## Annex 2 – ITU objectives and outputs (by Sector) as a function of ITU's Strategic Goals and SKPIs

### 2.1 ITU-D objectives and outputs as a function of ITU's Strategic Goals and SKPIs

ITU Goal 1	ITU-D Objectives	ITU-D Outputs	SKPIs
Maintaining and extending international cooperation among all Member States and with relevant regional organizations for the improvement and rational use of information and communication infrastructure of all kinds, taking the appropriate leading role in United Nations system initiatives on ICTs, as called for by the relevant WSIS outcomes	<ul> <li>D1: To organize and strengthen cooperation among ITU-D members and between ITU-D and other stakeholders, reflecting the relevant WSIS outcomes.</li> <li>D4: () providing and disseminating relevant information (e.g. reports and handbooks) and know-how, including information relating to the implementation of WSIS outcomes, ().</li> </ul>	<ul> <li>WTDC and RTDC</li> <li>Study groups</li> <li>Special programme for LDCs</li> <li>Global and regional initiatives</li> <li>TDAG</li> <li>GSR and regulatory reform</li> <li>Info. and comm. infrastructure and network development</li> <li>E-strategies, e-services, e-applications</li> <li>Economics and finance</li> <li>Human capacity building</li> <li>Statistics and ICT information</li> <li>Partnership and promotion</li> <li>Assistance to members</li> </ul>	<ul> <li>Trend in participation and quality of events result</li> <li>Trend in number of approved recommendations</li> <li>Trend in timely implementation of provisions foreseen in applicable regulations and trend in the number of fillings</li> </ul>

ITU Goal 2	ITU-D Objectives	ITU-D Outputs	SKPIs
Assisting in bridging the national and international digital divides in ICTs, by facilitating interoperability, interconnection and global connectivity of networks and services, and by playing a leading role, within its mandate, in the multistakeholder process for the follow-up and implementation of the relevant WSIS goals and objectives	<ul> <li>D1: To organize and strengthen cooperation among ITU-D members and between ITU-D and other stakeholders, reflecting the relevant WSIS outcomes.</li> <li>D2: To foster an environment that promotes the development of telecommunication/ICT networks and services, in particular in the policy, legal and regulatory domains ().</li> <li>D3: To support the identification of relevant projects, promote investment in these projects from related telecommunication/ICT ventures, and nurture public/private partnerships, where appropriate.</li> <li>D4: () providing and disseminating relevant information (e.g. reports and handbooks) and know-how, including information relating to the implementation of WSIS outcomes, ().</li> <li>D5: To support the implementation of global, regional and other relevant initiatives and projects, () facilitate the deployment and operation of telecommunication/ICT networks and services with a view to fostering their secure, sustainable and affordable access and use at national, regional and global levels.</li> <li>D6: To assist developing countries, particularly least developed countries, () in building human, institutional and organizational capacity through human resource development and dissemination of pertinent information for ICT development.</li> <li>D7: To undertake economic, financial and technical studies on questions related to the development of telecommunications/ICTs ().</li> </ul>	<ul> <li>WTDC and RTDC</li> <li>Study groups</li> <li>Special programme for LDCs</li> <li>Global and regional initiatives</li> <li>TDAG</li> <li>GSR and regulatory reform</li> <li>Info. and comm. infrastructure and network development</li> <li>E-strategies, e-services, e-applications</li> <li>Economics and finance</li> <li>Human capacity building</li> <li>Statistics and ICT information</li> <li>Partnership and promotion</li> <li>Assistance to members</li> </ul>	- Trend in volume/number of projects and initiatives relating to bridging the digital divide

ITU Goal 3	ITU-D Objectives	ITU-D Outputs	SKPIs
Widening the Union's membership, extending participation and facilitating cooperation of an increasing number of administrations and organizations, as well as new actors, such as relevant WSIS stakeholders	D1: To organize and strengthen cooperation among ITU-D members and between ITU-D and other stakeholders, reflecting the relevant WSIS outcomes.  D3: To support the identification of relevant projects, promote investment in these projects from related telecommunication/ICT ventures, and nurture public/private partnerships, where appropriate.	<ul> <li>WTDC and RTDC</li> <li>Study groups</li> <li>Special programme for LDCs</li> <li>Global and regional initiatives</li> <li>TDAG</li> <li>GSR and regulatory reform</li> <li>Info. and comm. infrastructure and network development</li> <li>E-strategies, e-services, e-applications</li> <li>Economics and finance</li> <li>Human capacity building</li> <li>Statistics and ICT information</li> <li>Partnership and promotion</li> <li>Assistance to members</li> </ul>	- Trend in number of members

