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To: ITU-D Sector Members

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Subject: United Nations Comprehensive Study on the Problem of and Response to Cybercrime

Dear Sir/Madam,

We write with news of an important initiative in the area of cybercrime, mandated by United Nations General Assembly Resolution 65/230. In this Resolution, the General Assembly called for a global **Comprehensive Study on the Problem of and Response to Cybercrime**.

The relevant paragraph can be found at http://www.unodc.org/documents/justice-and-prison-reform/AGMs/General_Assembly_resolution_65-230_E.pdf.

Cybercrime represents one of the unique challenges of our time. Member States will look to the United Nations cybercrime study in deliberations on cross-national action to be taken against cybercrime, such as strengthening existing and proposing new national and international legal and other responses to cybercrime.

The study will therefore cover topics such as the phenomenon of cybercrime, the challenges of cybercrime, and the roles and responsibilities of service providers and the private sector.

The full list of topics can be found at http://www.unodc.org/documents/treaties/organized_crime/EGM_cybercrime_2011/UNODC_CCPCJ_EG4_2011_2/UNODC_CCPCJ_EG4_2011_2_E.pdf.

The global nature of cybercrime requires both a coordinated global response and key partnerships between private sector organizations and national governments. The United Nations general Assembly called specifically for private sector organizations to be involved in the study, as Member states regarded their input as critical to this issue.

The United Nations Office on Drugs and Crime (UNODC) has been tasked by an inter-governmental expert group with gathering information to be included in the study.

In the area of cybercrime and cybersecurity, the International Telecommunication Union works with UNODC in the development of capacity building and technical assistance, legal measures, international cooperation, pursuant to a Memorandum of Understanding signed between the two organizations in 2011.

In cooperation with UNODC, ITU is therefore pleased to invite you to complete a questionnaire related to your experience of and views on cybercrime.

You will shortly receive an email from UNODC with information on how to access and complete the questionnaire. Decisions regarding cybercrime that are taken by Member States at the international level can impact on the regulatory and operating environment of private sector organizations.

A strong response will therefore be critical in obtaining an understanding of the nature and extent of the global problem of cybercrime from the private sector perspective and, in particular, in ensuring that private sector challenges, strengths and viewpoints are well reflected in the study.

Should you have any queries concerning the study, please do not hesitate to contact cybercrime.study@unodc.org.

Thank you very much in advance for your participation in this important initiative.

Yours sincerely,

[Original signed]

Sandeep Chawla
Deputy Executive Director
United Nations Office on Drugs and Crime

[Original signed]

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