



**Telecommunication
Development Bureau (BDT)**

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ITU-EC Project Manager Regulators, and other Stakeholders

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Subject: **Invitation to the ICB4PAC Workshop on International Mobile Roaming Assessment of the Present Situation and the Project Mid-term review , 11-14 April 2011**

Dear Sir/Madam,

The International Telecommunication Union (ITU) is pleased to invite you to the **ICB4PAC workshop on International Mobile Roaming (IMR) and the Project Mid-term Review** which will take place on **11-14 April 2011, Noumea, New Caledonia**. This event is supported by PITA, SPC and the European Union through their financial contributions.

The objectives of this workshop are:

1. To formally present the findings of the "Assessment of the Present Situation for International Mobile Roaming" in the Pacific Island Countries;
2. To solicit inputs from ICT stakeholders regarding the main findings of the IMR and share regional best practices;
3. To get feedback from the region based on their experiences with IMR;
4. To endorse the above IMR Assessment report and jointly define future activities;

A special session aimed at reviewing activities undertaken within the framework of the ICB4PAC Project and exploring the possibility of extending the project will be held.

Mrs. Gisa Fuatai Purcell, ITU-EC Project Coordinator for the Pacific, is currently preparing additional information which she will transmit to your Administrations in due course. In the meantime, you may contact her directly should you require further clarification or additional information concerning this workshop. (E-mail: fuatai.purcell@itu.int Tel.: + (679) 322 0285).

The Preliminary Agenda, Fellowship Application Form and Registration Information, are attached. The Information Note will be sent to you in due course.

I sincerely hope that you will be able to participate in this important meeting which will be crucial to the success of the project.

Yours faithfully,

[Original signed]

Brahima Sanou
Director

Cc: Mrs. Eun-Ju KIM, Head, ITU Regional Office for Asia and the Pacific

Annex: I - Preliminary Agenda, Assessment of the Present Situation of Cyber Legislation in the Pacific Island Countries

Annex: II - Fellowship Application Form

Annex: III - Registration Information

Annex I – PRELIMINARY AGENDA



**Assessment of the Present Situation of International Mobile Roaming
in the Pacific Island Countries**

**Noumea, New Caledonia
11-14 April 2011**

The objectives are to formally present and discuss the Assessment of the present situation of International Mobile Roaming; to solicit inputs from ICT stakeholders regarding the main findings including regional best practice; to provide information to increase participants of current trends and development of IMR in other regions; and to define jointly the future activities arising out of the Assessment report.



Day 1 (Monday, 11.4.2011)	
0800-0850	Registration
0900-0930	Opening Session - All Participants to attend the Opening Session of the ITU Ministerial Meeting
0930-0945	COFFEE BREAK
0945-1130	<p>Session 1: PRINCIPLES OF INTERNATIONAL MOBILE ROAMING</p> <p>Objective: To understand the general aspect of IMR and the fundamental issues facing countries in this information age. The session will cover the basics of the following issues:</p> <ul style="list-style-type: none">• What is IMR? and How does it work?• Roaming specific incremental costs (interconnection, signaling, backhaul, administrative costs)• Contracts (Roaming agreements)• SIM card Management• Testing, billing, revenue assurance, settlement, etc.• Financial and IT costs• Roaming records including rates & TAP processing IP Backbone, APNs, Internet Portals and labor costs to manage and perform these tasks
1135-1300	<p>Session 2: GLOBAL IMR TRENDS AND CURRENT DEVELOPMENTS</p> <p>Objective: To understand how IMR currently works in other.</p> <p>The session will cover the following regional developments with regards to IMR :</p> <ul style="list-style-type: none">• EUROPE• CITEL• Gulf States Initiatives