ITU Goal 4	ITU-D Objectives	ITU-D Outputs	SKPIs
Developing tools, based on contributions from members, to promote end-user confidence, and to safeguard the efficiency, security, integrity and interoperability of networks	<b>D4</b> : () providing and disseminating relevant information (e.g. reports and handbooks) and know-how, including information relating to the implementation of WSIS outcomes, ().	<ul> <li>WTDC and RTDC</li> <li>Study groups</li> <li>Special programme for LDCs</li> <li>Global and regional initiatives</li> <li>[TDAG]</li> <li>[GSR and regulatory reform]</li> <li>Info. and comm. infrastructure and network development</li> <li>E-strategies, e-services, e-applications</li> <li>Economics and finance</li> <li>[Human capacity building]</li> <li>[Statistics and ICT information]</li> <li>[Partnership and promotion]</li> <li>Assistance to members</li> </ul>	- Trend in number of policy instruments, Recommendations and projects related to network security

ITU Goal 5	ITU-D Objectives	ITU-D Outputs	SKPIs
Continuing to improve the efficiency and effectiveness of ITU's structures and services and their relevance to the requirements of membership and the wider global community	<b>D3</b> : To support the identification of relevant projects, promote investment in these projects from related telecommunication/ICT ventures, and nurture public/private partnerships, where appropriate.	<ul> <li>Special programme for LDCs</li> <li>Global and regional initiatives</li> <li>GSR and regulatory reform</li> <li>Info. and comm. infrastructure and network development</li> <li>E-strategies, e-services, e-applications</li> <li>Economics and finance</li> <li>Partnership and promotion</li> <li>Assistance to members ITU operational bulletin</li> </ul>	- Trend in enhancement of quality and effectiveness of activities to support the outputs

ITU Goal 6	ITU-D Objectives	ITU-D Outputs	SKPIs
Disseminating information and know-how to provide the membership and the wider community, particularly developing countries, with capabilities to leverage the benefits of, <i>inter alia</i> , private-sector participation, competition, globalization, network security and efficiency and technological change in their ICT sector, and enhancing the capacity of ITU Member States, in particular developing countries, for innovation in ICTs	D5: To support the implementation of global, regional and other relevant initiatives and projects, () facilitate the deployment and operation of telecommunication/ICT networks and services with a view to fostering their secure, sustainable and affordable access and use at national, regional and global levels.  D6: To assist developing countries, particularly least developed countries, () in building human, institutional and organizational capacity through human resource development and dissemination of pertinent information for ICT development.  D7: To undertake economic, financial and technical studies on questions related to the development of telecommunications/ICTs ().	<ul> <li>WTDC and RTDC</li> <li>Study groups</li> <li>Special programme for LDCs</li> <li>Global and regional initiatives</li> <li>TDAG</li> <li>GSR and regulatory reform</li> <li>Info. and comm. infrastructure and network development</li> <li>E-strategies, e-services, e-applications</li> <li>Economics and finance</li> <li>Human capacity building</li> <li>Statistics and ICT information</li> <li>Partnership and promotion</li> <li>Assistance to members</li> </ul>	- Trend in volume and impact of documents, publications, and any other media, support of transmittal mean of information and knowledge

ITU Goal 7	ITU-D Objectives	ITU-D Outputs	SKPIs
Promoting the development of an enabling environment that assists governments in fostering supportive, transparent, pro-competitive, harmonized and predictable policies, as well as legal and regulatory frameworks that provide appropriate incentives for investment in, and development of, the information society	D2: To foster an environment that promotes the development of telecommunication/ICT networks and services, in particular in the policy, legal and regulatory domains ().  D3: To support the identification of relevant projects, promote investment in these projects from related telecommunication/ICT ventures, and nurture public/private partnerships, where appropriate.  D4: () providing and disseminating relevant information (e.g. reports and handbooks) and know-how, including information relating to the implementation of WSIS outcomes, ().  D7: To undertake economic, financial and technical studies on questions related to the development of telecommunications/ICTs ().	<ul> <li>WTDC and RTDC</li> <li>Study groups</li> <li>Special programme for LDCs</li> <li>Global and regional initiatives</li> <li>TDAG</li> <li>GSR and regulatory reform</li> <li>Info. and comm. infrastructure and network development</li> <li>E-strategies, e-services, e-applications</li> <li>Economics and finance</li> <li>Human capacity building</li> <li>Statistics and ICT information</li> <li>Partnership and promotion</li> <li>Assistance to members</li> </ul>	- Trend in number of regulatory initiatives and actions fostering the enabling environment

