Session Outcome Document

(*2 pages max*)

"Re" Generative AI - Using Artificial and Human Intelligence in tandem for innovation

IFIP IP3

28 May 2024 09:00

Session Link: https://www.itu.int/net4/wsis/forum/2024/Agenda/Session/140

Key Issues discussed (5- 8 bullet points)

- How AI, especially Generative AI, and should be used in tandem with Human Intelligence for Innovation
- Demonstration of AI agents and various tools for music and videos
- Tools that can be used to create/program AI, e.g. Python
- The importance of context in prompts and outcomes
- AI and Knowledge Management
- Recommendations for use of Generative AI

Towards WSIS+20 and WSIS beyond 2025, please share your views on the emerging trends, challenges, achievements, and opportunities in the implementation of the WSIS Action Lines to date (5-8 bullets)

- Continued emphasis on Security in ICT systems. The threat evolves all the time so we must be continually vigilant.

- Challenge in collating the information shared in WSIS forum sessions into the relevant Action Lines. Much of what is presented is lost in this context. It would be wonderful to have a dashboard where this can be viewed including how it relates to the SDGs.

- The achievement is that the process is continuing after 20 years, with flexibility and agility.

- Contribution of the Action Line achievements to Sustainable Development Goals.

- Opportunity to make the information available which will help review and achievement of the Action Lines

Tangible outcomes (such as key achievements, announcements, launches, agreements, commitments, figures, and success stories (3-5 bullet points))

- PeaceGPT – which was created by OpenAI for conflict resolution. We must partner to explore how this can be used to reduce hate speech.

- This workshop, which had one video demonstration and one verbal presentation, but other than that the Panelists spoke for only one or two minutes (without prepared questions). This allowed for a great deal of interaction with the audience, and feedback from delegates was extremely positive. This is our Session success story!

Actionable plan and key recommendations (2-5 points)

- Need more investment in the "human being" to ensure they realise the benefits of AI but are not harmed.

- Researchers must continue to give input to LLMs, with additional explanations to ensure that the outcomes are based on reality and empirical evidence. Also ensure that the context is evident, because the people who build GPT don't always know this.

- Education is essential to ensure responsible use of AI.

Suggestions for thematic aspects that might be included in the WSIS Forum 2025 (one paragraph)

- A complete review of achievements against Action Lines and SDGs incorporating content from presentations and workshops for, say, the past five years.