. Ambassador Mr Daniel A. Sepulveda, Deputy Assistant Secretary of State and United States Coordinator for International Communications and Information Policy
2. **Burundi** - Mr Fréderic François Sigejeje, Permanent Secretary, Ministry of Telecommunications, Information, Communication and Relations with Parliament
3. **The Former Yugoslav Rep. of Macedonia** - H.E. Mr Ivo Ivanovski, Minister, Ministry of Information Society and Administration
4. **China** - H.E. Mr Yang Xueshan, Vice Minister , Ministry of Industry and Information Technology
5. **Greece -** H.E. Mr Michalis Papadopoulos, Deputy-Minister, Ministry of Infrastructure, Transport and Networks
6. **Brazil** - H.E. Ambassador Mr Benedicto Fonseca Filho, Director, Department of Scientific and Technological Affairs, Ministry of External Relations
7. **India -** H.E. Ambassador Mr Dilip Sinha, The Permanent Representative to India to the United Nations
8. **Russia** - Mr. Rashid Ismailov, Director General, Ministry of Telecom and Mass Communications of the Russian Federation
9. **Arab ICT Organization** - Ms Khédija Ghariani, Secretary-General, AICTO
10. **Alcatel-Lucent** - Mrs Gabrielle Gauthey President Government Sector
11. **International Federation of Library Associations and Institutions (IFLA)** - Dr Stuart Hamilton, Deputy Secretary General

---- POLICY STATEMENTS B ----

1. **Albania** - H. E. Ms Milena Harito, Minister of State, Ministry of Innovation and Public Administration
2. **Algeria** - H.E. Ms Zohra Derdouri, Minister, Ministry of Post, Information and Communication Technologies

3. **Bangladesh** - H.E. Mr Abdul Latif Siddique, Minister, Ministry of Posts and Telecommunications
4. **Indonesia -** Prof. Kalamullah Ramli, Director General, Posts and Information Technology Affairs, Ministry of Communication and Information Technology on behalf of H.E. Mr. Tifatul Sembiring, Minister, Ministry of Communication and Information Technology
5. **Pakistan** - H.E. Mr Zamir Akram, Ambassador, Permanent Representative, Permanent Mission of Pakistan
6. **Cuba -** H.E. Mr Wilfredo Gonzales Vidal, Vice Minister, Ministry of Communications
7. **Korea** (Rep.of) - H.E. Mr Wonki Min, Assistant Minister, Ministry of Science, ICT and Future Planning
8. **Yemen**- H.E. Mr Ahmed Obaid Bin-Dagher, Minister, Ministry of Telecommunications
9. **Group of Fifteen (G-15)** - H.E. Mr Ravinatha Pandukabhaya Aryasinha, Chair of Personal Representatives G-15; Permanent Representative of Sri Lanka to the United Nations
10. **The Walt Disney Company** - Ms Ellen Blackler, Vice Pesident
11. **Association for Proper Internet Governance (APIG) -** Dr Richard Hill, President

---- POLICY STATEMENTS C ----

1. **Democratic Republic of the Congo** - H.E. Mr Tryphon Kin-Kiey Mulumba, Minister, Ministry of Information and Communication Posts, Telecommunications and New Technologies
2. **Djibouti** - H.E. Mr Ali Hassan Bahdon, Minister, Ministry of Communication, responsible for Posts and Telecommunications
3. **Madagascar** - H.E. Mr Neypatreky Rakotomamonjy, Minister, Ministry of Posts, Telecommunications and New Technologies,
4. **Malaysia** - H.E. Dato' Sri Ahmad Shabery Cheek, Minister, Ministry of Communications and Multimedia
5. **Nepal** – H.E. Mr Suman Prasad Sharma, Secretary, Ministry of Information and Communications (MoIC)
6. *Jamaica -* H.E. Mr Phillip Paulwell, Minister, Ministry of Science, Technology, Energy & Mining *(remote intervention)*
7. **Sweden** - H.E. Mr Olof Ehrenkrona, Ambassador and Senior Advisor to the Foreign Minister, Swedish Ministry for Foreign Affairs
8. **Uganda**- Mr Godfrey Mutabazi, Executive Director, Uganda Communications Commission
9. Ms. Deborah Tate, Special Envoy on COP
10. **Center for Democracy and Technology -** Mr Matthew Shears, Director, Global Internet Policy and Human Rights

---- POLICY STATEMENTS D ----

1. **Ghana -** H.E. Dr Edward Omane Boamah, Minister, Ministry of Communications
2. **Niger** - H.E. Mr Abdou Mani, Minister, Ministry of Posts, Telecommunications and Digital Economy
3. **Paraguay** - H.E. Ing. David Ocampos, Minister, National Secretariat for Information Technology and Communication
4. **Singapore** - H.E. Ms Yee Woan Tan, Ambassador, to the United Nations and other international organizations in Geneva
5. **Trinidad and Tobago** - H.E. Dr Rupert T. Griffith, Minister, Ministry of Science and Technology

6. **Somalia**- H.E. Dr Mohamed Ibrahim, Minister, Ministry of Information, Posts and Telecommunications
7. **Hungary** - Dr Mónika Karas, President of National Media and Infocommunications Authority
8. **Bahrain** - Dr Zakareya Al Khajah, Vice CEO, eGovernment Authority
9. **Canada** - Dr Bruce Gracie, High Level Expert, Industry Canada
10. **Women in Technology in Nigeria -** Mrs Martha Alade, Head of Organization

---- POLICY STATEMENTS E ----

1. **Mali** - H.E. Mrs Aya Thiam Diallo, Ambassador, Permanent Representative to the United Nations and other international organizations in Geneva
2. **South Sudan** - H.E. Mr Riek Puok Riek, Ambassador, Chargé d'affaires a.i, Permanent Mission of South Sudan
3. **Uruguay** - Mr Jose Clastornik, Director, Agency for e-Government and Information Society, Office of the President
4. **Kazakhstan** - Mr Saken Sarsenov, Deputy Chairman, Agency for Communication and Information of the Republic of Kazakhstan
5. **Lithuania** - Mr Feliksas Dobrovolskis, Director General, Communications Regulatory Authority
6. **Samoa** - Mr Donnie De Freitas, Regulator, Office of the Regulator
7. **Thailand** - Air Chief Marshal Thares Punsri, Chairman of the National Broadcasting and Telecommunications Commission (NBTC)
8. **Norway** - H.E. Mr Steffen Kongstad, Ambassador, Permanent Representative to the United Nations and other international organizations in Geneva
9. **United Kingdom** - H.E. Mr Mark Matthews, Ambassador, Deputy Permanent Representative to the United Nations
10. **Council of Europe** - H.E. Petru Dumitriu, Ambassador, Permanent Observer of the Council of Europe to the United Nations Office in Geneva

Policy Statements

WSIS+10 High-Level Policy Statements: Session Two

Wednesday 11 June 2014   09:00 – 12:00

CICG, Room 1   Interpretation A/C/E/F/R/S

Captioning and Remote Participation

Dr. Hamadoun I. Touré, Secretary General, ITU

Chairman: H.E. Mr. Atef Helmy, Ministry of Communications & Information Technology, Egypt

---- POLICY STATEMENTS F ----

1. **Ethiopia -** H.E. Dr Debretsion Gebremichael Measho, Minister, Ministry of Communication and Information Technology
2. **Iran** - H.E. Mr Mahmoud Vaezi, Minister, Ministry of Communications and Information Technology
3. **Nigeria** - H.E. Mrs Omobola Johnson, Minister, Federal Ministry of Communication Technology
4. **Poland** - H.E. Ms Malgorzata Olszewska, Deputy Minister, Minister for Administration and Digitization
5. **Germany** - Mr Guenter Nooke, German Chancellor's Personal Representative for Africa, Federal Ministry for Economic Cooperation and Development (BMZ)
6. **Bosnia and Herzegovina -** Dr.sc. Kemal Huseinovic, Director General, Communications Regulatory Agency, Bosnia and Herzegovina
7. **Bangladesh** - Mr Sunil Kanti Bose, Chairman, Bangladesh Telecommunication Regulatory Commission (BTRC)
8. **Equatorial Guinea -** Mr Hermogenes Nzang Esono, Director General, Telecommunications Regulatory Body (ORTEL)
9. **Lebanon -** Dr Imad Hoballah, Chairman,Telecommunications Regulatory Authority
10. **Latvia -** Prof. Edvins Karnitis, Representative of the Chairman**,** Public Utilities Commission of Latvia
11. **ENISA** - Prof. Dr Udo Helmbrecht, Executive Director, European Union Agency for Network and Information Security (ENISA)
12. **GESCI** - Mr Jerome Morrissey, Head of Organization, Global eSchools & Communities Initiatives (GESCI)

---- POLICY STATEMENTS G ----

1. **Botswana -** H.E. Mr Nonofo Molefhi, Minister, Ministry of Transport and Communications
2. **Belarus -** H.E. Ms Inessa Kontsevaya, Deputy Minister, Ministry of Communications and Informatization

3. **Mauritania -** H.E. Mr Ismaël Ould Bedde Ould Cheikh Sidiya, Minister, Ministry of Labour, Professional Training, Information Technology and Communication

4. **Namibia -** H.E. Mr Stanley Simataa, Deputy Minister, Ministry of Information and Communication Technology

5. **Bulgaria -** Prof. Veselin Bozhkov, Chairman, Communications Regulation Commission, Bulgaria

6. **Greece -** Mr Constantinos Louropoulos, President, Hellenic Telecoms and Post Commission

7. **Guinea -** Mr Moustapha Mamy Diaby, Director General, Regulatory Authority for Post and Telecommunications of Guinea

8. **Kenya** - Dr Fred Matiang'i, Cabinet Secretary, Ministry of Information, Communications and Technology

9. **Colombia** - H.E. Mr Juan José Quintana, Ambassador, Permanent representative

10. **Internet Democracy Project-** Dr Anja Kovacs, Project Director, Internet Democracy Project

11. **Just Net Coalition** - Mr Norbert Bollow, Co-founder and Co-convenor, Just Net Coalition

12. **International Youth and Student Movement for the United Nations (ISMUN) -** Mr Oluwole Oshota, President

---- POLICY STATEMENTS H ----

1. **Central African Republic -** H.E. Mr Abdalla-Kadre Assane, Minister, Ministry of Posts and Telecommunications, in charge of New Technologies

2. **Guinea-Bissau -** H.E. Mr Nicolau dos Santos**,** Minister, Minister of Transport and Telecommunications

3. **Iran -** H.E. Mr Nasrollah Jahangard, Vice Minister of ICT and Chairman of Information Technology Organization of Iran

4. **Turkey -** Dr Tayfun Acarer, Chairman of the Board, Information and Communication Technologies Authority (ICTA)

5. **ISOC-** Ms. Kathryn Brown, President, Internet Society (ISOC)

6. **ITU Joint Coordination Activity** - Ms Andrea Saks**,** Chairman of the ITU Joint Coordination Activity on Accessibility and Human Factors *(remote intervention)*

7. **e Worldwide Group -** Dr Salma Abbasi**,** Chairperson and CEO, e Worldwide Group

8. **IDEA** - Mr Nick Ashton-Hart, Executive Director, Internet & Digital Ecosystem Alliance (IDEA)

9. **(IFIP) IP3 -** Ms Brenda Aynsley**,** Chair IFIP International Professional Practice Partnership, International Federation for Information Processing (IFIP) IP3

Policy Statements

Concluding Session of WSIS+10 High-Level Policy Statements and Endorsement of the WSIS+10 Outcome Documents by Acclamation

Wednesday 11 June 2014	17:00 – 18:00
CICG, Room 1	Interpretation A/C/E/F/R/S
	Captioning and Remote Participation

Dr Hamadoun I. Touré, Secretary-General, ITU
Chairman of the WSIS+10 High-Level Event

The two WSIS+10 Outcome Documents will be endorsed by acclamation:

- WSIS+10 Statement on the Implementation of WSIS Outcomes.
- WSIS+10 Vision for WSIS Beyond 2015

Multistakeholder Dialogue

Multistakeholder Dialogue on Implementation of WSIS Action Lines for Development

Wednesday 11 June 2014	14:00 – 16:30
CICG, Room 1	Interpretation A/C/E/F/R/S
	Captioning and Remote Participation

The objectives of the 2003 Geneva Plan of Action were to build an inclusive Information Society; to put the potential of knowledge and ICTs at the service of development; to promote the use of information and knowledge for the achievement of internationally agreed development goals, including those contained in the Millennium Declaration; and to address new challenges of the Information Society, at the national, regional and international levels.

It's been 10 years since WSIS. It is timely to evaluate and assess progress made towards development, especially in bridging the digital divide, taking into consideration the framework provided by the Action Lines listed under the Geneva Plan of Action.

This session will provide us with the opportunity to hear from multistakeholders on the projects at the grassroot level.

Co- moderators:

- Vice-Chair: H.E. Mr Adama Samassékou, Former President of PrepCom of the Geneva Phase of the WSIS
- Vice-Chair: H.E. Mr Ambassador Janis Karklins, Former President of PrepCom of the Tunis Phase of the WSIS

Panellist:

- Dr Joan Dzenowagis, World Health Organization (WHO)
- Ms. Sophie Treinen, OPCC, Food and Agriculture Organization (FAO)
- Dr John E. Davies, Vice President, World Ahead Program, Intel Corporation
- Mr Ahmed Eisa, Chair, Gedaref Digital City Organizaiton (GDCO), Telecentre Sudan
- Mr Reza Salim, Director, BFES-Bangladesh
- Mr Yahaya Zakaria Osman, Technical Director, Ghana Investment Fund for Electronic Communications, Ghana
- Dr Ali Bumajdad, Vice Dean for Academic and Graduate Studies, College of Science, Kuwait University, State of Kuwait
- Ms B. Vijayalakshmi, Principal Technical Officer, Centre for Development of Advanced Computing, India

(A lucky draw will be held during this session)

Multistakeholder Preparatory Platform (MPP)

Additional Meeting (Open to all WSIS+10 High-Level Event Participants)

Monday 9 June 2014   14:00 – 18:00

CICG, Room 1

The Open Consultation Process for the WSIS+10 High-Level Event held five physical meetings and online consultations. The fifth physical meeting was held on 28-31 May 2014 and its outcomes have been made available online. With the aim of developing consensus on the draft Outcome Documents an additional meeting of the WSIS+10 MPP will be held.

Links & Attachments: WSIS+10 MPP Additional Meeting

HIGH-LEVEL DIALOGUES

HLD

High-Level Dialogues provide a blend of expert panels and audience interaction, on specific topics identified as relevant and crucial within the mandate of the WSIS+10 High-Level Event.

HLD1 Monitoring the Information Society

Thursday 12 June	09:00 – 10:30
CICG, Room 1	Interpretation A/C/E/F/R/S
	Remote Participation

HLD2 WSIS+10 and the Post 2015 Development Agenda

Thursday 12 June	10:30 – 12:00
CICG, Room 1	Interpretation A/C/E/F/R/S
	Remote Participation

HLD3 Building Trust in Cyberspace : Taking Stock, Looking Ahead

Thursday 12 June	15:00 – 16:30
CICG, Room 1	Interpretation A/C/E/F/R/S
	Remote Participation

HLD4 Inclusive Knowledge Societies: Reality, Vision and How to Get There …

Thursday 12 June	16:30 – 18:00
CICG, Room 1	Interpretation A/C/E/F/R/S
	Remote Participation

HIGH-LEVEL DIALOGUE

HLD1 Monitoring the Information Society

Thursday 12 June	09:00 – 10:30
CICG, Room 1	Interpretation A/C/E/F/R/S
	Remote Participation

The WSIS+10 High-Level Event coincides with the 10th Anniversary of the Partnership on Measuring ICT for Development, which was launched in 2004. The High-Level Dialogue will highlight the Partnership's work over the past 10 years and discuss the role of the Partnership and of measuring the information society in the future, with reference to the post-2015 development agenda. The session will feature high-level speakers highlighting the importance of measuring ICT at the national, and international level. The high-level dialogue will address the following questions.

- What is the relevance of measurement to advancing the information society and development?
- How can information society statistics support policy? How can policy makers support the statistical production and what is the role of the statistical community, in particular in any post-2015 ICT measurement framework?
- How can the Partnership help improve measurement of the impact of ICT on development?

Organizer:

Partnership on Measuring ICT for Development

Moderator:

Mr Brahima Sanou, Director, ITU Telecommunication Development Bureau

Panellists:
- H.E. Mr. Stanley Simataa, Deputy Minister, Ministry of Information and Communication Technology, Chair, Multi-stakeholder Advisory Group (MAG)
- H.E. Mr. Janis Karklins, Ambassador-at-large of Latvia, and Chair, Multi-stakeholder Advisory Group (MAG)
- Mr. Pablo Tactuk, Director, National Statistical Office of the Dominican Republic and Coordinator, Working Group on ICT of the Statistical Conference of the Americas
- Ms. Tatiana Ershova, Director General, Institute of the Information Society, Russian Federation
- Ms. Li Li, Deputy Director-General, Service Statistics, National Bureau of Statistics of China
- Ms. Silvia Monzón de Bidart, Vice-President, World Information Technology and Services Alliance (WITSA)

HIGH-LEVEL DIALOGUE

HLD2 WSIS+10 and the Post-2015 Development Agenda

Thursday 12 June   10:30 – 12:00

CICG, Room 1   Interpretation A/C/E/F/R/S

Remote Participation

Ten years since the World Summit on the Information Society (WSIS), the potential of new information and communications technologies (ICTs) to enhance human development is better understood. As the MDGs come to a close and a new development agenda is in the works, ensuring that the new technologies are part and parcel of the new goals and targets is critical. How can it be achieved? What are the key challenges in doing so? How can ICTs best be leveraged to support sustainable development? What is the role of the different stakeholders in the process, from design to implementation of the new development goals?

Panellists:

- Dr Hamadoun I. Touré, Secretary-General, ITU, Chair of UNGIS for Year 2014
- H.E. Mr Abdul Latif Siddique, Minister, Ministry of Posts and Telecommunications, Bangladesh
- Ms Amina Mohamed, Special Advisor to UN SG
- H.E. Mr Olof Ehrenkrona, Ambassador and Senior Advisor to the Foreign Minister, Swedish Ministry for Foreign Affairs, Sweden
- Professor Richard Heeks, University of Manchester
- Mr John Davies, Vice President, General Manager, Intel Corporation
- H.E. Mr Jean Philbert Nsengimana, Minister, Ministry of Youth and ICT (MYICT), Rwanda

HIGH-LEVEL DIALOGUE

HLD3 Building Trust in Cyberspace: Taking Stock, Looking Ahead

Thursday 12 June   **15:00 – 16:30**

CICG, Room 1   Interpretation A/C/E/F/R/S

Remote Participation

In this information age, individuals, organizations, and countries must learn to live within a digital landscape that offers both untold opportunities and new dangers.

In 2003 and 2005, WSIS provided a global platform to have a comprehensive discussion on building trust and confidence in the use of information and communication technologies, including the Internet. Global initiatives such as the Global Cybersecurity Agenda emerged as a direct result of the call for action at WSIS.

As we are on the cusp of the 10-year anniversary of WSIS, there is no letting up in the global threats to cyberspace and the rate at which new threats are emerging. The need for a comprehensive and better coordinated global response is perhaps more urgent than ever. This high level dialogue will therefore focus on:

- Taking stock of the progress made in building trust and confidence in cyberspace,
- Highlight some emerging trends and related post-2015 potential challenges
- Potential recommendations in strengthening current efforts and provisioning for future technological trends.

Format
Conversational & Interactive

Moderator: Mr. Jovan Kurbalija, Director Diplo Foundation

Panellists
- Dr Hamadoun I. Touré, ITU Secretary-General
- H.E. Mrs Omobola Johnson, Minister, Federal Ministry of Communication Technology, Nigeria
- Prof. Udo Helmbrecht, Executive Director, ENISA
- Dr Amirudin Abdul Wahab, CEO, Cybersecurity Malaysia
- Mr Badar Al Salehi – Director General - Oman CERT
- Mr Simon Milner, Director of Policy, Facebook

HIGH-LEVEL DIALOGUE

HLD4 Inclusive Knowledge Societies: Reality, Vision and How to Get There …

Thursday 12 June	16:30 – 18:00
CICG, Room 1	Interpretation A/C/E/F/R/S
	Remote Participation

Knowledge and information have significant impact on people's lives. The sharing of knowledge and information, particularly through Information and Communication Technologies (ICTs) has the power to transform societies and economies. What are key features of inclusive Knowledge Societies, are they observable phenomena or mere aspirational visions? Most importantly: How do countries move from Information towards inclusive Knowledge Societies?

The panellists will start with a short discussion of distinct Knowledge Society features, will discuss country examples, different pathways towards knowledge societies and how they link to the post-2015 development agenda process.

Ministerial Round Table (MRT): WSIS+10 for Development beyond 2015

Closed Session - Ministers only

Wednesday 11 June 2014   14:00 – 16:30

CCV, Room A   A(passive)/E/F

Introduction:

This Ministerial Round Table will provide a platform for an interactive debate, in a high-level setup, on the trends, challenges and opportunities in the ICT Ecosystem and further development of the Information Society beyond 2015. In particular, it will focus on strategies and policies towards the implementation of the outcome documents of the WSIS+10 High Level Event, with the aim of strengthening the impact of ICTs on sustainable development. It will also provide the opportunity for discussion on synergies between WSIS and Post 2015 Development Agenda.

Format:

The Round Table will be organized in a dialogue style moderated by the ITU Secretary-General. Length of the interventions is limited to 2 minutes maximum. Interventions are expected in the form of a response to the key issues raised at the meeting and not in the form of speeches.

Participation:

The Roundtable participation is strictly limited to Minister/Deputy Minister level. No representation or replacements will be accepted Please note that entrance security control measures will be operation. Only holders of WSIS+10 High-Level Event badge will be admitted.

Key issues to be raised at the round table:

- Ensuring just and equitable information society beyond 2015
- Emerging trends in the ICT ecosystem to be addressed beyond 2015
- Strengthened impact of ICTs on sustainable development beyond 2015
- Role of the national policies and strategies in implementation of WSIS beyond 2015
- Post 2015 Development Agenda
- Challenges and opportunities

Expected Outcome:

The main outcomes of the discussions will be reflected in the meeting report by chairman and will be reflected as output of the WSIS +10 High-Level Event being an extended version of the annual WSIS Forum.

Interactive Facilitation Meetings

WSIS Action Lines

The Tunis Agenda for the Information Society states that the WSIS implementation mechanism at the international level should be organized based on the themes and action lines in the Geneva Plan of Action and moderated or facilitated by UN agencies when appropriate. It also states that ITU, UNESCO and UNDP should play a leading facilitating role in the implementation of the Geneva Plan of Action.

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C4. Capacity building
- C5. Building confidence and security in the use of ICTs
- C6. Enabling environment
- C7. ICT Applications:
  - E-government
  - E-business
  - E-learning
  - E-health
  - E-employment
  - E-environment
  - E-agriculture
  - E-science
- C8. Cultural diversity and identity, linguistic diversity and local content
- C9. Media
- C10. Ethical dimensions of the Information Society
- C11. International and regional cooperation

Each year, the WSIS Action Line Facilitators:
- Provide reports on the year's activities on their respective Action Lines
- Organize Interactive Action Line Facilitation Meetings on their respective Action Lines.

Interactive Facilitation Meetings

Action Lines C1, C7. E-government and C11 (UNDESA)

Thursday 12 June 2014   15:00 – 16:30
Room M

WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C7. ICT Applications: E-government
- C11. International and regional cooperation

The purpose of this Facilitation Meeting, which is open to all stakeholders from the public and private sectors, the civil society, and international organizations, is to discuss the roles and activities that are and will be built upon the Outcome Documents, endorsed as the "**WSIS+10 Statement on Implementation of WSIS Outcomes"** and **"WSIS+10 Vision for WSIS Beyond 2015".**

This Facilitation Meeting provides a platform for participants to exchange information and experiences; to identify the propriety areas for implementation within the Action Lines; and to create synergies among different stakeholders for more effective knowledge sharing and collaboration in order to ensure the implementation of WSIS at the international, regional and national levels. The meeting could also contribute to further coordination of major stakeholders' activities to support strategic planning and implementation of accessible, inclusive and participatory governments.

The outcomes of the meeting are expected to contribute to the "**WSIS+10 Statement on Implementation of WSIS Outcomes"** and **"WSIS+10 Vision for WSIS Beyond 2015"** to harness international expertise and experience to support deliberations on Post-2015 priorities and development challenges in the 21st century.