## 2.2 ITU-R objectives and outputs as a function of ITU's Strategic Goals and SKPIs

Goal 1	<i>Objectives</i>	Outputs	SKPIs
Maintaining and extending international cooperation among all Member States and with relevant regional organizations for the improvement and rational use of information and communication infrastructure of all kinds, taking the appropriate leading role in United Nations system initiatives on ICTs, as called for by the relevant WSIS outcomes	<ul> <li>R1: To promote, foster and ensure cooperation and coordination among all Member States in decision-making on radiocommunication issues, with participation of Sector Members and Associates, as appropriate</li> <li>R2: To meet the requirements of the membership for spectrum, orbit access and operations in application of the Constitution, in the light, <i>inter alia</i>, of the accelerating convergence of radiocommunication services</li> </ul>	<ul> <li>WRC</li> <li>RRC</li> <li>Radiocommunication Assemblies</li> <li>Processing of space notices &amp; other related activities</li> <li>Processing of terrestrial notices &amp; other related activities</li> <li>Radio Regulations Board</li> <li>Radiocommunication Advisory Group</li> </ul>	- Trend in participation and quality of events result  - Trend in timely implementation of provisions foreseen in applicable regulations and trend in the number of fillings  - Trend in number of approved recommendations

Goal 2	Objectives	Outputs	SKPIs
Assisting in bridging the national and international digital divides in ICTs, by facilitating interoperability, interconnection and global connectivity of networks and	• <b>R2:</b> To meet the requirements of the membership for spectrum, orbit access and operations in application of the Constitution, in the light, <i>inter alia</i> , of the accelerating convergence of radiocommunication services	<ul> <li>Processing of space notices &amp; other related activities</li> <li>Processing of terrestrial notices &amp; other related activities</li> </ul>	- Trend in volume/number of projects and initiatives relating to bridging the digital divide
services, and by playing a leading role, within its mandate, in the multistakeholder process for the follow-up and implementation of the relevant WSIS goals and objectives	R3: To produce Recommendations on radiocommunication services in order to achieve connectivity and interoperability in applying modern ICTs	<ul> <li>Study groups, working parties, task and joint groups</li> </ul>	
	R5: To provide support and assistance to the membership, mainly to developing countries, in relation to radiocommunication matters, information and communication network infrastructure and applications, and in particular with respect to (a) bridging the digital divide; (b) gaining equitable access to the radio-frequency spectrum and to satellite orbits; and (c) providing training and producing relevant training materials for capacity building	<ul> <li>Assistance to members, in particular developing countries and LDCs</li> <li>Liaison/support for development activities</li> <li>Seminars</li> </ul>	

Goal 3	Objectives	Outputs	SKPIs
Widening the Union's membership, extending participation and facilitating cooperation of an increasing number of administrations and organizations, as well as new actors, such as relevant WSIS	R1: To promote, foster and ensure cooperation and coordination among all Member States in decision-making on radiocommunication issues, with participation of Sector Members and Associates, as appropriate	<ul> <li>WRC</li> <li>RRC</li> <li>Radio Regulations Board</li> <li>Radiocommunication Assemblies</li> <li>Radiocommunication Advisory Group</li> </ul>	
stakeholders	• R5: To provide support and assistance () mainly to developing countries, () in particular with respect to (a) bridging the digital divide; (b) gaining equitable access to the radio-frequency spectrum and to satellite orbits; and (c) providing training and producing relevant training materials for capacity building	developing countries and LDCs  Seminars	- Trend in number of members

Goal 4	Objectives	Outputs	SKPIs
Developing tools, based on contributions from members, to promote end-user confidence, and to safeguard the efficiency, security, integrity and interoperability of networks	R2: To meet the requirements of the membership for spectrum, orbit access and operations in application of the Constitution, in the light, <i>inter alia</i> , of the accelerating convergence of radiocommunication services	<ul> <li>Processing of space notices &amp; other related activities</li> <li>Processing of terrestrial notices &amp; other related activities</li> </ul>	- Trend in number of policy instruments, Recommendations and projects related to network security
	R3: To produce Recommendations on radiocommunication services in order to achieve connectivity and interoperability in applying modern ICTs	Study groups, working parties, task and joint groups	

