



WSIS+10 High-Level Event

Open Consultation Process

Official Submission Form #1 on the Outcome Documents of the WSIS +10 High-Level Event 13-17 April 2014, Sharm el-Sheikh

Background: The WSIS+10 High-Level Event will be an extended version of the WSIS Forum to address the progress made in the implementation of the WSIS outcomes related to the WSIS Action Lines under mandates of the participating agencies, while providing a platform for multistakeholder coordination of the implementation of the WSIS outcomes, with involvement and participation of all WSIS action line facilitators, other UN agencies and all WSIS stakeholders.

The WSIS+10 High-Level Event will review the WSIS Outcomes (2003 and 2005) , in particular, related to the Action Lines with a view to developing proposals on a new vision beyond 2015, potentially also exploring new targets. The meeting will be organized taking into account decisions of the 68th Session of the UN General Assembly.

This open and inclusive open consultation process will result in:

- Draft Outcome Documents for consideration by the WSIS+10 High-Level Event, by 1st March 2014:
 - Draft WSIS+10 Statement on Implementation of WSIS Outcomes
 - Draft WSIS+10 Vision for WSIS Beyond 2015 under mandates of the participating Agencies

(Please see the Official Submission Form #1)

- Multistakeholder guidance on the Thematic Aspects and Innovations on the Format of the WSIS +10 High-Level Event.

(Please see the Official Submission Form #2)

Please note that formal submission should be sent to the wsis-info@itu.int not later than **20 September 2013**.

A. Your Information

Title: Ms

First name: Samira **Last name:** KHALLOUK

Organization: Agence Nationale de Réglementation des Télécommunications (ANRT)

Organization type: Government **Country:** Morocco

B. Formal Input on the WSIS+10 High-Level Event Outcome Documents

Referring to the background documents i.e. the WSIS +10 Visioning Challenge, the Final Statement and Final Recommendations from the WSIS+10 Review Event Towards Knowledge Societies for Peace and Sustainable Development, the Booklet WSIS Forum 2012 & 2013: Identifying Emerging Trends and a Vision Beyond 2015 and the WSIS Forum 2013 Outcome Document, all WSIS Stakeholders are kindly invited to provide formal submissions and inputs towards the Outcome Documents of the WSIS+10 High-Level Event.

1. Draft WSIS+10 Statement on Implementation of WSIS Outcomes

(Please note that the anticipated length of this Statement is two pages)

Since the two Summits, in 2003 and 2005, WSIS Stakeholders have made every effort in implementing a common vision of the Information Society.

Overall;

- a) What are the main achievements in the area of the information society, in particular, in the implementation of the WSIS Action Lines, in the past ten years?

In Morocco, main achievements related to Action Lines 1, 2, 3 and 6 were:

1. National ICT strategies: - E-Maroc and Maroc Numeric 2013

2. Upgrading and strengthening the legislative framework for the digital economy: Morocco has set up an appropriate legislative and regulatory framework to promote the development of the digital economy. The legislative and regulatory framework aims to: Promote the development of electronic transactions and exchanges; Protect users against the risks caused by the development of new information technologies; Establish the legislative framework in line with the changes induced by the development of ICT and to harmonize it with the international legal environment, including the partners of Morocco.

Thus, there has been the adoption of a number of laws and regulations, including especially:

Law No. 24-96 on the post and telecommunications;

Law No. 07-03 supplementing the Criminal Code regarding the offenses of the automated data processing : This law provides sanctions for all unauthorized in an automated data processing intrusions;

Law No. 53-05 Act on the electronic exchange of legal information : This law establishes the legal regime applicable to data exchanged electronically (cryptography) and electronic signature. It also determines the application to transactions by service providers of electronic certification legal

framework and rules to abide by them and the holders of electronic certificates. In addition, the Act establishes a national authority for the approval and monitoring of electronic certification.

Law 09-08 on the protection of individuals with regard to the processing of personal data: This law aims to ensure effective protection of individuals against the abuse of the data likely to affect their privacy and to harmonize the Moroccan system of protection of personal data with those of its European partners in particular. In addition, the Act establishes a National Commission for Protection of Personal Data (CNDP). She is responsible for ensuring that the processing of personal data is lawful, legal and do not violate privacy, fundamental freedoms and human rights.

Law No. 31-08 establishes the measures to protect consumers, including consumer protection online. This law sets as its main objective the strengthening and protection of consumer rights, and that, by ensuring better information, protecting against unfair contract terms and certain business practices, and providing additional provisions conventional warranty, the after-sales service and over-indebtedness.

Similarly, and in view of the important role of the consumer movement in the information, education and legal protection of consumer rights, the law grants of public benefit associations consumers the right to sue in interest representation collective consumer.

Decree No. 2-08-444 establishing a National Council for information technology and the digital economy. The National Council is established under the Prime Minister and is responsible for coordinating and monitoring and evaluating the implementation of national policies for the development of information technology and the digital economy.

3. Information and Communication Infrastructure: In Morocco, Three telecoms operators are offering fixed, 2G and 3G services for both national and international traffic. Those operators' networks cover 99% of Moroccan population. A FTTH network is deployed in big cities. 4G services will be available in 2014.