Organizer:
United Nations Department of Economic and Social Affairs (UNDESA) - Division for Public Administration and Development Management (DPADM)

Panellists:

- Elia Armstrong, Chief, Development Management Branch (DMB), Division for Public Administration and Development Management (DPADM), United Nations Department of Economic and Social Affairs (UNDESA), USA
- Dr Yuri Hohlov, Chairman of the Board, Institute of the Information Society, Russia

- Dr. Zakareya Ahmed Al Khajah, Vice CEO, eGovernment Authority, Head of Delegation, Kingdom of Bahrain
- Mr. Andy Richardson, Information Specialist, Parliamentary Resource Centre, Inter-Parliamentary Union (Switzerland)
- Mr. Hani Eskandar, Technical Officer, BDT, International Telecommunication Union
- Ms. Andreea Stoiciu, PhD, Director, Institute for Management and Sustainable Development, Romania
- Mr. Mohammed Abdulaziz, Assistant Director, eGovernment Authority, Kingdom of Bahrain
- Ms. Bikesh Kurmangalieva, Deputy Chairman, Zerde National ICT Holding JSC, Ministry of Transport and Communications, Astana
- Ms. Minerva Novero-Belec, Policy Specialist, eGovernance and Access to Information Bureau for Development Policy, United Nations Development Programme
- Ms. Tiziana Bonapace, Chief, ICT and Development Section, ICT and Disaster Risk Reduction Division, United Nations Economic and Social Commission for Asia and the Pacific (ESCAP)
- Mr. Nibal Idlebi, PhD, Chief, ICT Applications Section, United Nations - ESCWA
- Mr. Chengetai Masango, Programme and Technology Manager, Secretariat of Internet Governance Forum
- Mr. Vyacheslav Cherkasov, Sr. Governance and Public Administration Officer Development Management Branch, Division for Public Administration and Development Management (DPADM) United Nations Department of Economic and Social Affairs (UNDESA)

Agenda

3:00 p.m. - 3:05 p.m.	Introductory remarks by UNDESA and overview on global activities related to Action Line **C1**. The role of governments and all stakeholders in the promotion of ICTs for development, Action Line **C7eGov**. ICT applications: benefits in all aspects of life, and **C11**. International and regional cooperation. *Ms. Elia Armstrong, Chief* *Development Management Branch* *Division for Public Administration and Development Management (DPADM) United Nations Department of Economic and Social Affairs (UNDESA)*
3:05 p.m. - 3:10 p.m.	Reports on activities related to Action Line **C1**. The role of governments and all stakeholders in the promotion of ICTs for development 1. Sub-group on "Open Government" *Dr. Yuri Hohlov, Chairman of the Board* *Institute of the Information Society (Russia)*
3:10 p.m. - 3:15 p.m.	2. Bahrain Governance Framework Towards Efficient Use of ICT *Dr. Zakareya Ahmed Al Khajah, Vice CEO* *eGovernment Authority, Head of Delegation (Kingdom of Bahrain)*
3:15 p.m. - 3:20 p.m.	3. Sub-group on "Parliaments and ICT" *Mr. Andy Richardson, Information Specialist* *Parliamentary Resource Centre* *Inter-Parliamentary Union (Switzerland)*

Interactive Facilitation Meetings

Action Line C2. Broadband: ICT infrastructure for the next 10 years (ITU)

Thursday 12 June 2014   **10:45 – 12:30**

Room H

Please note that the session will continue until 12:30 with a presentation of the ITU Interactive Map project (ITU/ESCAP)

WSIS Action Line:

C2. Information and communication infrastructure

The WSIS Action Line C2 Facilitation Meeting will provide an opportunity to report, discuss and debate on issues concerning ICT infrastructure.

Access to ICT has improved significantly in the decade since WSIS in 2003, largely driven by wireless technology. Global mobile penetration has skyrocketed from just over a quarter in 2003 to almost 100 in 2013. Congratulating the world's great achievement on "connecting the World", however, emerging trends and new challenges lay ahead of us.

10 years after the first WSIS, Broadband connection to the Internet has become an essential part of the long-term economic development. Broad and secure connection to the Internet through new devices, such as smartphones, tablets, and smart meters, and new online services, such as e-health, e-government, and e-education, have enlightened people's lives. Not only are they essential in everyday life, but the recently occurred disasters have proved that connection to the Internet is the new life line for all, which are critical for quick disaster response, relief, and recovery.

However, statistics show the fact that much more needs to be done. The Internet's worldwide penetration is still 40%, and only 32% in developing countries[1]. Rural and remote areas remain largely unconnected to the Internet as they face challenges of attracting private sector investment. The absence of regional connectivity between states with access to submarine cables and landlocked countries, and the scarcity of cross-border backbone links is causing a gap in access to the World-Wide Web.

In this meeting, World Leaders will present and discuss the accomplishments made on the development of Broadband Infrastructure in the past 10 years and will show the future path on how they need to be enhanced. Issues on latest technologies which will lower the initial and operational cost of the network , innovative policies that ensure rural and remote areas are serviced, new systems for emergency telecommunication which are sustainable, and emerging trends such as new challenges

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[1] 2014 estimate

caused by the widespread of personal wireless devices, all based on the 10 years' experience, will be exchanged.

Organizer:
International Telecommunication Union, ITU

Opening Remarks:
- Mr. Brahima Sanou, Director, Telecommunication Development Bureau, International Telecommunication Union (ITU)

Keynote Speech
- H.E. Mr. Masahiro Yoshizaki, Vice-Minister for Policy Coordination, Ministry of Internal Affairs and Communications, Japan

Panellists:
- Mr. Olivier Duryon, Director, Public Affairs, Alcatel-Lucent
- Dr. José Costa, Director, Wireless Access Standards, Ericsson
- Dr. Juan Rendon, Senior Financial and Regulatory Consultant, Carrier Solutions Department, Huawei Western Europe – Duesseldorf (Germany)
- Mr. Christoph Legutko, Global Public Policy EMEA Director, Intel Corporation
- Mr. Christopher Kemei, Director / Licensing, Compliance & Standards, Communications Commission of Kenya
- Mr. Yasuhiko Kawasumi, Special Advisor, ITU Association of Japan (ITUAJ)

Moderator:
- Mr. Riccardo Passerini, Action Line C2 Facilitator (Head, Telecommunication Technologies and Network Development Division, International Telecommunication Union (ITU))

Interactive Facilitation Meetings

Action Line C3. Reviewing Access within the context of Post 2015 (Knowledge Societies Division, CI, UNESCO)

Thursday 12 June 2014   09:00 – 10:30

Room L

WSIS Action Line:

- C3. Access to information and knowledge
- This session is also linked to:
  - C4. Capacity building
  - C7. ICT Applications

The WSIS process has raised the role of ICTs in enhancing people's access to information and knowledge. Since WSIS, two areas of access to information and knowledge have primarily received heightened and concerted attention- 1) how to "Open" contents, processes and technologies of information and knowledge to the benefit of humankind; and 2) how to make information and knowledge as "inclusive" as possible. The recently held WSIS review has identified a critical need to rethink these issues within the broader context of universal access to information and knowledge in the post 2015 agenda and to identify various normative, strategic and operational strategies.

The session will involve a series of expert presentations on the recent developments, ongoing efforts, and emerging trends within access. The invited experts, based on review and research, will present a vision for the future of Access, specifically the transformative potential of Access to mitigate the current "knowledge challenge" and support sustainable development; analyze the impact of Access in connection with the Millennium Development Goals; and suggestion for the future to maximize the potential of enhancing Access in support of the post-2015 development agenda.

The session will present an analysis of the current environment along with a brief yet comprehensive summary of progress since WSIS. Important trends in (a) policy making, (b) institutional changes, and (c) progress in implementation commitments will be highlighted. The session will also articulate a vision for access to information and knowledge, one that is strongly connected to sustainable development.

The session's panel of experts will include: a few experts on Open Solutions, an expert on ICTs and disabilities and a policy maker representing the global south.

Panellists:

- Senator Mrs Anna Lilia Herera, Mexico
- Mr Parsuramen Armugam, President of the Rainbow foundation, (former Minister for Education, Science and Technology Government of Mauritius
- HE Mohan Krishna Shrestha, Ambassador of Nepal to France
- Mr Ghatechew Engida, DDG, UNESCO
- Mr Indrajit Banerjee, Director, Knowledge Societies Division, UNESCO

Interactive Facilitation Meetings

Action Line C4. Capacity Building: Digital competences towards an inclusive Information Society (ITU)

Friday 13 June 2014	09:00 – 10:45

Room M

WSIS Action Line:

C4. Capacity building

ICTs are creating seamless opportunities for the development of knowledge economies and societies. With the rapid digitization of all spheres of human life, these opportunities are potentially available to all to exploit for their well-being, as many people can now easily access these life changing information communication technologies. However, not all people are able to fully leverage these ICTs because they lack the basic knowledge and skills required to use them. This lack of ICT competencies becomes a hindrance, resulting in economic and social exclusion of those who cannot use them. In this regard, digital competences become not just a required knowledge but a skill for survival and prosperity. This calls for concerted efforts at every level to ensure that digital competences are part and parcel of the lifelong capacity-building agenda, driven at individual, corporate, community, national as well as international levels. Indeed, some have even argued that, to the extent that lack of digital competencies can lead to economic and social exclusion, the right to digital skills development should be adopted as a Basic Human Right.

Various activities have been taking place globally to build awareness of, and implement digital competency initiatives. These have involved various stakeholders including governments, private sector, development agencies, academia, and non-profit/non-governmental organizations in championing the digital competency agenda and rolling out some practical and tangible programmes. These efforts however need to be supported by an enabling environment that allows for all parties to be involved as true stakeholders. The bottom line is that everybody stands to benefit from a digitally competent population that is able to use and exploit to the full the opportunities that ICTs avail to them.

These digital competency programmes and initiatives need to be supported by, and shared through training programmes as well as organization of knowledge sharing forums and other events for the exchange of experiences that are important components in the development of digital competences.

This session will bring together speakers from different backgrounds to share case studies and best practices on development of competencies from public and private sectors from all over the world. It will undertake in-depth analysis of the role and importance of digital competences for all. It will promote human capacity building and will enlighten participants on how all members of society can be empowered toward improving the quality of their lives. The following topics will be discussed:

- Understanding of the nature and components of digital competences. Difference between digital competences and digital literacy.

- Digital competencies framework;
- Role of digital competences in building an inclusive Information Society. Role of digital competences for socio-economic development.
- Digital natives and digital migrants;
- Establishing professional standards in ICT sector;
- Avenues for certification of digital competences worldwide;
- ICT skills at the workplace: role of digital competences for employment and increase of productivity;
- Understanding of digital culture and its role in the modern society;
- Role of different players in establishing digital culture and provision of digital competences.

Organizer:
International Telecommunication Union (ITU)

Moderator: Mr Mike Nxele, Human Capacity Building Officer, HCB/PKM/BDT, ITU

Panellists:
- Mr Namir Anani, President and Chief Executive Officer, Information and Communications Technology Council (ICTC), Canada
- Ms Brenda Aynsley, President, Australian Computer Society, Australia
- Mr Brendan Cannon, Corporate Affairs Director, Intel Ireland
- Mr Ali Hasan Darwish, Chief, Customer Care, Directorate of Marketing & Awareness, eGovernment Authority, Kingdom of Bahrain
- Mr Jerome Morrissey, Chief Executive Officer, Global eSchools and Community Initiative (GeSCI), Kenya

Interactive Facilitation Meetings

Action Line C5. Cybersecurity (ITU)

Thursday 12 June 2014   16:45 – 18:15

Room H

WSIS Action Line:

C5. Building confidence and security in the use of ICTs

This meeting is intended to provide a forum for facilitating discussions on issues addressed in the context of Action Line C5 – *building confidence and security in the use of ICTs*.

As it will be held immediately after the ITU-coordinated WSIS+10 High-Level Track, which was preceded by a year-long Multistakeholder Preparatory Process (MPP), the meeting will also include an analysis of the final outcome of the WSIS+10 High Level event, concerning Security broadly and also specifically under AL C5, bringing together perspectives of different stakeholders.

Organizer:

International Telecommunication Union (ITU) under its role as lead facilitator for AL C5

Format: conversational, interactive

Moderator: Mr. Aaron Boyd, Chief Strategy Officer, ABI Research

Panellists

- Mr Brahima Sanou, Director, BDT, ITU
- Mr Danil Kerimi, Director, Information and Communication Industry, World Economic Forum
- Mr Ben Baseley-Walker, Programme Lead, Emerging Security Threats Programme, UNIDIR
- Ms Myla Pialo, Marketing Director, TrendMicro
- Mr Andrea Rigoni, Managing Partner, Intellium
- Mr Aapo Cederberg, Senior Programme Adviser, Emerging Security Challenges Programme Geneva Centre for Security Policy
- Dr Rytis Rainys, Director, Network and Information Security Department, Communications Regulatory Authority, Lithuania

Interactive Facilitation Meetings

Action Line C6. Enabling Environment (ITU)

Friday 13 June 2014   11:00 – 12:45

Room H

WSIS Action Line:

C6. Enabling environment

This session offers the opportunity to discuss action taken by stakeholders in the context of Action Line C6 – *Enabling Environment*. During this session, we will take a look at the adapting ICT policies and regulatory environment that encourages innovation and enables digital inclusion for all. More specifically, we will discuss the following topics:

- The need for a new-generation of policies and regulations geared towards building inclusive knowledge societies beyond 2015
- The new challenges resulting from increased competition, the need for universal service, and new services over IP networks, including social media and cloud computing;
- Moving towards lighter and simplified regulations while promoting innovation and entrepreneurship

Organizer:

International Telecommunication Union (ITU)

Interactive Facilitation Meetings

INTERACTIVE SESSION

Action Line C7. ICT Applications: E-Business beyond 2015 (UNCTAD, ITC and UPU)

Friday 13 June 2014   11:00 – 12:45

Room M

WSIS Action Line: C7. ICT Applications: E-business

In the context of the overall WSIS+10 review process, this year's action line facilitation meeting will turn attention to the future. The overall question posed is what should be a priority for the e-business (C7) action line beyond 2015.

The session will draw on inputs received during the open consultations for the WSIS+10 High-Level Event, as well on contributions by invited experts. The meeting will address the following questions:

- **What e-business related areas should receive more attention to support the sustainable development goals?**

- **How will low-income countries become better equipped to leverage new ICT innovations, such as cloud computing?**

- **What are the most pressing legal and regulatory challenges that will need to be addressed?**

- **How can women entrepreneurship be supported by ICTs in developing countries?**

- **How can e-business become more inclusive?**

Agenda:

11.15 a.m.-11.25 a.m.:

Welcoming remarks by the Chair:

Torbjörn Fredriksson, Officer-in-Charge, Science, Technology and ICT Branch of the Division on Technology and Logistics, UNCTAD

11.25 a.m.-12.15 p.m.:

Roundtable discussion: What should be a priority for the e-business (C7) action line beyond 2015?

Panellists:

- Richard Heeks, Professor, Director of the Centre for Development Informatics, University of Manchester, United Kingdom
- Rebecca E. Enonchong, Founder, AppsTech, United States
- Ian Walden, Professor, Head of the Institute of Computer and Communications Law in the Centre for Commercial Law Studies, Queen Mary University of London, United Kingdom
- Silvia Monzón Bidart, General Director at ALETI and WITSA Vice President for Latin America, Argentina
- Yves Eonnet, CEO TagAttitude, France

12.15 - 12.50:
Interactive discussion with the floor

12.50 - 13.00:
Closing remarks by UNCTAD, ITC and UPU

Interactive Facilitation Meetings

Action Line C7. E-Learning, C7. E-Science and C8

E-science, e-learning, and cultural diversity and identity, linguistic diversity and local content – achievements, challenges and visions (UNESCO)

Friday 13 June 2014   **11:00 – 12:45**

Room K1

WSIS Action Lines:

- C7. ICT Applications:
    - E-learning
    - E-science
- C8. Cultural diversity and identity, linguistic diversity and local content

The goal of this session is to present and discuss the achievements, challenges and visions for the e-learning, e-science and Culture- Action Lines. Because of the much reduced time at this year's WSIS Forum, UNESCO combined these Action Lines and will explore holding this year's annual Action Line meetings in parallel to UNESCO expert meetings, which attract large group of experts.

This session will start off with a general overview of e-science developments, including the achievements, challenges and visions, and a concrete example of the Go-Spin e-science project. The e-learning and culture parts with follow with a comparable set-up.

Moderator:

Cédric Wachholz, WSIS coordinator, Communication and Information Sector, UNESCO

Panellists:

Guillermo Lemarchand (e-Science, LAC)

Interactive Facilitation Meetings

Action Line C7. ICT Applications: eHealth+10: Connecting for Health (WHO, ITU)

Thursday 12 June 2014   10:45 – 12:00

Room M

WSIS Action Line:

C7. ICT Applications: E-health

WSIS+10: Connecting for Health

A decade ago the health sector was only beginning to embrace information and communication technologies in a meaningful way. Today ICTs are changing health around the world. This session, in 3 parts, highlights how far we've come, some surprising trends, and the emerging global challenges of connected health.

1. **The Action line agenda**

As adoption of ICTs has accelerated and countries are better connected there have been more opportunities for the health sector to benefit. What has this meant for health? Where have we succeeded, and what is still relevant for the post-WSIS agenda?

2. **Trends shaping the eHealth landscape**

ICTs are making health services and systems more efficient, safe and effective. Digital tools are also re-shaping health as we know it. What are these trends, and what will they mean for the future of health?

3. **Emerging global challenges**

"Digital divide", "ethics" and "privacy" have become watchwords of the digital age. How far have we come in mastering these challenges, and what new challenges are emerging as technologies converge and innovation continues in eHealth?

Organizers:

World Health Organization (WHO) and International Telecommunication Union (ITU)

Interactive Facilitation Meetings

Action Line C7. ICT Applications: e-Environment (WMO, UNEP and ITU)

Thursday 12 June 2014   16:45 – 18:15

Room L

Background:

The WSIS Geneva Plan of Action defined three goals for Action Line C7, e-environment:

a. Use and promote ICTs as an instrument for environmental protection and the sustainable use of natural resources;

b. Initiate actions and implement projects and programs for sustainable production and consumption and the environmentally safe disposal and recycling of discarded hardware and components used in ICTs; and

c. Establish monitoring systems, using ICTs, to forecast and monitor the impact of natural and man-made disasters, particularly in developing countries, LDCs and small economies.

As the WSIS process approaches its 10 year review the action line facilitation meeting for AL C-7 e-Environment will discuss contribution that ICTs make to achieve a sustainable environment, and look at new elements, challenges and considerations that should be incorporated in the WSIS+10 review process. The facilitation meeting for Action Line C7, e-environment will be a roundtable discussion among key stakeholders involved in the implementation of this action line along with experts from the sustainability community.

 The discussion will be centered on the following questions:

- What can the ICT related ministries in countries do to engage with other ministries, institutions, NGOs and private sector stakeholders to tackle the e-waste, climate change and other e-environment related issues?
- What ICT tools and means could be effectively used to address environmental issues?
- Connecting the dots" on how this Action Line could be linked to other initiatives, such as WCDRR, HFA, UNFCCC and the Post-2015 Development Agenda?
- Un-tapping the existing funds for e-environment!

Proposed Format of the Discussions

- Introduction to the meeting. Presentation of objectives of the meeting by action line facilitator (WMO, ITU, UNEP, and other present participants).

- E-environment @ WSIS Forum 2014. Highlights from sessions held during WSIS Forum 2014 on e-environment.

- Open debate on "Connecting the dots on how this Action Line could be linked to other initiatives, such as WCDRR, HFA, UNFCCC and the Post-2015 Development Agenda", moderated discussion;

- Conclusions and next steps: definition of recommendation on this action line for the WSIS+10 review process.

Moderator: Michael Williams (WMO)

Panellists:
- WMO
- UNEP
- ITU

Interactive Facilitation Meetings

Action Line C7 ICT Applications: e-Agriculture:
Moving forward, building on 10 years of lessons learned in e-Agriculture (FAO)

Thursday 12 June 2014   16:45 – 18:15

Room E

WSIS Action Line:

C7. ICT Applications: E-agriculture

Beyond 2015, the e-Agriculture Community of Practice should continue monitoring the development and validation of models and methodologies of ICTs in agriculture and rural development. The community of practice is presently playing a role in collecting good practices on the use of e-Agriculture and in examining emerging trends, the evolving role of ICTs, as well as challenges faced in reaching scaled, sustainable information service models.

The session **"Moving forward building on 10 years of lessons learned in e-Agriculture"**, organized by FAO in collaboration with e-Agriculture partners, aims to look at the future closer to be better prepared to tackle the future challenges. Since the first World Summit on the Information Society, the e-Agriculture Community has grown to over 11 600 members from about 170 countries. Some 18 online forums on topics identified by the community have brought together about 50 000 participants, who have made about 3 400 discussion posts. Online activities, which reach tens of thousands of individuals, were complemented with face-to-face events. Partnerships were established with both the private sector and development organizations.

The exchanges within the e-Agriculture Community allowed learning of valuable lessons in regard to successful initiatives, but also gave insights in the remaining challenges that need to be addressed to improve the access to information and the use of ICTs in agriculture and in rural development. There is still much scope for improvement concerning capacity development of people and institutions. Equal access and empowerment need to be strengthened as well as partnerships and active implication of the beneficiaries. Costs of ICTs need to be reduced and the use of ICTs needs to be made financially sustainable, a goal for which public-private partnership can play an important role.

Organizer:
Food and Agriculture Organization *(*FAO)

Panellists:
- Mr Konrad Plechowski, International Institute for Communication and Development (IICD)
- Mr Chris Addison, ICT Update
- Mr Ben K. Addom, CTA
- Ms Samia Melhem, World Bank Group
- Ms Sophie Treinen, FAO

Interactive Facilitation Meetings

Action Line C9. Media: Advancing free, independent and pluralistic media in all platforms: for building inclusive knowledge societies and contributing to the Post-2015 development agenda (UNESCO)

Thursday 12 June 2014   15:00 – 16:30

Room L

WSIS Action Line:

C9. Media

The meeting will debate how to advance free, independent and pluralistic media in light of the evolving and expanded media scape as reshaped by the digital communications. As a follow up to the last Actin Line C9 meeting organized during WSIS Forum 2013, further discussions on the draft concept of "Internet Universality" will be triggered to envision building inclusive Knowledge Societies and Post-2015 Sustainable Development Agenda.

Stakeholders in the areas of freedom of expression, community media, media and information literacy, digital broadcasting, Internet governance, etc are invited to present their views and inputs. UNESCO will also take the occasion to present outcomes from its recent publications "World Trends in Freedom of Expression and Media Development" , "Tuning into development: international comparative survey of community broadcasting regulation", "Linking generations through radio" and "Media and information literacy: policy and strategy guidelines".

Specific questions to address on C9 media:

1. What are the progress and achievement of the implementation of WSIS as related to media in the past 10 years?
2. What are challenges and lessons learned in the past 10 years?
3. What should be particularly envisioned for post-2015 agenda so as to advance free, independent and pluralistic media?
4. What suggestions and recommendations should be given in addressing the evolving and expanded media scape as reshaped by the digital communications?
5. How should the WSIS implementation process be improved?

Links :

http://www.unesco.org/new/en/communication-and-information/crosscutting-priorities/unesco-internet-study/internet-universality/

http://www.unesco.org/new/internetstudy

Chair:

Ms Sylvie Coudray, Chief of Section for Freedom of Expression, UNESCO

Speakers:

15:00 Opening Remark by Chair	
15:10 Presentations by Panelists	
5'	Mr Frank La Rue, UN Special Rapporteur on the Protection and Promotion of Freedom of Opinion and Expression
5'	Ms Divina Frau-Meigs, Sorbonne Nouvelle University
5'	Ms Florence Hartmann, EBU
5'	Representative from CoE
5'	Mr Emmanuel Boutterin, AMARC
5'	Mr Istvan Bozsoki, BDT/IEE/SBD, ITU
5'	Mr Mawaki Chango, Chief of Executive of DIGILEXIS
16:45 Open floor to other stakeholders at present	
45'	Q&A
16:30 Closing	

Interactive Facilitation Meetings

Action Line C10. Ethical dimensions of the Information Society (UNESCO)

Thursday 12 June 2014   10:45 – 12:00

Room L

WSIS Action Line:

C10. Ethical dimensions of the Information Society

The Information Society is not a separate, technical, or purely cyber-related issue; rather it is constitutive of our world and also a dynamic shaper of social realities across all fields of endeavour. Information networks, the content they transmit, the wide range of actors they connect, the diversity and complexity of the uses they give, rise to give rise to rich, diverse and constantly evolving dynamic virtual spaces that span the planet. The information ecosystem – which connects all these spaces and processes – is now an indispensable platform for human development activities. Within the dynamic processes of creating and consuming information and knowledge, and appropriating the technologies therefor, the meaning and direction of social processes and transformation – both online and off-line – are being defined and negotiated. Ethical consideration is one important dimension of these processes, as identities, the meaning of practices and the criteria for their assessment are brought into play by new modes of social existence and new relations of power and influence. Questions of information ethics and the sustainable management of the information ecosystem are thus of great importance for policy-makers. Indeed, internationally agreed development goals are unlikely to be realized if these processes are not managed on the basis of norms and principles that are universal and grounded in human rights.