Goal 5	Objectives	Outputs	SKPIs
Continuing to improve the efficiency and effectiveness of ITU's structures and services and their relevance to the requirements of membership and the wider global community			- Trend in enhancement of quality and effectiveness of activities to support the outputs

Goal 6	Objectives	Outputs	SKPIs
Disseminating information and know-how to provide the membership and the wider community, particularly developing countries, with capabilities to leverage the benefits of, <i>inter alia</i> , private-sector participation, competition, globalization, network security and efficiency and technological change in their ICT sector, and enhancing the capacity of ITU Member States, in particular developing countries, for innovation in ICTs	R4: () disseminating information and know-how on radiocommunication issues, by publishing and distributing relevant materials (e.g. reports and handbooks) ().	> ITU-R publications	- Trend in volume and impact of documents, publications, and any other media, support of transmittal mean of information and knowledge

Goal 7	Objectives	Outputs	SKPIs
Promoting the development of an enabling environment that assists governments in fostering supportive, transparent, pro-competitive, harmonized and predictable policies, as well as legal and regulatory frameworks that provide appropriate incentives for investment in, and development of, the information society	R3: o produce Recommendations on radiocommunication services in order to achieve connectivity and interoperability in applying modern ICTs	Study groups, working parties, task and joint groups	- Trend in number of regulatory initiatives and actions fostering the enabling environment

# 2.3 ITU-T objectives and outputs as a function of ITU's Strategic Goals and SKPIs

ITU Goal 1	ITU T Objectives	ITU T Outputs	CKDIc
110 Goal 1	ITU-T Objectives	ITU-T Outputs	SKPIs
	T1: To develop and publish the required global		
	standards in a timely fashion;		
		Study groups	- Trend in participation and quality of
	ma m :1 ::0 1 0 0	> TSAG	events result
	T2: To identify relevant areas for future	> ITU-T publications	
Maintaining and extending	standardization projects (), while remaining aware	> WTSA	
international cooperation	of the ongoing work in other standards bodies, and	WTSA regional consultation	
among all Member States and	cooperating and collaborating with them as		T1:
with relevant regional	appropriate () to reduce duplication, avoid		- Trend in number of approved
organizations for the	inconsistencies, and ensure that work of ITU-T		recommendations
improvement and rational use of information and	creates added value.		
communication infrastructure of	<b>T3</b> : efficient, attractive and effective forum for the	> Promotion	
all kinds, taking the appropriate	development of international standards ()	<ul><li>Database publications</li></ul>	
leading role in United Nations	implementation of relevant WSIS outcomes ().	Workshops	
system initiatives on ICTs, as	implementation of relevant world outcomes ().	Workshops	
called for by the relevant WSIS	<b>T6</b> : To cooperate and collaborate with other ITU		
outcomes	Sectors, standardization bodies and relevant entities;		
outcomes	sectors, standardization bodies and relevant entities,		- Trend in timely implementation of
	T7: To provide support and assistance () mainly to		provisions foreseen in applicable
	developing countries, in relation to standardization		regulations and trend in the number of
	matters, information and communication network	> ITU-T general assistance and	fillings
	infrastructure and applications, and in particular with	cooperation	J-
	respect to (a) bridging the digital divide; and (b)	1	
	providing training and producing relevant training		
	materials for capacity building		

ITU Goal 2	ITU-T Objectives		ITU-T Outputs	SKPIs
	T1: To develop and publish the required global standards in a timely fashion;	>	TSAG	
	T2: To identify relevant areas for future standardization projects (), while remaining aware of the ongoing work in other standards bodies, and cooperating and collaborating with	A A	Study groups ITU-T publications	
Assisting in bridging the national and international digital divides in ICTs, by	them as appropriate () to reduce duplication, avoid inconsistencies, and ensure that work of ITU-T creates added value.	\ \ \ \ \	WTSA WTSA regional consultation	
facilitating interoperability, interconnection and global connectivity of networks and services, and by playing a leading role, within its mandate,	T3: efficient, attractive and effective forum for the development of international standards () implementation of relevant WSIS outcomes ().  T4: To promote the value of ITU-T in order to			- Trend in volume/number of projects and initiatives relating to bridging the digital divide
in the multistakeholder process for the follow-up and implementation of the relevant WSIS goals and objectives	attract increased membership (). <b>T5</b> : disseminating information and know-how through the publication and distribution of relevant	A A	ITU operational bulletin Workshops	
Wors godis and objectives	materials (e.g. manuals) (). <b>T6</b> : To cooperate and collaborate with other ITU	>	Promotion	
	Sectors, standardization bodies and relevant entities;	AA	Database publications UIFN registrar	
	T7: To provide support and assistance () mainly to developing countries, in relation to standardization matters, information and communication network infrastructure and	>	UIPRN/UISCN registrar	
	applications, and in particular with respect to (a) bridging the digital divide; and (b) providing training and producing relevant training materials for capacity building.	>	ITU-T general assistance and cooperation	

