

# INTERNATIONAL TELECOMMUNICATION UNION

*General Secretariat*



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Ref: IS-L-256/05  
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Subject: REPLY TO QUESTIONS/Call for Bids No. 163/05 - Procurement Tools and Travel Management

Dear Sir/Madam,

The International Telecommunication Union has recently received some questions concerning the Procurement project.

You will find below the questions and the related answers.

**Q:/** What is ITU's intended start or go live date for the Procurement project?

**A:/** ITU expects to go live by August 2006.

**Q:/** A fixed price proposal is requested based on a solidly outlined proposal. However, the preliminary design review might cause changes in the scope and content of the final blue print. Please comment your thoughts about the potential conflict..

**A:/** Refer to Annex 5 of the Call for Bids

**Q:/** From a SAP point of perspective the mentioned functionality in the Request for Proposal will be covered using mySAP Enterprise modules. To choose the most valuable solution to support ITU's procurement processes now and in the future mySAP SRM might be an appropriate option. Does ITU have any thought yet about the desired solution?

**A:/** ITU agrees on the usage of the SRM component included in the license myERP (not the full SRM).

**Q:/** What is the project location?

**A:/** ITU Geneva.

**Q:/** Is a partial set up of the system from a remote location allowed? If so, the procedure and technical requirements need to be clarified.

**A:/** ITU requires that the Project team will be on-site in ITU premises.

**Q:** / Will the installation and maintenance of hardware upon implementation done by ITU or by the consultant?

**A:** / By ITU.

**Q:** / Annex 1, chapter 6: Will technical installation of additional SAP components be performed by ITU or by the consultant?

**A:** / In collaboration.

**Q:** / Is the French language required in communication during the process of the business blue print creation? Will the documentation of the blue print be required to be French or English?

**A:** / See Annex1 – Appendix 1-A § 2.8.1 User Languages.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Guy Hoberg', is positioned to the left of a vertical red line.

Guy HOBERG  
Chief, Information Services Department