The session will therefore reflect on several closely related questions. What are the major trends in information ecosystems, how are they being driven and what are their implications for social transformations? How can the opportunities and challenges of these emerging trends be better managed? How can awareness be enhanced of the need for an ethical conversation on information and communication technologies and their uses? What capabilities and resources might policy-makers and other stakeholders need to support collaborative and effective interventions that address these social transformations?

Session Chair:

Mr. Paul Hector, Section for Universal Access and Preservation, Knowledge Societies Division, UNESCO

Provisional Agenda:

10:30 a.m. Opening Remark by Session Chair		
10:35 Presentations by Panellists		
10'	Remote Intervention	John Crowley
10'		Romi S Mukherjee
10'		Diane Whitehouse
10'		Rafael Capurro
10'		Mawaki Chango
11:25 p.m. Interactive session with live and virtual audience		
25'	Q&A with 15 minutes dedicated to interventions by virtual participants	
11:50 p.m. Discussion synthesis and closing Remark by Session Chair		
12:00 p.m. End of session		

Contacts:

Dr. John Crowley, Social & Human Sciences Sector

Mr. Paul G. C. Hector, Communication and Information Sector

WSIS Action Line Facilitators' Meeting
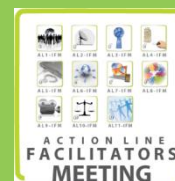
Ninth Meeting of WSIS Action Line Facilitators

Friday 13 June 2014	14:00 – 16:00
Room 1, CICG	A(passive)/E/F

Pursuant to Article 109 of the Tunis Agenda, the ninth meeting of the WSIS Action Line Facilitators will take place within the framework of the WSIS+10 High-Level Event. The purpose of the meeting is in particular to assess the general progress made within the WSIS Action Lines, as well as to identify measures to strengthen the overall WSIS implementation process. All Facilitators and Co-Facilitators of WSIS Action Lines are invited to the meeting. Other WSIS Stakeholders are also welcome to participate. All focal points of WSIS Action Line Facilitating organisations are invited to attend this meeting.

Interactive Sessions (IS)

Interactive sessions provide workshop style interaction amongst the participants and panellists. The panellists provide an introduction to the framework of the session and act as moderators, while the participants are encouraged to drive the discussion of the session.

Interactive Sessions

Knowledge Café: WSIS+10 Forum Vision to Implementation WSIS Action Lines Driving Development beyond 2015

Thursday 12 June 2014   12:00 – 15:00

ICT Discovery, 2nd Floor Montbrillant Building, ITU   Limited to 120 seats

First come first served basis

The knowledge café will provide an ideal multistakeholder platform enabling active involvement of each and every participant to explore key questions about the implementation of the WSIS Action lines for development at an international, regional and local level. This collaborative format will facilitate brainstorming trends, challenges and opportunities in the ICT Ecosystem and further development of the Information Society beyond 2015. In particular, it will focus on the implementation of the outcome documents of the WSIS+10 High Level Event, with the aim of strengthening the impact of ICTs on sustainable development. It will also provide the opportunity for discussion on synergies between WSIS and Post 2015 Development Agenda.

Moderator: Ms Saba Imru

Key Concluders for each round:

- WSIS+10 HLE Vice-Chair: H.E. Mr. Adama Samassékou, Former President of PrepCom of the Geneva Phase of the WSIS
- WSIS+10 HLE Vice-Chair: H.E. Ambassador Janis Karklins, Former President of PrepCom of the Tunis Phase of the WSIS
- Prof. Vladimir Minkin, Chairman of the WSIS+10 Multistakeholder Preparatory Platform (WSIS+10 MPP)

Interactive Sessions

Final WSIS Targets Review (Partnership on Measuring ICT for Development)

Thursday 12 June 2014   15:00 – 16:30

Room H

In the context of the overall WSIS+10 review process, the Partnership on Measuring ICT for Development conducted a quantitative assessment report on the WSIS Targets, the *"Final WSIS Targets Review. Achievements, challenges and the way forward"* which will be launched at the WSIS High-Level Event. The report aims to provide policy-makers with a comprehensive evaluation of the implementation of the WSIS commitments and to deliver an input to the debate for the post-2015 development agenda. The session will discuss the main findings of the report and motivate discussion from attending participants regarding:

- The importance of monitoring progress towards the targets
- Lessons learned from the WSIS monitoring process
- The WSIS targets in the context of the post-2015 development agenda
- Possible targets and indicators for the post-2015 period.

Organizer:

Partnership on Measuring ICT for Development

Panellists:

- Susan Teltscher, Head of ICT Data and Statistics, and Vanessa Gray, Senior Analyst, ICT Data and Statistics, ITU
- Peter Wallet, Programme Specialist, UNESCO Institute for Statistics (UIS)
- Seema Hafeez, Senior Economic Affairs Officer, UN DESA
- Scarlett Fondeur, Economic Affairs Officer, UNCTAD
- Alexandre Barbosa, Head of the Center of Studies for Information and Communications Technologies (CETIC.br), Brazil

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C4. Capacity building

- C5. Building confidence and security in the use of ICTs
- C6. Enabling environment
- C7. ICT Applications:
    - E-government
    - E-business
    - E-learning
    - E-health
    - E-science
- C8. Cultural diversity and identity, linguistic diversity and local content
- C9. Media

Interactive Sessions

UN Regional Commissions

Friday 13 June   11:00 – 12:45

Room E

The Tunis Agenda on the Information Society, more precisely its Para 101 proposed implementation mechanism at the regional level, as follows: upon request from governments, regional intergovernmental organizations in collaboration with other stakeholders should carry out WSIS implementation activities, exchanging information and best practices at the regional level, as well as facilitating policy debate on the use of ICTs for development, with a focus on attaining the internationally agreed development goals and objectives, including the Millennium Development Goals. UN Regional Commissions, based on the request of Member States and within approved budgetary resources, may organize regional WSIS follow-up activities in collaboration with regional and sub-regional organizations, with appropriate frequency, as well as assisting Member States with technical and relevant information for the development of regional strategies and the implementation of the outcomes of regional conferences. The purpose of this meeting is to discuss the follow-up on the implementation of the WSIS outcomes at the regional level. Session will include the contributions of the representatives of the UN Regional Commissions, followed by a general discussion.

Stationed in five regions of the world, United Nations Economic Commission for Europe (UNECE), United Nations Economic and Social Commission for Asia and the Pacific (UNESCAP), Economic Commission for Latin America (ECLAC), United Nations Economic Commission for Africa (ECA) and United Nations Economic and Social Commission for Western Asia (UNESCWA) share key objectives aiming to foster economic integration at the sub-regional and regional levels, to promote the regional implementation of internationally agreed development goals, including the Millennium Development Goals (MDGs), and to support regional sustainable development by contributing to bridging economic, social and environmental gaps among their member countries and sub-regions.

The Regional Commissions plays a unique role in not only gathering regional data on the implementation of WSIS related activities till date but also regional inputs on a vision for WSIS Beyond 2015.

Interactive Session

WSIS Stocktaking Session: 10 Years Landmark
The Repository of Case Studies on the Implementation of WSIS Outcomes (ITU)

Monday 9 June 2014   14:30 – 16:15

Room H1

Governments and other stakeholders are putting a lot of efforts into building an Information Society together and providing citizens with affordable services. With the evolution of technologies, ICTs are playing more important and prominent roles in all sectors. Case studies are proving excellent means to share information and lessons learnt among stakeholders. Reporting mechanisms of case studies through WSIS Stocktaking were established in 2004 to track and share information on activities implemented by stakeholders and to serve as a repository of best practices from all over the world. The WSIS Stocktaking process is structured by WSIS Action Lines and driven by a multi-stakeholder community from all over the world. The *WSIS Stocktaking Report 2014* will be released during this session, followed by a short presentation of examples of stakeholders achieving MDGs and WSIS goals. This session will also provide an overview of activities implemented globally and trends identified over the past 10 years, based on reports submitted by stakeholders to the WSIS Stocktaking Process. Invited speakers will demonstrate 10 years of achievements in WSIS and will highlight to the public case studies on certain projects that could be replicated in other countries.

Each speaker will provide 10 min presentation where he/she could provide 5 min short overview of 10 years achievements in the country and then to focus on specific project. I believe it will be good to demonstrate one project as the best case study from your side that focus mainly on achieving WSIS and MDGs goals, that there is clear parallel.

The list of invited speakers:

- Welcome remarks by ITU Deputy Secretary-General, Mr Houlin Zhao
- Ms Regina Valiullina, Policy Analyst, ITU
- Mr Peter Olu Jack, Director General, National Information Technology Development Agency (NTIDA), Nigeria
- Mr Charles Semapondo, Director, Universal Service Unit, Rwanda Utilities Regulatory Authority (RURA) Rwanda
- Mr Suleman Bakhsh, Senior ICT Analyst, Telecommunications Regulatory Authority (TRA), UAE
- Ms Aida Yousuf Seif Al- Rahbi, Acting Director of Contracts, Information Technology Authority (ITA), Oman
- Ing. Carlos Manuel Martínez Albuerne, especialista superior del Ministerio de Comunicaciones, Cuba
- Mr Kam Morshed, Assistant Country Director, Bangladesh, UNDP

Interactive Session

World Café: Beyond Excellence in Implementation of ICT Projects

Wednesday 11 June 2014

ICT Discovery, 2nd Floor Montbrillant Building, ITU
First come first served basis

12:15 – 14:45

Limited to 120 seats

"WSIS Stocktaking: Beyond Excellence in Implementation of ICT Project" is a collaborative meeting, in the format of a world café. This innovative approach allows all participants to engage actively in creative dialogue, to have discussion on the best practices towards achieving WSIS goals and how to address challenges beyond 2015. This Word Cafe is organized in the framework of the contest of WSIS Project Prizes 2014. The best practices presented in this session are based on the success stories from winners 2014.

The session is organized into 5 interactive rounds:
1) Youth and entrepreneurship
2) Connecting and educating in rural areas
3) Development of public services and exchange of information
4) Addressing cyber risks
5) Strengthening efforts towards international and regional cooperation

It provides an opportunity for winners to present their stories and receive instant feedback from the public. The purpose of this session is to exchange success of the real stories and collects views on challenges and how those challenges could be addressed beyond 2015.

Country Workshops

Countries provide updates and reports on the implementation of the WSIS Action Lines in their respective countries. This session provides an opportunity for all participants to learn and share their country level experiences on the implementation of the WSIS Action Lines.

Country Workshop

Informatization in Cuba (Cuba)

Monday 9 June 2014   11:00 – 13:00

Room K2

- **The insertion of ICT in the educational system** in Cuba has moved dramatically from utopia to reality. As part of the informatization policy of the Cuban society, impressive efforts have been made to bring these technologies within reach of the citizens, since the early ages. The Cuban practice in the production, use and research of these technologies in the teaching process confirms the results achieved in the quality of the Cuban education.

  *En Cuba la **introducción de las TIC en el sistema educativo** ha pasado vertiginosamente de utopía a realidad. Como parte de la política de informatización de la sociedad cubana, se han realizado grandiosos esfuerzos para poner al alcance de los ciudadanos, desde edades tempranas, estas tecnologías. La práctica cubana en la producción, utilización e investigación de estas tecnologías en el proceso docente, corroboran los resultados alcanzados en la calidad de la educación cubana.*

- **Cubarte is the Portal of the Cuban Culture**, a cultural agenda and a directory showing Cuba and the Cuban culture from Cuba. Cubarte´s audience goes beyond its own citizens, for it reaches millions of domestic and foreign visitors, circulating the web. Besides the compilation of news and events that it presents, the signings of authors as collaborators and its multimedia database stand out.

  ***Cubarte es el Portal de la Cultura Cubana**, una agenda cultural y un directorio que muestran la cultura cubana y Cuba desde Cuba. El público de Cubarte tiene alcance más allá de los propios ciudadanos, pues llega a los millones de visitantes, nacionales y extranjeros, que circulan en la web. De Cubarte destacan, además de la compilación de noticias y eventos que presenta, las firmas de autor como colaboradores y su banco multimedia de archivos.*

Panellists:

- *"Insertion of ICT in the educational system. Cuban experience.* (**Speaker:** Iván Barreto Gelles, Director of Informatics from the Ministry of Education of Cuba)
- *"CUBARTE. Portal of the Cuban culture"* (**Speaker:** Rafael de la Osa Díaz, Director of Informatics from the Ministry of Culture of Cuba)

Link between this workshop and one of the WSIS Action Lines:

- C4. Capacity building
- C7. ICT Applications: E-learning
- C8. Cultural diversity and identity, linguistic diversity and local content

Country Workshop

Qatar Assistive Technology Center: Empowering People (Qatar)

Wednesday 11 June 2014   13:15 – 14:45

Room H1   *Coffee to be served before the workshop*

MADA, the Qatar Assistive Technology Center is a non for profit initiative established by the Ministry of ICT in Qatar in collaboration with private public entities and established to:

- Break the barriers for people with disabilities through assistive technology.
- Empower people with a disability in Qatar through advocacy for policy change.
- Support innovation in the field of AT
- Develop Arabic Content and solutions for people in the region

Organizer:

Qatar

Panellists:

Mrs Reem Al Mansoori, Executive Director for ICT & Society, Ministry of ICT, Qatar

Mr Hashem Al Hashemi, Strategic Advisor for Institutional Relations, Ministry of ICT, Qatar

Mrs Noor Al Mazroei, Assistive Technology Specialist, MADA, Qatar Assistive Technology Center

Country Workshop

Egypt 10 Years After... (Egypt)

Thursday 12 June 2014   09:00 – 10:30
Room K1

The Ministry of Communications and Information Technology will be presenting the National Report about the progress towards WSIS Action Lines. The report is divided into two parts: "Egypt's Country Profile" is a living document in the form of an e-book highlighting the achievements Egypt has made in establishing its information society over the last decade, and particularly since the second phase of WSIS. The e- book captures examples from the government, civil society, the private sector and academia. The analytical report "Egypt... A Decade of Achievements" analyses the major steps in Egypt's journey, highlighting important milestones, discussing challenges and offering a glimpse of efforts in progress. The two parts complement each other.

Arab Republic of Egypt Ministry of Communications and Information Technology

Egypt witnessed in the last decade major transformations on the technology level, as well as on the socio economic and political levels. During the workshop, national experts will offer an overview of the National Report with a special emphasis on infrastructure developments, e-content and linguistic diversity, as well as ethics and international cooperation with a view to our future plans. Some comparative indicators will be offered about Egypt's work from 2005 to 2013 in key areas of action.

In the first part of the workshop an overall presentation will be made about the report, followed by short interventions by the national experts to set the scene for an interactive discussion. International discussants will be invited to reflect on the work of Egypt, and raise questions and recommendations that would be taken into consideration in the development of our strategy. The audience will be invited to raise questions and offer feedback.

Organizer:

Ministry of Communications and Information Technology, Arab Republic of Egypt

Panellists:
Lead discussant and distinguished Host: Ambassador Walid Abdel NASSER, Egypt's Permanent Representative to the United Nations in Geneva

Distinguished Experts
- Dr Noha Adly, First Deputy to Minister, Ministry of Communications and Information Technology, Egypt

- Mr Mahmoud el Goweiny, NTRA Board Member
- Ms Nermine Elsaadany, Director International Relations Division, Ministry of Communications and Information Technology, Egypt
- Dr Nagwa el Shenawy, Director Information Center, Ministry of Communications and Information Technology, Egypt

- Ms Nevine Tewfik, Head of Research, Studies and Policies, IR Division, Ministry of Communications and Information Technology

Distinguished International discussants:

- Dr Indrajit Banerjee, Director of Communications and Information Sector, UNESCO
- Dr Jovan Kurbalija, Founding Director, DiploFoundation

Link between this workshop and the WSIS Action Lines:
- C2. Information and communication infrastructure
- C8. Cultural diversity and identity, linguistic diversity and local content
- C9. Media
- C10. Ethical dimensions of the Information Society
- C11. International and regional cooperation

Country Workshop

What are the Key Issues in implementing WSIS Outcomes (since 2005 and beyond 2015)? - Lessons Learnt from the experiences of Japan contributing to Developing Countries (Japan)

Thursday 12 June 2014   09:00 – 10:30

Room K2

The session will focus on the key issues in implementing WSIS Outcomes. Japan intends to share their knowledge and experiences with other countries, especially developing countries, concerning the key issues in implementing WSIS Outcomes and how these key issues can be sorted out.

Firstly, the session will introduce the major policies and activities which Japan has conducted to implement WSIS Outcomes, especially Action Lines provided in the Tunis Agenda since 2005 and will provide the extracted clues to enhance implementation of WSIS Outcomes.

Through the Great East Japan Earthquake, the importance and necessity of ICTs under disasters has been reaffirmed in Japan. The lessons learnt from the Great East Earthquake with regard to ICT usage will be explained in this session.

In addition, issues that have recently emerged will be pointed out and the policies and activities, which will be necessary and crucial to address these issues beyond 2015, will be presented.

Secondly, the session will offer information on the ICTs and ICT applications which can facilitate and contribute to the implementation of WSIS Outcomes in developing countries.

For this purpose, the session will introduce 1) the best practice of development in rural communities' infrastructure and e-applications, 2) effective technology to deploy optical fiber cables into rural areas, 3) experiences and activities in developing countries, broadband networks and CCTV security systems and assisting other countries on these issues

These ICTs and ICT applications are expected to be shared with and extended to other countries, especially developing countries for enabling them to implement WSIS Outcomes.

Organizer:

Ministry of Internal Affairs and Communications, Japan

Panellists:
Speakers:
- Title : Overview and Challenges of WSIS Outcome Implementation in Japan
  Mr. Jun TAKAMOTO

Deputy Director, International Policy Division, Global ICT Strategy Bureau,

Ministry of Internal Affairs and Communications, Japan

- Title : Development of Rural Community's Infrastructure and e-application

  Mr. Yasuhiko KAWASUMI

  Special Advisor,

  The ITU Association of Japan

  Mr. Haruo KANEKO

  Manager CTO, Planning Information Section, Collaboration Promotion Division,

  Shiojiri City Council

- Title : Deployment of Optical Fiber Cables into Rural Area

  Mr. Ichiro KOBAYASHI

  General Manager, Engineering Department, Optical Fiber & Cable Products Division,

  Furukawa Electric Co., Ltd.

- Title : Introduction of Broadband Network Infrastructure and Security Systems

  Mr. Mitsuru TSUCHIDA

  Manager, Communication Systems Engineering Center,

  Mitsubishi Electric Corporation

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C5. Building confidence and security in the use of ICTs
- C6. Enabling environment
- C7. ICT Applications:
  - E-government
  - E-health

Country Workshop

Towards e-Kuwait: Success Stories achieved by different Government Agencies (Kuwait)

Thursday 12 June 2014	09:00 – 10:30
Room M	*Coffee to be served before the workshop*

Kuwait's country workshop will focus on major achievements of the Central Agency for Information Technology (CAIT) as well as other government agencies in their endeavour to achieve IT strategic goal "e-Kuwait" as a milestone of developing information society within framework of the state vision "Kuwait 2035" towards the state of Kuwait becomes a leading centre commercially and financially at both regional and universal levels.

The projects that will be presented during this session are the following:

a. The National Project for Electronic Correspondence Among Government Agencies (Online Correspondence) presented by: The Central Agency for Information Technology (CAIT):

CAIT launched this project pursuant to its establishment decree as a new step towards the application of electronic governance system (G2G) in coordination with the other governmental authorities, whereas the information technology contributes through this project in the exchange of data, information and documents automatically with any governmental agency or between different governmental agencies.

b. Development of National IT Governess Framework: presented by CAIT

CAIT aims to establish and implement National IT Governance Framework for IT standards and leading practices across the government sector.

CAIT will achieve the following key objectives through this initiative:

- Better management of IT to improve quality of IT services delivered by the government agencies
- Manage the risks and meet all the government entities stakeholder's expectations
- More alignment between IT and the organizational strategic plans
- Ensure compliance with regulatory requirements from all entities
- Optimize the use of IT resources in the State of Kuwait

c. "Be'atona" (Our Environment): presented by Environmental Public Authority (EPA)

It is Kuwait's official environmental portal, developed and managed by the Environmental Monitoring Information System of Kuwait (eMISK), which is established by the Environment Public Authority (EPA).

"Beatona.net" represents EPA's commitment towards creating awareness about a responsible environmental behavior among the people of Kuwait. "Be'atona" is eMISK's public venture for the people of Kuwait with the sole intention of generating awareness and sharing authentic contents and valued scientific information in a user friendly manner.

d. "Kuwait Finder" : presented by the Public Authority for Information Technology (PACI):

"Kuwait Finder" application was developed in order to utilize the massive information available in PACI to locate any address of any private or public establishments. PACI, by law, is considered the soul source of address information in Kuwait.

Kuwait Finder has a community of more than 300,000 iOS, and Android users, with an average number of 500,000 hits/day.

Organizer: Kuwait

Panellists:

- Mr Qusai Al Shatti, the Central Agency for Information Technology, Kuwait
- Mrs Rajaa Al Behaisi, the Central Agency for Information Technology, Kuwait
- Mr Foad Baqer, the Central Agency for Information Technology, Kuwait
- Ms Nadra Nadoom, the Central Agency for Information Technology, Kuwait
- Mr Waleed Al Shaiji, the Central Agency for Information Technology, Kuwait
- Mr Khaled Al Mulaifi, the Central Agency for Information Technology, Kuwait
- Mr Abdulaziz Al Duwaisan, the Central Agency for Information Technology, Kuwait
- Miss Heba Al Ahmad, the Central Agency for Information Technology, Kuwait
- Mr Mansour Al Mithin, Public Authority of Civil Information, Kuwait
- Mr Ahmad Al Sabr, Public Authority of Civil Information, Kuwait
- Mr Mahee Abdulkareem, Public Authority of Civil Information, Kuwait
- Ms Shayma Al Saffar, Environmental Public Authority, Kuwait
- Ms Amal Al Muhanna, Environmental Public Authority, Kuwait

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C7. ICT Applications: E-government

Country Workshop

Smart Future, Smart Government (United Arab Emirates)

Thursday 12 June 2014   10:30 – 12:00

Room K1

The United Arab Emirates (UAE) mGovernment is presenting a session on Smart Future, Smart Government.

The UAE launched the Mobile Government Initiative in May 2013 and since then, the country has been taking steadfast steps to realise this initiative.

One of UAE mGovernment's earliest actions was to launch the mGovernment Guidelines document to prepare the UAE government entities to transform eGovernment to mGovernment by developing and implementing advanced mobile ICT-based applications and services.

To facilitate the successful implementation of the Mobile Government Initiative, the UAE mGovernment subsequently launched the mGovernment Roadmap which sets milestones to be achieved in a systematic plan by the year 2015.

The UAE mGovernment is now striving to establish a Federal Network (FedNet), Trusted Service Manager (TSM) and Centre of Digital Innovation (CoDI). FedNet will act as a link between the various government agencies that provide services to clients and provide for the secure and reliable exchange of data and services; TSM, will enable service providers to distribute and manage their contactless applications remotely by allowing access to the secure element in NFC-enabled handsets; and CoDI will be a state-of-art laboratory for testing the government applications.

Each of these projects are designed to mobilise the UAE government entities to provide services through mobile phones and smart devices by engaging intelligent service-delivery methods such as mobile applications that are based on predictive analytics.

The UAE mGovernment recently launched the UAE's official mGovernment App Store, which is a repository of all the official mobile applications that provide UAE government services.

The UAE mGovernment is currently working to launch the National Plan for UAE Smart Government Goals. It is based on the UAE mGovernment Guidelines, the UAE mGovernment Roadmap, the UAE Prime Minister's Office's studies and surveys on mGovernment, the diverse background of stakeholders involved and the expertise of the Smart Government Team that has based their studies on global Smart Government frameworks and international benchmarks and best practices.

The UAE has taken huge strides in the field of eGovernment in the last decade. In 2000, the UAE became the pioneer in the region and the seventh in the world to launch the eGovernment project. The UAE started some of its eServices such as eDirham (electronic currency as a mode of payment for government services) in as early as the year 2001.

The UAE government regularly supported the eGovernment programme by setting up designated committees and specific strategies for the same. In November 2002, a Coordinating Committee for eGovernment Programme in the UAE was set up by the Ministry of Finance. This was followed by setting up an eGovernment Strategy in March 2003 and an Operational plan for eGovernment in June 2004. In March 2005, the Ministry of Finance launched a pilot of the eGovernment Portal.

In June 2008, the Telecommunications Regulatory Authority (TRA) passed a resolution to develop a strategy for information systems in the federal government. In the year 2010, the UAE Prime Minister's Office developed a strategy for the improvement of government services.

The result of these efforts was upheld in the UN E-Government Survey 2012, where the UAE achieved 6th rank in eParticipation and 7th in online services.

While the Mobile Government Initiative encourages the government entities to provide essential services through mobile phones and smart devices by the year 2015, progress doesn't stop here for the UAE; not yet.