ITU Goal 3	ITU-T Objectives	ITU-T Outputs	SKPIs
Widening the Union's membership, extending participation and facilitating cooperation of an increasing number of administrations and organizations, as well as new actors, such as relevant WSIS stakeholders	T2: To identify relevant areas for future standardization projects (), while remaining aware of the ongoing work in other standards bodies, and cooperating and collaborating with them as appropriate () to reduce duplication, avoid inconsistencies, and ensure that work of ITU-T creates added value.  T3: efficient, attractive and effective forum for the development of international standards () implementation of relevant WSIS outcomes ().  T4: To promote the value of ITU-T in order to attract increased membership ().	<ul> <li>WTSA</li> <li>WTSA regional consultation</li> <li>TSAG</li> <li>Study groups</li> <li>Workshops</li> <li>ITU-T publications</li> <li>Promotion</li> <li>Database publications</li> </ul>	- Trend in number of members
	T6: To cooperate and collaborate with other ITU Sectors, standardization bodies and relevant entities	> ITU-T general assistance and cooperation	

ITU Goal 4	ITU-T Objectives	ITU-T Outputs	SKPIs
Developing tools, based on contributions from members, to promote end-user confidence, and to safeguard the efficiency, security, integrity and interoperability of networks	T1: To develop and publish the required global standards in a timely fashion;  T2: To identify relevant areas for future standardization projects (), while remaining aware of the ongoing work in other standards bodies, and cooperating and collaborating with them as appropriate () to reduce duplication, avoid inconsistencies, and ensure that work of ITU-T creates added value	<ul> <li>TSAG</li> <li>Study groups</li> <li>WTSA regional consultation</li> <li>WTSA</li> <li>Workshops</li> <li>ITU-T publications</li> <li>ITU operational bulletin</li> </ul>	- Trend in number of policy instruments, Recommendations and projects related to network security

ITU Goal 5	ITU-T Objectives	ITU-T Outputs	SKPIs
Continuing to improve the efficiency and effectiveness of ITU's structures and services and their relevance to the requirements of membership and the wider global community	T3: efficient, attractive and effective forum for the development of international standards () implementation of relevant WSIS outcomes ().  T5: () disseminating information and knowhow through the publication and distribution of relevant materials (e.g. manuals) ().	<ul> <li>WTSA</li> <li>WTSA regional consultation</li> <li>TSAG</li> <li>Study groups</li> <li>Workshops</li> <li>ITU-T publications</li> <li>Promotion</li> <li>ITU operational bulletin</li> <li>Database publications</li> <li>UIFN registrar</li> <li>UIPRN/UISCN registrar</li> <li>ITU-T general assistance and cooperation</li> </ul>	- Trend in enhancement of quality and effectiveness of activities to support the outputs

ITU Goal 6	ITU-T Objectives	ITU-T Outputs	SKPIs
Disseminating information and know-how to provide the membership and the wider community, particularly developing countries, with capabilities to leverage the benefits of, <i>inter alia</i> , private-sector participation, competition, globalization, network security and efficiency and technological change in their ICT sector, and enhancing the capacity of ITU Member States, in particular developing countries, for innovation in ICTs	T1: To develop and publish the required global standards in a timely fashion;  T3: efficient, attractive and effective forum for the development of international standards () implementation of relevant WSIS outcomes ().  T4: To promote the value of ITU-T in order to attract increased membership ().  T5: disseminating information and know-how through the publication and distribution of relevant materials (e.g. manuals) ().  T7: To provide support and assistance () mainly to developing countries, in relation to standardization matters, information and communication network infrastructure and applications, and in particular with respect to (a) bridging the digital divide; and (b) providing training and producing relevant training materials for capacity building	<ul> <li>WTSA</li> <li>WTSA regional consultation</li> <li>TSAG</li> <li>Study groups</li> <li>Workshops</li> <li>ITU-T publications</li> <li>Promotion</li> <li>ITU operational bulletin</li> <li>Database publications</li> <li>UIFN registrar</li> <li>UIPRN/UISCN registrar</li> <li>ITU-T general assistance and cooperation</li> </ul>	- Trend in volume and impact of documents, publications, and any other media, support of transmittal mean of information and knowledge