	<ul style="list-style-type: none"> • Africa - the Zaine model • ITU • OECD • APECTel • APT • PITA • GSM Association • Australia and New Zealand • Extra Territorial use of ITU-T Resolution E.212
1300-1430	LUNCH BREAK
1430-1530	<p>Session 3: A CASE STUDY: WORKING GROUP EXERCISE A</p> <p>Objective: To ensure that the messages in Sessions 1 and 2 have been understood and that the participants have a capacity to understand the basic, benefits and challenges of IMR. 2-3 Working Groups will be formed to examine a specially written case study on the current trends of IMR in other regions that may be useful for the Pacific. The WGs will critique their own strategies and those of other WGs (when presented to the plenary workshop).</p>
1530-1545	COFFEE BREAK
1545-1700	<p>Session 4: PLENARY - OPENING PLENARY OF PITA AGM, SPC AND ITU MINISTERIAL</p> <p>Objective: To have all participants participate in the Opening of the PITA and ITU meetings during the week. The Secretary General of the ITU is the Special Guest and Key Note Speaker.</p>
Day 2 (Tuesday, 12.4.2011)	
0900-1030	<p>Session 5: PLENARY SESSION - REGULATIONS FOR FUTURE TELECOMS</p> <p>Objective: For participants to learn the trends of regulations in other countries which will help them with the development of Telecom regulations in their own countries.</p>
1030-1045	COFFEE BREAK
1045-1230	<p>Session: 6 CASE STUDY A - CONTINUATION AND PRESENTATION</p> <p>Objective: The WG approach to Case Study A will continue and each WG will be required to present its assessment and recommendations to the plenary workshop.</p>
1230-1300	LUNCH BREAK
1330-1530	<p>Session 7: THE 2010 ASSESSMENT OF IMR IN THE PACIFIC ISLANDS</p> <p>Objective: This session will involve an assessment of the findings, conclusions and recommendations of the Study. Participants will develop and understanding of how the present situation in the Pacific Islands concerning IMR. In the course of doing this the participants will be able to compare and assess their country's present situation</p>

	against others in the Pacific.
1530-1545	COFFEE BREAK
1545-1700	<p>Session 8: COUNTRY CASE STUDIES</p> <p>Objective: To hear directly from countries in which IMR is offered. It is intended that the presentations will be from PNG, Fiji, Samoa, Solomon Islands, Cook Is., Nauru, Palau, Solomon Is. Tonga, Timor Leste and Vanuatu for 10min with provisions for questions and answers. Each operator from these countries will be invited to present. Where the operators are not available, the participants from Government will be asked do the presentation. All of these countries offer IMR. However, operators from other countries may wish to make a presentation to explain issues they are facing and reasons why they are unable to offer IMR.</p>
Day 3 (Wednesday, 13.4.2011)	
0900-1030	<p>Session 9: PLENARY 3.1 NATIONAL BROADBAND - CHALLENGES & OPPORTUNITIES FOR SMALL ISLANDS -All participants to attend</p>
1030-1045	COFFEE BREAK
1045-1230	<p>Session 10: WORKING GROUP EXERCISE B</p> <p>Objective: This session will involve a review by each of the mixed member Working Groups of the findings, conclusions and recommendations in the Study Report. The objective will be to fine-tune what needs to be done next and to recommend useful country and regional programs to ensure that all Pacific countries understand the IMR situation in their countries. Each Group will provide recommendations on the way forward</p>
1230-1330	LUNCH
1330-1530	<p>Session 11: WG EXERCISE B CONTINUES AND PRESENTATIONS</p> <p>Objective: The WG approach to Exercise B will continue and each WG will be required to present its assessment and views, and recommendations to the plenary workshop. The presentations will be followed by a discussion and a summary of the lessons learnt from the exercise.</p>
1550-1545	COFFEE BREAK
1545-1700	<p>Session 12: IMR IN THE FUTURE</p> <p>Objective: To understand where the future of IMR and what it means for the Pacific Island countries. The factors that are shaping IMR into the future will be discussed and assessed.</p> <p>Speakers: TBC</p>

