

## **Session Outcome Document**

*(2 pages max)*

### **Tackling AI Challenges: Multi-stakeholder collaboration for corporate accountability on ethical AI**

**World Benchmarking Alliance**

**29<sup>th</sup> May 2024; 10am CEST**

[Session page link](#)

#### **Key Issues discussed (5- 8 bullet points)**

- Gaps in existing legal frameworks and institutional challenges in enforcing data protection laws in the context of AI development and implementation
- The role of digital technology companies in ensuring consideration of human rights (and impact assessment) in AI development and deployment; and equality and social rights
- The critical role of governments in ensuring compliance with AI regulations
- The need for capacity building among investors and civil societies on AI, upcoming and existing regulations for effective engagement with the private sector and policy makers

#### **Towards WSIS+20 and WSIS beyond 2025, please share your views on the emerging trends, challenges, achievements, and opportunities in the implementation of the WSIS Action Lines to date (5-8 bullets)**

- Lack of allocation of adequate resources for ICT projects.
- Existence of digital divide. Many disadvantaged groups still do not have access to the ICTs.
- There is a need for more collaboration across different stakeholder groups to promote the holistic, smooth and sustainable digital transformation of any organization. There is also a need for more transnational and trans-organizational collaboration to leverage on each group's unique strengths and capacities for the good of all.

#### **Tangible outcomes (such as key achievements, announcements, launches, agreements, commitments, figures, and success stories (3-5 bullet points))**

- Stakeholders agreed to embrace collaboration as an avenue to tackle challenges that come with emerging technologies.
- There is the need for capacity building among investors and civil societies on AI, upcoming and existing regulations for effective engagement with the private sector and policy makers



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**Actionable plan and key recommendations (2-5 points)**

- There is a need for more collaboration across different stakeholder groups to promote the holistic, smooth and sustainable digital transformation of any organization. There is also a need for more transnational and trans-organizational collaboration to leverage on each group's unique strengths and capacities for the good of all.

**Suggestions for thematic aspects that might be included in the WSIS Forum 2025 (one paragraph)**

- Universal access to the internet and digital skills
- Bridging the gender divide in digital inclusion
- Regulation of emerging technologies, specifically Artificial Intelligence
- Data protection and ethics in the digital age