ITU Goal 7	ITU-T Objectives	ITU-T Outputs	SKPIs
	T3: efficient, attractive and effective forum for the development of international standards () implementation of relevant WSIS outcomes ().  T4: To promote the value of ITU-T in	<ul> <li>WTSA</li> <li>WTSA regional consultation</li> <li>TSAG</li> <li>Study groups</li> <li>Workshop</li> </ul>	
Promoting the development of an enabling environment that assists	order to attract increased membership ().	<ul><li>ITU-T publications</li><li>Promotion</li></ul>	
governments in fostering supportive, transparent, pro-competitive, harmonized and predictable policies, as well as legal and regulatory	T5: disseminating information and know-how through the publication and distribution of relevant materials (e.g. manuals) ().	<ul> <li>ITU operational bulletin</li> <li>Database publications</li> <li>UIFN registrar</li> <li>UIPRN/UISCN registrar</li> </ul>	- Trend in number of regulatory initiatives and actions fostering the enabling environment
frameworks that provide appropriate incentives for investment in, and development of, the information society	T7: To provide support and assistance () mainly to developing countries, in relation to standardization matters, information and communication network infrastructure and applications, and in particular with respect to (a) bridging the digital divide; and (b) providing training and producing relevant training materials for capacity building	<ul> <li>ITU-T general assistance and cooperation</li> </ul>	

## 2.4 Intersectoral objectives and outputs as a function of ITU's Strategic Goals and SKPIs

ITU C 11	1.01: 4	1	CVDI
ITU Goal 1	Intersectoral Objectives	Intersectoral Outputs	SKPIs
Maintaining and extending international cooperation among all Member States and with relevant regional organizations for the improvement and rational use of information and communication infrastructure of all kinds, taking the appropriate leading role in United Nations system initiatives on ICTs, as called for by the relevant WSIS outcomes	Int1: To provide () the necessary modern IT-infrastructure and other services ().  Int2: () improve the efficiency of the operation and management of the Union,().  Int3: To facilitate the internal coordination of activities among the three Sectors in their external relations and corporate communications and where work programmes are overlapping or are related ().  Int4: To further enhance international cooperation and, where agreed by membership, to develop innovative mechanisms for such cooperation, and to act as the depository of international treaties and agreements, consistent with the purposes of ITU	<ul> <li>Plenipotentiary Conference</li> <li>Council and working groups</li> <li>Budget, corporate governance and communication</li> <li>WSIS outcomes</li> <li>ITU TELECOM</li> <li>WTPF</li> <li>WCIT</li> <li>Intersectoral coordination</li> </ul>	<ul> <li>Trend in participation and quality of events result</li> <li>Trend in number of approved recommendations</li> <li>Trend in timely implementation of provisions foreseen in applicable regulations and trend in the number of fillings</li> </ul>

ITU Goal 2	Intersectoral Objectives	Intersectoral Outputs	SKPIs
Assisting in bridging the national and international digital divides in ICTs, by facilitating interoperability, interconnection and global connectivity of networks and services, and by playing a leading role, within its mandate, in the multistakeholder process for the follow-up and implementation of the relevant WSIS goals and objectives	Int3: To facilitate the internal coordination of activities among the three Sectors in their external relations and corporate communications and where work programmes are overlapping or are related ().  Int5: To improve the exchange of information among the membership and to promote the activities of the Union ().	<ul> <li>Plenipotentiary Conference</li> <li>Council and working groups</li> <li>Budget, corporate governance and communication</li> <li>WSIS outcomes</li> <li>ITU TELECOM</li> <li>WTPF</li> <li>WCIT</li> <li>Intersectoral coordination</li> </ul>	- Trend in volume/number of projects and initiatives relating to bridging the digital divide