Day 4 (Thursday, 14.4.2011) STEERING COMMITTEE MEETING	
0900-1030	Session 13: PLENARY 4 TRANSITION TO ALL IP STRATEGIES FOR SMALL ISLAND OPERATORS
1030-1045	COFFEE BREAK
1045-1230	<p>Session 14: MID-TERM REVIEW - PROGRESS REPORT</p> <p>Objective: This session will involve a review of the project so far by looking at what was planned, what was achieved and what is left to be achieved. It will also include an update of the request by Ministers to ITU to liaise with EC and ACP with regards to extending the ICB4PAC. Discussions will also be held to identify priorities for the next phase.</p> <p>Speaker: Mr. Sandro Bazzanella, ITU-EC Project Manager</p>
1230-1330	LUNCH
1330-1530	<p>Session 15: THE WAY FORWARD</p> <p>Objective: This session will involve a review by each of the mixed member Working Groups of the findings, conclusions and recommendations in the Study Report. The objective will be to fine-tune what needs to be done next and to recommend useful country and regional programs to ensure that all Pacific countries understand the IMR situation in their countries. Participants from countries where IMR is not offered will understand the IMR benefits and challenges and decide if this is something they need to offer the citizens.</p>
1550-1545	COFFEE BREAK
1330-1530	<p>Session 16: DRAFT WORKSHOP REPORT</p> <p>Objective: This session will look at the draft workshop report. The Expert will present the format and key sections of the draft workshop report. Participants will agree on the format.</p> <p>Session 17: WARP UP SESSION</p> <p>Objective: In this session, the expert will present a summary of the week's workshop including the result of the case studies, and the key messages from participants. Key recommendations on the draft assessment report will be agreed here. Each country will have the opportunity to ensure what is reported as the present situation in their own countries in the assessment report is factual.</p> <p>Session 18: WORKSHOP OFFICIAL CLOSING</p> <p>Mr. Sandro Bazzanella - ITU-EC Project Manager</p>

Annex II – FELLOWSHIP APPLICATION FORM

	<p>ICB4PAC Workshop for International Roaming Assessment of the Present Situation in the Pacific Island Countries</p> <p>Noumea, New Caledonia 11-14 April 2011</p>	
Please return to:	Planning, Budget and Administration (PBA) ITU/BDT, Geneva (Switzerland)	E-mail : bdtfellowships@itu.int Tel: +41 22 730 5487 / 5095 Fax: +41 22 730 5778
Request for a fellowship to be submitted before (<u>9 March 2011</u>)		
	Participation of women is encouraged	
Country _____		
Name of the Administration or Organization _____		
Mr. / Ms. _____		
(family name) (given name)		
Title _____		
Address _____ _____		
Tel.: _____ Fax _____		
e-mail _____		
PASSPORT INFORMATION :		
Date of birth _____		
Nationality _____ Passport number _____		
Date of issue _____ In (place) _____ Valid until (date) _____		
CONDITIONS		
1. One fellowship per distribution list.		
2. One return ECO class air ticket by the most direct/economical route.		
3. A daily allowance to cover accommodation, meals and incidental expense		
4. Imperative that fellows be present first day/end of the workshop.		
Signature of fellowship candidate _____ Date _____		
TO VALIDATE FELLOWSHIP REQUEST, NAME AND SIGNATURE OF CERTIFYING OFFICIAL DESIGNATING PARTICIPANT MUST BE COMPLETED BELOW WITH OFFICIAL STAMP.		
Signature: _____ Date: _____		

Annex III – REGISTRATION INFORMATION

1. Registration: All registrations for the workshops are done on line. Please click on this link:

http://www.itu.int/cgi-bin/htsh/edrs/ITU-D/workshop/edrs.registration.form?_eventid=4000080

and complete the registration form. Should you have any problems, please contact Mrs. Gisa Fuatai Purcell at Fuatai.Purcell@itu.int.

Registration will also be conducted at the venue from 8:00 to 8:45 am from 11 to 12 April 2011.

2. Name Badges & Admittance: Name badges will be available at the Registration Desk during registration. Name Badges are required for access to the meeting venue.