# Telecommunication
# Development Bureau (BDT)

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| Ref.: | BDT/PKM/HCB/DM/095 | Geneva, 7 October 2011 |
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| E-mail: | Diadie.toure@itu.int | |
| Subject: | **ITU Regional Symposium on "Developing an Effective ICT Training Capability in the Telecommunications/ICT Sector in Africa", Abidjan, Ivory Coast,** **16-18 November 2011** | |

Dear Sir/Madam,

On behalf of the International Telecommunication Union (ITU), I am honored to invite you to participate in the regional symposium on "**Developing an Effective ICT Training Capability in the Telecommunications/ICT Sector in Africa**", hosted by the Agence des Télécommunications de la Côte d'Ivoire (ATCI), in Abidjan from **16 to 18 November 2011**. The symposium is to be held in French and English with simultaneous interpretation service.

The symposium is targeted at senior executives and staff dealing with policy and strategy formulation in government ministries, regulatory agencies, telecommunications operators and service providers. In particular, it targets senior management responsible for human capacity management, as well as those within training institutes and academies in the telecommunications/ICT sector and centres of excellence for Africa.

The objective of this symposium is to establish a forum for exchange of ideas on human capacity enhancement through training, as well as other issues such as governance in training institutions in Africa.

In order to meet the above objective, the symposium will be delivered in the form of presentations, discussions and case studies on best practice policies and strategies for ICT training and development.

The symposium will examine challenges arising from the deployment of new ICT infrastructures, and their impact on the policies on ICT training, especially on the development plans of telecommunication/ICT institutions. The Symposium will cover a wide range of topics such as:

1. Assessment of the state of ICT in the respective countries;

2. Overview of new Information and Communication Technologies;

3. Analysis of the ICT environment regarding new knowledge, new needs for countries and training institutes;

4. Structural framework of universities, training centres and centres of excellence: strengths and weaknesses of governance, structures;

5. ICT Training programs: from inception to updating, and implementation;

6. Funding and resources management: public funds, private funds, resource mobilization,

partnerships, school fees, etc.;

7. Training infrastructures;

8. Evaluation and performance criteria of training institutes;

9. International cooperation (in training and capacity building).

The draft Agenda for the symposium is available on the ITU academy portal at the following address: http://academy.itu.int/index.php/events.

Participants are encouraged to participate actively in this symposium by sharing experiences and best practices. In this regard, they are invited to present their contributions by completing the attached call for papers (Annex 1) and submitting it by e-mail to the attention of the ITU Coordinator, Mr. Diadie Touré (diadie.toure@itu.int) with copy to Mr. Mike Nxele (mike.nxele@itu.int), no later than **24 October 2011.**

There is no registration fee to participate in this symposium. However, please note that all expenses concerning travel, accommodation, meals and insurance of participants, will be borne by your organization.

You are kindly invited to participate in this symposium, by completing the attached registration form (Annex 2) and send it back by fax or by e-mail to the addressees indicated on the form, no later than **1 November 2011.**

An information note for participants as well as the list of recommended hotels can be found on the ITU Academy Portal at the aforementioned link.

I look forward to your participation and invaluable contribution to this symposium.

Yours faithfully,

[Original signed]

Brahima Sanou
Director

Annexes: 2

| | **ITU Regional Symposium on**<br>**"Developing an Effective ICT Training Capability in the Telecommunication/ICT Sector in Africa**<br>**Abidjan, Ivory Coast, 16-18 November 2011** | |

## CALL FOR PAPERS

On behalf of the International Telecommunication Union (ITU), we would like to invite you to participate in the ITU Regional Symposium on **"Developing an Effective ICT Training Capability in the Telecommunication/ICT Sector in Africa"** to be held in Abidjan, Ivory Coast from 16 to 18 November 2011. The Symposium is organised jointly with the Agence des Télécommunications de la Côte d'Ivoire.

**CALL FOR PAPERS**

This is an invitation to human resources managers, training managers and executives dealing with human capacity development, as well as senior executives within ministries, regulatory authorities, telecommunication operators and service providers, as well as to heads and trainers within ICT training institutions and other institutions of higher learning, to present a paper/make a presentation at this Symposium.

The papers/presentations can be in any of the topic areas below. They can also be in the form of case studies in order to share practical experiences of implementation successes and challenges.

**KEY TOPICS**

- Overview of new Information and Communication Technologies;
- Implications of ICT landscape changes in terms of new needs for countries and of new knowledge to acquire and skills to develop for training institutions;
- Presentation of experience from participating countries and organizations in terms of ICT capacity building, at the institutional, structural levels and in education bodies: Analysis and recommendation;
- Situation of ICT training and education in Africa: at the organizational, strategic and operational planning levels of ICT training programs;
- ICT training programs development: conception, development and pedagogy of training programmes and choice of learning facilities;
- Governance of training centres and centres of excellence in countries for both public and private sectors;
- Development and durability of training centres and centres of excellence.

These contributions should be submitted by **24 October 2011** at the latest, by fax of by e-mail to Mr. Diadie Touré (diadie.toure@itu.int) with a copy to Mr. Mike Nxele (mike.nxele@itu.int).

We look forward to your participation and invaluable contribution to this symposium.

**ITU Regional Symposium on
"Developing an Effective ICT Training
Capability in the Telecommunications/ICT
Sector for Africa"**

**Abidjan, Ivory Coast
16-18 November 2011**

# REGISTRATION FORM

Please email this form duly completed by **1 November 2011** to:

Please use **CAPITAL** letters.

Family Name: …………………………………………………………………………………………………………………….

Given Name: ……………………………………………………………………………………………………………………

Title/Function: …………………………………………………………………………………………………………………

Name of Organization/Company: …………………………………………………………………………………..

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Town: ……… ……………………………………… Country: ……………………………………………………………

Telephone Number(s): ……………………………………………………………………………………………….

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Fax Number(s): …………………………………………………………………………………………………………….

E-mail: …………………………………………………………………………………………………………………………..

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