ITU Goal 3	Intersectoral Objectives	Intersectoral Outputs	SKPIs
Widening the Union's membership, extending participation and facilitating cooperation of an increasing number of administrations and organizations, as well as new actors, such as relevant WSIS stakeholders	Int1: To provide () the necessary modern IT-infrastructure and other services ().  Int4: To further enhance international cooperation and, where agreed by membership, to develop innovative mechanisms for such cooperation, and to act as the depository of international treaties and agreements, consistent with the purposes of ITU  Int5: To improve the exchange of information among the membership and to promote the activities of the Union ().	<ul> <li>Plenipotentiary Conference</li> <li>Council and working groups</li> <li>Budget, corporate governance and communication</li> <li>WSIS outcomes</li> <li>ITU TELECOM</li> <li>WTPF</li> <li>WCIT</li> <li>Intersectoral coordination</li> </ul>	- Trend in number of members

ITU Goal 4	Intersectoral Objectives	Intersectoral Outputs	SKPIs
Developing tools, based on contributions from members, to promote end-user confidence, and to safeguard the efficiency, security, integrity and interoperability of networks	Int3: To facilitate the internal coordination of activities among the three Sectors in their external relations and corporate communications and where work programmes are overlapping or are related ().	<ul> <li>Plenipotentiary Conference</li> <li>Council and working groups</li> <li>Budget, corporate governance and communication</li> <li>WSIS outcomes</li> <li>ITU TELECOM</li> <li>WTPF</li> <li>WCIT</li> <li>Intersectoral coordination</li> </ul>	- Trend in number of policy instruments, Recommendations and projects related to network security

ITU Goal 5	Intersectoral Objectives	Intersectoral Outputs	SKPIs
Continuing to improve the efficiency and effectiveness of ITU's structures and services and their relevance to the requirements of membership and the wider global community	Int1: To provide () the necessary modern IT-infrastructure and other services ().  Int2: () improve the efficiency of the operation and management of the Union,().  Int3: To facilitate the internal coordination of activities among the three Sectors in their external relations and corporate communications and where work programmes are overlapping or are related ().  Int5: To improve the exchange of information among the membership and to promote the activities of the Union ().	<ul> <li>Plenipotentiary Conference</li> <li>Council and working groups</li> <li>Budget, corporate governance and communication</li> <li>WSIS outcomes</li> <li>ITU TELECOM</li> <li>WTPF</li> <li>WCIT</li> <li>Intersectoral coordination</li> </ul>	- Trend in enhancement of quality and effectiveness of activities to support the outputs

ITU Goal 6	Intersectoral Objectives	Intersectoral Outputs	SKPIs
Disseminating information and know-how to provide the membership and the wider community, particularly developing countries, with capabilities to leverage the benefits of, <i>inter alia</i> , private-sector participation, competition, globalization, network security and efficiency and technological change in their ICT sector, and enhancing the capacity of ITU Member States, in particular developing countries, for innovation in ICTs	Int2: () improve the efficiency of the operation and management of the Union,().  Int3: To facilitate the internal coordination of activities among the three Sectors in their external relations and corporate communications and where work programmes are overlapping or are related ().  Int5: To improve the exchange of information among the membership and to promote the activities of the Union ().	<ul> <li>Plenipotentiary Conference</li> <li>Council and working groups</li> <li>Budget, corporate governance and communication</li> <li>WSIS outcomes</li> <li>ITU TELECOM</li> <li>WTPF</li> <li>WCIT</li> <li>Intersectoral coordination</li> </ul>	- Trend in volume and impact of documents, publications, and any other media, support of transmittal mean of information and knowledge

ITU Goal 7	Intersectoral Objectives	Intersectoral Outputs	SKPIs
Promoting the development of an enabling environment that assists governments in fostering supportive, transparent, pro-competitive, harmonized and predictable policies, as well as legal and regulatory frameworks that provide appropriate incentives for investment in, and development of, the information society	Int3: To facilitate the internal coordination of activities among the three Sectors in their external relations and corporate communications and where work programmes are overlapping or are related ().  Int4: To further enhance international cooperation and, where agreed by membership, to develop innovative mechanisms for such cooperation, and to act as the depository of international treaties and agreements, consistent with the purposes of ITU	<ul> <li>Plenipotentiary Conference</li> <li>Council and working groups</li> <li>Budget, corporate governance and communication</li> <li>WSIS outcomes</li> <li>ITU TELECOM</li> <li>WTPF</li> <li>WCIT</li> <li>Intersectoral coordination</li> </ul>	- Trend in number of regulatory initiatives and actions fostering the enabling environment