INTERNATIONAL TELECOMMUNICATION UNION

ITU-T

TELECOMMUNICATION
STANDARDIZATION SECTOR
OF ITU

D.201
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SERIES D: GENERAL TARIFF PRINCIPLES

General tariff principles – Settlement of international telecommunication balances of accounts

General principles regarding call-back practices

ITU-T Recommendation D.201

ITU-T D-SERIES RECOMMENDATIONS

GENERAL TARIFF PRINCIPLES

For further details, please refer to the list of ITU-T Recommendations.

ITU-T Recommendation D.201

General principles regarding call-back practices

Summary

Owing to the fact that the telecommunication industry has witnessed considerable advances, it has enabled Administrations to offer various options to customers, including call-back practices. Some of these practices are considered illegal by some Administrations, while they are accepted in the more liberalized countries and markets.

This Recommendation sets out principles for Administrations to follow while providing or permitting the provision of call-back practices, taking into consideration the guidelines contained in Resolution 21 of Kyoto 1994, Resolution 29 of WTSC-96, Resolution 22 of WTDC-98 and Resolution PLEN/5 of Minneapolis 1998.

FOREWORD

The International Telecommunication Union (ITU) is the United Nations specialized agency in the field of telecommunications. The ITU Telecommunication Standardization Sector (ITU-T) is a permanent organ of ITU. ITU-T is responsible for studying technical, operating and tariff questions and issuing Recommendations on them with a view to standardizing telecommunications on a worldwide basis.

The World Telecommunication Standardization Conference (WTSC), which meets every four years, establishes the topics for study by the ITU-T study groups which, in turn, produce Recommendations on these topics.

The approval of ITU-T Recommendations is covered by the procedure laid down in WTSC Resolution 1.

In some areas of information technology which fall within ITU-T's purview, the necessary standards are prepared on a collaborative basis with ISO and IEC.

NOTE

In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

INTELLECTUAL PROPERTY RIGHTS

ITU draws attention to the possibility that the practice or implementation of this Recommendation may involve the use of a claimed Intellectual Property Right. ITU takes no position concerning the evidence, validity or applicability of claimed Intellectual Property Rights, whether asserted by ITU members or others outside of the Recommendation development process.

As of the date of approval of this Recommendation, ITU had not received notice of intellectual property, protected by patents, which may be required to implement this Recommendation. However, implementors are cautioned that this may not represent the latest information and are therefore strongly urged to consult the TSB patent database.

ITU-T Recommendation D.201

General principles regarding call-back practices

Introduction

Owing to the fact that the telecommunication industry has witnessed considerable advances, it has enabled Administrations to offer various options to customers, including call-back practices. Some of these practices are considered illegal by some Administrations, while they are accepted in the more liberalized countries and markets.

This Recommendation sets out principles for Administrations to follow while providing or permitting the provision of call-back practices, taking into consideration the guidelines contained in Resolution 21 of Kyoto 1994, Resolution 29 of WTSC-96, Resolution 22 of WTDC-98 and Resolution Plen/5 of Minneapolis 1998.

The national laws and sovereignty of all Administrations should be respected.

Therefore it is recommended as follows:

Recommendation

1)   The ITU-T is to continue to publish and update the list of those Administrations which have prohibited or allowed the call-back practice, and have informed the ITU accordingly.

2)   Within the limitations and constraints of their national laws or regulations, all practical reasonable measures should be taken by Administrations, where call-back practices are permitted, to restrict the provision of call-back practices to those Administrations where it is prohibited. This should at least include publishing the ITU list of those Member States where call-back practices are prohibited.

3)   Member States that prohibit the call-back practices should at least:

• Continue to inform the ITU of such prohibition and request the ITU list to be updated.

• Take all reasonable measures to prohibit the call-back practices within their territories.

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