Under the banner of Vision 2021, the UAE aspires to be among the best countries in the world by 2021. Vision 2021 charts out responsibilities for the UAE Government, extracts of which are:

The UAE will nurture high quality of life built on world-class public infrastructure, government services, and a rich recreational environment. The UAE government should provide citizens with world-class infrastructure, services, and leisure resources, creating a rich environment in which they can enjoy well-rounded and fulfilling lives.

Emiratis will benefit from customer-focused government services whose quality is rigorously monitored and constantly improved. Interactive eGovernment will provide citizens with an especially responsive and efficient channel of service from public authorities.

Outstanding information and communication infrastructure will network our businesses together and give them a leading edge as they transact and interact with the world. Individual citizens will also reap the benefits of efficient connectedness in their digital lives as they search online for knowledge and the fulfilment of intellectual curiosity.

The UAE mGovernment follows the vision of the TRA: An optimal enabling environment in which the UAE's ICT sector will emerge as a leader in the global market place.

Its initiatives and projects aim at developing and utilising the ICT to spread education, promote businesses, empower citizens in a safe cyber world and contribute to the country's socio-economic progress in harmony with the international trends in the field of information society.

Organizer:
United Arab Emirates (UAE) mGovernment

Country Workshop

Broadband Infrastructure, Application and Services: Rwanda's Vision 2020 (Rwanda)

Thursday 12 June 2014   15:00 – 16:30

Room K2   *Coffee to be served before the workshop*

1. CONTEXT

Rwanda's leadership has recognized that in order to achieve its target to become a middle-income, knowledge-based economy, it is imperative that great importance is attached to the efficient handling of knowledge and information; in recognition of Rwanda's limited resources, ICT was identified as the driver to achieve this socio-economic transformation across all sectors, between citizens, government and businesses.

The Rwandan Government (GoR) has a dedicated and strong public policy towards the development of the country, utilizing ICT as one of the cross-cutting enablers of its vision 2020.

Vision 2020: Adopted in 2000, Vision 2020 gives the overall vision for Rwanda development and establishes a goal to move Rwanda from an agrarian economy to information-rich, service-oriented, knowledge-based economy by 2020. This vision is the driving force for policy development and outlines the role of ICT in leapfrogging key stages of industrialization.

The Rwanda ICT Master Plan also called the National Information and Communication Infrastructure is built in five phases of five years, each as follows:

Phase I (2000-2005) focused on the creation of an enabling institutional, legal and regulatory environment for ICT development;

Phase II (NICI I-2010) concentrated on the development of critical national ICT infrastructure;

Phase III (2011-1015) is focused on leveraging the existing infrastructure and environment to improve service delivery to Rwandans.

Phase IV (2016 – 2020) will consolidate the process towards achieving an information-rich knowledge-based society.

2.   CURRENT STATUS OF BROADBAND

The implementation of different government projects, especially the projects implemented under the framework of NICI II have allowed Rwanda to achieve a considerable step in the transformation process of the country economy towards an information, knowledge-based society.

2.1. INFRASTRUCTURE

Under the NICI II framework, GoR deployed a national high-speed fibre-optic backbone (2565 Km four ring cable) that spans all thirty districts and connects eleven border posts. In Kigali, the government has deployed the Kigali Metropolitan Network, which interconnects all government institutions. In addition, GoR has also constructed a state-of-the-art national data centre with the capability to leverage the capacity of cloud computing.

Rwanda also has access to 2.5Gbps international capacity through the SEACOM and TEAMS submarine cables.

In addition to government-funded infrastructure, private sector operators have contributed significantly to the development of telecommunications infrastructure nationwide, which have increased the total fibre optic cable network to 4500 Km.

2.2. INFRASTURCTURE SHARING POLICY

Through infrastructure sharing policy, fiber optic backbone shall serve as catalyst to boost broadband data communications business in Rwanda

Two physical fiber interconnection routes to submarine cable systems have been completed through

- Dar-Es-Salam in *TANZANIA*
- Mombasa in *KENYA*

2.3. ACCESSIBILITY, AVAILABILITY AND RELIABILITY

The country coverage for 2G mobile communication is more than 98% and voice penetration is 65%. 3G networks coverage are available in all main cities of Rwanda and VSAT communications are used for rural and remote areas. Fiber connectivity has been deployed up to rural area at the level of district and 4G networks is being deployed in Kigali and the target is to reach 100% coverage and penetration of the country by 2020.

3. APPLICATIONS AND SERVICES

Rwanda has embarked into broadband infrastructure consolidation and implementation of policies which favours convergence of technologies based on five Pillars: BACKBONE, ACCESS, APPLICATIONS, CONTENTS and USERS

- ✓ Through the RWANDA TELECENTER and ICT BUS programs, ICT is brought closer to rural citizens to support other community-based development programs
- ✓ *ACCESS to* Community-based ICT programs supports capacity building and skills development program for Rwanda vulnerable population
- ✓ Rwanda Government launched several ICT e-Gov applications and programs to computerize G2G, G2B, G2C processes and foster efficient services delivery and competitive business development
  - ➢ Examples: SMARTGOV, e-CABINET, National ID, e-IMMIGRATION, e-PARLIAMENT, e-JUSTICE …

A number of digital Mobile Applications and Contents built on both narrowband and broadband technologies have been deployed in Rwanda. Mobile technology is increasingly used to deliver various services ranging from mobile e-Government, mobile payment, mobile banking and e-Health.

The e-SOKO project has helped in empowering Rwandan farmers through access to smarter mobile Marketing Information (2011 technology Award from Economic Commission for Africa and Finland)

EWASA (Energy, Water and Sanitation Authority): the Rwandan public utility company is using mobile technologies for efficient Electricity and Water management /billing systems

E-GOV: KEY FEATURES
- ✓ Various existing applications and contents integrated to deliver cost-effective services
- ✓ Citizens and businesses are key stakeholders in e-Gov implementation
- ✓ Mobile technology used to fast track citizen information dissemination
- ✓ Capacity building and improved education to sustain e-Gov
- ✓ Cloud computing shall be extensively adopted for cost effectiveness

The development of Broadband Applications and Services is achieved when you have:

- Market liberalization, fair competition and investment protection
- Clear policy on convergence of technologies
- Cybersecurity
- Clear legislation on E-transactions and data security
- Modern spectrum management
- Enforcement of Quality of Services
- Devices and services affordability
- Capacity building and content development

Organizer: Rwanda

Panellists:

- Olivier Duroyon, Director, Public Affairs, Alcatel
- Eng. Charles Semapondo, Director, Universal Service, Rwanda Utilities Regulatory Authority (RURA)
- Desire Karyabwite, IP Coordinator, ITU/BDT
- Maj. François Régis Gatarayiha, Director General, Rwanda Utilities Regulatory Authority (RURA)

Country Workshop

Iran Progress in Information Society (Iran)

Thursday 12 June 2014   16:45 – 18:15
Room K2

This workshop will provide a brief summary of the performances, experiences and accomplishments of the Islamic Republic of Iran regarding the Information Society. Panellists from government and the private sector, and academia will update the past reported projects as well as presenting new mega-projects, related to WSIS goals and action lines. The achievements as well as the challenges faced will be discussed by panellists.

According to the 5th National Development Plan of I.R.Iran, the current telecommunication network should be expanded to a stronger network called the Iran National Information Network (NIN). In this workshop some of the main sub-projects of the NIN such as ICT Infrastructure Development plan, Rural Broadband Access Plan, and National Science and Technology Network, which are implemented by government and/or private sector as well as local content development, will be presented for participants. These presentations help participants gain a general view about WSIS in Iran.

Since NIN will have an active role in expanding access

Iran National Committee for WSIS

Information Technology Organization of Iran

to and use of ICTs in the country, including broadband and mobile applications and fostering ICT capacity building, Information Technology Organization (ITO) as the body in charge for planning and monitoring the information Technology in Iran, has designed and established a system for measuring ICT indicators. In this regard some indicators from the ICT Core Indicators of Iran, such as ICT household indicators, economic impacts of ICT (e.g. share of ICT in GDP), and use of ICT in businesses, should be measured by using statistical surveys. Therefore at the end of 2013, ITO and the Statistical Center of Iran (SCI) had started two important national ICT measurement surveys. Some of their achievements will be reported at the last part of the workshop.

Organizers:

Iran National Committee for WSIS & Information Technology Organization of Iran

Panellists:

- Hadi Shahriar Shahhoseini, (Workshop Organizer) Director of International and Scientific Cooperation, Iran University of Science and Technology, Iran.
- Aliasghar Ansari, Vice Chairman of Iran Information Technology Organization, Iran.

- Ali Moeini, Ministry of Science, Research and Technology, Iran
- Kazem Ayatollahi, Iranian ICT Guild Organization (IIG), Iran
- Saeid Salarian, Deputy of Secretary for Supreme Council of ICT of Iran, Iran.
- Alireza Asgharian, Iran Communications Regulatory Authority, Iran.
- Amir Hossein Mohebali, Head of Strategic Planning and Monitoring Center of Iran Information Technology Organization, Iran.

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C4. Capacity building
- C5. Building confidence and security in the use of ICTs
- C6. Enabling environment
- C7. ICT Applications:
  - E-government
  - E-business
  - E-learning
  - E-health
  - E-employment
  - E-environment
  - E-agriculture
  - E-science
- C8. Cultural diversity and identity, linguistic diversity and local content
- C9. Media
- C10. Ethical dimensions of the Information Society
- C11. International and regional cooperation

This workshop covers all the WSIS Action Lines.

Country Workshop

MCIT contribution in the dissemination of digital culture, knowledge and capacity building (Saudi Arabia)

Thursday 12 June 2014   16:45 – 18:15

Room K1   *Coffee to be served before the workshop*

Panellist:

Presented by Dr. Abdulrahman Al-Orainy, Minister Advisor and Head NCITP

Country Workshop

The National Digital Strategy as an enabler to bring Mexico into the Information Society (Mexico)

Friday 13 June 2014

09:00 – 10:45

Room K2

Coffee to be served before the workshop

Present and discuss the major advances of the National Digital Strategy, in terms of connectivity, digital economy and e-government, in order to show how the country is building successful stories that can be global examples on how to take a country into the Information Society

MÉXICO
GOBIERNO DE LA REPÚBLICA | ESTADOS UNIDOS MEXICANOS

Organizer:

Mexico

Panellist:

- Enrique Ruiz Sampaio, Asesor de la Coordinación de la Sociedad de la Información y el Conocimiento / Adviser of the Coordination for the Information and Communication Society, Secretaría de Comunicaciones y Transportes / Ministry of Communications and Transports

Country Workshop

Creating opportunities through the reduction of the digital divide, and the promotion of a safe and responsible use of Internet (Ministerio de Tecnologías de la Información y las Comunicaciones, Colombia)

Friday 13 June 2014   **09:00 – 10:45**

Room K1

Through Vive Digital, Colombia National Technology Plan we have achieved one of the biggest challenges of all time in the country, for June 2014 all the country will be connected to Internet through optical fibre allowing equity on information access to all the community, but as this challenge is achieved new challenges arrive, now is the time to build skills and teach people how to use the internet, empower people through the use of internet in order to foster their human development, create mechanisms and community centres to foster internet access for social innovation in community.

So far all Vive Digital is working in multiple dimensions trying to create a digital ecosystem in which infrastructure, services, applications and users grow together as a whole, allowing the digital divide to diminish. During the last four years the role of public government, the increasing infrastructure, the access to information technologies and communication, capacity building, creating confidence and security on the Internet, creating the perfect environment for all the community, fostering cultural diversity through the Internet, fostering media and enabling a multilateral international agenda have been a part of the development of the digital ecosystem and are now part of the Colombian population as programs, actions and alliances for community welfare.

As stated before, we have done so much and there is a clear progress on technology issues, but the challenge is right now. It is time to look beyond 2015 in order to help children have a better future and to create skills for their communities in order for them to grow together as a whole, reducing poverty and creating opportunities for communal innovation through the use of Internet.

For this session, specifically in terms of adoption, there are four topics that will be in the agenda in the short term in order to advance in achieving these challenges. The main focus is to create a social rhombus instead of a social pyramid. By creating skills within the community, we can transform people into social agents of change for their communities with a clear focus on the creation of public – private alliances, as well as a focus on communities with disabilities in order to allow them to have social, economic, educative and labour inclusion. This will all take place in a digital environment where online security is a key aspect in order to make the use of Internet safe and to foster multiple uses of the Internet.

Taking into account BYND 2015 in which we are a part of, at the end of the workshop, we will focus on the role of a program that covers all Colombia in order to foster the responsible culture of Internet use among the Colombian population. We will try to make a complete workshop showing what we have done and explaining our goals and challenges post 2015.

Organizer: Ministerio de Tecnologías de la Información y las Comunicaciones, Colombia

Panellists:

- Mrs. Vanessa Arroyave. En TIC Confío Manager. Ministerio de Tecnoogías de la Información y Comunicaciones. Colombia
- Mr. Mauro Mora Núñez. Adoption Adviser. Ministerio de Tecnologías de la Información y Comunicaciones.

Link this workshop and the WSIS Action Lines:
C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
C4. Capacity building
C5. Building confidence and security in the use of ICTs
C8. Cultural diversity and identity, linguistic diversity and local content

Thematic Workshops

Thematic Workshops are interactive sessions based on the requests received from stakeholders during the Open Consultation Process. These workshops are organized and designed by the stakeholders who submit the request.

Thematic Workshop

Empowering children to become global digital citizens: reducing the online risks (The e Worldwide Group and ITU)

Monday 9 June 2014   09:00 – 10:45

Room K1

As the internet grows and penetrates developing countries around the world, in particular Africa and Middle East, a new threat evolves against the child. It is the objective of this workshop to create a platform that allows governments, regulators, policy makers and technology providers to   understand the risks and challenges that developing countries are facing in the context of Child Online Protection (COP). Furthermore we intend to bring the voices of the digital youth to the forum so that they can share their experiences and socialize some of their recommendations to government.

The COP workshop will be focused on the themes below:

i.   How ICTs and social networking have changed the landscape and how they are impacting the social and economic development of young people

ii. How the internet has influenced violence against children and women

iii. Providing the data from UK, PK and Nigeria's youth (GCAPs)

iv. How can we empower youth? How are they experiencing risks related to children?

v.   Why is it important to get data set goals and objectives?

Organizer:
The e Worldwide Group and ITU

Panellists:
- Lt. Col. Faisal Alshimmari, UAE
- John Carr, Ecpat International
- Susie Hargreaves, Internet Watch Foundation
- Carla Licciardello, ITU
- Salma Abbassi, eWWG Chair

Link between this workshop and the WSIS Action Lines:
C5. Building confidence and security in the use of ICTs

Thematic-Workshop

Sudan Telecentres Promoting e-services for Community Development (Gedaref Sudan)

Monday 9 June 2014   09:00 – 10:45

Room K2

A telecentre is a public place where people can access computers, Internet and other digital technologies that enable them to gather information to develop their skills in order to facilitate their lives. There are many types of Telecentres:

1) Standard Telecentre that deals with Training, capacity building and skill development
2) Knowledge Telecentre and this where GDCO share knowledge, experience and best practices with other Telecentre practitioners & transfer it everywhere
3) Investment Telecentres are applications of the knowledge Telecentres for more Telecentre sustainability without changing the objectives
4) Portable (mobile) Telecentre which is the future.
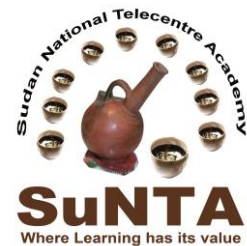
There is a network of 87 532 individual registered Telecentres, 76 national networks and 6 regionally distributed, in 52 countries.

In Sudan there is a large digital divide (gap) between rural and urban, women and men, able and disabled people. There are many children traveling with their families due to climate changes looking for better grazing area and water resources for their animals. Therefore there are more children staying out of school. War and poverty increased this digital divide and many people are displaced. In addition, there are many villages that do not have schools or any basic services. More than 16 % of the population are persons with disabilities and they are very poor and cannot afford access toICTs.

These challenges forced Sudan Telecentres and its partners to find ways to tackle these problems. GDCO developed a public, private and people partnership (PPPP) to work together sharing knowledge, experiences and best practices for community development and developed many e-services projects. GDCO with the support of the digital city of Eindhoven received 750 computers and many projects were developed to tackle this problem including the e-Education project. In this thematic workshop, seven panellists or partners will talk about their shared projects and the impact of the Telecentres on community development.

GDCO faced many big challenges in e-education including:

a)   ICT is not part of the culture and not a priority

b)   Limited number of student in school classrooms because in the morning children go to get water from far distances, then they go with their animals to look for grazing areas and in the evenings they help their families milk the animals.

c)   Limited number in al-amal deaf school because it is very difficult for the teacher to teach more than 10 deaf children in a classroom

There are many areas that should be priorities beyond 2015 because they have being ignored or not included in Geneva WSIS action lines and the MDGs:

a)   Empowering people with disabilities and ensuring their human rights through ICT for equal access

b)   Promoting Women digital literacy campaigns

c)   Cloud computing

d)   Drying the resources of illiteracy

e)   Increase mobile penetration in rural area with Affordable wide broadband accessibility

f)   Mobile international roaming with affordable prices

Organizers:

- Gedaref Digital City Organization (GDCO Sudan)
- Gedaref University Sudan
- Ministry of agriculture, Gedaref state, Sudan
- Sudan University of Science and Technology
- Gedaref state farmer union
- Sudan e-village (SeVO) the future of Telecentre
- Sudan national centre NIC

Panellists:

- Eng. Ahmed Mahmoud Mohamed Eisa
- Eng. Abdin Ahmed Alhag
- Eng. Abu Baker Alrawa
- Prof. Gregg Vanderheiden (Remote Panellist)
- Prof Sami Dirdiri (Remote Panellist)

The link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C4. Capacity building
- C7. ICT Applications:
  - E-government
  - E-business
  - E-learning
  - E-health
  - E-employment
  - E-agriculture
- C9. Media
- C11. International and regional cooperation

Thematic Workshop

The Power of Digital Media - Bringing Women a Global Voice (World Pulse)

Monday 9 June 2014   09:00 – 10:45

Room L

According to the 2013 "Women and the Web" report, on average across the developing world of approximately 25 percent fewer women than men have access to the Internet. To address the gender digital divide, World Pulse is conducting "WWW: Women Weave the Web," a campaign to crowdsource solutions, models, and best practices on digital inclusion and empowerment directly from grassroots women leaders from across the developing world. Through World Pulse's growing web-based platform, women are speaking out and connecting to create solutions from the front lines of today's most pressing issues. With a focus on grassroots women, our programs nurture community, provide media and empowerment training, and channel rising voices to influential forums. Previous World Pulse campaigns have generated powerful changes, from influencing the appointment of a US Special Envoy to the Great Lakes to delivering testimonies on gender-based violence to the UN Commission on the Status of Women.

Our proposed session will present a preliminary analysis of the hundreds of testimonies we have received from across the globe. We will share recommendations on how key stakeholders should focus their efforts to support women's full engagement in the information society. Additionally, our diverse group of speakers will share the solutions they are developing locally to promote digital inclusion. The session will generate a discussion and reflection with key ICT actors such as technology companies, international organizations, and governments on how grassroots women leaders' recommendations can be made actionable within the Internet Governance framework.

We agree with many of the achievements outlines in the WSIS +10 Visioning Challenge document: multi-stakeholder cooperation has increased, there is more awareness around advantages and disadvantages of ICTs, civil society is more involved in conversations around ICT4D, and many others. However, there are still significant challenges, such as the fact that women's digital access gap is on average 16% around the world, and only about 1/3 of national broadband plans take gender into account. Our vision for the future is that ICTs will support the empowerment of women around the world, and be more thoughtful in including women in developing ICT strategies that are responsive to their ideas and needs. In that vein, we support UN Women's call to develop an Action Line for Women's Empowerment. While women are slowly starting to gain access and reap benefits from ICTs, this is not happening fast enough. Creating a specific action line for women, as pointed out by UN Women, would allow for improved gender analysis, equal participation in ICTs, holistic approaches, and data monitoring, among other benefits. Our vision is that through the current action lines, as well as this proposed action line, women around the world will be able to not only harness the power of ICTs to improve their communities, but also to engage fully in decision-making process around ICTs.

Organizer:

World Pulse

Panellists:

- Ms Iffat Rose Gill, World Pulse Ambassador, World Pulse, Pakistan

- Ms Beatrice Achieng Nas, World Pulse Ambassador, World Pulse, Uganda (remote)

- Mr Stuart Hamilton, Director - Policy and Advocacy, IFLA, Netherlands (tentative)

- Ms Olutosin Oladosu – Adebowale, World Pulse Ambassador, World Pulse, Nigeria (remote)

- Ms Lakshmi Puri, Assistant Secretary General of United Nations and Deputy Executive Director of UN Women

- Ms Jensine Larsen, World Pulse CEO (remote)

- Ms Leana Mayzlina, Digital Action Campaigns Manager, World Pulse (remote)

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
  This sessions is aimed at establishing a conversation with key stakeholders around solutions to the gender digital divide. We believe that public governance authorities, as well as civil society groups and the private sector, need to develop partnerships and collaborate in order to foster the use of ICTs for development purposes. An important element of the C1 Action Line deems that national strategies for ICTs should take into consideration local, regional and national needs and concerns. One of our main goals with organizing a WSIS+10 workshop is to present some of the local, regional, and national needs, as well as the needs of marginalized populations, in order to ensure inclusive ICT policies.

Other relevant action lines:

- C3. Access to information and knowledge
- C5. Building confidence and security in the use of ICTs
- C8. Cultural diversity and identity, linguistic diversity and local content
- C11. International and regional cooperation

Thematic Workshop

Future roles in the Internet Governance Ecosystem (ICANN)

Monday 9 June 2014   09:00 – 10:45

Room H1

ICANN will host a session that will take stock of the current developments during this intense year, or 18 months, of discussion, will reflect on the importance of the WSIS+10 Review process, and this High level Event, and will look forward to the IGF and the ITU Plenipotentiary in Busan in October.

The Session will particularly look at the current Internet Governance Ecosystem and how developments could improve the access to information and involvement in the policy process for all stakeholders, but particularly for those in developing economies.

It will reflect on the significance of NETMudial both in terms of the unique multi-stakeholder process deployed and the substantive Statement approved (by acclamation) at the end of the event. The Report from the ICANN High Level Panel on Internet Governance (HLIP) will also be discussed.

On the WSIS+10 Review, the Session will reflect on the Papers to be approved at the High Level Event (10/11 June; Geneva) and how these might contribute to the final WSIS Review discussion destined to take place in 2015. It will also hopefully be able to reflect on the decision to be taken in New York on the form or modus of this final UNGA Review; where final deliberations will take place.

Looking forward, the Panel will discuss the important role of the IGF in Istanbul in September to take discussions forward on Internet Governance and on wider public-policy issues. Finally the Panel will reflect on how the ITU's 2014 Plenipotentiary Conference might contribute to the debate on Internet Governance, and in particular whether the current Resolutions might be evolved to recognise the on-going multi-stakeholder approach to Internet Governance discussions.

Organizer:

The Internet Corporation for Assigned Names and Numbers (ICANN)

Chair: TBD

Panellists:
- Nigel Hickson, ICANN
- ISOC representative
- Nermine El Saadany; MCIT, Egypt
- Civil Society representative
- A representative from Brazil

The link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C5. Building confidence and security in the use of ICTs
- C11. International and regional cooperation

Thematic Workshop

Internet Community Partnerships for Development: Creating the Enabling Environment through Capacity and Infrastructure Development and Related Economic Factors (ISOC)

Monday 9 June 2014   09:00 – 10:45

Room M

This workshop will look at the efforts of many in the Internet technical community to develop infrastructure and technical capacity, to identify barriers to connectivity and suggest ways to lift them, and look at critical economic analyses that demonstrate where Internet infrastructure correlates with economic development and how to spur more investment.

Speakers will come from a variety of organizations and bring real-world examples of past, current, and future work that contributes to an ecosystem that strengthens International Internet Connectivity (IIC) (Tunis Agenda Paragraph 50), and the human trust networks that emerge from collaborative efforts.

Successful projects relevant to the thematic focus of this session include:

- African Union AXIS Project implemented by ISOC
- ISOC IXP Toolkit Project, Wireless for Communities, and Community Grants
- APNIC regional IPv6 development work
- Caribbean IXP and partnership development for Internet growth
- A4AI efforts for increased infrastructure development at more affordable costs.

Our organization will continue to develop communities of practice, develop Internet infrastructure with partners, and promote an open, accessible, reliable, and secure Internet infrastructure. We believe that the Internet is for everyone, and we have been committed to community building, open standards, and capacity building for over 20 years. We know that building sustainable local and regional infrastructure is key to the development of the Internet, and we will strive to facilitate an enabling environment through partnerships for development, policy-making, and technical capacity building. We plan to participate in key efforts like the WSIS Process and other local, national, and regional efforts to build the human, technical, and governance infrastructures needed to sustain the Internet and the communities of interest that use, develop, and benefit from it.