- Morocco adopted a program called PACTE (Programme d'Accès généralisé des Télécommunications) in order to ensure access to telecommunications services for citizens in 9263 rural localities (with 2 million inhabitants) with no networks coverage. This programme will end by December, 2013. At Mid-2013, 94% of these programme objectives were reached.

4. Access to information and knowledge: in this area many programmes were launched:

- GENIE Programme with the aim to generalize access to ICT in Education. This programme was launched on 2006 and renewed on 2009 and he will closed by end 2013. This programme has four components: Infrastructure, training, numeric resources and usage development.

- INJAZ Programme with the aim to generalize ICT access to all students. This programme is in his fourth edition and until 2013, more 63.420 students benefit from it.

- CAC programme with the aim to create 400 ICT Community Access Centre. By end 2012, 74 Centres were created.

- «Nafid@» Programme gives a financial help for teachers in order to access ICT. Until now, more than 150.000 teachers benefit from this programme.

b) What key identified challenges would need to be addressed in the next 10 years?

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c) What do the WSIS Stakeholders envision for an information/ knowledge society ensuring that the youth, women, poor, persons with disabilities and indigenous peoples benefit from the enormous opportunities provided by the ICTs?

Better cooperation with more funding and assistance for ICT initiatives in developing countries

2. Draft WSIS +10 Vision for WSIS Beyond 2015 under mandates of the participating agencies (Definition of new priorities and objectives for WSIS Action Lines beyond 2015)

Please note: Participating agency refers to the Agencies tasked by the WSIS Outcomes to lead facilitation of WSIS Action Lines; See Annex to the Tunis Agenda for the Information Society.

- a) In your opinion, what are the **key emerging trends** in the Information and Communication Technology (ICT) landscape that should be considered in the implementation of WSIS Action Lines beyond 2015? **Please specify the Action Line you are providing an input for.**

Please note: You may wish to refer to the WSIS Forum 2012 & 2013 Booklet on Identifying Emerging Trends and a Vision Beyond 2015, available at www.wsis.org/review/mpp.

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
 - Support strategies review
- C2. Information and communication infrastructure
 - Regulation of convergence between mobile services and broadcasting ; Universal access ; broadband ; FTTH
- C3. Access to information and knowledge
 - Knowledge Access in developing countries ; ICT for inclusive education ; Open Education Resources (OER)
- C4. Capacity building
 - Click here to enter text.
- C5. Building confidence and security in the use of ICTs
 - Click here to enter text.
- C6. Enabling environment
 - Click here to enter text.
- C7. ICT Applications:
 - E-government
 - Click here to enter text.
 - E-business
 - Click here to enter text.
 - E-learning
 - Click here to enter text.
 - E-health
 - Click here to enter text.
 - E-employment
 - Click here to enter text.
 - E-environment
 - Click here to enter text.
 - E-agriculture
 - Click here to enter text.
 - E-science
 - Click here to enter text.
- C8. Cultural diversity and identity, linguistic diversity and local content
 - Click here to enter text.
- C9. Media

- Click here to enter text.
- C10. Ethical dimensions of the Information Society
 - Click here to enter text.
- C11. International and regional cooperation
 - Click here to enter text.

b) What are areas that have **not been adequately captured by the framework of the existing 11 WSIS Action Lines** and would need to be addressed beyond 2015? **Please specify the Action Line you are providing an input for.**

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
 - Click here to enter text.
- C2. Information and communication infrastructure
 - Universal Service ; Broadband ; Access for analphabets and persons with disabilities ; Regional IXPs
- C3. Access to information and knowledge
 - Content Development
- C4. Capacity building
 - Click here to enter text.
- C5. Building confidence and security in the use of ICTs
 - Click here to enter text.
- **C6. Enabling environment**
- C7. ICT Applications:
 - E-government
 - Click here to enter text.
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- C11. International and regional cooperation
 - Click here to enter text.

- c) In your opinion are there any priority areas that need to be addressed in the implementation of WSIS Beyond 2015.

Access for All; Access to information and knowledge; Content development, Open Data

3. Ensuring accountability of the WSIS Action Lines beyond 2015 (Targets and Indicators for an open and inclusive information/knowledge society for all beyond 2015)

Please note that information provided under this point will be relevant to the second physical meeting of the open consultation process on WSIS+10 High-Level Event.

- a) How can the **monitoring and evaluation** of future implementation of the WSIS process, in particular, the Action Lines be better enabled?

National multi stakeholders (government, private, academia, civil society) committee to monitor and evaluate WSIS implementation ; Empower national offices of statistics staff with appropriate tools and skills to measure ICT development ; national surveys to measure ICT Development

- b) What are the **priority areas** that the post-2015 WSIS process should focus on and which goals and targets could monitor the new vision for WSIS beyond 2015?

Focus ICT tools on development goals (eradicate poverty, green ICT, ICT for an inclusive society, create new job opportunities to encounter the economic crisis, enhance international cooperation and assistance, etc.)

4. Any additional comments or suggestions

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