



INTERNATIONAL TELECOMMUNICATION UNION

**CCITT**

**D.103 (rev. 1)**

THE INTERNATIONAL  
TELEGRAPH AND TELEPHONE  
CONSULTATIVE COMMITTEE

**GENERAL TARIFF PRINCIPLES  
CHARGING AND ACCOUNTING IN INTERNATIONAL  
TELECOMMUNICATIONS SERVICES**

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**CHARGING IN AUTOMATIC SERVICE FOR  
CALLS TERMINATING ON A RECORDED  
ANNOUNCEMENT STATING THE REASON  
FOR THE CALL NOT BEING COMPLETED**

**Recommendation D.103 (rev. 1)**

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Geneva, 1992

## FOREWORD

The CCITT (the International Telegraph and Telephone Consultative Committee) is a permanent organ of the International Telecommunication Union (ITU). CCITT is responsible for studying technical, operating and tariff questions and issuing Recommendations on them with a view to standardizing telecommunications on a worldwide basis.

The Plenary Assembly of CCITT which meets every four years, establishes the topics for study and approves Recommendations prepared by its Study Groups. The approval of Recommendations by the members of CCITT between Plenary Assemblies is covered by the procedure laid down in CCITT Resolution No. 2 (Melbourne, 1988).

Recommendation D.103 was prepared by Study Group III and was approved under the Resolution No. 2 procedure on the 16th of June 1992.

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### CCITT NOTE

In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication Administration and a recognized private operating agency.

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## **Recommendation D.103**

### **CHARGING IN AUTOMATIC SERVICE FOR CALLS TERMINATING ON A RECORDED ANNOUNCEMENT STATING THE REASON FOR THE CALL NOT BEING COMPLETED**

*(Melbourne, 1988, revised 1992)*

In the international automatic service it is desirable for calls terminating on a recorded announcement provided by an Administration stating the reason for the call not being completed such as:

- suspended, cancelled or transferred subscribers;
- network failures;
- changes in the numbering plan of the area/country;
- network management actions;
- congestion in the network;
- other reasons of a more general nature;

to receive the same treatment in different countries.

The CCITT considers that no charge should be made for these calls.

*Note* – As far as all the signalling systems involved in a given connection for any of the possible relations, allow the transmission of the “no-charge” information, the answer signal should not be withheld. Nevertheless, such a situation will not exist on a worldwide basis for a long period to come. Therefore, it is appropriate, for the time being, to suppress the sending of the answer signal on the international circuits for calls meant above. It should also be noted that according to Recommendation Q.118, such calls will be cleared upon expiry of a certain fixed time-out.