Organizer:
Internet Society (ISOC)

Moderator:

Ms. Jane Coffin, Director, Development Strategy, Internet Society (ISOC), USA

Panellists:

- Ms. Jane Coffin, Director, Development Strategy, Internet Society (ISOC), USA (moderator)
- Mr. Dawit Bekele, African Regional Bureau Director, Internet Society (ISOC), Ethiopia
- Mr. Pablo Hinojosa, Public Affairs Director, Asia-Pacific Network Information Center (APNIC), Mexico
- Mr. Jaroslaw Ponder, Strategy and Policy Advisor and Coordinator for Europe Region, ITU, Poland
- Mr. Moez Chakchouk, CEO , Tunisian Internet Agency (ATI), Tunisia
- Mr. Bevil Wooding, Special Advisor to the Caribbean Telecommunication Union, Trinidad & Tobago
- Mr. Kojo Boakye, Policy Manager, Alliance for an Affordable Internet (A4AI), Ghana
- Mr. Michael Jensen, Internet Access Specialist APC, South Africa

Link between this workshop and issues relevant to WSIS+10 include:

1. Direct link to Paragraph 50 Tunis Agenda and Capacity Building: Development of sustainable IXPs and better connectivity in countries; community partnerships, capacity building and better

2. Direct links and progress on WSIS Action Lines:

    o C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development *Teams work with local and national authorities to explain the importance of IXPs, IP addressing resources and to promote technical management: and better understanding of roles and* responsibilities

    o C2. Information and communication infrastructure *This work across organizations and with partners builds infrastructure and facilities interconnection/peering/connectivity.*

    o C4. Capacity building *Teams engage in policy/regulatory and technical capacity building for government officials and technical experts (workshops, specialized technical training)*

    o C11. International and regional cooperation *Regional enabling environment workshops are underway with the African Union and other stakeholders, APNIC is working closely with the ITU, and other teams are working across regions to educate, train, and inform.*

3. Building trust among disparate groups to come together at IXPs, lack of good terrestrial fibre, lack of capacity in government agencies, importance of developing an enabling environment and for stakeholders to see where they fit in.

4. Work with more partners to explain the importance in investing and supporting the work of organizations that are working with stakeholders to build connectivity.

Thematic Workshop

Economic & Environmental Sustainability through Smart ICT (United Arab Emirates)

Monday 9 June 2013   11:00 – 13:00

Room K1

Sustain agriculture sector in Abu Dhabi through smart irrigation system

Determining the amount and timing of irrigation for efficient water use can play a huge role in conservation. Monitoring water application for crop needs and soil moisture content remains a key strategy. Consider a variety of low-cost, user-friendly electronic devices. Improving irrigation efficiency was also a goal of The Smart Irrigation Project in Abu Dhabi; a Massachusetts-based non-profit organization that works with immigrant farmers. This project emphasized irrigation scheduling to counter the farmers' traditional daily watering practices by using smart wireless soil moisture sensing systems.

The project is compliant with the Strategy of Abu Dhabi Food Control Authority (ADFCA) and within the policy agenda of the government for 2030 and match with the national vision to meet the sustainable agriculture increasing production efficiency through modern Hi-level techniques and combining high value crops and animal wealth are also essential which also seeks to enhance environmental sustainability.

This project came to control a total irrigation management system which is intelligent, flexible, easy-to-use but accurate irrigation scheduling system at an affordable cost that takes advantage of recent technological advances in wireless networking, environmental sensors and improvements in crop modelling.

Many projects have been implemented in different countries; as the Smart Water Application Technology (SWAT) in California

A review of the Smart Irrigation literature brings up a range of definitions, including:

- Precision Irrigation involves the accurate and precise application of water to meet the specific requirements of individual plants or management units and minimize adverse environmental impact (Misra et al., 2005; Raine et al., 2007).
- The application of water to a given site in a volume and at a time needed for optimum crop production, profitability or other management objective at the site (Camp et al., 2006).
- Applying water in the right place with the right amount (Al-Karadsheh et al., 2002).
- Irrigation management (depth, timing) based on crop need to defined sub-areas of a field referred to as management zones (King et al., 2006).

The major scientific findings have shown that smart Irrigation systems have had good results for vegetables compared to other irrigation levels. Smart irrigation systems give higher vegetables yield compared to other irrigation levels and gives a lower irrigation amount for vegetables irrigation, when

compared to other irrigation levels. As a public awareness project, irrigation water demonstration farms were established in more than 32 private farms.

The project's future vision is to establish and develop mobile telephone SMS (short message service) irrigation scheduling services. The satellite-driven service was offered to farmers to help them determine when to irrigate and how much water to apply. Satellite imagery coupled with local weather data and on-ground crop factors helped determine the crop water requirements. Also the project is looking to develop live real-time information on current field conditions, and software tools on easy-to-use Smartphone and Web Apps that support informed decision making.

One of the main challenges is to get farmers to adopt smart irrigation. The response in the United Arab Emirates is twofold, involving awareness-raising by disseminating the results of research on smart irrigation, and providing education and practical support in cooperation with the Farmer Services Centre. Another obstacle concerns how to deal with areas where soil salinity is high and water quality is low. Such areas have so far been excluded from research, and outcomes are likely to be not as good, but farmers in these areas need support. One possibility would be to use the Abu Dhabi soil mapping information and feed the web application with the most recent salinity levels in each region. These salinity levels could then be taken into account in calculating the water requirements for irrigation.

Dubai Land Department

Dubai Real Estate Market (eMart) is an online portal; specially designed for real estate professionals to list their properties for sale and rent in Dubai. The new system provides the public with a number of e-services allowing them to search for properties listed for auction, sale or rent, communicate with landlords, brokers and management companies and also complete sale transactions online end to end. The portal, as such, acquires a supervisory role over all real estate operations in order to limit prices and ensure market stability.

The platform has been developed by the Dubai Land Department. Dubai Land Department is one of the pioneering organizations among Dubai Government entities. eMart was inspired after studying the market requirements for having a transparent consolidated reference of information for real estate properties, DLD decided in November 2012 to create a smart market place for real estate, matching the concept of stock market (Dubai financial market and Abu Dhabi Securities exchange market).

The platform is integrated with other Dubai Land Department e-services such as Ejari ("my rent") system hence providing owners and management companies with an extremely convenient way to promote their vacant properties, giving the opportunity for millions of people to reach their properties from all over Dubai.

Dubai Land Department will discuss the value of its developed eMart system and emphasize the economic benefits obtained at both an individual and national level through the usage of their system. The workshop will also cover the framework that follows in eMart, the challenges and future prospectus of its aim at continuous improvement of eMart.

Organizers:
- Abu Dhabi Food Control Authority (www.adfca.ae), United Arab Emirates
- Dubai Land Department's (DLD) Dubai Real Estate Market (eMart)

Panellists:
- Mr. Khalifa AlZeraim AlSuwaidi, Chief Executive Officer, Emirates Real Estate Solutions, UAE

- Mr. Sultan Ibrahim AlAkraf, Senior director Registration Department, Dubai Land Department, UAE
- Dr. Mohammad Al Hammadi, Director of Research & Development Division, Abu Dhabi Food Control Authority, UAE.
- Mr. Ali Al Shrouf, Researcher - Irrigation Management, Abu Dhabi Food Control Authority, UAE

Link between this workshop and the WSIS Action Lines:

- C7. ICT Applications:
  - E-agriculture
  - E-business

Thematic Workshop

WSA & Data Citizen rights - my data belongs to me (World Summit Award)

Monday 9 June 2013   11:00 – 13:00

Room L

With data everywhere, human societies are entering a new age of ICT development. As a consequence of always being online, always connected and always ICT assisted, data is pervasively generated, collected and stored. Data is generated and collected more and more automatically, with any and all applications, covering all human activities from hospital visit to online shopping, from family chats to professional business exchange, from watching TV to ordering books, from driving cars to jogging. The WSA global network brings together a multi stakeholder community of actors involved in the best practice of e- and m-content and high quality application. As a follow-up initiative of the WSIS 2003 and 2005, WSA has worked alongside the WSIS action lines over the past 10 years. As the issue of personal data ownership is not yet addressed in the WSIS action lines and big data was not yet recognized as an upcoming issue, WSA and its network partners want to raise the issue in this workshop and the subsequent meetings of the UN consultation process leading up to the 2015 Review. A radical new approach is needed which is not based on technological, commercial and institutional considerations, but on the spirit and letter of the Universal Declaration of Human Rights. We will use the Estonian approach towards private data as role model and discuss challenges and objectives from other parts of the world.

We would like to discuss the key question of to whom the data belongs to and how ownership of data and the reference of data are and have to be aligned.

Organizer:

World Summit Award (WSA)

Panellists:

- Prof. Dr. Peter A. Bruck, Chairman WSA Board of Directors, Austria
- H.E. Ivo Ivanovski, Minister of Information Society, Macedonia (TBC)
- Mr. Juan Carlos Solines, Politician and lawyer, Ecuador
- Mr. Latif Ladid, President IPV6 Forum, Luxembourg (TBC)
- ISOC representative
- Estonian government representative

Link between this workshop and the WSIS Action Lines:

- C5. Building confidence and security in the use of ICTs
- C7. ICT Applications: E-government
- C8. Cultural diversity and identity, linguistic diversity and local content
- C10. Ethical dimensions of the Information Society

Thematic Workshop

Trustworthiness is earned but easily lost; the benefits of professionalism to your economy (IFIP)

Monday 9 June 2014   11:00 – 13:00

Room H1

An Information and Knowledge Society cannot prosper and grow sustainably without a highly professionalized, skilled and ethical ICT workforce to provide, create and maintain the needed services and infrastructure, address STEM shortages, bring diversity into ICT, and bridge the skill and competency needs and gaps. To foster high GDP growth, sustainable high economic development and drive significant measurable innovation this workforce must be able to demonstrate its professionalism apart from its technical skill to reassure citizens of the world that they are trustworthy and can be trusted to provide such services and infrastructure. This demonstration might take the form of localised independently certified practitioner schemes administered by trusted authorities. Such schemes should also be capable of mutual recognition, encouraging a globally mobile professional ICT workforce.

IFIP the internationally recognized umbrella body for ICT societies, through IP3 has established such a regime in the interests of promoting the sustainable ICT digital agenda in the past 8 years. More information on this scheme is available at http://www.ipthree.org/

This workshop will work with others at the WSIS High-Level Event to refocus on the aspect of valuing professionalism in an economy. As we move into the WSIS+ 10 period, we wish to work with others in the WSIS multi-stakeholder process in order to identify ways in which all nations can deliver on this objective of professionalizing their ICTs. Since working in ICT means you work from anywhere to anywhere, one person in any country with suitable infrastructure can work to produce services for a client in another country, neither has any knowledge necessarily of the geography involved nor the skills and competences until the service is delivered. The market determines the outcomes rather than the communities being served.

There are no guarantees today and as ICT becomes more and more pervasive, with the Internet of Things (IoT) on the doorstep, professionalism will become ever more important. We as communities and customers must take control to ensure quality and to develop trust in the relationships of those who provide services to us. Trustworthiness is not easily won; it is earned and easily lost. Trustworthiness in ICTs can only come from skilled technical practitioners taking that next step of becoming professionals, i.e. those who exhibit professionalism and programs must address this requirement in the next period of the WSIS process.

Europe through the EC is recognizing this and is spending significant sums of money to address the development of Professionalism for the Digital Agenda through the creation of a common body of knowledge and studying just what is meant by professionalism in ICT.

When we speak of the professionalism of the ICT workforce IFIP IP3 is specifically referring to those attributes in an individual practitioner that indicates if he or she:

- Has demonstrated a commitment to continuing professional development,
- Has subjected himself or herself to a disciplinary regime including a code of ethics and professional conduct, which ultimately holds that community interest is paramount,
- Is willing to take personal responsibility for his or her actions,
- Holds himself or herself accountable for his or her actions, and
- Has demonstrated his or her higher skills in his or her community of practice through recognized education and training.

Can we really compare the ICTs practitioners of today with say a Doctor or an Architect? Do we expect our ICT professionals to seriously question the integrity of projects to meet the needs of their customers or clients? Do we see evidence of them saying "We will not work with this system to the detriment of our clients?"

IFIP and IP3 is committed to moving the ICT practitioner to the next level of professionalism and we welcome the opportunity to work within the WSIS multi-stakeholder framework for the next period to advance this mission.

Organizer:

International Federation for Information Processing (IFIP) IP3

Panellists:

- Ms Moira de Roche, Marketing Director, IFIP IP3, international organization
- Mr Leon Strous, President, IFIP, international organization
- Mr Stephen Iberaki, Vice Chairman IFIP IP3, international organizational
- Ms Brenda Aynsley OAM, Chairman IFIP IP3 International organization
- Prof. Dr. Bernhard M. Hämmerli, President SI, Switzerland
- Mr Raymond Morel, General Assembly member IFIP, international organization

Link between your workshop and the WSIS Action Lines:

- C4. Capacity building
- C5. Building confidence and security in the use of ICTs
- C10. Ethical dimensions of the Information Society
- C11. International and regional cooperation

IFIP IP3's mission is cross cutting across these 4 Action Lines.

Thematic Workshop

Combatting spam: what role can you play in addressing the problem? (ISOC and ITU)

Monday 9 June 2014   11:00 – 13:00

Room H2

Spam is a persistent nuisance with a vastly underappreciated economic impact and far-reaching consequences. Since it is often the vehicle for malicious code and online fraud, it is a perilous threat that creates a burden for developing countries, networks, operators and end users. High volumes of unsolicited email can cause significant impacts to regions with limited Internet access as well as raise concerns for all regions with the increasing malware infections that come from unwanted email. Unsolicited email may be magnified in developing countries, where high volumes of incoming and outgoing spam can cause a severe drain on the limited and costly bandwidth that is available in those regions.

The workshop will cover cooperation and partnerships among all stakeholders in developing strategies, and acquiring and using spam mitigation tools are critical elements to mitigating spam proliferation for everyone. There is a need to develop and reinforce the linkages between policy makers, network operators and the technical communities who have the knowledge and expertise and to ensure that policy makers, network operators and technical communities who are in need of the information have the ability to engage with each other so they can address the issue of spam within their counties and join the global effort to stop spam.

The Internet Society and the ITU have co-sponsored a combating spam workshop for Latin American. Details on that workshop, held in Mendoza Argentina, October 2013 is located at: http://www.internetsociety.org/what-we-do/policy/combating-spam-project/inter-american-telecommunication-commission-citel-combating

Organizers:

Internet Society (ISOC) and the ITU Telecommunication Development Bureau (ITU-D)

Panellists:

- Chris Boyer, Vice-President, ATT
- Wout De Natris, Consultant
- Cristine Hoeper, General Manager of CERT.br/NIC.br (The Brazilian National CERT)
- John Levine , President, CAUCE
- Eliot Lear, Cisco Systems
- Karen Mulberry, Internet Society (Moderator)

Link between this workshop and one of the WSIS Action Lines:

- C5. Building confidence and security in the use of ICTs *Spam falls under the on-going capacity building work to build further confidence and security in the use of ICTs – Action Line C5*
- C11. International and regional cooperation

Thematic Workshop

THEMATIC WORKSHOP

The Challenges of Making Broadband Ecosystem in Developing Countries Iran (Iran National Committee for WSIS)

Monday 9 June 2014	11:00 – 13:00

Room M

A high speed network is one of the main needs for providing the electronic services to reach the information and knowledge societies. E-services with broadband access can enhance and improve the quality of people's lives. However in many developing countries the implemented infrastructure for broadband has not been efficiently utilized and this is a lack for making Information society. The main problem is that broadband is an ecosystem whose

Iran National Committee for WSIS

parts should work together. This workshop will provide an opportunity for participants to find some of the main issues concerning the broadband ecosystem especially in developing countries. A broadband ecosystem includes its networks, the services that the networks carry, the applications they deliver and users. Each of these components has been transformed by technological, business, and market developments. Different issues should be considered regarding each component.

In this workshop, high-level Iranian panellists from government, ICT industry leaders and academia will discuss about the situation of the future of the broadband ecosystem in developing countries from different points of views. The opportunities provided by broadband for developing countries, as well as their strengths and weaknesses in implementing the broadband ecosystem, are presented by panellists. In this regards some issues such as the role of governmental, private sector and international investment, the role of research in making the strategic plans, and the role of different stakeholders, specially the role of telecommunication operators in this ecosystem are highlighted.

Panellists:

- Hadi Shahriar Shahhoseini (Workshop Organizer), Director of International and Scientific Cooperation, Iran University of Science and Technology, Iran
- Mohammad Khansari, Head of Iran Telecommunication Research Center, Iran
- Aliasghar Ansari, Vice chairman of Iran Information Technology Organization, Iran
- Amir Hossein Saeedi Naeini, Iranian ICT Guild Organization (IIG), Iran
- Arash Soleimani Rouzbehani, MTN IranCell Mobile Communication, Iran
- Hamid Reza Nikoufar, Board Member of Mobile Communication Company of IRAN (MCI), Iran

- Davoud Zareian, Director-General for International Affair, Telecommunication Company of Iran, Iran

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C7. ICT Applications:
    - E-government
    - E-business
    - E-learning
    - E-health
    - E-employment
    - E-environment
    - E-agriculture
    - E-science

Thematic Workshop

A New Conception of ICT Capacity Building (CNNIC)

Monday 9 June 2014   14:30 – 16:15
Room L

The China Internet Network Information Center (abbreviated as CNNIC), as well as our workshop, has a long history with WSIS. Ten years ago, Academician Qiheng HU participated in the drafting of the WSIS Tunis Agenda on behalf of Chinese Academy of Sciences, which the CNNIC belongs to. Thereafter, our organization has been devoted to the realization of the UN Millennium Goals, according to the Geneva Plan of Action and the Tunis Agenda. Key elements of our work include attending IGF meetings, promoting international cooperation, and propelling the formulation of technological standards.

Internet critical resources have been essential in the foundation of the information society. However, we have been confronted with challenges over the last 10 years. The prosperity of the Internet would definitely be hindered if Internet critical resources were weak or not well developed. However the most serious obstacle is the digital divide. This is especially embodied in less developed countries, which have less access and fewer capabilities to use ICT/Internet. Moreover, the present status is undermining the Tunis Agenda as to "build a people-centered, inclusive and development-oriented information society". The key cause of the aforementioned obstacle of developing Internet critical resources is a lack of capacity. Actually, "capacity building" is a catch phrase from the UN development discourse, having entered the global Internet governance (IG) arena in recent years. At WSIS 2003, "capacity building" was identified as a key public policy issue, aiming for everyone to have the necessary skills to benefit fully from the Information Society.

CNNIC has been making efforts in the field of ICT Capacity Building, and has made achievements in the last 10 years in this regard. More importantly, CNNIC has successful projects, such as "Internet Resources Capacity Cooperation Program", which are relevant to the thematic focus of our session, *"A New Concept of ICT Capacity Building"*. In the Capacity Cooperation Program of Internet Resources held in 2012 by CNNIC, 19 participants from 4 economies, namely, Laos, Mongolia, Viet Nam and Jordan joined the program. The training focused on technology and related cooperation. One MOU was signed and technological cooperation was implemented after the program. This program was very helpful and highly recommended by the participants. Continuously, in 2013 the program was held again by CNNIC, while the participants increased to 34 from 11 economies, Brunei, Cambodia, Indonesia, Jordan, Laos, Malaysia, Mongolia, the republic of Korea, Thailand, the Philippines and Viet Nam. Besides training, there were also company visits and culture exchanges included in the program. Some participants expressed their willingness to cooperate onsite. Therefore, based on the experience accumulated in the previous two programs, this year, the workshop of "A New Concept of ICT Capacity Building" will enlarge its scope and vision. Various topics, not only technology issues, but also policy

making, Internet governance, and so on, will be warmly discussed. In this way the capacity building could be more productive.

 Last but not least, CNNIC has its vision vis-a-vis the WSIS Process beyond 2015. In light of the policies of "providing efficient and application-oriented services through secure & stable Internet infrastructure for public interests", CNNIC, as an important constructor, operator and administrator of infrastructure in Chinese information society, is responsible for operation, administration and services of fundamental Internet resources, undertakes R&D and security work of fundamental Internet resources, conducts research on Internet development and provides consultancy, and promotes the cooperation and technological exchange of global Internet in an effort to become a world-class network information center. CNNIC will continue to beef-up its support for the research of government policies on one hand and provide not-for-profit research and consulting services for Internet development for enterprises, users and research institutes on the other hand.

In our workshop, we hold the point of view that to enhance and innovate capacity building is the hope light for Internet critical resource and ICT literacy, which can be achieved through integrating source and demands as well as innovating cooperation.   To be specific, our discussion will try to address the following issues:

1) WHAT is the more profound interpretation of capacity building?
2) WHO has the responsibility for capacity building?
3) In WHICH channels shall we diversify capacity building?
4) WHERE does capacity building strategy implement?
5) WHEN does capacity building take place?

Organizer:

The China Internet Network Information Center (abbreviated as CNNIC)

Moderator:

Mr. Hongbin ZHU, Senior International Strategist of CNNIC.

Panellists:

- Mr. Hamed Al-Khayari, Education Portal Supervisor, Ministry of Education, Oman.
- Ms. Jane R. Coffin, Director, Development Strategy, Internet Society, United States of America.
- Mr. Leonid Todorov, Deputy Director, Coordination Center for Top-Level Domains, Russian Federation.
- Mr. Pablo Hinojosa, Strategic Engagement Director, APNIC, Australia
- Mr. Xiantang SUN, Deputy Director, International Strategic Coorperation Center, CNNIC

The link between this workshop and a WSIS Action Line:

C4. Capacity building

Thematic Workshop

The Information Society in the Arab Region – A Decade of Achievements (UN-ESCWA)

Monday 9 June 2014   14:30 – 16:15

Room K1

For more than a decade, UNESCWA has been leading efforts in the Arab region to assist in building the Information Society. ESCWA has participated in shaping the outcomes of the World Summit on the Information Society (WSIS) during its Geneva-2003 and Tunis-2005 phases, through the organization of several prep-coms and roundtables in the region and participation in both phases of the Summit. Immediately after the Geneva 2003 phase, ESCWA developed the Regional Plan of Action for Building the Information Society, and participated in shaping the Arab ICT Strategy that was produced by the League of Arab States (LAS). In 2009, ESCWA held a regional conference to assess progress in the region four (4) years after the WSIS. During 2013-2014, ESCWA participated in the global and regional dialogue pertaining to the WSIS+10 vision and stocktaking.

Within a decade, and notwithstanding all the political, economic, and financial challenges, the Arab countries have been exerting extensive efforts in their endeavors to build the information society in their respective countries. ESCWA has been assisting them through several activities (EGMS, workshops, studies, technical materials, policy advocacy, project, … etc.), as well as in monitoring progress through conducting periodical national and regional profiles that measured and benchmarked this progress.

During the elapsing decade, ESCWA has worked actively, as the trusted partner, for certain thematic areas such as, and not limited to, cyber legislations, internet governance, digital Arabic content, broadband, Arabic Domain Names, finance and venture capital. The countries have also managed to develop their ICT sectors, build their infrastructure, create institutional setups, and capacity building programs.

The Workshop will shed light on the above important milestones, areas, achievements, and will launch the latest version of the Regional Profile of the Information Society 2013. It will also provide a chance for champions from the Arab region to provide highlights on their experiences, challenges and achievements of their countries at the national level. The Workshop will be organized in two parts, the first will include presentations and the second part will be a panel discussion where speakers give their experiences in developing IS and their insights on the vision for the WSIS+10 and beyond.

Organizers:

- Mr. Ayman El-Sherbiny, Chief of ICT Policies Section, UN-ESCWA, Lebanon (Chair)
- Ms. Nibal Idlebi, Chief of Innovation Section, UN-ESCWA, Lebanon

Panellists (in alphabetical order):

- Ms. Nermine Al-Saadany, Director of International Relations, Ministry of Communications and Information Technology - MCIT, Egypt
- Mr. Qusai Al Shatti, Vice Chair, Central Agency for Information Technology - CAIT, Kuwait
- Mr. Fayçal Bayouli, Director in the International Cooperation and External Relations Bureau Ministry of Higher Education, Scientific Research and ICT, Tunisia
- Mr. Ridha Guellouz, President, ICT Association - ATTIC, Tunisia
- Mr. Imad Hoballah, Chairman, Telecommunications Regulatory Authority - TRA, Lebanon

Preliminary Agenda

Titles and Speakers	
Chair: Mr. Ayman El-Sherbiny, United Nations - ESCWA	
1. ESCWA and WSIS **ESCWA Key Achievements in the Past Decade**	Mr. Ayman El-Sherbiny, ESCWA
2. Launch of the Regional Profile of the Information Society in the Arab Region - 2013	Ms. Nibal Idlebi, ESCWA
3. Experiences/Key Achievements of ESCWA Member States in the Past Decade	
▪ **Insights on the WSIS 2005 in Tunisia: the Starting Point**	Mr. Ridha Guellouz, ICT Association, Tunisia
▪ **Information Society in Lebanon 2003-2013: Development of Regulatory Framework and Infrastructure**	Mr. Imad Hoballah, Telecommunications Regulatory Authority - TRA, Lebanon
▪ **Kuwait Experience in Building the Information Society with Focus on Building Trust and Partnerships**	Mr. Qusai Al Shatti, Central Agency for Information Technology (CAIT), Kuwait
▪ **Egypt Experience in Building the Information Society with focus on Enabling Environment and International Cooperation** ▪ **Insights on the WSIS+10 Review Process**	Ms. Nermine Al-Saadany, Ministry of Communications and IT (MCIT), Egypt
▪ **Role of the Tunisian Government and all Stakeholders in the Promotion of ICTs for Development and International and Regional Cooperation**	Mr. Fayçal Bayouli, Ministry of Higher Education, Scientific Research and ICT, Tunisia
4. Open Discussion	

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure

- [C3. Access to information and knowledge](#)
- [C4. Capacity building](#)
- [C5. Building confidence and security in the use of ICTs](#)
- [C6. Enabling environment](#)
- [C7. ICT Applications:](#)
  - [E-government](#)
  - [E-business](#)
  - [E-learning](#)
  - [E-health](#)
  - [E-employment](#)
  - [E-environment](#)
  - [E-agriculture](#)
  - [E-science](#)
- [C8. Cultural diversity and identity, linguistic diversity and local content](#)
- [C11. International and regional cooperation](#)

Thematic Workshop

The Future of the Information Society Beyond 2015: Opportunities and Challenges (Iran)

Monday 9 June 2014   14:30 – 16:15

Room M

This panel will bring together different panellists from the ICT policymakers, private sector, civil society and academia to discuss about the following questions:

- What is the role of developing countries in making WSIS and how they will appear in future?

- What are the specific challenges facing WSIS after 2015?

- How the remaining challenges may change the future of the Information Society?

- What are the key elements for enhancement privatization and the role of private sector in WSIS beyond 2015?

- Is there any link between Ethics and local culture and local content with WSIS? How developing countries can benefit from this link?

- What are the critical factors that need to be considered by governments and other stakeholders in future of the information Society?

- What role can academia, universities and research organizations play in WSIS?

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Organizer: Iran National Committee for WSIS

Panellists:
- Nasrollah Jahangard, Vice Minister of ICT and Chairman of Information Technology Organization, Iran.
- Hadi Shahriar Shahhoseini (Workshop Organizer), Director of International and Scientific Cooperation, Iran University of Science and Technology, Iran.
- Davoud Zareian, Director-General for International Affair, Telecommunication Company of Iran, Iran.
- Ebrahim Talaee, Tarbiat Modares University, Iran.
- Behrouz Minaei Bidgoli, Iran University of Science and Technology, Iran
- Younes Shokrkhah, Head of Iranian Studies Association of Information Society, Iran.

Link between the workshop and one of the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C4. Capacity building
- C5. Building confidence and security in the use of ICTs
- C6. Enabling environment
- C7. ICT Applications:
  - E-government
  - E-business
  - E-learning
  - E-health
  - E-employment
  - E-environment
  - E-agriculture
  - E-science
- C8. Cultural diversity and identity, linguistic diversity and local content
- C9. Media
- C10. Ethical dimensions of the Information Society
- C11. International and regional cooperation

This workshop covers all the WSIS Action Lines.

Thematic Workshop

Internet Governance: Challenges, Issues, and Roles – A Taxonomy Discussion (ISOC)

Monday 9 June 2014   14:30 – 16:15

Room H2

The growing complexity and significance of Internet governance necessitates addressing the difficult issues that impact, or are impacted by the continued evolution of the global Internet. Capturing these issues requires that the roles played by intergovernmental, and governmental stakeholders in collaboration with Internet technical professionals, private sector businesses and other non-governmental stakeholders be better understood. Successfully dealing with these all-important Internet governance aspects requires connecting several, sometimes-disparate areas of technology, policy, development and civil society to work on solutions and act in concert to ensure collaborative stewardship of the Internet continues.

The growing complexity and significance of the Internet governance environment necessitates framing and then addressing difficult governance issues. This workshop will discuss a taxonomy approach that identifies the issues, captures the various aspects and characteristics of the issue and then identifies the roles and stakeholders is what is needed for a successful engagement and discussion is important in identifying and understanding the issues that are not being addressed elsewhere. In particular this workshop will cover the difficult to address emerging Internet governance issues such as if there is a lack of understanding about the problem, incomplete agreement about the steps required to address it or insufficient support from all stakeholders.

Organizer:
Internet Society (ISOC)

Moderator:
- Mr Markus Kummer, Internet Society, Switzerland

Panellists:
- Mr Eliot Lear, Cisco
- Mr George Sadowsky, ICANN Board
- Mr Jovan Kurbalija, DiploFoundation
- Mr Bill Drake

Link between this workshop and the WSIS Action Lines:
- C3. Access to information and knowledge
- C4. Capacity building

Thematic Workshop

Conquering the Digital Divide: How public access to ICTs supports development in the information society (IFLA)

Monday 9 June 2014   14:30 – 16:15

Room K2

However inequalities in access limit the effectiveness of ICTs in addressing social needs. Over the course of WSIS, public access to information and communication rights have remained key issues for the emerging information society. In 2014 the digital divide still exists and even those who are "connected" often suffer from poor-quality and high-cost links. Many simply do not have the economic means to connect to the internet – particularly those who do not have electricity, and those who, even if they have smart phones, do not have computers and multimedia-capable internet links. Inequities in access also affect people in developed countries due to limited access to infrastructure, or constraints related to age, economic means and gender. As a result, ensuring that all members of society can benefit equally from access to ICTs, and take part in shaping the interconnected world, will continue to be an important priority over the next decade and more.

Expert panellists will discuss how important public access to ICTs is in including people in the information society, bringing in case studies from Pakistan and Trinidad and Tobago. In particular discussions will focus on the role that libraries and other community centres can play in bridging the digital divide, and how these institutions can help stakeholders at the local level – including the private sector - to implement national ICT and development policies. Experts in public access from a user, research, business and policy perspective will reflect on the progress made in the past ten years of WSIS, and audience input will contribute to the identification of elements for a roadmap on the provision of sustainable public access to the Internet.

IFLA strongly believes that access to information is a fundamental human right that can break the cycle of poverty and support sustainable development. The library is often the only place in many communities where people can use ICTs to access information that will help improve their education, develop new skills, find jobs, build businesses, make informed agricultural and health decisions, or gain insights into environmental issues. WSIS post-2015 must make a strong contribution to the new post-2015 development framework to help UN Member States recognize that public access to information and ICTs supports sustainable development.

Panellists:
- Mr. Stuart Hamilton, Deputy Secretary General, IFLA (Chair)
- Mr. Mike Gurstein, Executive Director, Centre for Community Informatics Research, Development and Training, Canada
- Mr. Mike Jensen, Internet Access Specialist, Association of Progressive Communications (APC), South Africa
- Ms. Iffat Gill, Activist/Researcher, Worldpulse, Pakistan

- Ms. Vashti Maharaj, Head, Legal Services Division, Ministry of Science and Technology, Government of the Republic of Trinidad and Tobago
- Mr. John Davies, VP Sales and Marketing, Intel Corporation, United States

The link between this Workshop and the WSIS Actions Lines:

- C3. Access to information and knowledge
- C2. Information and communication infrastructure (the workshop is mainly linked to C3, however C2 is also relevant to the workshop)

Thematic Workshop

Digital Equity: Steps towards Digital Equity in Developing and Developed Countries (IFIP)

Monday 9 June 2014   14:30 – 16:15

Room E

Digital equity is the social-justice goal of ensuring that everyone in our society has equal access to technology tools, computers and the Internet. Even more, it is when all individuals have the knowledge and skills to access and use technology tools, computers and the Internet.

Digital equity ensures that everyone has equal opportunities to use the tools and resources needed to fully participate as a citizen in today's digitally-powered world. Lacking these opportunities causes people to encounter educational, economic and social limitations that negatively impact their quality of life.

The fundamental aspects to be considered for attaining Digital equity are:

-
- Technology resources: Access to technology resources.
- Quality content: Access to high quality digital content.
- Culturally responsive content: Access to high quality, culturally relevant content.
- Effective use: Educators effectively skilled in using the needed resources for using, teaching and learning.
- Content creation: Opportunities for everybody to create its own content.

If digital equity is not attained the digital divide will grow amongst individuals. How to avoid this situation? What are the aspects that should be initially tackled?

- It is necessary for people to be able to obtain their education with the convenient use of computers and networks. This education should be lifelong and should update people on knowledge throughout time.
- People should be able to easily and deeply use both computers and networks for accessing and using information.

Aims of this thematic workshop

This workshop intends to analyse the condition for reaching Digital Equity in Developed and Developing Countries. This workshop will describe the common points in approaching Digital Equity and will describe the models to be considered in different countries or regions, depending on the diversity of their development level and their sociological, cultural, institutional and linguistic characteristics. We should not think of this as a unique model owned by IFIP, but as multiple models inspired by the participants and able to evolve with time, because the aforementioned characteristics are not static. These models should be sustainable, dynamic and evolving.

Another goal is to show that the action lines proposed by the ITU have a global goal of implementing Digital Equity in order to avoid the Digital Divide. The idea of Digital Equity with respect to the WSIS

Action Lines is not explicitly expressed, but after reading the pillars of the WSIS Action Lines, it is clear that Digital Equity should be considered as a transversal element with respect to the Action Lines.

Workshop Plan:

In the beginning a short introduction of the basic concepts of digital is presented. Afterwards there will be presentations in order to inspire brainstorming and discussions:

15'   Presentation of the basic concepts of Digital Equity

50'   7 short presentations about different views of Digital Equity by the supporters

35'   Addressing worldwide diversity: models, ideas and projects from the audience

5'   Brainstorming, elaboration of an action plan, prioritization of actions, next steps and conclusions

Please contact the organizer Prof Dr Ramon Puigjaner putxi@uib.cat to address question and interest.

Panellists:

- Mr Benjamín Barán, Past-President, *Centro Latinoamericano de Estudios en Informática*, (Latin-American Centre of Informatics Studies, CLEI), Paraguay
- Mr Lawrence Gudza, Zimbabwean representative at the General Assembly, International Federation for Information Processing (IFIP), Zimbabwe.
- Ms Gabriela Marín, President, CLEI, Costa Rica.
- Mr Raymond Morel, Swiss representative at the General Assembly, IFIP, Switzerland
- Mr Ramon Puigjaner, Vice-President, IFIP, Spain.
- Mr Ajith Salgado, Sri Lankan representative at the General Assembly, IFIP, Sri Lanka.
- Mr Leon Strous, President, IFIP, Netherlands.
- Ms Diane Whitehouse, Chair, IFIP Technical Committee on ICT and Society, United Kingdom

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C4. Capacity building
- C5. Building confidence and security in the use of ICTs
- C6. Enabling environment
- C7. ICT Applications:
  - E-government
  - E-business
  - E-learning
  - E-health
  - E-employment
  - E-environment
  - E-agriculture
  - E-science
- C8. Cultural diversity and identity, linguistic diversity and local content
- C9. Media
- C10. Ethical dimensions of the Information Society
- C11. International and regional cooperation
- This workshop on Digital Equity intends to show that Digital Equity should be considered as a transversal aspect transversal to all Action Lines

Thematic Workshop

ICTs for People with Disabilities: Empowerment and Inclusion (MCIT, Egypt)

Monday 9 June 2014   **16:30 – 18:15**

Room H1

Communications and Information Technology (ICT) is a powerful tool to empower People with Disabilities (PwDs) and enhance their quality of life. The proposed session will demonstrate the importance of ICT to the independent living of PwDs. It will also highlighted the equal educational, training and employment opportunities offered to PwDs through the help of ICT. The Egyptian experience in this regard will be highly emphasized.

**Arab Republic of Egypt
Ministry of Communications
and Information Technology**

The Ministry of Communications and Information Technology (MCIT) in Egypt pays particular attention to PwDs, especially the high percentage of population living with disabilities (around 12 million). In February 2012, the ministry held its first Communications and Information Technology for People with Disabilities (ICT4PWDs) Conference, which was a turning point in the strategy of the ministry and the Egyptian government towards the inclusion of PwDs. Since then, MCIT developed and implemented its ICT4PWDs strategy. Within this framework and in alignment with the "enabling environment and ICT applications" action lines of the WSIS, a number of projects were implemented. This includes the technical preparation of all governmental schools for the blind (26 schools), 35 inclusive schools, 23 center for disabilities (one center at each public university), launching the International Certificate Driving License (ICDL) grant, with the graduation of more than 129 PwDs and the ongoing training for more than 200 PwDs. In addition, MCIT completed the digitization of some subjects of the curricula of people with visual and hearing disabilities.

A pilot project on training for employment was completed, this included the training of people with visual disabilities on telesales and employing them. 90 PwDs were trained and employed at ICT related jobs. Currently 100 PwDs are being trained.

The ongoing projects include the "The technical development of 1000 schools for PwDs initiative". In addition, and as the Ministry encourages the development of assistive technologies suitable for Arabic speaking PwDs, it launches an annual innovative competition for ICT4PwDs. A number of applications have been developed such as the money and color readers.

Although a number of projects have been implemented and appreciated by PwDs in Egypt as well as the Arab World, a number of challenges are being faced. This include the availability of infrastructure suitable for the training, education and employment of PwDs; high illiteracy rate of PwDs; culture barriers towards the inclusion of PwDs; lack of expertise in different issues related to ICT4PWDs.

MCIT has the vision to establish a regional center for ICT4PwDs, with the objectives of:

- Developing SW and Mobile applications for PwDs in Arabic language.
- Developing Accessible Telecommunication & Information Technology Policies & Standards.
- Development standards for Accessible Mobiles.
- Capacity building in the area of e-accessibility.

Organizer:

The Ministry of Communications and Information Technology (MCIT), Egypt

Panellists:

- DR. Abeer Shakweer, Minister's Advisor for Social Responsibility, Ministry of Communication and Information Technology, Egypt.
- Ms. Andrea Saks, International Telecommunications Specialist for the Deaf Chairman ITU JCA-AHF (Joint Coordinating Activity on Accessibility and Human Factors), Coordinator IGF DCAD (Dynamic Coalition on Accessibility and Disability) (To be confirmed)
- UNESCO Expert in the ICT for PwDs (To be confirmed)

Link between this workshop and the WSIS Action Lines:

- C3. Access to information and knowledge
- C6. Enabling environment
- C7. ICT Applications:
  - E-learning
  - E-health
  - E-employment

Thematic Workshop

Sustainable life-cycle management of ICT equipment (UNEP SBC, UNU-IAS, ITU)

Monday 9 June 2014   16:30 – 18:15

Room H2

ICTs are rapidly growing and expanding throughout the world, pervading all sectors of human activity and contributing to bridge the gap between developed and developing countries with regard to access to technology. However, as the volume of ICTs increase, the volume of e-waste (WEEE) increases even more, posing serious environmental, socio-economic and health-related challenges.

About 50 million metric tons of e-waste are generated worldwide every year. Uncontrolled dumping of obsolete e-products and rudimentary material recovery processes without adequate protective measures have resulted in environmental pollution while exposing many people to toxic substances and emissions, particularly in less developed nations and countries with economies in transition.

In order to tackle these challenges, a comprehensive life-cycle management approach for ICT and other electrical and electronic equipment is needed to help countries and stakeholders involved to minimize and if possible avoid any e-waste resulting from the production, handling and use.

International initiatives, standards-making work and programmes and partnerships established under the ITU, the Basel Convention on Control of Transboundary Movements of Hazardous Wastes and their Disposal, the UNU and other international organizations provide among others sustainability standards and technical guidelines on environmentally sound life-cycle management of ICT equipment including e-waste.

E-waste has a negative impact on the environment and human health if not handled properly, but can also provide opportunities to create green jobs in collection and dismantling operations and economic incentives for recovering valuable metals from end-of-life ICT equipment. Panelists will discuss the social and economic context of e-waste management including indicators, statistics and also the patent landscape for e-waste recycling technologies as basis for well informed decision making to set up sustainable e-waste recycling industries in developing countries in order to implement a comprehensive ICT equipment life-cycle approach.

Moderator:

Mr Matthias Kern, Senior Progamme Officer, Technical Assistance Branch, Secretariat of the Basel, Rotterdam and Stockolm Conventions UNEP

Panellists:

- Mrs. Gisa Fuatai Purcell, Head, LSE Division BDT / PKM "Opening Remarks"
- Ms Cristina Bueti, Advisor ITU-T Study Group 5, ITU: "E-waste: from threat to opportunity"
- Mr Kees Balde, United Nations University, Institute for the Advanced Study of Sustainability (UNU-IAS): "Quantifying waste of electrical and electronic appliances"
- Ms Irene Kitsara, Project Officer, Patent Information Section, Access to Information and Knowledge Division, World Intelectual Property Organization (WIPO):"Patent Landscape Report on Recycling Technologies for End-of Life ICT Equipment"

Link between this workshop and the WSIS Action Lines: C7. ICT Applications: E-environment
C7. ICT Applications: E-environment

Thematic Workshop

The 2012 International Telecommunication Regulations and the Internet (APIG)

Monday 9 June 2014   16:30 – 18:15

Room K2

Did the United Nations (UN) attempt to take over the Internet in December 2012 so as to control it and establish censorship? Yes, according to various specialized blogs, newsletters, and some US politicians. No, according to others, including one of our panellists, who was has unique knowledge about the International Telecommunication Union (ITU) in general and the 2012 World Conference on International Telecommunications (WCIT-12) in particular, because he was a member of the WCIT secretariat team.

This workshop will provides a brief account of the process leading up to the revision of the International Telecommunication Regulations (ITRs), one of the four treaties administered by the ITU. It will provide a legal analysis of the new ITRs, arguing that criticism of the 2012 ITRs is not justified from a legal point of view. The workshop aims to provide an accurate view to date of what the ITRs really mean and of what really happened at WCIT-12, which was undoubtedly a key event in the history of telecommunication policy and which is likely to have significant long-term effects. It will include presentations from those who supported the approval of the new ITRs and from those who did not support that approval.

The workshop will cover in some detail the events leading to the non-signature of the treaty by a significant number of states, outline possible consequences of that split between states, and offer possible ways forward.

The workshop should be of interest to anybody involved in telecommunication policy matters and international negotiations. It will provide an account of facts that are not easily accessible for those who did not participate in WCIT-12.

The issues discussed at WCIT, and covered by the 2012 ITRs, directly related to some of the WSIS action lines, in particular C2 information and communication infrastructure, C3 access to information and knowledge, C5 building confidence and security in the use of ICTs, and C11 international and regional cooperation.

While WCIT was not successful in achieving full consensus, consensus was achieved on most issues, and the issues on which there were differing views were clearly identified. Those issues have been challenges for the past 10 years and they continue to be discussed, including in the context of WSIS.

Our vision of the WSIS process beyond 2015 is that discussions should continue, with a view to achieving full consensus on all issues.

Organizer:
Association for Proper Internet Governance

Panellists:

- Karen Mulberry, ISOC
- Mohamed Al Ghanim, WCIT
- Richard Hill, APIG

The link between this workshop and the WSIS Action Lines:

- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C5. Building confidence and security in the use of ICTs
- C11. International and regional cooperation

Thematic Workshop

Hubco: An Initiative for the Development of ICT Access, Use and Skills in the Businesses of Iran (Data Processing Company)

Monday 9 June 2014   16:30 – 18:15

Room K2

During the last 10 years, Islamic Republic of Iran has made considerable progress in implementing the Action lines in the form of tangible policies, national ICT projects and services across the different sectors of the society. In the Fifth development plan of Iran, ICTs play an important role in socio-economic development through job creation and entrepreneurship. But, still there is a need for policies and initiatives to promote ICT usage, ICT access and ICT skills in the country and reduce the existing technology and skills gaps in the different sectors of the information society. Currently, there are more attractive economic sectors for the investment, so there is a need for policies and frameworks to promote investment and foster entrepreneurship and innovation in ICTs in the country.

Data Processing Company (DP Co.) is a leading innovative and pioneering private sector company in the ICT sector of Iran that has performed many national and large-scale projects in the country. This company has played an important role in the development of ICT policies (C1), ICT infrastructures (C2), building security in the use of ICT (C5) and ICT applications (C7) in Iran.

The vision of the company is to promote a digital economy in Iran and provide online services and promote e-commerce. The company will increase its role as an innovative private sector company in harnessing the potential of ICTs to promote and realize development goals, and the post 2015 development agenda, expanding access to and use of ICTs to Iranians, including broadband and mobile applications and fostering ICT capacity building.

This company has initiated a project to develop a web-based service-oriented system named Hubco along with all the needed processes and infrastructures for providing the SCM functionalities as a service to the suppliers and consumers. Hubco Network acts as a match-making service among consumers of materials and their suppliers in order to get informed of the price and level of quality of the good they need. The primary target audiences of this network are more than 3 million small and large businesses in the country. Now, the system is active Cement industry and Power industry.

One of the services of this network is e-procurement. Consumers send their RFQ to this network and interested suppliers provide their responses to these RFQs. The consumer can see and compare the responses and choose the best supplier among the existing suppliers with the help of this system. In addition to the primary services that are provided in this network, analytical business reports, advertisement services, and cross-cutting services are among the other secondary services of this network.

We have faced some challenges in realizing the benefits of this system in our country that we think that solving these problems can have an important role in the development of ICT use, access and skills in the businesses of Iran. Below, is a list of the most important challenges:

1. **Access to ICT**: In less ICT intensive industries, access to Internet and computer in businesses is an important challenge.
2. **ICT skills**: In less ICT intensive industries the number of employees who use computer and Internet in the businesses is not high.
3. **Affordability:** In some of the businesses, access to computer and Internet is not affordable and the businesses think that using traditional ways of doing their business is more affordable than joining the Hubco network and using its services.
4. **Management commitment:** Encouraging the top management and even the employees involved in the supply-chain management network to join the Hubco network and use its services intensively is another challenge for success of this business.

The above challenges are the main risks for Hubco business. For mitigating these risks the company has considered the following solutions:

1. **Empowering the businesses:** One of the main solutions is empowering the businesses. This means that we have formed a team to provide ICT training and consultancy for the responsible employees in the businesses that join the network. Another area for empowerment is helping the businesses to be equipped with right Internet connection and computer. We have discussed with vendors and Internet Service Providers in the geographical regions of the businesses to provide special offers and solutions as ICT access Packages to the member of Hubco network.
2. **Awareness Plan:** We have an awareness plan for the potential and active members of Hubco in form of seminars, face-to-face meetings and discussions and advertisements.
3. **Change management:** Using the services in Hubco network is a change for the businesses that join the Hubco network. For example, in the RFQ process the consumer should use the RFQ service in the network for submitting enquires to consumers and receiving and analyzing their quotes. In the traditional and less IT intensive businesses it is a big change that causes resistance in using the Hubco services by the employees and even managers. We have developed a change management process for assessing the readiness of each business for these changes, communicating the key messages at an appropriate timing to the employees, coaching and training the management, training development and resistance management.

   In this Thematic Workshop, Hubco and its different services is introduced and we try to share our experiences in implementing this e-commerce solution in the country. It should be mentioned that Hubco has reached the third phase of WSIS Project Prizes 2014.

Organizer:
Data Processing Company (Parvaresh Dadeha)

Panellists:
- Mr. Ahmad Bidabadi, Chairman of Board, Data Processing Company (Parvaresh Dadeha), I.R.Iran
- Dr. Mohammad Reza Ayatollahzadeh Shirazi, Manager of ICT Department, Data Processing Company (Parvaresh Dadeha), I.R.Iran
- Mr. Amir Mehrabinezhad,Manager of ICT Department, Data Processing Company (Parvaresh Dadeha), I.R.Iran

- Mr. Hossein Norouz,Manager of Innovative Systems Group, Data Processing Company (Parvaresh Dadeha), I.R.Iran

Link between your workshop and the WSIS Action Lines:
C7**.** ICT Applications: E-business

Thematic Workshop

Understanding the challenges of delivering the Internet to everyone and for everyone (ISOC)

Monday 9 June 2014   16:30 – 18:15

Room M

The benefits of the open Internet flow from the development and adoption of a set of underlying protocols that are in use worldwide. These protocols help to create the base of and provide the tools for nearly 3 billion users, allowing them to communicate with one another for a variety of services and applications. Creating a global network of networks based on a standard platform is a foundational success of the Internet. However, while the Internet is often called the 'network of networks,' all networks are not created alike.

While it is true that the Internet standards are the same across countries and networks, that is not to say, however, that the overall user experience will be the same regardless of the country. Any such differences, however, do not originate from technical standards, but rather from government policy and economic reality. In particular, these differences can arise at two layers of the Internet:

- • Infrastructure: Some countries have better access networks with more resilient international connections than other countries, based on economic factors and policy and regulatory choices.
- • Content and applications: Some countries filter content or block applications, using political or legal justifications. In other cases, content that is available in one country is not readily accessible in other countries…

Thus, while the open Internet is an unparalleled positive force for advancement, it is not immune from economic and political influences that occasionally have the impact of limiting its true benefits. Broadly speaking, three sets of issues may impact access and affordability of the Internet:

- An affordable and reliable Internet is not yet a reality for the majority of people in the world, and thus the digital divide must continue to be addressed to provide everyone with Internet access.
- Where access is available it is not always taken, even when it is affordable, as the locally available content and services may not yet create a compelling case for users
- The mere fact of being connected does not guarantee one will be able to innovate or freely share information and ideas; these abilities require an enabling Internet environment, one that is based on unrestricted openness.

ISOC's guiding vision for the past 21 years is that "the Internet is for Everyone" and, as such, it has consistently worked to help create the standards that underlie the Internet, worked on public policies

that increase infrastructure availability, and helped to develop key infrastructure such as Internet Exchange Points to make the Internet more accessible in developing countries.

ISOC will release its first annual Global Internet Report in conjunction with WSIS to highlight the benefits of the open and sustainable Internet, and the challenges to making it accessible to everyone. This panel will analyse the challenges outlined here, to consider solutions to the barriers keeping the majority of the world's population from enjoying the benefits of the Internet.

Moderator:

Mr. Michael Kende, Chief Economist, Internet Society, Switzerland

Panellists:

- Mr. Kwaku Ofosu-Adarkwa, Chief Director, Ministry of Communications, Ghana (tbc)
- Ms. Ellen Blackler, Vice President, Global Public Policy, Walt Disney Company, Belgium
- Ms. Amy Alvarez, Executive Director - International External & Regulatory Affairs, AT&T, USA
- Mr. Patrick Ryan, Public Policy & Government Relations Counsel for Free Expression and International Relations, Google, USA (tbc)

The link between this workshop and the WSIS Action Lines:

- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C6. Enabling environment
- C8. Cultural diversity and identity, linguistic diversity and local content

Thematic Workshop

Plan of Action for the Information and Knowledge Society in the Latin America and the Caribbean: The way forward (ECLAC)

Monday 9 June 2014   16:30 – 18:15
Room K1

Plan of Action for the Information and Knowledge Society in Latin America and the Caribbean: The way forward

In 2000, as a result of the decision of the Economic and Social Council of the United Nations (ECOSOC) that determined that the high-level segment theme for 2000 was going to be dedicated to the "Development and international cooperation in the twenty-first century: the role of information technology in the context of a global economy based on knowledge", representatives of the countries of Latin America and the Caribbean, with the collaboration of the Economic Commission for Latin America and the Caribbean, gathered at the Regional Meeting on Information Technology for Development, convened by the Government of the Federal Republic of Brazil in the City of Florianopolis, Santa Catarina, Brazil. This meeting resulted in the "Florianopolis Declaration". This was the first time that the region express their shared aspiration to become full members of the Information Society and convey their interest in designing and implementing public programmes for the access and use of ICTs.

Subsequently, in 2003, as a result of a series of preparatory meetings, regional representatives met in Dominican Republic at Regional Ministerial Conference of Latin America and the Caribbean for the World Summit on Information Society and approved the "Bavaro Declaration".

Within this context, in 2005 in Rio de Janeiro, Brazil, Latin America and the Caribbean representatives gathered at the "Regional Ministerial Conference of Latin America and the Caribbean for the Second Phase of the World Summit on Information Society" and approved the Plan of Action of the Information Society in Latin America and the Caribbean (eLAC2007), as a regional proposal to WSIS and as a political commitment to reduce the digital divide and enhance the use of ICTs for social, economic and cultural development.

The first phase of eLAC2007 was then followed by the regional action plans approved in El Salvador in 2008 (eLAC2010) and Lima in 2010 (eLAC2015), at the second and third Ministerial Conferences on the Information Society in Latin America and the Caribbean. The eLAC2015 action plan was developed by means of a participatory process with a public consultation involving stakeholders from Governments, Private Sector and Civil society. The action plan identifies 6 priorities, 10 action lines and 26 goals for 2010-2015.

In April 2013, at the fourth Ministerial Conference on the Information Society in Montevideo, Uruguay, governments of the region adopted the "Montevideo Declaration" and the Plan of work 2013-2015 for the implementation of eLAC2015. The work plan identified main political and institutional challenges

for eLAC2015, along with strategic areas where efforts should be focus facing 2015. The priorities established were: i) integrate the region into the World Summit on the Information Society review process (WSIS+10), ii) encourage the debate on Internet Governance, iii) fast-tracking growth of the digital economy: ICTs for production change and sustainable development, and iv) strengthening the infrastructure roll-out.

eLAC2015 has become a regional reference for ICT policies and a useful platform for political dialogue, exchange of best practices, capacity building and to raise awareness. Nevertheless, as it meets its final milestone in 2015, a challenging dialogue has to take place for building a vision beyond 2015.

Organizer:

Economic Commission for Latin America and the Caribbean (ECLAC)

Panellists:

- Mr. Jorge Patiño, ECLAC, Chile
- Mr. José Clastornik, AGESIC, Uruguay

Link between your workshop and one of the WSIS Action Lines:

C11. International and regional cooperation

Thematic Workshop

UNESCO's Comprehensive Study of Internet-related issues (UNESCO)

Wednesday 11 June 2014   13:15 – 14:45

Room K2

UNESCO takes this session to share the initial findings and seek inputs through an inclusive multistakeholder consultation process on its ongoing Comprehensive Study of Internet-related issues as mandated by its 37th General Conference Resolution 52 (2013). The discussion focuses in the four fields of the Study:

  i.   Access to information and knowledge
 ii.   Freedom of expression
iii.   Privacy, and E
iv.   Ethical dimensions of the information society and also explores possible options for future actions as related to global Internet governance.

All these documents are available at: www.unesco.org/new/internetstudy.

All feedbacks on the study could be addressed to Internetstudy@unesco.org.

Panellists:
Governments, private sector, civil society, academia, international organizations and the technical community are welcome to join this session and provide their inputs to the Concept Paper of the Study which UNESCO will present at the meeting.

Thematic Workshop

ICTs and Climate Data (ITU, WMO)

Wednesday 11 June 2014   13:15 – 14:45

Room H2

ICTs play a pivotal role in climate change monitoring. The collection and use of accurate climate data allows for forecasting, mitigating, and adapting to climate change and extreme weather events. Climate observations need to account for the full range of elements that describe the climate system – not just those that describe the atmosphere. Extensive observations of the ocean and terrestrial-based systems are required. The observations are sourced from the numerous meteorological and related observational networks and systems that underpin applications such as weather and climate monitoring and forecasting, air pollution modelling and environmental impact assessments.

The workshop will provide an overview of best practices and share case studies on projects using ICTs as a tool to record and access weather and climate data

Moderator:

Reinhard Scholl, Deputy Director, Telecommunications Standardization Bureau, ITU

Panellists:

- Opening Remarks: Mr. Peiliang Shi, Director, WMO Information System Branch, Observing and Information Systems Department, World Meteorological Organization
- Marine Climate Data - (Katherine (Katy) Hill Ph.D. - GCOS/GOOS/WMO secretariat)
- Green Cables for Climate/Ocean Monitoring and Disaster Warning – Erica Campilongo, Project Officer, Telecommunication Standardization Bureau, ITU (JTF Secretariat)
- Oceans in the UN and international arena – the role of WMO" Edgard Cabrera, Chief, Marine Meteorology and Ocean Affairs Division, Weather and Disaster Risk Reduction Services, World Meteorological Organization)
- ICTs and Climate Data - Mr. Ali Mahm'd Ahmad Al-Shrouf, Researcher - Irrigation Management, Abu Dhabi Food Control Authority, United Arab Emirates
- "ICTs and Climate Data – the role of regulator" - Mr. Donnie Defreitas, Office of the Regulator, Samoa

Thematic Workshop

Sustainable Education: Smart Cost Education Solutions for Developing Economies (Intel Corporation)

Thursday 12 June 2014	09:00 – 10:30

Room H

The Millennium@EDU Program's mission is to contribute to the advancement in the Millennium Development Goals (MDGs) through the use of Information, Communication and Scientific Technologies(ICSTs) in Learning and Education while fostering key 21st Century Skills such as critical thinking, problem solving, communication, collaboration and creativity, among others.

The Millennium@EDU Program will provide a comprehensive "Millennium@EDU Solution Pack, including computer device", to enable every student and teacher in the program access to information technologies including computing devices, content, software and applications all specially tailored for learning, education and inclusion and it will be made available at a smart affordable price. A total of 15 Million Millennium@EDU Solution Packs will be made available until 2015.

The Millennium@EDU is a multi-stakeholder initiative led by the private sector including some of the largest multinationals involved in education and technology that are willing to provide their contribution for the achievement of the Millennium Goals.

The initiative includes the establishment of National Projects led by local Promoters from the public and private sector to boost the local tech industry with the support of global tech companies and answer to the appropriate needs of the communities where the Millennium@EDU Projects are developed.

Millennium@EDU is inspired by the "Millennium Declaration" and is committed to contribute to Millennium Development Goals framed in particular in Goal 8, Target 8.F: "In cooperation with the private sector, make available the benefits of new technologies, especially information and communications".

The Millennium@EDU Program was presented in September 2012, in New York City, coinciding with the opening of the 67th Session of United Nations General Assembly, and actually launched in January 2013 at Education World Forum in London.

The expected duration of the Millennium@EDU Program is up to 31 December 2015. Further extensions shall be possible under stakeholders' decision.

Successful Millennium@EDU projects projects can be found in Egypt, Philippines and Mexico.

Achievements in the last 10 years:

1) The development of National projects with strong impact in Education and ICT with the transformational aspects associated both on pedagogy, Country development index, and Country Economy improvement.

2) Building strong partnerships between private partners. Anexample is the Millennium@EDU and Intel Education Solutions. It is also important to refer that this partnerships extends as well to the Public sector namely ITU and Governments.

3) The production of affordable and fit solutions targeting Education and developing economies.

Challenges in the last 10 years:

Over the last 10 years many investments were made on Education and ICT. The four main challenges were the lack of connectivity, benchmarking with Countries/Regions and the absence of a proper infrastructure

Vision beyond 2015:

The vision beyond 2015 is to create the right conditions in order that Sustainable Education can be a reality moving forward. This vision is directly linked under the United Nations objectives concerning the Sustainable Development Goals through the use of ICT´s (Information, Communication and Scientific Technologies).

The way we propose ourselves to move forward is to support Sustainable Education as already stated, in order to create a powerful capacity building system (C4), in every Country and accessed by every citizen establishing a new adequate infrastructure for knowledge.

Organizer:
Intel Corporation

Panellists:

- Mr Mario Franco, Founder and Chairman of the Millenniul@EDU Foundation. Mr. Franco is based in Lisbon, Portugal
- Mr John Davies, Vice President, General Manager, Intel Corporation

Link between this workshop and the WSIS Action Lines:

- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C4. Capacity building
- C7. ICT Applications: E-learning

Thematic Workshop

How can ICT Utilization Ensure Connectivity of People under Disasters and Enhance Disaster Preparedness?
Possibilities of ICTs in Disaster Management (Japan)

Thursday 12 June 2014   10:45 – 12:00

Room K2   *Coffee to be served before the workshop*

The session is in line with the WSIS Action Lines C2 and C3 and will focus on introducing how ICT utilization can ensure connectivity of people under disasters and enhance disaster preparedness and indicating possibilities of ICTs for disaster.

Disasters, including earthquakes, tsunamis, typhoons and floods may cause serious damages to human life, social and economic activities, and various functions of society.

Through the Great East Japan Earthquake, the importance and necessity of ICTs under disasters has been reaffirmed in Japan. The fact that ICTs have a possibility of disaster prevention and mitigation, supporting disaster relief and promoting restoration after disasters has been clearly recognized.

Based on the above-mentioned understanding, the session will provide the information on useful and effective ICTs and ICT applications, which have been developed taking into account experiences during the Great East Japan Earthquake in order to ensure connectivity of people under disasters and enhancing disaster preparedness.

As remarkable examples of the above-mentioned ICTs and ICT applications, the session will introduce 1) the "Movable and Deployable ICT Resource Unit (MDRU)" which can rapidly provide local ICT services in rural areas and disaster areas, 2) activities to establish "Smart Town" where ICTs are used efficiently for addressing the issues of local communities and improving local services, as well as education and training of disaster prevention for citizens through the creation of "Hazard Maps" and 3) submersible sensor networks for earthquakes and tsunamis which can also be used for communication and contribute to the enhancement of disaster preparedness.

These ICTs and ICT applications are expected to be shared with and extended to other countries, especially developing countries in order to enable them and to ensure connectivity of people under disasters and enhance disaster preparedness.

Organizer:

Ministry of Internal Affairs and Communications, Japan

Panellists:
- Title : Movable and Deployable ICT Resource Unit
  – Instant Provision of Local ICT Services –
  Dr. Tomoaki KUMAGAI
  Senior Research Engineer, Supervisor, NTT Network Innovation Laboratories,
  Nippon Telegraph and Telephone Corporation (NTT)

- Title : Introduction of NTT West's Activities for "Smart Town" and ICT for Disaster Prevention
  Mr. Yuji HATTA
  Associate Manager, Cloud Solution Department, Business Marketing Headquarters,
  NTT West Corporation
- Title : Submersible Sensor Network for Earthquake & Tsunami equipped with Communication
  Capability
  Mr. Shigehiko YASUMURA
  Director, International Relations, Business Management Center,
  Finance & Social Infrastructure Sales Group,
  Fujitsu Limited

Link between your workshop and the WSIS Action Lines:

C2. Information and communication infrastructure

C3. Access to information and knowledge

Thematic Workshop

Media and the Internet: New creation and distribution channels reshaping the market (WIPO)

Thursday 12 June 2014   **10:45 – 12:00**

Room E

 The session aims at identifying new trends in the production, distribution and sharing of creative content in the digital environment. The online market is providing access to an unprecedented quantity of information and content, a significant part of which is now generated by individuals, as opposed to the industry players. User-generated content (UGC) is experiencing a steady growth in terms of social and economic importance. The session will look at the main economic, legal and social challenges linked to emerging platforms and distribution models flourishing on the web. In particular panelists will contribute to the ongoing debate around the intertwined relations between industry-generated content and UGC. Understanding their roles in sectors such as education or social networks will be crucial to approach challenges linked to IP regulation. This approach is in line with WIPO effort to promote a balanced international IP system as a means of rewarding creativity, stimulating innovation, and contributing to socio- economic development and access to knowledge in the public interest.

Moderator:

Mr. Paolo Lanteri, World Intellectual Property Organization, Italy

Panellists:

Ms. Mengyu Annie Luo, World Economic Forum, China;

Mr. Simon Milner, Facebook, United Kingdom

Ms. Marcela Paiva, Mission to the World Trade Organization, Chile

Mr. Peter Goethals, Head of IP, European Broadcasting Union, Belgium

Mr. Franz Ruz, ECIJA Law Firm, Chile

Mr. Benoit Muller, Muller Avocats, Switzerland

Link between this workshop and the WSIS Action Lines:

C3. Access to information and knowledge

C8. Cultural diversity and identity, linguistic diversity and local content

Thematic Workshop

UAE – A Smart Population (MBRSLP, ADSIC, United Arab Emirates)

Thursday 12 June 2014   **15:00 – 16:30**

Room K1

Mohammed bin Rashid Smart Learning Programme (MBRSLP)

MBRSLP is a global leading example for national ubiquitous use of ICT in education. The program was launched in 2012 to be a catalyst for education reform program in UAE by introducing educational ICT technologies into teaching and learning.

The MBRSLP Vision is:

"*A cohesive, innovative Nation valuing its cultural heritage in which Emiratis will inclusively, skilfully and creatively shape the UAE's future*",

The MBRSLP mission statement is:

"*To deliver world leading education technology solutions for the UAE education community in order to drive up the educational achievements, excellence and creativity of our students*".

Currently the program provides ubiquitous use of technology for all grade 7 students proving 11,548 students tablets, 1,357 teacher devices, 434 smart classrooms in 123 schools across UAE. Whilst the programme is similar to many international ICT developments in that it represents a major technology roll-out, the MBRSLP significantly differ in four key aspects; Educationally Led, Informed by Evidence, System Wide, and Support National social, cultural and economic aspirations of the UAE.

The MBRSLP program faced several challenges from technological aspects, however the actual challenges remain in the change mission that the program is aiming to achieve. Some of the challenges include:

- The MBRSLP program launched to support the *very high aspirations and expectations of UAE.*

- *Large scope as it is national level deployment*

- *Very Short time frame to deliver especially for September 2013 roll-out phase*

- *Limited global past experience in national level deployments*

- *Challenges in training and developing teachers and schools leadership on new technologies and how to embrace this transformation and change the management process.*

- *Managing different sets of stakeholders and partners to achieve the program objectives*

- *Dealing with technological challenges and adapting it to the educational context and learning requirements.*

- *Effectively identifying and deploying ICT technologies in teaching and learning.*

In this workshop the MBRSLP's innovative strategic plan as educational change program for UAE capacity building will be presented along with discussion of the four key differentiating attributes of the MBRSLP approach.

Abu Dhabi Systems & Information Centre (ADSIC) – eCitizen Program

The Abu Dhabi Government introduced a mainstream policy of e-Government/ e-Citizen with a goal of delivering world class online services as appropriate. Its objectives for doing so, similar to other governments around the world, were to improve operational efficiency, embrace technology and make access to those services to government, businesses and citizens. Furthermore, the Government of Abu Dhabi identified that a gap in digital skills existed amongst various demographic social groups across the Emirate, which was a stumbling block to achieving its goal of making e-Government available to all stakeholders. The skills gap was particularly acute between those individuals who needed access to, and required knowledge related to the use of information technology, and those who did not have the necessary access; i.e. those residing in rural areas or those emanating from less affluent backgrounds, and thus needed government services and assistance the most.

The project was initiated by the Abu Dhabi Systems & Information Centre (ADSIC) and has trained 2,000 citizens since its inception how to access and use computers and the internet. This has enabled them to communicate more easily with government entities and agencies as well as to access government services in a more convenient and secure manner.

The training sessions are held in partnership with Abu Dhabi Education Council (ADEC) and the Family Development Foundation (FDF) to target a wider segment of community that comprises of parents through ADEC and women through FDF. Sessions are given in two shifts, morning and evening, and each session lasts for 3 hours over 3 weeks rolling throughout the year. Registration for the e-Citizen training program is available through government schools, Family Development Foundation centres, Abu Dhabi University and UAE University in Abu Dhabi and Al Ain, UAE Academy and Higher Colleges of Technology in Abu Dhabi and Al Ain and Western Region.

Throughout their talk, ADSIC will discuss how the training program was initiated, developed and implemented while focus on its value added outcomes towards a more efficient tech saavy society. ADSIC will also discuss survey results of the emirate's perception on its online public services.

Organizers:

- Mohammed bin Rashid Smart Learning Programme (MBRSLP), United Arab Emirates

- Abu Dhabi Systems & Information Centre (ADSIC), United Arab Emirates

Panellists:

- Mohammed Gheyath, Director General, Mohammed Bin Rashid Smart learning program, UAE

- Amal Hamad Al Tamimi , e-Literacy Program Manager, Abu Dhabi Systems & Information Centre, UAE

- Mr. Mansoor Al Marzooqi, Strategy Manager, Abu Dhabi Systems & Information Center, United Arab Emirates (UAE)

- Mr. Khaled Al Al Sheikh, Government Engagement Manager, Abu Dhabi Systems & Information Center, United Arab Emirates (UAE)

Link between the workshop and the WSIS Action Lines:
- C4. Capacity building
- C7. ICT Applications: E-learning

Thematic Workshop

CSTD 10-year Review of the Progress made in the Implementation of the Wsis Outcomes (CSTD secretariat, UNCTAD)

Thursday 12 June 2014   16:45 – 18:15

Room K1

The United Nations Economic and Social Council (ECOSOC) has tasked the Commission on Science and Technology for Development (CSTD) to conduct a 10-year review of the progress made in the implementation of the WSIS outcomes. Pursuant to ECOSOC resolution E/RES/2013/9 of 22 July 2013, the results of this 10-year review should be submitted, through the ECOSOC, to the United Nations General Assembly as it makes an overall review of the implementation of the outcomes of the World Summit in 2015.

As part of the open process to collect inputs from Member States, all facilitators and stakeholders, all participants of the WSIS+10 High-Level Event are invited to join a discussion on the 10-year progress made in the implementation of WSIS outcomes at 16:45 on Thursday 12 June 2014 in Room M of the ITU Montbrillant Building.

The session will include a brief on the substantive discussion on the progress made in the implementation of WSIS outcomes that took place during the seventeenth session of the CSTD last May, as well as a short introduction to the CSTD's 10-year review. Participants will then have the opportunity to share their experience, views and priorities, with regard to, inter alia, the following questions:

- To what extent has a 'people-centred, inclusive and development-oriented Information Society' developed in the ten years since WSIS, and how have WSIS outcomes contributed towards this?

- What are the major challenges that have inhibited the emergence of a 'people-centred, inclusive and development-oriented Information Society', and how effectively are these being addressed?

- What should be the priorities for stakeholders seeking to achieve WSIS outcomes and progress towards the Information Society in the Post-2015 Development Agenda?

Panellists:
- Chair: H.E. Dr. Omobola Johnson, Supervising Minister of Science and Technology and Minister of Communication Technology of the Federal Republic of Nigeria and Chair of the 18th session of the CSTD
- Ms. Anne Miroux, Director, Division on Technology and Logistics and Head of the CSTD Secretariat, UNCTAD
- Mr. David Souter, Managing Director, ict Development Associates

Followed by interactive discussion

Welcome to contribute to the CSTD's 10-year review!

Link between this workshop and the WSIS Action Lines:

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
- C2. Information and communication infrastructure
- C3. Access to information and knowledge
- C4. Capacity building
- C5. Building confidence and security in the use of ICTs
- C6. Enabling environment
- C7. ICT Applications:
    - E-government
    - E-business
    - E-learning
    - E-health
    - E-employment
    - E-environment
    - E-agriculture
    - E-science
- C8. Cultural diversity and identity, linguistic diversity and local content
- C9. Media
- C10. Ethical dimensions of the Information Society
- C11. International and regional cooperation

The session is relevant to the WSIS+10, to all Action Lines and all other WSIS outcomes.

Thematic Workshop

Digital Content for an Inclusive Knowledge Society (UN-ESCWA, ITU-Arab Regional Office, Ministry of ICT in Egypt and other partners)

Friday 13 June 2014   **09:00 – 10:45**

Room L

The purpose of this workshop is to highlight the importance of digital content and multilingualism in cyberspace for building the knowledge-based economy and to increase the impact of cyber space use on socioeconomic development, especially with regard to job creation and inclusion of disadvantaged communities.

Many international and regional organizations, such as Regional Commissions especially UN-ESCWA, UN-ESCAP and UN-ECA were active during the last 10 years in promoting the development of local language and widely-used language on the Internet. Governments of selected countries have also had an important role in launching national initiatives for the digitization of national heritage or archiving national libraries. NGO have also played a tremendous role in encouraging communities and individuals to create applications, portals and mobile apps using their mother tongues and local dialects. Furthermore, the private sector also contributed to the creation and the generation of multi-lingual content especially through the provision of suitable platforms that stimulated the emergence and spread of user-generated content.

UNESCO, ITU and

Arab Republic of Egypt
Ministry of Communications
and Information Technology

UN-ESCWA initiated its Digital Arabic Content (DAC) initiative in 2003 and has published since then a number of publications on DAC industry. It has also implemented a two-phased project on the "Promotion of the Digital Arabic Content Industry through Incubation" in collaboration with selected incubators in the Arab region. These activities shed light on the enormous job opportunities offered by this industry and showed its positive impact on socio-economic development. Furthermore, ESCWA has also studied the progress in digital content in the Arab region through its Regional Profile of the Information Society.

The ITU and its Arab regional Office was also active members in supporting DAC development in the Arab region through its Connect Arab Summit 2012 and its relevant publications and communiqués. The ITU-ARO also collaborated with other regional partners to implement its competition on mobile content in 2013. This competition helped foster innovative ideas among young social entrepreneurs.

Many Arab member countries were very active in the development of digital content. The Ministry of Telecommunication and Information Technology in Egypt and Centre for Documentation of Cultural

and Natural Heritage (CULTNAT) has realized an outstanding project for the digitization of Egyptian heritage. This project received high level recognition worldwide and it is one of best practice in this area.

UNESCO has made many projects related to the preservation of cultural heritage and multilingualism. UNESCO's Atlas of the World's Languages in Danger which intends to raise awareness about language endangerment and the need to safeguard the world's linguistic diversity, is just one example. The UN regional commissions also implemented a number of projects to promote cultural diversity using local languages in their respective regions. At the global level, the Partnership for Measuring ICT for Development has introduced specific targets to encourage the development of content and facilitate the presence and use of all world languages on the Internet, and has recently prepared an interesting report about the measurement of cultural diversity.

This thematic workshop will discuss the challenges of the digital content industry as a main component of a knowledge-based economy. These challenges include the lack of an appropriate funding mechanism for promoting innovation and entrepreneurship, the need for highly-skilled people to produce high quality content and the affordability of ICT infrastructure. During this workshop, there will be presentations and panel discussions on selected stories from the world about the role of multilingualism for facilitating the access of disadvantaged communities to information and knowledge, and will discuss their impact on the development of these communities. Furthermore, the workshop will discuss the efforts made with regard to the measurement of digital content and multilingualism on the Internet and the challenges facing the collection of data either through the national statistical offices or through adequate tools.

The experts will also present their vision for developing digital content beyond 2015. They will stress on the importance of establishing an appropriate ecosystem, including the legislation and the standards, for the digitization and for the creation of relevant high quality content and the need for promoting R&D, especially for language processing. They will also show the importance of encouraging innovation and entrepreneurship as a main pillar of a knowledge-based economy, and will call for the need to formulate national and regional strategies for the development of digital content.

Furthermore, this workshop will present the new trends of technologies, such as mobile content, social media and cloud computing; and will show their role in facilitating the development of local content. New models like user generated content and crowd-funding mechanism will also be subject of discussion during this workshop.

The speakers of this session will represent government, private sector, NGOs and international organizations from various regions in the world.

Panellists:

Confirmed speakers:
- Ms Nibal Idlebi, Chief of the Innovation Section, UN-ESCWA, Lebanon (Chair)
- Ms Noha Adly, Deputy Minister, Ministry of ICT, Egypt
- Mr Karim Abdelghani, Programme Coordinator, ITU Regional Office for the Arab States, Egypt
- Mr Cedric Wachholz, Program Specialist, Information Society Division, UNESCO
- Mr David Souter, Partnership for Measuring ICT for Development
- Ms Tiziana Bonapace, Chief ICT and Development Section, UN-ESCAP
- Mr Makane Faye, Chief, Knowledge Management and Library Services Section, UN-ECA

Other potential speakers:

- Ms Cosette Castro from Brazil or A Representative from UN-ECLAC (to be confirmed)
- Mr Louis Napoleon Casambre from Philippine (to be confirmed)
- A representative expert of International NGO (Potentially ISOC),
- A representative expert of Private Sector (Potentially Yahoo),

Format of the workshop:

- **Introduction of the thematic workshop** **(5 mn)**
    - o Ms. Nibal Idlebi, (UN-ESCWA)
- **Presentations:** **(30 mn)**
    - o Mr. Cedric Wachholz, UNESCO
    - o Ms. Noha Adly, Ministry of Communication and Information Technology in Egypt
- **Launch of ITU – ESCWA report on "Digital Arabic Content: Assessment Study"**
    - o Mr. Karim Abdelghani & Ms. Nibal Idlebi
- **Panel on global, regional and national experiences on digital content** **(30 mn)**
    - o Mr. David Souter, Partnership for Measuring ICT for Development
    - o Ms. Tiziana Bonapace, UN-ESCAP
    - o Mr. Makane Faye, UN-ECA
    - o A representative expert of International NGO (Potentially ISOC),
    - o A representative expert of Private Sector (Potentially Yahoo),
- **Questions/Answers (Part of the Q/A will be for remote participants)** **(30 mn)**
- **Wrap-up and recommendations from the panelists** **(10 mn)**

Link between this workshop and the WSIS Action Lines

- Primarily linked to: C8. Cultural diversity and identity, linguistic diversity and local content
- However the workshop is also linked to:
    - o C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
    - o C3. Access to information and knowledge

Thematic Workshop

How can ICT Utilization provide Solutions to Issues on Sustainable Development for Developing Countries? Possibility of ICTs to Facilitate Social and Economic Development in Developing Countries (Japan)

Friday 13 June 2014   11:00 – 12:45

Room K2

This session is in line with the WSIS Action Lines C7 and will focus on the possibilities for ICTs to facilitate social and economic development by providing solutions to issues on sustainable development in developing countries by introducing case studies that took place in ASEAN Countries.

Today, a significant number of developing countries still face various issues on sustainable development such as poverty, energy, education, food and healthcare, even though numerous measures have been taken to solve them. Under the above-mentioned circumstance, ICTs are anticipated to provide innovative solutions to those issues.

To present how ICT Utilization can provide solutions to issues on sustainable development for developing countries, the session will introduce the projects conducted by TTC (The Telecommunication Technology Committee) Japan to provide ICT solutions contributing to improving life in rural areas and will provide details on four respective case studies.

The our case studies consist of 1) aquaculture solution in Sao Pablo Lake, the Philippines, 2) environmental solution with a remote monitoring system using M2M sensor networks built in cooperation with the University of Palangka Raya, in Central Kalimantan, Indonesia, 3) e-Healthcare and local government solution which provide health check-up services and healthcare contents distribution services to residents in rural area, Tanah Datar Regency, West Sumatra, Indonesia and 4) education solutions by using ICTs focused on optical network and some applications in rural areas in Malaysia.

The knowledge and experiences obtained from these projects are expected to be shared with and extended to other countries, especially developing countries in order to provide them with effective solutions to issues on sustainable development by ICT utilization.

Organizer:

Ministry of Internal Affairs and Communications, Japan

Speakers:

- Title : Case Study 1)
  "ICT Solutions Contributing to Improving Life in Rural Areas
   and Aquaculture Solution in San Pablo Lake, the Philippines"
   Dr. Hideyuki IWATA

Senior Research Engineer, Supervisor, NTT Access Service Systems Laboratories,
Nippon Telegraph and Telephone Corporation (NTT)

- Title : Case Study 2)
"Environmental Solution in Central Kalimantan, Indonesia"
Mr. Kaoru KENYOSHI
Chief Manager, Telecom Carrier Business Planning Division,
NEC Corporation

- Title : Case Study 3)
"e-Healthcare and Local Government Solution
  - Tanah Datar Regency, West Sumatra, Indonesia"
Mr. Kiyoshi UEMATSU
Manager, Carriers Systems Division, Telecom Systems Business Division,
Oki Electric Industry Co., Ltd.

- Title : Case Study 4)
"Report on Field Trials focusing on Optical Network and some Applications and Next Step"
Dr. Tetsuya YOKOTANI
Manager, Global Standardization and R&D Relation Group, Corporate R&D,
Mitsubishi Electric Corporation

Link between the workshop and the WSIS Action Lines:

C7. ICT Applications:
- o E-government
- o E-learning
- o E-health
- o E-environment
- o E-agriculture

Thematic Workshop

Child Online Safety: Global trends and social media (Trend Micro and ITU)

Friday 13 June 2014   11:15 – 13:00

Room G2

Technological innovation has created unprecedented opportunities for children to learn, share and communicate. It has helped empower them to assert their rights and express their opinions. Despite the profound benefits of the Internet, children and young people can face a number of risks online, such as exposure to inappropriate content or to inappropriate contact, or violation of their privacy, to name a few. In line with its long tradition of public-private partnership, ITU signed a Memorandum of Understanding (MoU) with Trend Micro to increase understanding of and readiness for cybersecurity risks, in particular the ones for the most vulnerable children. Trend Micro will run a webinar session by giving an update on what is happening and the general threat landscape, general trends, possible tools to be used to ensure online safety of children and young people. The webinar will also highlight the use of social networks and the preventive measures that can be taken to reduce cyberbullying, child sexual abuse, grooming and cyber-enticement

Panellists:

Trend Micro and ITU

Link between this workshop and the WSIS Action Lines:
C5. Building confidence and security in the use of ICTs

UNGIS High-Level Session

Closed Session – UNGIS Members Only

Tuesday 10 June 2014   08:00 – 08:30

CICG, Room 13

The Eleventh meeting of the United Nations Group on the Information Society (UNGIS) will be held as part of the WSIS+10 High-Level Event. This meeting comprises the High-Level Segment of the meeting that will take place on Tuesday 10 June 2014 and the Working Level meeting that will take place on the Friday 13 June 2014.

The Eleventh UNGIS meeting will provide an opportunity to advance the Group's objectives of coordination of substantive and policy issues facing the United Nation system in the implementation of the outcome of the World Summit on the Information Society (WSIS). Particular focus will be directed towards the development of a Work Plan.

A draft Agenda for the High-Level Session is below. Relevant documentation for the meeting will be made available at www.ungis.org.

Provisional Agenda:
1) Opening Remarks
   a. Chair and Vice-Chairs of UNGIS
   b. Heads of the UN Agencies
2) Discussion on WSIS and the Post 2015 Agenda
3) Other matters
4) Closing

UNGIS Working Level Meeting

HIGH LEVEL

Friday 13 June 2014	09:00 – 10:45

Room E

The Eleventh meeting of the United Nations Group on the Information Society (UNGIS) will be held as part of the WSIS+10 High-Level Event. This meeting comprises the High-Level Segment of the meeting that will take place on Tuesday 10 June 2014 and the Working Level meeting that will take place on the Friday 13 June 2014.

The Eleventh UNGIS meeting will provide an opportunity to advance the Group's objectives of coordination of substantive and policy issues facing the United Nation system in the implementation of the outcome of the World Summit on the Information Society (WSIS). Particular focus will be directed towards the development of a Work Plan.

A draft Agenda for the Working-Level Meeting is below. Relevant documentation for the meeting will be made available at www.ungis.org.

Provisional Agenda:
1) Opening by ITU, the Chair of the year 2014
2) Adoption of the Agenda
3) Progress Review according to the Workplan 2013-14
4) Defining the Workplan 2014-2015
5) Election of co-chair 2014-2015
6) Others

Knowledge Exchange

COP Partners Meeting (Closed Meeting)

Monday 9 June 2014   16:30 – 18:15

Room E

This meeting will present a quantitative approach in activity evaluation in order to better reflect the work being carried out by ITU-COP, its partners and globally while aligning with the current framework of the UN's Sustainable Development Goals.

Social Networking Events

WSIS+10 Gala Dinner Sponsored by Rwanda (On invitation only)

Wednesday 11 June 2014   19:00

Official Reception Sponsored by Switzerland
Certificate Ceremony for Partners

Tuesday 10 June 2014   18:30

CICG

High-Level Lunch Sponsored by United Arab Emirates
(On invitation only)

Tuesday 10 June 2014   13:15 – 14:30

CICG, Espace Motta

Coffee Sponsored by Poland

Tuesday 10 June 2014   15:45 – 16:45

CICG, Espace Motta

Coffee Sponsored by Oman

Wednesday 11 June 2014   10:15 – 11:15

CICG, in front of Room 1

Ministerial High-Level Lunch Sponsored by Intel
(On invitation only)

Wednesday 11 June 2014   12:15 – 14:00

CICG, Espace Motta

Coffee Sponsored by Switzerland

Wednesday 11 June 2014   16:00 – 17:00

CICG, in front of Room 1

Exhibition

Exhibition Inauguration

Tuesday 10 June 2014   13:15

Montbrillant Building, Ground Floor

The WSIS+10 High-Level Event (WSIS+10 HLE) Exhibition is a multi-stakeholder event which gathers more than 20 exhibitors from Civil Society, Academia, International Organizations, Private Sector, and Government. Reflecting the WSIS+10 HLE spirit, this event provides a platform to exhibitors from all over the world, with 15 different countries being represented throughout the entire Exhibition. While encouraging stakeholders to share global initiatives for a more effective Information Society, the Exhibition's purpose is to stimulate interactions between developing and developed countries.

Some exhibitors will promote their action in terms of Information Communication Technology (ICT) services, while others will display and provide concrete solutions to specific issues related to the concept of the Information Society. Several initiatives in areas ranging from e-governance; inclusive access; e-education; as well as development will be displayed throughout the various stands. Ultimately, the main purpose of the Exhibition is to provide all WSIS+10 HLE participants an opportunity to network and to learn and share knowledge about their WSIS related projects and activities

The launch of the Exhibition will kick off at the Inauguration Ceremony. The Ceremony will start with the traditional ribbon cutting procedure, in the presence of ITU Deputy Secretary-General, Mr. Houlin Zhao. The ribbon cutting will be followed by a tour of the entire Exhibition space.

The Exhibitors:

	Logo	Name of organizer	Title of the Exhibition	Country
	STRATEGIC PARTNERS GOLD			
1	United Arab Emirates	Telecommunications Regulatory Authority	Smart Future, Smart Government.	United Arab Emirates
2	intel	Intel Corporation	Sustainable Education	Germany

	Logo	Name of organizer	Title of the Exhibition	Country
PARTNERS FOR SPECIFIC ACTIVITIES				
3		Ministry of Internal Affairs and Communications	Possible Clues to Solutions for Issues on Sustainable Development for Developing Countries	Japan
4		Information Technology Authority	e.Oman	Oman (Sultanate of)
5		Central Agency for Information Technology (CAIT)	Towards e-Kuwait	Kuwait
6		Rwanda Utilities Regulatory Agency (RURA)	Rwanda's journey beyond 2015	Rwanda (Republic of Rwanda)
7		Ministry of Information and Communications Technology (ICT Qatar)	State of Qatar: Ministry of ICT	Qatar
8		Communications and Information Technology Commission, (CITC)	Saudi Arabia	Saudi Arabia (Kingdom of)
9		Ministry of Communication and Transport	México Digital	Mexico

	Logo	Name of organizer	Title of the Exhibition	Country
CONTRIBUTING PARTNERS				
10		The Internet Society (ISOC)	The Internet Society	Switzerland
UNITED NATIONS				
11		ITU	ITU Welcome Desk	Switzerland
12		UNCTAD	UN Conference on Trade and Development (UNCTAD) : ICTs for Development	Switzerland
13		UNEP Secretariat of the Basel, Rotterdam and Stockholm Conventions	UNEP/Secretariat of the Basel Convention	Switzerland
14		ITC	International Trade Center	Switzerland
15		UN booth	UN publications on WSIS related activities	Switzerland
EXHIBITORS				
16		Ministry of Transport and Communication	Global e-Government Forum 2014, 6-7 October 2014, Astana, Kazakhstan	Kazakhstan (Republic of)
17		Iran National Committee for WSIS, Information Technology Organization	Iran's Achievements Towards WSIS Action Lines.	Iran (Islamic Republic of)

	Logo	Name of organizer	Title of the Exhibition	Country
18		Gedaref digital city organization (GDCO)	Sudan Telecentres Promoting e-services for Community Development	Sudan
20		Health and environment Program (HEP)	Intellectual property and Information technology through seminars in Cameroon	Switzerland - Cameroon
21		World Summit Award (WSA)	World Summit Awards	Austria
22		DiploFoundation	Geneva Internet Platform	Switzerland

Closing Ceremony
Lucky Draw

Friday 13 June 2014	16:00 – 17:30
CICG Room 1	(Passive A/E/F)

The Closing Ceremony with officially end the WSIS+10 High-Level Event 2014.

Publications Release and Briefs

Monday 9 June 2014   14:00 – 14:30

Publication Release

Empowering Women Entrepreneurs through ICTs: A practical guide (UNCTAD)

Wednesday 11 June 2014   13:15 – 14:45

Room K1

Information and communications technologies (ICTs) offer women entrepreneurs new opportunities to strengthen their businesses. Through mobile phones, electronic platforms, radio, TV, blogs and the Internet, women entrepreneurs are reaching out to customers and building their businesses in ways they could not do before. Effective use of ICTs is helping women entrepreneurs to overcome several barriers.

UNCTAD in collaboration with the ILO will launch a new publication, "Empowering Women Entrepreneurs through Information and Communications Technologies: A Practical Guide" during the World Summit for Information Society High Level Event. This publication release event will take place on Wednesday, 11 June 2014 from 13h15-14h15 in Room K1 of the ITU Montbrillant Building in Geneva. See below for the tentative programme.

The event will highlight key issues addressed in the publication and hear from UNCTAD, ILO, UNWomen and AppsTech on this important area. The publication offers a valuable resource to support the formulation of evidence-based policies empowering women entrepreneurs in developing countries through ICTs. All attending will obtain a hard copy of the publication.

For more information, please contact Ms. Marie Sicat, UNCTAD (marie.sicat@unctad.org).

The publication can be accessed at: www.unctad.org/ict4d

Tentative programme:

1. Welcome remarks, Torbjorn Fredriksson, UNCTAD

2. ILO's new framework for assessing the environment for women's entrepreneurship, Virginia Rose Losada, ILO

3. Presentation of the publication

- Video with women entrepreneurs
- Introduction, Marie Sicat, UNCTAD
- Comments by Jennifer Breslin, UNWomen
- Rebecca Enonchong, AppsTech

4. Q and A

Press Conference (Media Only)

Wednesday 11 June 2014

CICG, Room 18

12:15 – 13:00

WSIS+10 High-Level Event Partners

Strategic Partners Gold
Partners for Specific Activities
Contributing Partners

"Organizers of the WSIS+10 High-Level Event would like to thank the Strategic Partners Gold, Partners for Specific Activities and Contributing Partners for their significant contribution towards strengthening all activities related to the WSIS+10 High-Level Event."

Strategic Partners Gold

Intel Corporation

United Arab Emirates

Partners for Specific Activities

Japan

Kuwait (State of)
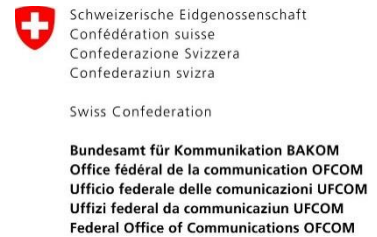
Mexico

Oman (Sultanate of)

Poland (Republic of)

Qatar (State of)

Rwanda (Republic of)

Saudi Arabia (Kingdom of)

Switzerland (Confederation of)

Contributing Partners

Côte d'Ivoire
(Republic of)

Tunisia

CICG

IFIP

ICANN

ICANN

ITU News

United Arab Emirates

Strategic Partner Gold (Government)

United Arab Emirates

Country Workshop
Smart Future, Smart Government
Thursday 12 June 2014
10:30 – 12:00, Room K1

Thematic Workshop
Economic & Environmental Sustainability through Smart ICT
Monday 9 June 2014
11:00 – 13:00, Room K1

Thematic Workshop
UAE – A Smart Population
Thursday 12 June 2014
15:00 – 16:30, Room K1

High-Level Lunch Sponsored by United Arab Emirates
(On invitation only)
Tuesday 10 June 2014
13:15 – 14:30, Espace Motta, CICG

Intel Corporation

Strategic Partner Gold (Private Sector)

Intel Corporation

Thematic Workshop
Sustainable Education: Smart Cost Education Solutions for Developing Economies
Thursday 12 June 2014
09:00 – 10:30, Room H

Ministerial High-Level Lunch Sponsored by Intel
(On invitation only)
Wednesday 11 June 2014
12:15 – 14:00, CICG, Espace Motta

Lucky Draw Sponsored by Intel
Friday 13 June 2014
16h-17h30 (Closing Ceremony), CICG, Room

Japan

Partners for Specific Activities

Japan

Country Workshop
What are the Key Issues in implementing WSIS Outcomes (since 2005 and beyond 2015)? - Lessons Learnt from the experiences of Japan contributing to Developing Countries
Thursday 12 June 2014
09:00 – 10:30, Room K2

Thematic Workshop

How can ICT Utilization provide Solutions to Issues on Sustainable Development for Developing Countries? - Possibility of ICTs to Facilitate Social and Economic Development in Developing Countries

Friday 13 June 2014

11:00 – 12:45, Room K2

Thematic Workshop

How can ICT Utilization Ensure Connectivity of People under Disasters and Enhance Disaster Preparedness? - Possibilities of ICTs in Disaster Management
Coffee to be served before the workshop

Thursday 12 June 2014

10:45 – 12:00, Room K2

Kuwait (State of)

Partners for Specific Activities

State of Kuwait

Country Workshop

Towards e-Kuwait: Success Stories achieved by different Government Agencies

Coffee to be served before the workshop

Thursday 12 June 2014

09:00 – 10:30, Room M

Mexico

Partners for Specific Activities

Mexico

Country Workshop
The National Digital Strategy as an enabler to bring
Mexico into the Information Society
Coffee to be served before the workshop
Friday 13 June 2014
09:00 – 10:45, Room K2

Oman (Sultanate of)

Partners for Specific Activities

Sultanate of Oman

Coffee Sponsored by Oman

Wednesday 11 June 2014

10:15 – 11:15, in front of Room 1, CICG

Poland (Republic of)

Partners for Specific Activities

Republic of Poland

Coffee Sponsored by Poland

Tuesday 10 June 2014

15:45 – 16:45, Espace Motta, CICG

Qatar (State of)

Partners for Specific Activities

Ministry of Information and Communications Technology

State of Qatar

Country Workshop

Qatar Assistive Technology Center: Empowering People

Coffee to be served before the workshop

Wednesday 11 June 2014

13:15 – 14:45, Room H1

Rwanda (Republic of)

Partners for Specific Activities

Republic of Rwanda

Country Workshop

Broadband Infrastructure, Application and Services: Rwanda's Vision 2020
Coffee to be served before the workshop
Thursday 12 June 2014
15:00 – 16:30, Room K2

WSIS+10 Gala Dinner Sponsored by Rwanda
(On invitation only)
Wednesday 11 June 2014, 19:00

Saudi Arabia (Kingdom of)

Partners for Specific Activities

Kingdom of Saudi Arabia

Country Workshop

MCIT contribution in the dissemination of digital culture, knowledge and capacity building

Thursday 12 June 2014

15:00 – 16:30, Room K2

Switzerland (Confederation of)

Partners for Specific Activities

Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Swiss Confederation

Bundesamt für Kommunikation BAKOM
Office fédéral de la communication OFCOM
Ufficio federale delle comunicazioni UFCOM
Uffizi federal da communicaziun UFCOM
Federal Office of Communications OFCOM

Confederation of Switzerland

Official Reception Sponsored by Switzerland
Certificate Ceremony for Partners
Tuesday 10 June 2014
18:30, CICG

Côte d'Ivoire (Republic of)

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Contributing Partners

Côte d'Ivoire (Republic of)

Tunisia

159

Contributing Partners

Tunisia

High-Level Networking Coffee (VIP Lounge) Sponsored by Tunisia
(High Level Guests and Special Guests Only)
Tuesday 10 June, 8:15-9:00

IFIP

Contributing Partners

International Federation for Information Processing (IFIP)

Thematic Workshop

Trustworthiness is earned but easily lost; the benefits of professionalism to your economy

Monday 9 June 2014

11:00 – 13:00, Room H1

Thematic Workshop

Digital Equity: Steps towards Digital Equity in Developing and Developed Countries

Monday 9 June 2014

14:30 – 16:15, Room E

ICANN

161

Contributing Partners

Internet Corporation for Assigned Names and Numbers (ICANN)

Thematic Workshop

Future roles in the Internet Governance Ecosystem

Monday 9 June 2014

09:00 – 10:45, Room H1

ISOC

Contributing Partners

Internet Society (ISOC)

Thematic Workshop

Internet Community Partnerships for Development: Creating the Enabling Environment through Capacity and Infrastructure Development and Related Economic Factors

Monday 9 June 2014

09:00 – 10:45, Room M

Thematic Workshop

Combatting spam: what role can you play in addressing the problem?

Monday 9 June 2014

11:00 – 13:00, Room H2

Thematic Workshop

Internet Governance: Challenges, Issues and Roles – A Taxonomy Discussion

Monday 9 June 2014

14:30 – 16:15, Room H2

Thematic Workshop

Understanding the challenges of delivering the Internet to everyone and for everyone

Monday 9 June 2014

16:30 – 18:15, Room M

Quick Links

- WSIS+10 High-Level Event Official Website:
  www.wsis.org/forum
- Open Consultation Process :
  http://www.itu.int/wsis/implementation/2014/forum/prep/ocp.html
- Agenda:
  http://www.itu.int/wsis/implementation/2014/forum/agenda/
- Guidelines for Session Organizers :
  http://www.itu.int/wsis/implementation/2014/forum/inc/doc/WSIS10.hle-Session.Organizers.pdf
- Registration Link:
  http://www.itu.int/wsis/implementation/2014/forum/registration.html
- Practical information:
  http://www.itu.int/wsis/implementation/2014/forum/info/practical.html
- ImeetyouatWSIS:
  www.wsis.org/imeet
- Remote Participation:
  http://www.itu.int/wsis/implementation/2014/forum/info/rp.html
- Facebook WSIS Process:
  https://www.facebook.com/WSISprocess
- WSIS Flash:
  http://groups.itu.int/stocktaking/WSISFlash.aspx
- Twitter WSIS Process #WSIS:
  https://twitter.com/wsisprocess
- Iwrite4WSIS:
  www.wsis.org/iwrite
- WSIS on You Tube:
  http://www.youtube.com/wsisprocess
- WSIS Stocktaking:
  www.wsis.org/stocktaking
- United Nations Group on the Information Society:
  www.ungis.org
- Partnership for Measuring ICT for Development:
- http://www.itu.int/ITU-D/ict/partnership/

For further information please write to the WSIS Secretariat at wsis-info@itu.int